

**AGREEMENT TO PURCHASE  
OUT-OF-HOME PLACEMENT SERVICES (RCCF)  
(Denver's SS23A)**

- CHILD PLACEMENT AGENCY SERVICES (CPA)
- CHILD RESIDENTIAL HABILITATION PROGRAM (CHRP)
- GROUP HOME/GROUP CENTER CARE
- INDEPENDENT LIVING
- PSYCHIATRIC RESIDENTIAL TREATMENT FACILITY (PRTF)
- RESIDENTIAL CHILD CARE FACILITY (RCCF)
- RESIDENTIAL DRUG/ALCOHOL PROGRAM
- SHELTER CARE
- SUBSIDIZED ADOPTION
- TRANSITION/HOME BASED AFTER-CARE (RCCF)
- OTHER (DESCRIBE): \_\_\_\_\_

**THIS AGREEMENT** is made between the **CITY AND COUNTY OF DENVER**, a municipal corporation of the State of Colorado acting through the Denver Department of Human Services (hereinafter "County") and **DEVEREUX CLEO WALLACE**, 8405 Church Ranch Blvd., Westminster, CO 80021, Trails Number 39794 (hereinafter "Contractor").

**THIS AGREEMENT** shall include all children placed by County and Contractor.

A child specific addendum, identifying individual service needs, must be completed and attached to supplement this agreement for each child being served by the facility. If this is a CPA placement, the child specific addendum should also address how administrative services will be provided in the event the child is placed for adoption in a foster home supervised by the CPA.

**WHEREAS**, the Colorado State Department of Human Services, hereinafter called "State Department" is authorized to provide social services to individuals and families of individuals through its agents, County Departments of Social/Human Services, and

**WHEREAS**, the County is authorized to purchase certain services for eligible children under State Department rules, and

**WHEREAS**, the County wishes to provide these services by purchasing them from Contractor, and,

**WHEREAS**, the Contractor is licensed as a Child Placement Agency, Residential Child Care Facility, certified Psychiatric Residential Treatment Facility, or meets the requirements for other licensed service types.

**NOW THEREFORE**, it is hereby agreed that in consideration of the mutual undertakings the County and the Contractor agree as follows:

1. This Agreement shall be in force from 7/1/2015 through 6/30/2018. Any child may be removed from the facility prior to the end of the agreement or fiscal year by the county department.
2. This Agreement may be renewed only by entering into a new written Agreement such as this Agreement signed by the authorized representatives of the parties. Except as otherwise provided above, either party shall have the right to terminate this contract by giving the other party thirty (30) days notice by registered mail, return receipt requested. If notice is so given, this contract shall terminate on the expiration of the thirty (30) days or until the eligible child(ren) can be placed elsewhere, whichever occurs first, and the liability of the parties hereunder for further performance of the terms of this Agreement shall thereupon cease, but the parties shall not be released from the duty to perform their obligations up to the date of termination.
3. This Agreement is in lieu of and supersedes all prior agreements between the parties hereto and relating to the care and services herein described.

#### SECTION I. DESCRIPTION OF SERVICES TO BE PURCHASED.

1. The total rate of payment for care and services under this Agreement shall not exceed: the established rate for the PRTF; for CPA placements, the negotiated rate or the approved vendor rate; for RCCF placements, the established Fee-for-Service rate and the negotiated rate or the approved vendor rate; and, for CHRP placements, the approved CHRP waiver rate. The total rate of payment for care and services for other service types will be as negotiated between the County and the Contractor. Medicaid rules shall govern activities to be covered in the daily rate paid to PRTFs.

The amount paid for purchased care and services for less than a full month will be based upon the daily rate.

2. Payment for a child's temporary absence from the facility, including absence due to hospitalization, will be made in accordance with State Department rules in Staff Manual Volume VII, 7.406.1, F (12 CCR 2509-5).

3. Transportation shall be furnished by County between the child's residence and Contractor's facility for the initial placement and return after the treatment plan is completed. If the child runs away from the Contractor's facility, the County shall provide transportation to either return the child to the facility or to other care as arranged by the County. The County has responsibility for the decision to return the child to the facility, with input from the Contractor.

4. All other transportation associated with the Contractor's proposed services will be provided by Contractor. Any transportation costs not covered or contemplated in the original treatment plan must be negotiated between County and Contractor and are not subject to reimbursement under this Agreement. However, provisions for payment of other transportation may be provided for in the Family Service Plan / Individual Plan of Care.

5. Any transportation costs to be incurred on behalf of a child in placement, which are to be borne by persons, or agencies, which are not a party to this contract, shall be specified in the

treatment/service plan, and those persons shall acknowledge their responsibility by signing the treatment/service plan.

## SECTION II. LEGAL STATUS AND AUTHORIZATIONS

1. Such permission as is held by the County is hereby granted to the Contractor to authorize routine or emergency medical and dental treatment except that:

a. Medical or dental care shall be provided by personnel duly licensed by law as required by the State of Colorado. It is mutually understood hereto that hospital expenses, surgery, ophthalmology services, eyeglasses, orthodontia or other unusual expenses are not included in the monthly rate. The cost of any items not covered by Medicaid will be negotiated between County and Contractor. Medicaid rules shall govern activities to be covered in the daily rate paid to PRTFs.

2. County and Contractor shall insure that the child(ren) is enrolled in the Early and Periodic Screening, Diagnosis and Treatment Program.

3. It is agreed and permission is granted for the child(ren) to participate in planned recreational and social activities of Contractor, including supervised off grounds excursions and extended trips within the State, provided that Contractor has written permission from County and legal guardian for any trips out of Colorado for any reason and any planned absence from the facility of over seven (7) days within a consecutive 30-day period. Such written permission may be in the treatment/service plan. Further, Contractor and County will also secure, where possible, permission from parents or guardians of the child placed with the Contractor. Any planned absence of more than 24 hours for children placed in a PRTF is not Medicaid reimbursable.

4. County and Contractor shall inform each other and the local school district of any changes in parental residence affecting educational status which comes to their attention.

## SECTION III. REASONS FOR REFERRAL, TREATMENT PLAN, AND PROGRESS REPORTS

1. County and Contractor agree and understand that the reasons for referral, which necessitate purchasing services for children are specified in the attached child specific addendum and Family Services Plan. Any other relevant information concerning these children that does not necessitate purchasing services is also included in the addendum.

2. County and Contractor shall develop an initial plan that addresses the immediate and/or emergency needs of the child within 72 hours of admission for children in RCCFs or group homes or centers except PRTF. County and Contractor shall formulate an initial individual plan of care within fourteen (14) calendar days after admission for children in RCCFs or group homes or centers except PRTF. The placement date is that date noted in the attached child specific addendum included with this contract. The Child's Family Service Plan may be utilized as an Individual Plan of Care for this purpose for facilities. Modifications to this plan shall be agreed to in writing on the plan or as a supplemental document.

3. County and Contractor shall formulate an initial individual plan of care for children in PRTFs within 72 hours. For children in a PRTF a comprehensive individual plan of care must be

completed by the multidisciplinary team within fourteen (14) calendar days from the placement date. The placement date is that date noted in the attached child specific addendum included with this contract. Modifications to this plan shall be agreed to in writing on the plan or as a supplemental document.

4. The individual plan of care shall be goal oriented and time-limited and shall:

a. Address all areas listed in Section 7.714.4, C, 2, (12 CCR 2509-8) together with clinical and other needs including the child's presenting problems, physical health, emotional status, behavior, support system in the community, available resources, and discharge plan.

b. Include specific goals and measurable objectives, expected dates of achievement, specific discharge and transitional/after-care and follow up services criteria to be met for termination of treatment.

c. Specify the type, frequency, and duration of clinical therapy services, rehabilitation services, medication management, emergency services, initial assessment, documented treatment modifications, and other services determined to be necessary to meet the child's specific goals.

d. Specify that all RCCF services are necessary to meet the needs of the child and to treat the child's current diagnosis.

e. Identify the provision of, or the referral for, services other than RCCF services and shall document any court ordered treatment including identifying the agency responsible for providing the court ordered treatment.

f. Identify anticipated living arrangement for the child at the date of discharge.

g. Identify anticipated educational arrangement for the child at the time of discharge.

h. Identify anticipated date for discharge from treatment purchased for the child.

i. Identify a permanency goal for the child.

5. Monthly, Child Placement Agencies, RCCFs and other contractor types other than PRTF, shall conduct a monthly review of each plan to evaluate whether the short-term and long-term goals have been achieved or not achieved. These parties shall provide the County with written reports which address changes to the child's physical condition, psychological and social functioning, changes in the child's family situation, educational progress, significant incidents or disciplinary actions, and progress made to achieve goals specified in the treatment plan. Further, the Contractor agrees to sequence reports to be received by the County fifteen (15) calendar days prior to judicial or administrative hearings or reviews when provided with thirty (30) calendar days advance notice of such dates by County.

6. Every fourteen (14) days, PRTFs shall provide the County with written reports which address changes to the child's physical condition, psychological and social functioning, changes in the

child's family situation, educational progress, significant incidents or disciplinary actions, and progress made to achieve goals specified in the treatment plan.

#### SECTION IV. CONTRACTOR SHALL:

1. Conform with and abide by all rules and regulations of the Colorado Department of Human Services, the Colorado Department of Health Care Policy and Financing (if appropriate), the State of Colorado and any applicable federal laws and regulations, as such, which may be amended from time to time, and shall be binding on Contractor and control any disputes in this Agreement.
2. Maintain a current license and maintain license requirements as specified under State law and rule.
3. Not charge any fees to children or families of children referred by the County for any services provided under this Agreement.
4. Not assign the obligations under this Agreement nor enter into any sub-contract without the express written approval of the Director of the County Department or his/her appointed designee.
5. Abide by all applicable provisions of Title VI and VII of the Federal Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, Title XX of the Social Security Act of 1975 as revised, and provide confidentiality of information concerning the child in compliance with the Health Insurance Portability and Accountability Act (HIPAA).
6. Maintain during the term of this Agreement the insurance coverage described in **Attachment A**.
7. Indemnify County, Colorado Department of Human Services, Colorado Department of Health Care Policy & Financing, and the State of Colorado against any and loss against all claims and actions based upon or arising out of damage or injury, including death, to persons or property caused or sustained in connection with the performance of this contract or by conditions created thereby, or based upon any violations of any statute, ordinance, or regulation and the defense of any such claims or actions.

Paragraphs 6 and 7 do not apply to the University of Colorado contracts with County departments.

8. In regards to University of Colorado contractors only, the contractor shall be responsible for its own wrongful or negligent acts or omissions or those of its officers, agents, or employees while performing their professional duties to the full extent allowed by law. Notwithstanding the foregoing, nothing in this Agreement is a limitation or waiver of the application of the Colorado Governmental Immunity Act set forth in §24-10-101 to §24-10-120, C.R.S., any claims resulting from the performance of the University of Colorado, its employees or agents under this Agreement.

9. Maintain service program records, fiscal records, documentation and other records, which will sufficiently and properly reflect all direct and indirect costs of any nature incurred in the performance of this Agreement. The above shall be subject at all reasonable times to inspection, review or audit by federal, Colorado Department of Human Services, Colorado Department of Health Care Policy & Financing, or County personnel, and other persons authorized in writing by the Executive Director of the Colorado Department of Human Services.

10. In any instance of a potential adoption by a foster parent, provide the initial home study, the SAFE study update, annual certification updates and related materials when requested by the County within fourteen (14) working days of the request. At all other times the Contractor shall make home studies and related materials available to the County for review, at a location agreed upon by the County and the Contractor, during regular business hours.

11. Bill the County for services rendered, using the required form. This form is to be mailed to the County by the last day of the month of care. Billings for PRTFs shall be made to the MMIS System only. Billings for RCCF and CHRP shall be made to either the MMIS System or the County. Billings for CPAs and other contractor types shall be made to the County only. Contractor will not be paid by the County when billing is not received by the County within thirty (30) calendar days following the billing due date.

12. Attend and participate in Administrative Reviews for children in placement with the Contractor pursuant to two (2) weeks written notice by the County. The Contractor shall encourage children over the age of twelve to attend their Administrative Reviews. Participation may be in person or by teleconference.

13. The Contractor shall pay the foster parent the amount agreed upon with the County as the child maintenance or room and board. Any payment to the foster parent in excess of the child maintenance or room and board amount shall be treated as income to the foster parent.

#### SECTION V. COUNTY SHALL:

1. Determine eligibility of the children under this Agreement for placement and medical coverage. Medicaid rules and regulations shall govern determination of Medicaid eligibility.

2. Assess and collect fees in accordance with the rules and regulations of the Colorado Department of Human Services.

3. Reimburse Contractor by the 15th of the following month in accordance with fiscal system time frames for services purchased under this Agreement in accordance with the established rate when billing is submitted as described in Section IV, Number 11 (above).

4. Abide by all the rules and regulations of the Colorado Department of Human Services, federal rules and regulations and the laws of the State of Colorado, any of which may be amended from time to time.

5. If this agreement covers an initial placement for a child, the Contractor may receive a clothing allowance in accordance with State Department rules.

6. Monitor children's progress in accordance with the treatment/family services plan and the requirements of Colorado Department of Human Services rules and provide consultation to Contractor in relation to the services purchased under this Agreement.
7. Invite Contractor to Administrative Reviews at least two (2) weeks prior to the scheduled review.
8. Involve Contractor in planning for the child and give the Contractor a copy of the Family Services Plan at time of placement or as soon as completed and when updated or revised.
9. The County shall seek recovery from the RCCF, CPA or other Contractor type for any non Medicaid payment amounts that have been misused as defined in rules. The County may withhold subsequent payments to recover any funds misused by the RCCF, CPA or other Contractor type. The County shall seek recovery of any remaining funds as a debt due the County for the benefit of the state. The RCCF or CPA may appeal the decision to recover or withhold subsequent payments as defined in rules.
10. The County shall identify the amount agreed upon with the Contractor to be paid to the foster parent for the child's room and board. Such amount will be the same as shown in Trails for the child's maintenance.
11. Reimbursement rates that are negotiated between the County and the Contractor shall be for allowable costs in one or more of four primary components: child maintenance, administrative services, administrative maintenance, and treatment. Contractor type will determine which of these four components will be included in the reimbursement rate.

## SECTION VI. GENERAL PROVISIONS

1. The parties to this Agreement intend that the relationship between them, contemplated by this Agreement is that of an independent contractor. No agent, employee, or servant of Contractor shall be deemed to be an employee, agent, or servant of the County. Contractor will be solely and entirely responsible for its acts or of any agent, employee, servants and sub-contractors during the performance of this Agreement.
2. Payment pursuant to this Agreement, if in State of Colorado, County, or federal funds, whether in whole or in part, is subject to and contingent upon the continuing availability of State of Colorado, County, and federal funds for the purpose thereof.
3. It is agreed that if, after investigation, it is shown that reasonable care was given to guard and protect personal items brought to Contractor by the children, Contractor will be released from responsibility for loss or damage to such personal items.
4. This Agreement is intended to be applied in conjunction with the child specific addendum and family services plan as the complete integration of all understandings between the parties. No prior or contemporaneous addition, deletion or other amendment hereto shall have any force or affect whatsoever, unless embodied herein in writing. No subsequent notation, renewal, addition, deletion, or other amendment hereto shall have any force or effect unless embodied as a part of this written Agreement. This section shall not be construed as either prohibiting the periodic

amending of the family services plan or appending a county designed addendum to this agreement.

5. The contract shall permit the State Department to monitor service program, fiscal and other records sufficiently to assure the purchase of services in this Agreement are carried out for the benefit of the aforementioned client. Monitoring may occur through review of program reports, on-site visits where applicable and other contracts as deemed necessary. The Contractor understands that the State Department may provide consultation to Contractor to assure satisfactory performance in the provision of purchased services under this Agreement.

a. All reimbursement requests shall be submitted to and approved by the appropriate County staff. Reimbursement for placement services shall be paid from the date of admission up to, but not including, the day of discharge. Furthermore, Medicaid payments for PRTF and CHRP placements are permitted on the day of discharge in compliance with regulations promulgated by the Colorado Department of Health Care Policy and Finance. Fee for Service will be reimbursed as per Medicaid regulations. Medicaid funds shall not be limited to funds encumbered in this contract and shall also include Medicaid funds for PRTF and RCCF therapeutic programs and CHRP placements paid by the Department of Health Care Policy and Financing. Payment for placement services will not be provided for clients on “runaway” status unless the County has previously approved it. Reimbursement requests for therapy costs for clients enrolled in PRTF, RCCF, and CHRP programs shall be submitted to the Medicaid Fiscal Agent in accordance with instructions provided by such Fiscal Agent. The Contractor shall forward copies of such billings to the County on a monthly basis.

In the event that a Contractor receives payment for a per diem discharge day, regardless of funding source, the Contractor shall refund those dollars forthwith.

b. The purpose of these requirements is to provide minimum assurance that the Contractor has adequate accounting and budgeting information available to allow management to maintain a financially viable enterprise and to demonstrate financial accountability to the county departments of human/social services and Colorado Department of Human Services for the use of public funds.

(1) The Contractor must have in place a double entry accounting system and all financial transactions must be posted to this system. Financial statements, prepared from information provided by this system, shall be presented in conformity with U.S. generally accepted accounting principles (GAAP). The Contractor must also have adequate time keeping and cost allocation systems to allocate salary cost and indirect cost to appropriate cost centers. Books and records of the Contractor shall be subject, at any reasonable time, to inspection, audit or copying by appropriate Federal, State or county personnel, or such independent auditors or accountants as may be designated by these personnel.

(2) All billing by the contractor must be in a format approved by the fiscal agent or county. Contractors must bill the fiscal agent and county at least once a month. Contractors may bill twice a month, on the 15th and last day of the month, for services rendered. Bills will be returned unpaid if the bills do not conform to the approved format or the documentation is inadequate.



(3) All Contractors whose total annual expenditures are \$100,000 or more shall submit an annual audit of their financial statements by an independent certified public accountant. Contractors with total annual expenditures less than \$100,000 may submit an audit as described above or may submit compiled or reviewed financial statements, prepared in accordance with generally accepted accounting principles. If the Contractor is a government agency that has an independent audit done by another agency of that government, its audited financial statements, prepared in accordance with generally accepted accounting principles for state and local governments meet this requirement. The audited, compiled or reviewed financial statements of PRTFs, RCCFs, and CPAs must be completed and a copy provided to the Colorado Department of Human Services (Attn: Administrator for PRTFs, and RCCFs and Attn: Audit Division Director for CPAs) within 180 days after the contractor's fiscal year end. The audited financial statements and supplementary information defined in regulation for various agencies shall be presented as described in Section VI, B (1), above and must contain sufficient detail to provide evidence of financial accountability under the terms of this contract and controlling state regulations. Contractors that are a subsidiary of a parent organization must submit separate financial statements for the subsidiary that detail each of the Contractor's facilities and/or programs that provide services for the Colorado Department of Human Services and also must provide a reconciliation of these financial statements to the consolidated financial statements of the organization as a whole. When applicable, the Contractor must comply with the audit requirements found in the Single Audit Act of 1984 and the Single Audit Act Amendments of 1996 and U. S. Office of Management and Budget (OMB) Circular A-133, Audits of States, Local Governments, and Non-Profit Organizations including subsequent revisions, and appropriate audit and financial reporting requirements as defined in State laws, rules, and regulations.

(4) If Contractors do not submit their annual audit or refuse to disclose financial information regarding the operation of the program in a timely manner, the Fiscal Agent may withhold payment until the audit and/or requested information is submitted. If the contractor is a CPA, then sanctions of the contractor may occur for failure to submit.

(5) In cases where documentation does not exist to support audit information or services provided, contractor will be required to repay all funds received for which documentation does not exist.

(6) In cases where audit deficiencies are noted, a plan of corrective action shall be submitted to the State Department's Audit Division for approval within 4 months of the date of the audit.

(7) Failure to comply with any of these requirements, including items on the addendum is justification for the County to impose fiscal sanctions, penalties, or cancel the contract.

6. In the event this contract is terminated, final payment to the Contractor may be withheld at the discretion of the County until final audit. Incorrect payments to the Contractor due to omission, error, fraud, or misuse of funds shall be recovered from the Contractor either by deduction from

subsequent payments under this contract or other contracts between the County and the Contractor or by the County, as a debt due to both the State of Colorado, the Colorado Department of Human Services and the County. The waiver of any violation shall not be construed as a waiver of any other or subsequent violation of this contract or appropriate statutes and regulations.

7. The provisions of the attachments supplement this agreement. In the event of an irreconcilable conflict between the provisions of the agreement and the attachments, the more specific provisions shall control over the more general ones.

Attachment A Provisions for City and County of Denver Contractors  
Attachment 1 Scope of Work  
Attachment 2 Out-of-Home Placement Authorization and Terms (OOHPA)  
Attachment 3 Absence from Placement Payment Guidelines  
Attachment 4 Out-of-Home Placement Payment Policy & Procedures  
Attachment 5 Family Services Plan (FSP)  
Attachment 6 DHS Health Visit Form  
Attachment 7 Trails System Report Provider Roster  
Attachment 8 Proof of Insurance

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**Contract Control Number:**

IN WITNESS WHEREOF, the parties have set their hands and affixed their seals at Denver, Colorado as of

SEAL

**CITY AND COUNTY OF DENVER**

ATTEST:

By \_\_\_\_\_

\_\_\_\_\_

APPROVED AS TO FORM:

REGISTERED AND COUNTERSIGNED:

By \_\_\_\_\_

By \_\_\_\_\_

By \_\_\_\_\_



**Contract Control Number:** SOCSV-201521940-00

**Contractor Name:** DEVEREUX CLEO WALLACE

By: 

Name: Perryman  
(please print)

Title: Executive Director  
(please print)

**ATTEST: [if required]**

By: \_\_\_\_\_

Name: \_\_\_\_\_  
(please print)

Title: \_\_\_\_\_  
(please print)



**ATTACHMENT A (RCCF)  
PROVISIONS FOR CITY AND COUNTY OF DENVER CONTRACTORS**

**GENERAL PROVISIONS**

**1. County.** All references in the Agreement to County shall refer to the City and County of Denver, acting through the Denver Department of Human Services and its Executive Director.

**2. Term and termination.** This Agreement shall be in force during the period set forth on page 2 of Denver's SS23A, subject to receipt of annual appropriations and funding being available. The County may remove any child/youth from the Contractor's facility at any time, including prior to the end of the term or fiscal year. The Contractor may seek approval in writing from the County to terminate the agreement prior to the end of the term or fiscal year.

**3.** This Agreement may be renewed or extended beyond the end date only by entering into a new written Agreement or Amendment, such as this Agreement signed by the authorized representatives of the parties and executed in the same manner as this Agreement. The City has the right to terminate this Agreement with cause, effective immediately. Except as otherwise provided above, either party shall have the right to terminate this contract by giving the other party thirty (30) days written notice. If notice is so given, this contract shall terminate on the expiration of the thirty (30) days or when the eligible child(ren)/youth can be placed elsewhere, as approved by the County.

**4.** The City may also terminate the Agreement effective immediately if the Contractor or any of its officers or employees are convicted, plead *nolo contendere*, enter into a formal agreement in which they admit guilt, enter a plea of guilty or otherwise admit culpability to criminal offenses of bribery, kick backs, collusive bidding, bid-rigging, antitrust, fraud, undue influence, theft, racketeering, extortion or any offense of a similar nature in connection with Contractor's business. Termination for the reasons stated in this paragraph is effective upon receipt of notice.

**5.** Upon the effective date of any termination, the liability of the parties for further performance of the terms of this Agreement shall cease, but the parties shall not be released from the duty to perform their obligations up to the date of termination. Nothing herein shall be construed as giving the Contractor the right to perform services under the Agreement beyond the time when its services become unsatisfactory to the City.

**6.** If the Agreement is terminated without cause, the Contractor will be compensated only for work requested and satisfactorily performed. Upon termination of the Agreement by the City, with or without cause, the Contractor will not have any claim against the City by reason of, or arising out of, incidental or relating to termination, except for compensation for work requested and satisfactorily performed under the terms of the Agreement.

7. If the Agreement is terminated, the City is entitled to and will take possession of all records of and property belonging to children/youth served under this Agreement as well as all materials, equipment, tools and facilities it owns that are in the Contractor's possession, custody, or control by whatever method the City deems expedient. The Contractor shall deliver all such records, property, and documents in any form that were prepared under the Agreement and all other items, materials and documents that have been paid for by the City to the Contractor. These documents, property, and materials are the property of the City. The Contractor shall mark all copies of work product that are incomplete at the time of termination "DRAFT-INCOMPLETE".

8. **Prior agreements; modification of Attachment 1 (Scope of Work).** This Agreement is in lieu of and supersedes all prior agreements between the parties and relating to the care and services here described. The parties may modify **Attachment 1** to increase or decrease the services contained therein or to adjust upward or downward specific line item expenses identified on **Attachment 1**; provided, however, that no modification to **Attachment 1** shall result in or be binding on the City if any proposed modification(s), individually or collectively, require(s) an expenditure of additional funds. The parties shall memorialize in writing any and all modifications to **Attachment 1** by revising and restating said **Attachment 1** and stating the date upon which the modified Attachment shall take effect. Any modification to **Attachment 1** shall not take effect unless and until it is approved in writing by both parties, approved as to form by the City Attorney's office, and placed on file by the Agency with the City Clerk.

9. Except for changes in rates due to annual state legislation, any modification that requires an increase in the funds to be expended shall be evidenced by a written Amendatory Agreement prepared and executed by both parties in the same manner as this Agreement.

10. **Rate of Care.** The Contractor agrees to provide the care and services which are described in this Agreement and its attachments, based on a child specific authorization, **Out-of-Home Placement Authorization and Terms (OOHPA)** form, attached and incorporated as **Attachment 2**, identifying individual service needs completed by DDHS for each child/youth being served by the Contractor. RCCF rates will be determined based on the allowable rate schedules approved by the City for RCCF placements. These rates may be altered annually as legislated by the General Assembly with written notice to the Contractor. These altered rates shall automatically go into effect unless the Contractor notifies the City in writing within fourteen (14) days, in which case the contract may then be subject to re-negotiation or termination.

11. **State Payment /No City funds.** The Contractor shall be compensated only for the approved services actually provided to a given child/youth or family. It is understood and agreed that all payments or reimbursements to the Contractor shall be made through direct drawdown payment utilizing the State of Colorado Trails System and that no City funds have been or will be appropriated or encumbered to pay any payments or reimbursements to the Contractor, and that the City shall have no direct payment

obligations whatsoever to the Contractor. In any event, any performance obligation of the City, whether direct or contingent, under this Agreement or any amendment, would extend only to funds appropriated by the Denver City Council, paid into the City Treasury, and encumbered for purposes of this Agreement. The Contractor acknowledges that (i) the City does not by this Agreement, irrevocably pledge present cash reserves for payments in future fiscal years, and (ii) this Agreement is not intended to create a multiple-fiscal year direct or indirect debt or financial obligation of the City. Notwithstanding any other provision of the Agreement, and regardless of source, the maximum payment obligation will not exceed **Nine Hundred Seventy-Nine Thousand, Nine Hundred Eighty-Eight Dollars and 00/100 Cents (\$979,988.00)**.

**12.** Contractor will comply with any **child-specific Out-of-Home Placement Authorization (OOHPA)**, which must be completed for each child/youth served by the Contractor. The OOHPA will specify the rate of payment for each specific child/youth. It may be adjusted periodically consistent with the changing needs of the child/youth.

**13. Adoption.** If a foster child/youth is being adopted, payment to the RCCF will terminate on the date of the adoption.

**14.** Subject to the continuing availability of funds, child-specific Out-of-Home Placement **Authorizations may continue** for the duration of the placement provided that this Agreement is renewed for future fiscal years when the placement crosses fiscal years. The time period covered by the authorization will be included on the out-of-home placement authorization.

**15. Budget Modifications.** Budget line items may only be modified by the written approval of the Executive Director, if in the Executive Director's sole judgment such modification is reasonable and appropriate. However, such budget modifications will not alter the Maximum Contract Amount. Any modification to Exhibit A shall not take effect until approved in writing. Any modification to Exhibit A agreed to by the parties that requires an increase in the Maximum Contract Amount shall be evidenced by a written Amendatory Agreement prepared and executed by both parties in the same manner as this Agreement.

## **DESCRIPTION OF SERVICES TO BE PURCHASED**

**16.** The total **rate of payment** for care and services under this Agreement shall not exceed: the established rate for the Psychiatric Residential Treatment Facility (PRTF); for RCCF placements, the established Fee-for-Service rate and the negotiated rate or the approved vendor rate; and, for Children's Habilitation Residential Program (CHRP) waiver placements, the approved CHRP waiver rate. The total rate of payment for care and services for other service types will be as negotiated between the County and the Contractor. Note the term "approved vendor rate" as used in this agreement indicates those negotiated or determined by DDHS and are not necessarily the approved vendor rate set by the state.

17. The **amount paid** for purchased care and services for less than a full month will be based upon the daily rate contained in **Attachment 1**. These rates may be altered annually as legislated by the General Assembly with written notice to the Contractor. These altered rates shall automatically go into effect unless the Contractor notifies the City in writing within fourteen (14) days, in which case the contract may then be subject to re-negotiation or termination.

18. The **services purchased** under this Agreement may include, but are not limited to basic 24-hour care and child maintenance (food, shelter, clothing, educational supplies, personal incidentals and allowance), administrative overhead, and case management. Behavioral health services which may include but are not limited to individual, group and family therapy, in-home services and day treatment may be authorized and paid through the child's/youth's Medicaid eligibility. Behavioral health services may also be authorized and purchased directly by the City through the Core Service program. The amount paid for purchased care and services must be in writing and will be based upon the negotiated rate. The total rate of payment for care and services under this Agreement shall not exceed the established rate found in **Attachment 1** for contractors. These rates may be altered annually as legislated by the General Assembly with written notice to the Contractor. These altered rates shall automatically go into effect unless the Contractor notifies the City in writing within fourteen (14) days, in which case the contract may then be subject to re-negotiation or termination.

19. **Transportation** shall be furnished by City between the child's/youth's residence and Contractor's facility for the initial placement and return after the treatment plan is completed. (Emergency Placement is an exception and contractor will be responsible for transportation). During placement the Contractor shall provide or pay for reasonable fees associated with transportation as defined in **Attachment 1**.

## LEGAL STATUS AND AUTHORIZATIONS

20. All children/youth initially entering out-of-home care within the zip codes designated below will be **medically screened** at Denver Human Services Family Crisis Center (FCC). The FCC is located at 2929 West 10th Avenue, Denver Colorado 80204 and the telephone number is 720.944.3748. Children/youth placed outside the zip code range shall also be required to have a medical screening at the FCC when the child/youth has been placed into care for suspected or confirmed abuse or neglect. This may only be waived with written permission from UM management or designated DDHS Representatives.

21. All children/youth **entering any placement** within the zip codes designated below shall utilize Denver Health's Connections for Kids Clinic (CFKC) located in the Gipson Eastside Health Clinic for ordinary (non emergent) medical care. Exceptions shall only be made when in the best interest of the child/youth (such as the *child/youth* having an ongoing relationship with a current medical practitioner) and require approval in writing by a Utilization Management Administrator.



**22.**The **contractor's physical address** in which the child/youth is placed in accordance with their zip code determines the **use of Denver Health's CFKC** for ordinary (non emergent) medical care. The CFKC at Gipson Eastside Health is located at 501 28th St., Denver, CO 80205. The numbers for appointments are: 720-944-6345, and 303-602-6333, #1, #2.

**23.**All **providers** with children/youth in placement in out-of-home care, placed by DDHS, shall comply with the following for children/youth placed in their care:

- a. Cooperate with DDHS in scheduling medical and dental appointments in a timely manner.
- b. Keep scheduled medical and dental appointments, and provide transportation to such appointments.
- c. Take the original Medical Passport form to the medical/dental practitioner for each appointment.
- d. Have the practitioner document the outcome of the appointment on the **DHS Health Visit Form (Attachment 6)** or otherwise receive written information about the visit on the contractor's letterhead.
- e. Send a copy of the DHS Health Visit Form or other documentation as described above to Denver Department of Human Services, 1200 Federal Boulevard, 3<sup>rd</sup> Floor, Denver, Colorado 80204, ATTN: Medical Passport Office.
- f. File the original with the child's/youth's Medical Passport which is kept by the Contractor.
- g. Ensure that the child's/youth's Medical Passport form and supporting documentation shall be forwarded to the child's/youth's social case worker when the child/youth leaves the contractor's care.

**24.**The Contractor will comply with any and all applicable federal, state, or local laws, rules, regulations, or policies that mandate the **medical and dental care** of children/youth in out-of-home placement. The use of the designated medical and dental care clinics decreases the risk of fiscal sanctions to the City and ensures best practice and fiscal responsibility.

**25.****Failure to comply** with the designated medical and dental clinic assignments and failing to meet regular medical and dental care requirements for children/youth in care may prompt a review of the Child Placement Agency contractual agreement with Denver Department of Human Services.

26. For children/youth placed with contractors located in the following **zip codes**, the Contractor shall use **Denver Health's Connections for Kids Clinic (CFKC)**:

<b>Zip Code Range</b>	<b>Zip Codes</b>
80002-80019	80002, 80006, 80007, 80010, 80011, 80012, 80013, 80014, 80015, 80016, 80017, 80018, 80019
80020-80047	80020, 80021, 80022, 80027, 80030, 80031, 80033, 80035, 80036, 80040, 80041, 80042, 80044, 80045, 80046, 80047
80110-80129	80110, 80111, 80112, 80113, 80120, 80121, 80122, 80123, 80124, 80126, 80127, 80128, 80129
80130-80210	80130, 80150, 80151, 80155, 80160, 80161, 80162, 80163, 80201, 80202, 80203, 80204, 80205, 80206, 80207, 80208, 80209, 80210
80211-80229	80211, 80212, 80214, 80215, 80216, 80217, 80218, 80219, 80220, 80221, 80222, 80223, 80224, 80225, 80226, 80227, 80228, 80229
80230-80250	80230, 80231, 80232, 80233, 80234, 80235, 80236, 80237, 80238, 80239, 80241, 80246, 80247, 80248, 80249, 80250,
80260-80640	80260, 80264, 80265, 80266, 80290, 80293, 80294, 80295, 80299, 80401, 80402, 80403, 80439, 80465, 80601, 80602, 80614, 80640

Denver County follows the American Academy of Pediatrics Standards of care for children/youth in RCCF placements. The well care schedule for these children/youth is as follows and the form entitled **DHS Health Visit Form (Attachment 6)** shall be used.

Age 3-7 days: nurse visit for weight check needed

Age 2 weeks: physical by M.D. and second PKU test needed

Age 1-6 months: need to be seen monthly

- 1 month
- 2 months
- 3 months
- 4 months
- 5 months
- 6 months

Age 9 months to 2 years: need to be seen every 3 months

- 9 months
- 12 months
- 15 months
- 18 months
- 21 months
- 24 months

Age 2 years to 21 years: need to be seen every 6 months unless otherwise indicated by pediatrician.

## REASONS FOR REFERRAL, TREATMENT PLAN, AND PROGRESS REPORTS

27. City and Contractor agree and understand that the reasons for referral, which necessitate purchasing services for children/youth, are specified in each child-specific authorization, **Out-of-Home Placement Authorization and Terms (OOHPA) form and Family Services Plan (FSP) (Attachments 2 and 5)** which will be enclosed in the Referral Packet that accompanies each child/youth. In addition, the Caseworker will involve Contractor in planning for the child/youth and give the Contractor a copy of the Family Services Plan at the time of placement or as soon as completed and when updated or revised. Any other relevant information concerning these children/youth that does not necessitate purchasing services is also included in the OOHPA.

28. If state rules have **more stringent requirements** than those contained herein, the state rules shall apply.

29. City and Contractor shall develop an **initial plan** that addresses the immediate and/or emergency needs of the child/youth within 72 hours of admission for children/youth in RCCFs except PRTFs. City and Contractor shall formulate an initial individual plan of care within 14 calendar days after admission for children/youth in RCCFs except PRTFs. The placement date is that date noted in the attached child-specific **Out-of-Home Placement Authorization, (OOHPA) (Attachment 2)**, with this contract. The child's **Family Services Plan (Attachment 5)** may be utilized as an Individual Plan of Care for this purpose for facilities. Modifications to this plan shall be agreed to in writing on the plan or as a supplemental document.

30. City and Contractor shall formulate an **initial individual plan of care** for children/youth in PRTFs within 72 hours. For children/youth in PRTFs, a comprehensive individual plan of care must be completed by the multidisciplinary team within 14 calendar days from the placement date. The placement date will be the date noted in **Out-of-Home Placement Authorization and Terms, Attachment 2**. Modifications to **Attachment 2** shall be agreed to in writing on the plan or as a supplemental document.

31. The **individual plan of care** shall be goal oriented and time limited and shall:

- a. Address all areas listed in Colorado Dept. of Human Services Rules and Regulations, Volume 7, Section 7.714.4, C, 2, (12 CCR 2509-8) together with clinical and other needs including anticipated psychological/behavioral changes and dates for accomplishing those changes as well as the child's/youth's presenting problems, physical health, emotional status, behavior, support system in the community, available resources, and discharge plan.
- b. Include specific goals and measurable objectives, expected dates of achievement, specific discharge and transitional/after-care and follow up services criteria to be met for termination of treatment and involvement of

the child's/youth's family or significant other persons in the treatment of the child/youth;

- c. Specify the type, frequency, and duration of clinical therapy services, rehabilitation services, medication management, emergency services, initial assessment, documented treatment modifications, and other services determined to be necessary to meet the child's/youth's specific goals.
- d. Specify that all RCCF and PRTF services are necessary to meet the needs of the child/youth and to treat the child's/youth's current diagnosis. Note: If a service is billed to Medicaid and rejected for payment initially or at a subsequent point in the future such as after an audit, the Contractor shall not seek reimbursement for the services from DDHS.
- e. Identify the provision of, or the referral for, services other than RCCF services and shall document any court ordered treatment including identifying the entity responsible for providing the court ordered treatment.
- f. Anticipate living arrangement for the child/youth at the date of discharge;
- g. Anticipate educational arrangement for the child/youth at the time of discharge; which will include:
  - i. IEPs (Individualized Educational Plans), for special education students.
  - ii. Clock hours/transcripts for high school students.
  - iii. Report cards/grades for elementary and middle school students.
  - iv. And if available, academic information related to a student's current functioning (evaluations, testing, and screenings).
- h. Anticipate date for discharge from treatment purchased for the child/youth.
- i. Establish a permanency goal for the child/youth.

**32. Monthly, RCCFs and other contractor types** other than PRTF, shall conduct a review of each plan to evaluate whether the short-term and long-term goals have been achieved or not achieved. At no longer than three-month intervals after placement has commenced with the contractor, Contractor shall provide the City with written reports which address changes to the child's/youth's physical condition, psychological and social functioning, changes in the child's/youth's family situation, educational progress, significant incidents or disciplinary actions, and progress made to achieve goals specified in the treatment plan. The contractor shall provide a report for the

aforementioned information at least seven days prior to discharge for planned discharges and within seven days of placement termination for non planned discharges. Further, the Contractor agrees to sequence reports to be received by the City 15 calendar days prior to judicial or administrative hearings or reviews when provided with 30 calendar days advance notice of such dates by City.

### **ADDITIONAL REQUIREMENTS**

#### **33. The Contractor shall:**

- a. Accept **emergency placements** as mutually negotiated by DDHS staff and the Contractor. Contractor shall adhere to emergency protocol regarding case communication and follow-up. Emergency placement indicates that due to circumstances beyond the DDHS's control a child/youth needs placement, yet pre-placement admission requirements have not been completed. The acceptance of a child/youth in such an emergency status shall only be done if it is a part of the admission policy and procedures of the facility per State Department 7.709.27 Special Rules for Emergency Placement and Care of Children [Rev. eff. 11/1/08].
- b. **Not assign** the obligations under this Agreement nor enter into any subcontract without the express written approval of the Executive Director of DDHS or his/her appointed designee. Any attempt by the Contractor to assign its rights or obligations or subcontract performance obligations without the City's prior written consent will be void and, at the Executive Director's option, automatically terminate the Agreement. The Executive Director has sole and absolute discretion whether to consent to any assignment of rights or obligations and subcontracting of performance obligations under the Agreement. In the event of any subcontracting or assignment: (i) the Contractor shall remain responsible to the City; and (ii) it shall not create a contractual relationship between the City and sub-consultant or subcontractor or assignee.
- c. Provide **insurance** as follows:
  - i. **General Conditions:** Contractor agrees to secure, at or before the time of execution of this Agreement, the following insurance covering all operations, goods or services provided pursuant to this Agreement. Contractor shall keep the required insurance coverage in force at all times during the term of the Agreement, or any extension thereof, during any warranty period, and for three (3) years after termination of the Agreement. The required insurance shall be underwritten by an insurer licensed or authorized to do business in Colorado and rated by A.M. Best Company as "A-"VIII or better. Each policy shall contain a valid provision or endorsement requiring notification to the City in the

event any of the required policies are canceled or non-renewed before the expiration date thereof. Such written notice shall be sent to the parties identified in the Notices section of this Agreement. Such notice shall reference the City contract number listed on the signature page of this Agreement. Said notice shall be sent thirty (30) days prior to such cancellation or non-renewal unless due to non-payment of premiums for which notice shall be sent ten (10) days prior. If such written notice is unavailable from the insurer, contractor shall provide written notice of cancellation, non-renewal and any reduction in coverage to the parties identified in the Notices section by certified mail, return receipt requested within three (3) business days of such notice by its insurer(s) and referencing the City's contract number. If any policy is in excess of a deductible or self-insured retention, the City must be notified by the Contractor. Contractor shall be responsible for the payment of any deductible or self-insured retention. The insurance coverages specified in this Agreement are the minimum requirements, and these requirements do not lessen or limit the liability of the Contractor. The Contractor shall maintain, at its own expense, any additional kinds or amounts of insurance that it may deem necessary to cover its obligations and liabilities under this Agreement.

- ii. **Proof of Insurance:** Contractor shall provide a copy of this Agreement to its insurance agent or broker. Contractor may not commence services or work relating to the Agreement prior to placement of coverages required under the Agreement. Contractor certifies that the **certificate of insurance** attached as **Attachment 8**, preferably an ACORD certificate, complies with all insurance requirements of this Agreement. The City requests that the City's contract number be referenced on the Certificate. The City's acceptance of a certificate of insurance or other proof of insurance that does not comply with all insurance requirements set forth in this Agreement shall not act as a waiver of Contractor's breach of this Agreement or of any of the City's rights or remedies under this Agreement. The City's Risk Management Office may require additional proof of insurance, including but not limited to policies and endorsements.
- iii. **Additional Insureds:** For Commercial General Liability, Auto Liability, and Excess Liability/Umbrella (if required), Contractor and subcontractor's insurer(s) shall include name the City and County of Denver, its elected and appointed officials, employees and volunteers as additional insured.

- iv. **Waiver of Subrogation:** For all coverages required under this Agreement, Contractor's insurer shall waive subrogation rights against the City.
- v. **Subcontractors and Subconsultants:** All subcontractors and subconsultants (including independent contractors, suppliers or other entities providing goods or services required by this Agreement) shall be subject to all of the requirements herein and shall procure and maintain the same coverages required of the Contractor. Contractor shall include all such subcontractors as additional insured under its policies (with the exception of Workers' Compensation) or shall ensure that all such subcontractors and subconsultants maintain the required coverages. Contractor agrees to provide proof of insurance for all such subcontractors and subconsultants upon request by the City.
- vi. **Workers' Compensation/Employer's Liability Insurance:** Contractor shall maintain the coverage as required by statute for each work location and shall maintain Employer's Liability insurance with limits of \$100,000 per occurrence for each bodily injury claim, \$100,000 per occurrence for each bodily injury caused by disease claim, and \$500,000 aggregate for all bodily injuries caused by disease claims. Contractor expressly represents to the City, as a material representation upon which the City is relying in entering into this Agreement, that none of the Contractor's officers or employees who may be eligible under any statute or law to reject Workers' Compensation Insurance shall effect such rejection during any part of the term of this Agreement, and that any such rejections previously effected, have been revoked as of the date Contractor executes this Agreement.
- vii. **Commercial General Liability:** Contractor shall maintain a Commercial General Liability insurance policy with limits of \$1,000,000 for each occurrence, \$1,000,000 for each personal and advertising injury claim, \$2,000,000 products and completed operations aggregate, and \$2,000,000 policy aggregate.
- viii. **Business Automobile Liability:** Contractor shall maintain Business Automobile Liability with limits of \$1,000,000 combined single limit applicable to all owned, hired and non-owned vehicles used in performing services under this Agreement.
- ix. **Professional Liability:** Contractor shall maintain limits of \$1,000,000 per claim and \$1,000,000 policy aggregate limit. Policy shall include a severability of interest or separation of insured provision (no insured vs. insured exclusion) and a

provision that coverage is primary and non-contributory with any other coverage or self-insurance maintained by the City.

x. **Additional Provisions:**

(1) For Commercial General Liability, the policy must provide the following:

- (a) That this Agreement is an Insured Contract under the policy;
- (b) Defense costs are outside the limits of liability;
- (c) A severability of interests, or separation of insureds provision (no insured vs. insured exclusion);
- (d) A provision that coverage is primary and non-contributory with other coverage or self-insurance maintained by the City; and,
- (e) No exclusion for sexual abuse, molestation or sexual misconduct.

(2) For claims-made coverage:

- (a) The retroactive date must be on or before the contract date or the first date when any goods or services were provided to the City, whichever is earlier

(3) Contractor shall advise the City in the event any general aggregate or other aggregate limits are reduced below the required per occurrence limits. At their own expense, and where such general aggregate or other aggregate limits have been reduced below the required per occurrence limit, the Contractor will procure such per occurrence limits and furnish a new certificate of insurance showing such coverage is in force.

d. Provide **defense and indemnification** as follows:

- i. Contractor hereby agrees to defend, indemnify, reimburse and hold harmless City, its appointed and elected officials, agents and employees for, from and against all liabilities, claims, judgments, suits or demands for damages to persons or property arising out of, resulting from, or relating to the work performed under this



Agreement (“Claims”), unless such Claims have been specifically determined by the trier of fact to be the sole negligence or willful misconduct of the City. This indemnity shall be interpreted in the broadest possible manner to indemnify City for any acts or omissions of Contractor or its subcontractors either passive or active, irrespective of fault, including City’s concurrent negligence whether active or passive, except for the sole negligence or willful misconduct of City.

- ii. Contractor’s duty to defend and indemnify City shall arise at the time written notice of the Claim is first provided to City regardless of whether Claimant has filed suit on the Claim. Contractor’s duty to defend and indemnify City shall arise even if City is the only party sued by claimant and/or claimant alleges that City’s negligence or willful misconduct was the sole cause of claimant’s damages.
  - iii. Contractor will defend any and all Claims which may be brought or threatened against City and will pay on behalf of City any expenses incurred by reason of such Claims including, but not limited to, court costs and attorney fees incurred in defending and investigating such Claims or seeking to enforce this indemnity obligation. Such payments on behalf of City shall be in addition to any other legal remedies available to City and shall not be considered City’s exclusive remedy.
  - iv. Insurance coverage requirements specified in this Agreement shall in no way lessen or limit the liability of the Contractor under the terms of this indemnification obligation. The Contractor shall obtain, at its own expense, any additional insurance that it deems necessary for the City’s protection.
  - v. This defense and indemnification obligation shall survive the expiration or termination of this Agreement.
- e. Maintain service program **records**, fiscal records, documentation and other records, which will sufficiently and properly reflect all direct and indirect costs of any nature incurred in the performance of this Agreement. The above shall be subject at all reasonable times to inspection, review or audit by Federal, Colorado Department of Human Services, Colorado Department of Health Care Policy & Financing, or City personnel, and other persons authorized in writing by the Executive Director of the Colorado Department of Human Services.

- f. Where applicable under state regulations, create and maintain a **personnel file** for each House Parent or personnel. The file shall include identifying information, references, statement from physician or qualified nurse practitioner, name and telephone number of person to contact in emergency, and verification of education and experience. The personnel file for the primary caregiver shall include a statement from a psychiatrist, a certified psychologist or a Licensed Social Worker II. The personnel records shall be maintained pursuant to the personnel policy and procedures. If personnel records are at the Contractor's office, there shall be maintained at the facility the address, local phone number and name, address, and phone number of persons to call in an emergency to access personnel files. Colorado Dept. of Human Services Rules and Regulations, Volume 7, Section 7.709.26 Required Records.
- g. As applicable, require **compliance** with all State rules and regulations and incorporate the same into any policy manual authored by the Contractor.
- h. **Provide** at no additional cost to the County, the initial home study, the SAFE study update, annual certification updates and related materials when requested by the City for the purpose of adoption within two weeks of receipt of the request.
- i. **Bill the City** for services rendered, using the Trails System Report Provider Roster, attached herein and incorporated as **Attachment 7**. This form is to be mailed and postmarked to DDHS no sooner than the first day of the month following the time of care and mailed and postmarked no later than the fifth day of the month following the time of care.
- j. **Billings** for PRTFs shall be made to the MMIS (Medicaid Management Information System) only. Billings for RCCF and CHRP shall be made to either the MMIS System or the City. Billings for RCCFs and other contractor types shall be made to the City only. Contractor will not be paid when billing is not received by the City within 90 calendar days of out-of-home services being rendered.
- k. Contractors submitting billings through the MMIS shall be solely responsible for ensuring **compliance** with Medicaid and Colorado Department of Health Care Policy and Financing laws, rules, and regulations in relation to their Medicaid billings.
- l. **Pay** the foster parent the amount identified by the County as the child maintenance or room and board. **Attend and participate** in Administrative Reviews for children/youth in placement with the Contractor **pursuant to two (2) weeks** written notice by the City. The Contractor shall encourage children/youth over the age of twelve to attend their Administrative Reviews. Participation may be in person or by teleconference.

- m. **Obtain** the City's written permission prior to changing the child's/youth's placement from one RCCF facility to another. RCCFs and Group Homes and Centers are responsible for notifying a DDHS Utilization Management representative when they are giving notice that a child/youth needs to be moved from one of their facilities/homes. Whenever possible, a 30-day notice is requested and the 30 days begin when the notification is received by UM.
- n. **Develop guidelines** for monthly child maintenance expenditures and insure that said funds are expended for the maintenance of the child/youth. Expenditures shall include but may not be limited to food, shelter, clothing, school supplies, recreation and other leisure time equipment, toiletries, and allowance. A copy of these guidelines shall be provided to the City.
- o. **Monitor** child maintenance expenditures on an exception basis when the City, child/youth, or others **express concerns** that child maintenance funds are not being used to adequately support the child/youth.
- p. **Complete an inventory** of clothing and other possessions at a child's/youth's entry into and exit from an RCCF placement and ensure that, a comparable amount of clothes and other possessions leaves with the child/youth upon discharge.
- q. **Attend and participate** (through Contractor's case manager or other designated representative) in Value of Individual & Community Engagement Services (VOICES) meetings as requested regarding placement decisions, administration, changes and discharge.
- r. **Comply with all requirements** of DDHS Child Welfare Division's policies.

#### **34. No Employment of Illegal Aliens to Perform Work Under the Agreement:**

- a. This Agreement is subject to Division 5 of Article IV of Chapter 20 of the Denver Revised Municipal Code, and any amendments (the "Certification Ordinance").
- b. The Contractor certifies that:
  - i. At the time of its execution of this Agreement, it does not knowingly employ or contract with an illegal alien who will perform work under this Agreement.
  - ii. It will participate in the E-Verify Program, as defined in § 8-17.5-101(3.7), C.R.S., to confirm the employment eligibility of all employees who are newly hired for employment to perform work under this Agreement.
- c. The Contractor also agrees and represents that:
  - i. It shall not knowingly employ or contract with an illegal alien to perform work under the Agreement.

- ii. It shall not enter into a contract with a subconsultant or subcontractor that fails to certify to the Contractor that it shall not knowingly employ or contract with an illegal alien to perform work under the Agreement.
  - iii. It has confirmed the employment eligibility of all employees who are newly hired for employment to perform work under this Agreement, through participation in the E-Verify Program.
  - iv. It is prohibited from using the E-Verify Program procedures to undertake pre-employment screening of job applicants while performing its obligations under the Agreement, and that otherwise requires the Contractor to comply with any and all federal requirements related to use of the E-Verify Program including, by way of example, all program requirements related to employee notification and preservation of employee rights.
  - v. If it obtains actual knowledge that a subconsultant or subcontractor performing work under the Agreement knowingly employs or contracts with an illegal alien, it will notify such subconsultant or subcontractor and the City within three (3) days. The Contractor will also then terminate such subconsultant or subcontractor if within three (3) days after such notice the subconsultant or subcontractor does not stop employing or contracting with the illegal alien, unless during such three-day period the subconsultant or subcontractor provides information to establish that the subconsultant or subcontractor has not knowingly employed or contracted with an illegal alien.
  - vi. It will comply with any reasonable request made in the course of an investigation by the Colorado Department of Labor and Employment under authority of § 8-17.5-102(5), C.R.S, or the City Auditor, under authority of D.R.M.C. 20-90.3.
- d. The Contractor is liable for any violations as provided in the Certification Ordinance. If Contractor violates any provision of this section or the Certification Ordinance, the City may terminate this Agreement for a breach of the Agreement. If the Agreement is so terminated, the Contractor shall be liable for actual and consequential damages to the City. Any such termination of a contract due to a violation of this section or the Certification Ordinance may also, at the discretion of the City, constitute grounds for disqualifying Contractor from submitting bids or proposals for future contracts with the City.

**35. Living Wage:** This provision applies to any Contractor that employs any person as a child care worker at any public building owned by the City.

- a. Pursuant to § 20-80, D.R.M.C., the Contractor shall pay every Covered Worker, as defined in § 20-80(a) D.R.M.C., employed by the Contractor

directly upon the site of the work under this Agreement, the full amounts accrued at the time of payment, computed at wage rates not less than that specified in § 20-80(c), D.R.M.C., regardless of any contractual relationship which may be alleged to exist between the Contractor or any subcontractor and such workers. The Contractor shall post in a prominent place which is easily accessible to the Covered Workers that scale of wages to be paid to such workers.

- b. The Contractor shall furnish to the City Auditor or his authorized representative, upon the Auditor's request, a true and correct copy of the payroll records of all Covered Workers working under this Agreement, either for the Contractor or any subcontractor. All such payroll records shall include information showing the number of hours worked by each Covered Workers, the hourly pay of such worker, any deductions made from pay, and the net amount of pay received by such Covered Worker. The payroll record shall be accompanied by a sworn statement of the Contractor that the copy is a true and correct copy of the payroll records of all Covered Workers working under this Agreement, either for the Contractor or a subcontractor, that payments were made to the Covered Workers as set forth in such records, that no deductions were made other than those set forth in such records, and that all Covered Workers employed on work under this Agreement, whether by the Contractor or any subcontractor, were paid the living wages as set forth in this Agreement.
- c. Increases in living wages pursuant to § 20-80, D.R.M.C., effective after the date of this Agreement shall not be mandatory on either the Contractor or the subcontractors if the term of this Agreement is less than one year. Increases in the living wages pursuant to § 20-80, D.R.M.C., shall be mandatory for the Contractor and the Contractor's subcontractors if the term of this Agreement is longer than one year, effective on the anniversary date of this Agreement. In no event shall any increases in living wages over the amount stated in this Agreement result in any increased liability on the part of the City, and the possibility and risk of any such increase is assumed by the Contractor. Decreases in living wages after the date of this Agreement shall not be permitted.
- d. If any worker to whom the living wages are to be paid, employed by the Contractor or any subcontractor to perform work hereunder, has been or is being paid a rate of wages less than that required by this section, the Executive Director may, at the Executive Director's option, by written notice to the Contractor, withhold further payment to the Contractor or suspend or terminate the Contractor's right to proceed with the work or such part of the work as to which there has been a failure to pay the required wages. In the event of termination, the Contractor shall be liable to the City for any excess costs occasioned to the City thereby.

## OTHER PROVISIONS

**36.**The Parties to this Agreement intend that the relationship between them, contemplated by this Agreement is that of **independent contractor**. No agent, employee, or servant of Contractor shall be deemed to be an employee, agent, or servant of the City. Contractor will be solely and entirely responsible for its acts and those of its agents, employees, servants and subcontractors during the performance of this Agreement.

**37.**Contractor will be paid in accordance with the **Absence from Placement Payment Guidelines and Out-of-Home Placement Payment Policy & Procedures, Attachments 3 and 4, respectively.**

**38. Cost Principles and Other Requirements.** Contractor shall comply with cost principles and other requirements set forth in State Department rules in Staff Manual Volume VII, section 7.710.22 and any federal requirements, including OMB Circulars, if applicable.

**39. Examination Of Records:** The Contractor agrees that any duly authorized representative of the City (including the City Auditor's Office) shall, until the expiration of three (3) years after final payment under this Agreement, have access to and the right to examine any directly pertinent books, documents, schedules, papers, charts, computer products, software and records of the Contractor, including all cost accounting records, involving matters or transactions in any way, directly or indirectly, related to this Agreement.

**40. No Discrimination In Employment:** In connection with the performance of work under this Agreement, the Contractor agrees not to refuse to hire, discharge, promote or demote, or to discriminate in matters of compensation against any person otherwise qualified, solely because of race, color, religion, national origin, gender, age, military status, sexual orientation, marital status, or physical or mental disability; and the Contractor further agrees to insert the foregoing provision in all subcontracts hereunder.

**41. Colorado Governmental Immunity Act:** In relation to the Agreement, the City is relying upon and has not waived the monetary limitations and all other rights, immunities and protections provided by the Colorado Governmental Act, C.R.S. § 24-10-101, *et seq.*

**42. Taxes, Charges and Penalties:** The City is not liable for the payment of taxes, late charges or penalties of any nature, except for any additional amounts that the City may be required to pay under the City's prompt payment ordinance D.R.M.C. § 20-107, *et seq.* The Contractor shall promptly pay when due, all taxes, bills, debts and obligations it incurs performing the services under the Agreement and shall not allow any lien, mortgage, judgment or execution to be filed against City property, including to land, facilities, improvements, or equipment.

**43. Notices:** Notices must be hand delivered, sent by overnight courier service, mailed by certified mail, return receipt requested, or mailed via United States mail, postage prepaid. Notices hand delivered or sent by overnight courier are effective upon delivery; notices sent by certified mail are effective upon receipt; and notices sent by mail are effective upon deposit with the US Postal Service. The parties may designate substitute addresses where or persons to whom notices are to be mailed or delivered; however, these substitutions will not become effective until actual receipt of written notification.

**44. Conflict Of Interest:**

- a. No employee of the City shall have any personal or beneficial interest in the services or property described in the Agreement; and the Contractor shall not hire, or contract for services with, any employee or officer of the City in violation of the City's Code of Ethics, D.R.M.C. §2-51, et seq. or the Charter §§ 1.2.8, 1.2.9, and 1.2.12.
- b. The Contractor shall not engage in any transaction, activity or conduct that would result in a conflict of interest under the Agreement. The Contractor represents that it has disclosed any and all current or potential conflicts of interest, which shall include transactions, activities or conduct that would affect the judgment, actions or work of the Contractor by placing the Contractor's own interests, or the interests of any party with whom the Contractor has a contractual arrangement, in conflict with those of the City. The City, in its sole discretion, will determine the existence of a conflict of interest and may terminate the Agreement in the event it determines a conflict exists, after it has given the Contractor written notice describing the conflict.

**45. Governing Law, Venue:** The Agreement will be construed and enforced in accordance with applicable federal law, the laws of the State of Colorado, the Charter and Revised Municipal Code of the City and County of Denver, and the ordinances, regulations and Executive Orders enacted or promulgated pursuant to the Charter and Code. The Charter, Revised Municipal Code and Executive Orders of the City and County of Denver are expressly incorporated into the Agreement. Venue for any legal action relating to the Agreement will be in the District Court of the State of Colorado Second Judicial District.

**46. No Third Party Beneficiary:** It is expressly understood and agreed that enforcement of the terms and conditions of this Agreement, and all rights of action relating to such enforcement, shall be strictly reserved to the City and the Contractor, and nothing contained in this Agreement shall give or allow any such claim or right of action by any other or third person on such Agreements, including but not limited to subcontractors, subcontractors and suppliers. It is the express intention of the City and

the Contractor that any person other than the City or the Contractor receiving services or benefits under this Agreement shall be deemed to be an incidental beneficiary only.

**47. Compliance With Applicable Laws:** By its signature below, the Contractor assures and certifies that it will comply with all applicable Federal, State and City laws, ordinances, codes, regulations, rules, executive orders, and policies whether or not specifically referenced herein. Any references to specific state or federal requirements incorporated into this Agreement are not intended to constitute an exhaustive list of Federal, State, and City requirements applicable to this Agreement. Applicable statutes, regulations and other documents pertaining to administration or enforcement of the services referenced in this Agreement and all other applicable provisions of federal, state or local law are deemed to be incorporated herein by reference. Compliance with all such statutes, regulations and other documents is the responsibility of the Contractor. In particular, and not by way of limitation, the services shall be performed in full compliance with following federal requirements:

- a. **Grievance Policy:** If required by applicable law, the Parties desire to ensure that clients are being adequately informed over pending actions concerning their continued participation in the program or activity provided by the Contractor. Also, clients must be allowed adequate opportunity to communicate dissatisfaction with the facilities or services offered by the Contractor. In order to satisfy this requirement, the Contractor agrees to provide a written "Grievance Policy" as a mechanism to provide opportunities for grantees and clients to meaningfully communicate problems, dissatisfaction, and concerns and to establish procedures for resolution of grievances. The policy must be communicated to clients upon their initial receipt of services. The Contractor agrees that a formal "Grievance Policy" will be adopted by its governing body and upon request made available to the Executive Director.
- b. **Political Activity:** Without limiting the foregoing, the Contractor agrees that political activities are prohibited under this Agreement, and agrees that no funds paid to it by the City hereunder will be used to provide transportation for any persons to polling places or to provide any other services in connection with elections.
- c. **Debarment:** If required by applicable federal law, the Contractor is subject to the prohibitions on contracting with a debarred organization set out in U.S. Executive Order 12549, Debarment and Suspension implemented at 45 C.F.R. Part 76. By its signature below, the Contractor assures and certifies that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any federal department or agency. The Contractor shall provide immediate written notice to the Executive Director if at any time it learns that its certification to enter into this Agreement was erroneous when submitted or has become erroneous by reason of changed



circumstances. If the Contractor is unable to certify to any of the statements in the certification contained in this subsection, the Contractor shall provide a written explanation to the City within thirty (30) calendar days of the date of execution of this Agreement. Furthermore, if the Contractor is unable to certify to any of the statements in the certification contained in this subsection, the City may pursue any and all available remedies available to the City, including but not limited to terminating this Agreement immediately, upon written notice to the Contractor. The Contractor shall include the clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction" as such clause is set forth at 45 C.F.R. Part 76, in all covered transactions associated with this Agreement. The Contractor is responsible for determining the method and frequency of its determination of compliance with Executive Order 12549 and its implementing regulations. The Contractor is responsible for determining the method and frequency of its determination of compliance with Executive Orders 12549 and 12689 and its implementing regulations.

- d. **No Discrimination in Program Participation:** In accordance with 42 U.S.C. §9918(c), "Nondiscrimination provisions," no person shall on the ground of race, color, national origin, or sex be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity funded in whole or in part with funds made available under this Agreement. Any prohibition against discrimination on the basis of age under applicable laws or with respect to an otherwise qualified individual with a disability as provided in §504 of the Rehabilitation Act of 1973 (29 USC §794) or Title II of the Americans With Disabilities Act of 1990 (42 U.S.C. §12101 *et. seq.*), shall also apply to such program or activity. Violations shall be subject to the penalties set forth in subsections (b) and (c) of 42 U.S.C. §9906, and the Contractor agrees to indemnify and hold the City harmless from any claims or demands which may arise under this Article.

**48. Use Possession Or Sale Of Alcohol Or Drugs:** The Contractor, its officers, agents and employees shall cooperate and comply with the provisions of Executive Order 94 and 94A thereto concerning the use, possession or sale of alcohol or drugs. Violation of these provisions or refusal to cooperate with implementation of the policy can result in the City barring the Contractor's personnel from City facilities or participating in City operations.

**49. Proprietary Data Or Confidential Information; Open Records:**

- a. **City Information:** The Contractor acknowledges and accepts that, in performance of all work under the terms of this Agreement, the Contractor may have access to Proprietary Data or confidential information that may be owned or controlled by the City, and that the disclosure of such

Proprietary Data or confidential information may be damaging to the City or third parties. The Contractor agrees that all Proprietary Data or confidential information provided or otherwise disclosed by the City to the Contractor shall be held in confidence and used only in the performance of its obligations under this Agreement. The Contractor shall exercise the same standard of care to protect such Proprietary Data and confidential information as a reasonably prudent contractor would to protect its own proprietary or confidential data. "Proprietary Data" shall mean any materials or information which may be designated or marked "Proprietary" or "Confidential", or which would not be documents subject to disclosure pursuant to the Colorado Open Records Act or City ordinance, and provided or made available to the Contractor by the City. Such Proprietary Data may be in hardcopy, printed, digital or electronic format.

- b. **Use of Proprietary Data or Confidential Information:** Except as expressly provided by the terms of this Agreement, the Contractor agrees that it shall not disseminate, transmit, license, sublicense, assign, lease, release, publish, post on the internet, transfer, sell, permit access to, distribute, allow interactive rights to, or otherwise make available the Proprietary Data or confidential information or any part thereof to any other person, party or entity in any form or media for any purpose other than performing its obligations under this Agreement. The Contractor further acknowledges that by providing this Proprietary Data of confidential information, the City is not granting to the Contractor any right or license to use such data except as provided in this Agreement. The Contractor further agrees not to disclose or distribute to any other party, in whole or in part, the Proprietary Data or confidential information without written authorization from the Director.
- c. The Contractor agrees, with respect to the **proprietary data and confidential information**, that: (1) the Contractor shall not copy, recreate, reverse, engineer or decompile such data, in whole or in part, unless authorized in writing by the Director; (2) the Contractor shall retain no copies, recreations, compilations, or decompilations, in whole or in part, of such data; (3) the Contractor shall, upon the expiration or earlier termination of the Agreement, destroy (and, in writing, certify destruction) or return all such data or work products incorporating such data or information to the City.

**50. Employees and Subcontractors:** The Contractor will inform its employees and officers of the obligations under this Agreement, and all requirements and obligations of the Contractor under this Agreement shall survive the expiration or earlier termination of this Agreement. The Contractor shall not disclose Proprietary Data or confidential information to subcontractors unless such subcontractors are bound by non-disclosure and confidentiality provisions at least as strict as those contained in this Agreement.

**51.Disclaimer:** Notwithstanding any other provision of this Agreement, any Proprietary Data and confidential information provided by the City under this Agreement is provided to the Contractor on an “as is” basis, without any support whatsoever, and without representation, warranty or guarantee, including but not in any manner limited to, fitness, merchantability or the accuracy and completeness of the Proprietary Data or confidential information. The Contractor is hereby advised to verify its work. The City assumes no liability for any errors or omissions herein. Specifically, the City is not responsible for any costs including, but not limited to, those incurred as a result of lost revenues, loss of use of data, the costs of recovering such programs or data, the cost of any substitute program, claims by third parties, or for similar costs. If discrepancies are found, the Contractor agrees to contact the City immediately.

**52.Contractor’s Information:** The parties understand that all the material provided or produced under this Agreement may be subject to the Colorado Open Records Act., § 24-72-201, *et seq.*, C.R.S., and that in the event of a request to the City for disclosure of such information, the City shall advise the Contractor of such request in order to give the Contractor the opportunity to object to the disclosure of any of its documents which it marked as proprietary or confidential material. In the event of the filing of a lawsuit to compel such disclosure, the City will tender all such material to the court for judicial determination of the issue of disclosure and the Contractor agrees to intervene in such lawsuit to protect and assert its claims of privilege and against disclosure of such material or waive the same. The Contractor further agrees to defend, indemnify and save and hold harmless the City, its officers, agents and employees, from any claim, damages, expense, loss or costs arising out of the Contractor’s intervention to protect and assert its claim of privilege against disclosure under this Article including, but not limited to, prompt reimbursement to the City of all reasonable attorney fees, costs and damages that the City may incur directly or may be ordered to pay by such court.

**53.Legal Authority:** Contractor represents and warrants that it possesses the legal authority, pursuant to any proper, appropriate and official motion, resolution or action passed or taken, to enter into the Agreement. Each person signing and executing the Agreement on behalf of Contractor represents and warrants that he has been fully authorized by Contractor to execute the Agreement on behalf of Contractor and to validly and legally bind Contractor to all the terms, performances and provisions of the Agreement. The City shall have the right, in its sole discretion, to either temporarily suspend or permanently terminate the Agreement if there is a dispute as to the legal authority of either Contractor or the person signing the Agreement to enter into the Agreement.

**54.No Authority To Bind City To Contracts:** The Contractor lacks any authority to bind the City on any contractual matters. Final approval of all contractual matters that purport to obligate the City must be executed by the City in accordance with the City’s Charter and the D.R.M.C.

**55.Severability:** Except for the provisions of the Agreement requiring appropriation of funds and limiting the total amount payable by the City, if a court of competent

jurisdiction finds any provision of the Agreement or any portion thereof to be invalid, illegal, or unenforceable, the validity of the remaining portions or provisions will not be affected, if the intent of the parties can be fulfilled.

**56.No Construction Against Drafting Party:** The parties and their respective counsel have had the opportunity to review the Agreement, and the Agreement will not be construed against any party merely because the Agreement or any provisions thereof were prepared by a particular party.

**57.Survival Of Certain Provisions:** The terms of the Agreement and any exhibits and attachments that by reasonable implication contemplate continued performance, rights, or compliance beyond expiration or termination of the Agreement survive the Agreement and will continue to be enforceable. Without limiting the generality of this provision, the Contractor's obligations to provide insurance and to indemnify the City will survive for a period equal to any and all relevant statutes of limitation, plus the time necessary to fully resolve any claims, matters, or actions begun within that period.

**58.Advertising And Public Disclosure:** The Contractor shall not include any reference to the Agreement or to services performed pursuant to the Agreement in any of its advertising or public relations materials without first obtaining the written approval of the Executive Director. Any oral presentation or written materials related to services performed under the Agreement will be limited to services that have been accepted by the City. The Contractor shall notify the Executive Director in advance of the date and time of any presentation. Nothing in this provision precludes the transmittal of any information to officials of the City, including the Mayor, the Executive Director, City Council or the Auditor.

**59.City Execution Of Agreement:** The Agreement will not be effective or binding on the City until it has been fully executed by all signatories of the City and County of Denver, and if required by Charter, approved by the City Council.

**60.Electronic Signatures and Electronic Records:** Contractor consents to the use of electronic signatures by the City. The Agreement, and any other documents requiring a signature hereunder, may be signed electronically by the City in the manner specified by the City. The Parties agree not to deny the legal effect or enforceability of the Agreement solely because it is in electronic form or because an electronic record was used in its formation. The Parties agree not to object to the admissibility of the Agreement in the form of an electronic record, or a paper copy of an electronic document, or a paper copy of a document bearing an electronic signature, on the ground that it is an electronic record or electronic signature or that it is not in its original form or is not an original.

## **BUSINESS ASSOCIATE TERMS - HIPAA/HITECH**

### **1. GENERAL PROVISIONS AND RECITALS**

1.01 The parties agree that the terms used, but not otherwise defined below,

shall have the same meaning given to such terms under the Health Insurance Portability and Accountability Act of 1996, Public Law 104-191 ("HIPAA"), the Health Information Technology for Economic and Clinical Health Act, Public Law 111-005 ("the HITECH Act"), and their implementing regulations at 45 CFR Parts 160 and 164 ("the HIPAA regulations") as they exist or may hereafter be amended.

1.02 The Parties agree that a business associate relationship (as described in 45 CFR §160.103) under HIPAA, the HITECH Act, and the HIPAA regulations arises between the CONTRACTOR and CITY to the extent that CONTRACTOR performs, or delegates to subcontractors to perform, functions or activities on behalf of CITY.

1.03 CITY wishes to disclose to CONTRACTOR certain information, some of which may constitute Protected Health Information ("PHI") as defined below, to be used or disclosed in the course of providing services and activities.

1.04 The Parties intend to protect the privacy and provide for the security of PHI that may be created, received, maintained, transmitted, used, or disclosed pursuant to the Agreement in compliance with the applicable standards, implementation specifications, and requirements of HIPAA, the HITECH Act, and the HIPAA regulations as they exist or may hereafter be amended.

1.05 The parties understand and acknowledge that HIPAA, the HITECH Act, and the HIPAA regulations do not pre-empt any state statutes, rules, or regulations that impose more stringent requirements with respect to privacy of PHI.

1.06 The parties understand that the HIPAA Privacy and Security rules apply to the CONTRACTOR in the same manner as they apply to a covered entity. CONTRACTOR agrees to comply at all times with the terms of this Agreement and the applicable standards, implementation specifications, and requirements of the Privacy and the Security rules, as they exist or may hereafter be amended, with respect to PHI.

## **2. DEFINITIONS.**

2.01 "Administrative Safeguards" are administrative actions, and policies and procedures, to manage the selection, development, implementation, and maintenance of security measures to protect electronic PHI and to manage the conduct of CONTRACTOR's workforce in relation to the protection of that information.

2.02 "Agreement" means the attached Agreement and its exhibits to which these terms additional are incorporated by reference.

2.03 "Breach" means the acquisition, access, use, or disclosure of PHI in a manner not permitted under the HIPAA Privacy Rule which compromises the security or privacy of the PHI.

2.03.1 Breach excludes:

- a. any unintentional acquisition, access, or use of PHI by a workforce member or person acting under the authority of CONTRACTOR or CITY, if such acquisition, access, or use was made in good faith and within the scope of authority and does not result in further use or disclosure in a manner not permitted under the Privacy Rule.
- b. any inadvertent disclosure by a person who is authorized to access PHI to another person authorized to access PHI, or organized health care arrangement in which CITY participates, and the information received as a result of such disclosure is not further used or disclosed in a manner disallowed under the HIPAA Privacy Rule.
- c. a disclosure of PHI where CONTRACTOR or CITY has a good faith belief that an unauthorized person to whom the disclosure was made would not reasonably have been able to retain such information.

2.03.2 Except as provided in paragraph (a) of this definition, an acquisition, access, use, or disclosure of PHI in a manner not permitted under the HIPAA Privacy Rule is presumed to be a breach unless CONTRACTOR demonstrates that there is a low probability that the PHI has been compromised based on a risk assessment of at least the following factors:

- a. The nature and extent of the PHI involved, including the types of identifiers and the likelihood of re-identification;
- b. The unauthorized person who used the PHI or to whom the disclosure was made;
- c. Whether the PHI was actually acquired or viewed; and
- d. The extent to which the risk to the PHI has been mitigated.

2.04 "CONTRACTOR" shall have the same meaning as in the attached Agreement, to which these Business Associate terms are incorporated by reference.

2.05 "CITY" shall have the same meaning as in the attached Agreement, to which these Business Associate terms are incorporated by reference.

2.06 "Data Aggregation" shall have the meaning given to such term under the HIPAA Privacy Rule in 45 CFR §164.501.

2.07 "Designated Record Set" shall have the meaning given to such term under the HIPAA Privacy Rule in 45 CFR §164.501.

2.08 "Disclosure" shall have the meaning given to such term under the HIPAA

regulations in 45 CFR §160.103.

2.09 "Health Care Operations" shall have the meaning given to such term under the HIPAA Privacy Rule in 45 CFR §164.501.

2.10 "Immediately" where used here shall mean within 24 hours of discovery.

2.11 "Individual" shall have the meaning given to such term under the HIPAA Privacy Rule in 45 CFR §160.103 and shall include a person who qualifies as a personal representative in accordance with 45 CFR §164.502(g).

2.12 "Parties" shall mean "CONTRACTOR" and "CITY", collectively.

2.13 "Physical Safeguards" are physical measures, policies, and procedures to protect CONTRACTOR's electronic information systems and related buildings and equipment, from natural and environmental hazards, and unauthorized intrusion.

2.14 "The HIPAA Privacy Rule" shall mean the Standards for Privacy of Individually Identifiable Health Information at 45 CFR Part 160 and Part 164, Subparts A and E.

2.15 "Protected Health Information" or "PHI" shall have the meaning given to such term under the HIPAA regulations at 45 CFR §160.103.

2.16 "Required by Law" shall have the meaning given to such term under the HIPAA Privacy Rule at 45 CFR §164.103.

2.17 "Secretary" shall mean the Secretary of the Department of Health and Human Services or his or her designee.

2.18 "Security Incident" means attempted or successful unauthorized access, use, disclosure, modification, or destruction of information or interference with system operations in an information system. "Security incident" does not include trivial incidents that occur on a daily basis, such as scans, "pings", or unsuccessful attempts to penetrate computer networks or servers maintained by CONTRACTOR.

2.19 "The HIPAA Security Rule" shall mean the Security Standards for the Protection of electronic PHI at 45 CFR Part 160, Part 162, and Part 164, Subparts A and C.

2.20 "Subcontractor" shall have the meaning given to such term under the HIPAA regulations at 45 CFR §160.103.

2.21 "Technical safeguards" means the technology and the policy and procedures for its use that protect electronic PHI and control access to it.

2.22 "Unsecured PHI" or "PHI that is unsecured" means PHI that is not rendered unusable, unreadable, or indecipherable to unauthorized individuals through the use of a technology or methodology specified by the Secretary of Health and Human Services ("HHS") in the guidance issued on the HHS Web site.

2.23 "Use" shall have the meaning given to such term under the HIPAA regulations at 45 CFR §160.103.

### **3. OBLIGATIONS AND ACTIVITIES OF CONTRACTOR AS BUSINESS ASSOCIATE.**

3.01 CONTRACTOR agrees not to use or further disclose PHI that CITY discloses to CONTRACTOR except as permitted or required by this Agreement or by law.

3.02 CONTRACTOR agrees to use appropriate safeguards, as provided for in this Agreement, to prevent use or disclosure of PHI that CITY discloses to CONTRACTOR or that CONTRACTOR creates, receives, maintains, or transmits, on behalf of CITY, except as provided for by this Contract.

3.03 CONTRACTOR agrees to comply with the HIPAA Security Rule, at Subpart C of 45 CFR Part 164, with respect to electronic PHI that CITY discloses to CONTRACTOR or that CONTRACTOR creates, receives, maintains, or transmits, on behalf of CITY.

3.04 CONTRACTOR agrees to mitigate, to the extent practicable, any harmful effect of a Use or Disclosure of PHI by CONTRACTOR in violation of the requirements of this Agreement that becomes known to CONTRACTOR.

3.05 CONTRACTOR agrees to immediately report to CITY any Use or Disclosure of PHI not provided for by this Agreement that CONTRACTOR becomes aware of. CONTRACTOR must report Breaches of Unsecured PHI in accordance with 45 CFR §164.410.

3.06 CONTRACTOR agrees to ensure that any subcontractors that create, receive, maintain, or transmit, PHI on behalf of CONTRACTOR agree to the same restrictions and conditions that apply to CONTRACTOR with respect to such information.

3.07 To comply with the requirements of 45 CFR §164.524, CONTRACTOR agrees to provide access to CITY, or to an individual as directed by CITY, to PHI in a Designated Record Set within fifteen (15) calendar days of receipt of a written request by CITY.



3.08 CONTRACTOR agrees to make amendment(s) to PHI in a Designated Record Set that CITY directs or agrees to, pursuant to 45 CFR §164.526, at the request of CITY or an Individual, within thirty (30) calendar days of receipt of the request by CITY. CONTRACTOR agrees to notify CITY in writing no later than ten (10) calendar days after the amendment is completed.

3.09 CONTRACTOR agrees to make internal practices, books, and records, including policies and procedures, relating to the use and disclosure of PHI received from, or created or received by CONTRACTOR on behalf of CITY, available to CITY and the Secretary in a time and manner as determined by CITY, or as designated by the Secretary, for purposes of the Secretary determining CITY'S compliance with the HIPAA Privacy Rule.

3.10 CONTRACTOR agrees to document any Disclosures of PHI that CITY discloses to CONTRACTOR or that CONTRACTOR creates, receives, maintains, or transmits on behalf of CITY, and to make information related to such Disclosures available as would be required for CITY to respond to a request by an Individual for an accounting of Disclosures of PHI in accordance with 45 CFR §164.528.

3.11 CONTRACTOR agrees to provide CITY, or an Individual as directed by CITY, and in a timely and manner to be determined by CITY, that information collected in accordance with the Agreement, in order to permit CITY to respond to a request by an Individual for an accounting of Disclosures of PHI in accordance with 45 CFR §164.528.

3.12 CONTRACTOR agrees that, to the extent CONTRACTOR carries out CITY's obligation(s) under the HIPAA Privacy and/or Security rules, CONTRACTOR will comply with the requirements of 45 CFR Part 164 that apply to CITY in the performance of such obligation(s).

3.13 CONTRACTOR shall work with CITY upon notification by CONTRACTOR to CITY of a Breach to properly determine if any Breach exclusions exist as defined below.

#### **4. SECURITY RULE.**

4.01 CONTRACTOR shall comply with the requirements of 45 CFR § 164.306 and establish and maintain appropriate Administrative, Physical and Technical Safeguards in accordance with 45 CFR §164.308, §164.310, §164.312, and §164.316 with respect to electronic PHI that CITY discloses to CONTRACTOR or that CONTRACTOR creates, receives, maintains, or transmits on behalf of CITY. CONTRACTOR shall follow generally accepted system security principles and the requirements of the HIPAA Security Rule pertaining to the security of electronic PHI.

4.02 CONTRACTOR shall ensure that any subcontractors that create, receive, maintain, or transmit electronic PHI on behalf of CONTRACTOR agree through a

contract with CONTRACTOR to the same restrictions and requirements contained here.

4.03 CONTRACTOR shall immediately report to CITY any Security Incident of which it becomes aware. CONTRACTOR shall report Breaches of Unsecured PHI as below and as required by 45 CFR §164.410.

## **5. BREACH DISCOVERY AND NOTIFICATION.**

5.01 Following the discovery of a Breach of Unsecured PHI, CONTRACTOR shall notify CITY of such Breach, however, both parties may agree to a delay in the notification if so advised by a law enforcement official pursuant to 45 CFR §164.412.

5.01.1 A Breach shall be treated as discovered by CONTRACTOR as of the first day on which such Breach is known to CONTRACTOR or, by exercising reasonable diligence, would have been known to CONTRACTOR.

5.01.2 CONTRACTOR shall be deemed to have knowledge of a Breach, if the Breach is known, or by exercising reasonable diligence would have known, to any person who is an employee, officer, or other agent of CONTRACTOR, as determined by federal common law of agency.

5.02 CONTRACTOR shall provide the notification of the Breach immediately to the CITY DHS Executive Director or other designee.

5.02.1 CONTRACTOR'S initial notification may be oral, but shall be followed by written notification within 24 hours of the oral notification.

5.03 CONTRACTOR'S notification shall include, to the extent possible:

5.03.1 The identification of each Individual whose Unsecured PHI has been, or is reasonably believed by CONTRACTOR to have been, accessed, acquired, used, or disclosed during the Breach;

5.03.2 Any other information that CITY is required to include in the notification to each Individual under 45 CFR §164.404 (c) at the time CONTRACTOR is required to notify CITY, or promptly thereafter as this information becomes available, even after the regulatory sixty (60) day period set forth in 45 CFR §164.410 (b) has elapsed, including:

- a. A brief description of what happened, including the date of the Breach and the date of the discovery of the Breach, if known;
- b. A description of the types of Unsecured PHI that were involved in the Breach (such as whether full name, social security number, date of birth, home address, account number, diagnosis, disability code, or other types of information were involved);
- c. Any steps Individuals should take to protect themselves from potential harm resulting from the Breach;
- d. A brief description of what CONTRACTOR is doing to investigate the Breach, to mitigate harm to Individuals, and to protect against any future Breaches; and
- e. Contact procedures for Individuals to ask questions or learn additional information, which shall include a toll-free telephone number, an e-mail address, Web site, or postal address.

5.04 CITY may require CONTRACTOR to provide notice to the Individual as required in 45 CFR §164.404, if at the sole discretion of the CITY, it is reasonable to do so under the circumstances.

5.05 In the event that CONTRACTOR is responsible for a Breach of Unsecured PHI in violation of the HIPAA Privacy Rule, CONTRACTOR shall have the burden of demonstrating that CONTRACTOR made all required notifications to CITY, and as required by the Breach notification regulations, or, in the alternative, that the acquisition, access, Use, or Disclosure of PHI did not constitute a Breach.

5.06 CONTRACTOR shall maintain documentation of all required notifications of a Breach or its risk assessment under 45 CFR §164.402 to demonstrate that a Breach did not occur.

5.07 CONTRACTOR shall provide to CITY all specific and pertinent information about the Breach, including the information listed above, if not yet provided, to permit CITY to meet its notification obligations under Subpart D of 45 CFR Part 164 as soon as practicable, but in no event later than fifteen (15) calendar days after CONTRACTOR's initial report of the Breach to CITY.

5.08 CONTRACTOR shall continue to provide all additional pertinent information about the Breach to CITY as it becomes available, in reporting increments of five (5) business days after the prior report to CITY. CONTRACTOR shall also respond in good faith to all reasonable requests for further information, or follow-up information, after report to CITY, when such request is made by CITY.

5.09 In addition to the provisions in the body of the Agreement, CONTRACTOR

shall also bear all expense or other costs associated with the Breach and shall reimburse CITY for all expenses CITY incurs in addressing the Breach and consequences thereof, including costs of investigation, notification, remediation, documentation or other costs or expenses associated with addressing the Breach.

## **6. PERMITTED USES AND DISCLOSURES BY CONTRACTOR.**

6.01 CONTRACTOR may use or further disclose PHI that CITY discloses to CONTRACTOR as necessary to perform functions, activities, or services for, or on behalf of, CITY as specified in the Agreement, provided that such Use or Disclosure would not violate the HIPAA Privacy Rule if done by CITY.

6.02 CONTRACTOR may use PHI that CITY discloses to CONTRACTOR, if necessary, for the proper management and administration of the Agreement.

6.03 CONTRACTOR may disclose PHI that CITY discloses to CONTRACTOR to carry out the legal responsibilities of CONTRACTOR, if:

6.03.1 The Disclosure is required by law; or

6.03.2 CONTRACTOR obtains reasonable assurances from the person or entity to whom/which the PHI is disclosed that it will be held confidentially and used or further disclosed only as required by law or for the purposes for which it was disclosed to the person or entity and the person or entity immediately notifies CONTRACTOR of any instance of which it is aware in which the confidentiality of the information has been breached.

6.04 CONTRACTOR may use or further disclose PHI that CITY discloses to CONTRACTOR to provide Data Aggregation services relating to the Health Care Operations of CONTRACTOR.

6.05 CONTRACTOR may Use and Disclose PHI that CITY discloses to CONTRACTOR consistent with the minimum necessary policies and procedures of CITY.

## **7. OBLIGATIONS OF CITY.**

7.01 CITY shall notify CONTRACTOR of any limitation(s) in CITY'S notice of privacy practices in accordance with 45 CFR §164.520, to the extent that such limitation may affect CONTRACTOR'S Use or Disclosure of PHI.

7.02 CITY shall notify CONTRACTOR of any changes in, or revocation of, the

permission by an Individual to use or disclose his or her PHI, to the extent that such changes may affect CONTRACTOR'S Use or Disclosure of PHI.

7.03 CITY shall notify CONTRACTOR of any restriction to the Use or Disclosure of PHI that CITY has agreed to in accordance with 45 CFR §164.522, to the extent that such restriction may affect CONTRACTOR'S use or disclosure of PHI.

7.04 CITY shall not request CONTRACTOR to use or disclose PHI in any manner that would not be permissible under the HIPAA Privacy Rule if done by CITY.

## **8. BUSINESS ASSOCIATE TERMINATION.**

8.01 Upon CITY'S knowledge of a material breach or violation by CONTRACTOR of the requirements of this Contract, CITY shall:

8.01.1 Provide an opportunity for CONTRACTOR to cure the material breach or end the violation within thirty (30) business days; or

8.01.2 Immediately terminate the Agreement, if CONTRACTOR is unwilling or unable to cure the material breach or end the violation within (30) days, provided termination of the Agreement is feasible.

8.02 Upon termination of the Agreement, CONTRACTOR shall either destroy or return to CITY all PHI CONTRACTOR received from CITY and any and all PHI that CONTRACTOR created, maintained, or received on behalf of CITY in conformity with the HIPAA Privacy Rule.

8.02.1 This provision shall apply to all PHI that is in the possession of subcontractors or agents of CONTRACTOR.

8.02.2 CONTRACTOR shall retain no copies of the PHI.

8.02.3 In the event that CONTRACTOR determines that returning or destroying the PHI is not feasible, CONTRACTOR shall provide to CITY notification of the conditions that make return or destruction infeasible. Upon determination by CITY that return or destruction of PHI is infeasible, CONTRACTOR shall extend the protections of this Agreement to the PHI and limit further Uses and Disclosures of the PHI to those purposes that make the return or destruction

infeasible, for as long as CONTRACTOR maintains the PHI.

8.03 These obligations shall survive the termination of the Agreement.

**Scope of Work for Devereux Cleo Wallace**

**I. Purpose of Agreement**

The purpose of the contract is to establish an agreement and scope of services between Denver Department of Human Services (DDHS) and Contractor to provide Out-of-Home Placement Services for children/youth in the custody of the Department.

**II. Services**

This agreement seeks to describe between DDHS and Contractor requirements, best practices, and other methods for providing a comprehensive framework of care as described here and in the Agreement.

**A.** In addition to any other services required by the agreement and attachments, services will be provided based on an Out-of-Home Placement Agreement (OOHPA) determined for each child/youth (or, if necessary, on such other assessment instrument as determined by the parties to this agreement).

1. The services purchased under this Agreement may include, but are not limited to:
  - a. Basic 24-hour care and child maintenance (food, shelter, clothing, educational supplies, personal incidentals and allowance).
  - b. Administrative overhead and case management.
  - c. Behavioral health services which may include but are not limited to individual, group and family therapy. In home services and day treatment may be authorized and paid through the child's/youth's Medicaid eligibility.
  - d. For Children's Habilitation Residential Program (CHRP) eligible children/youth, services determined to be needed will be contracted and paid for through CHRP. Medicaid services would be medical in nature.
  - e. Behavioral health services may also be authorized and purchased directly by the City through the Department's Core Service program with the exception of children/youth who qualify for the CHRP waiver program.

**B. Service Expectations**

1. Family Therapy: When family is available, the Contractor shall actively seek resources to engage the family and assist to identify a resource to provide a minimum of one to two family therapy sessions per week. Note that if other non family adults are available to participate in therapy, such as foster parents, this same standard shall apply to those parties. This may be waived based upon not being clinically indicated with agreement between the Contractor and the UM staff.
2. The plan for Medicaid billings shall be approved by the DDHS UM team in advance of billing.
3. Other Family Involvement: The facility shall offer at least one family event per month so children/youth remain connected to their family, when available.
4. Passes with Family: Passes with family may occur after the family has engaged with the program therapeutically, such as participating in family therapy. Passes shall incorporate therapeutic goals to be worked on during

the time the child/youth is on pass with the family. Passes must be approved by DDHS staff prior to occurring. If Probation is involved, Probation shall approve such a plan as well prior to the child/youth going on pass.

5. If the child/youth has issues related to the safety of others, such as being sexually aggressive or violent, a safety plan shall be put into place and approved by Social Caseworker/DDHS prior to the child/youth going on pass. If Probation is involved, Probation shall approve such a plan as well prior to the child/youth going on pass.
6. Urinalysis: The Contractor shall arrange and pay for post-pass urinalysis for children/youth who have a history of substance use.
7. Treatment Plan:
  - a. At a minimum the treatment plan shall be developed within the time frame allowed by the state. For CHRP eligible children/youth, Denver Human Services is required to develop the service plan.
  - b. The initial treatment plan shall contain a primary discharge plan and secondary discharge plans (i.e. moving to home or to a foster home; moving to adult services for CHRP eligible youth), based upon the child's/youth's needs.
  - c. The treatment plan and services shall support the DDHS "permanency goal."
  - d. The treatment plan shall focus on resolution and/or management of the primary issue(s) resulting in the placement with the goal of bringing the child/youth to a minimally adequate functioning level to be successful in the community setting (note services generally will continue to occur in the community to enhance the child's/youth's functioning). Note: For CHRP eligible children/youth, the CHRP-approved RCCF contractor is considered a community setting.
  - e. Treatment plans shall be approved by DDHS staff, and Probation when involved.
8. General Programming in Relation to Behavior Management: The program shall manage children/youth in the placement utilizing the tools available in the program to modify behaviors. Unless crimes are committed, the police, probation officers, and DDHS shall not be contacted with the expectation that they manage the child's/youth's behaviors at that time.
9. Reporting:
  - a. Progress reports shall be provided to social caseworker/DDHS, and Probation if involved, within each calendar month for services provided in the preceding month. For CHRP eligible children/youth, Denver Human Services requires quarterly reports rather than monthly reports. Reports shall include, at a minimum, number and types of therapies provided and the child's/youth's and family's engagement in such therapies, a history of critical and important incidents in which the child/youth was involved (see directly below for a definition), specific measurable progress related to each component of the treatment plan, and revised plans/strategies to engage children/youth who are not being successful in completing the plan.
  - b. Major incidents, including state defined "critical incidents" as well as incidents involving drug use, assaultive behaviors, major property damage, running away, and physical management shall be reported within one business day to DDHS UM staff and Probation, if involved. Additional reporting requirements requested by DDHS shall be provided



in progress reports within one month of notification by DDHS of the requirements.

10. Therapeutic Staffing: The contractor shall ensure that reasonable efforts are made to coordinate with UM staff to arrange monthly staffing/professional meetings as outlined by State rule where all involved parties are invited to attend.
11. Child/Youth Movement within Contractor's programs: The contractor shall notify UM staff when planning to move a child/youth into another milieu within the contractor's programs and will ensure that a Value of Individual & Community Engagement Services (VOICES) meeting has been arranged and the UM or VOICES staff have been requested to facilitate.
12. Transportation: The Contractor shall provide or pay for reasonable transportation fees associated with, e.g., a child's/youth's family visitation, appearances in court, and interaction with other necessary services (such as medical visits). Note reimbursement would not apply when a DDHS staff or probation officer agree to provide such transportation, although they shall not be required to provide such transportation.
13. Interpreter Costs: If an interpreter is needed for any DDHS sponsored events or meetings at DDHS (VOICES, etc.), DDHS will be responsible for providing the interpretation services. If an interpreter is needed for anything at the facility (general communication, therapy, etc.), the contractor will be responsible for obtaining and paying the cost of interpretation services. The facility will then provide DDHS with an invoice outlining the child's name, date of services and use of non-Medicaid pay interpretation services on a monthly basis. Utilization Management will notify the contractor if the child/youth/or family does not speak English prior to the placement being finalized.
14. Discharge Coordination:
  - a. Discharge plans for all children/youth shall be developed and provided to DHS staff (and probation officers if applicable) at least three weeks prior to a planned discharge or within one week after an unplanned discharge.
  - b. Child/Youth shall leave with a sufficient quantity (30 day supply) of any needed medications to cover until the child/youth is able to see a practitioner who may prescribe the medications in the community. In this regard, the Contractor shall verify that a practitioner has been identified and an appointment date is set to provide such service.
  - c. There shall be a clear educational transition plan identified at the time the discharge plan is developed. (The plan shall be developed in cooperation with DDHS staff and Probation Office staff, if applicable). At the time of discharge the social caseworker/DDHS staff shall receive copies of transcripts related to educational credits a child/youth earned while in the facility, if any were earned.

### **III. Process & Outcome Measures**

#### **Process Measures**

1. Contractor will know the strengths and areas for improvement of all placement providers so children/youth will be placed with the best possible match.
2. Contractor will provide placement services, therapeutic services and participate in all case planning activities.

3. Contractor will help facilitate visitation and therapeutic services with children, youth and families during placement, including assisting with home visitation structure and facilitating transportation.
4. Contractor will communicate regularly with caseworker and Utilization Management staff and inform them of any obstacles to treatment or reunification as they arise.

#### **Outcome Measures**

1. Child/youth will exit placement 90% of the time by projected exit date.
2. Agency average discharge success rate will be 80% or higher.
3. Agency average discharge success rate one year post-discharge from placement will be 75% or higher.
4. Percentage of 30-day notices for clients that have not successfully completed the program will average 5% or less.

#### **IV. Background Checks**

Contractor shall provide background checks for all current and prospective employees of Contractor, and/or any subcontractor who has any direct contact with a child/youth involved in any phase of an open child welfare case including, without limitation, those in the process of being placed and those who have been placed in out of home care. Each employee, prospective employee and/or subcontractor shall submit a complete set of fingerprints to the Colorado Bureau of Investigation (CBI) that were taken by a qualified law enforcement agency to obtain any criminal record held by the CBI.

##### **A. Contractor Employees and Subcontractors**

1. The person's employment is conditional upon a satisfactory criminal background check and subject to the same grounds for denial or dismissal as outlined in 26-6-104(7), C.R.S., including:
  - a. Checking records and reports; and
  - b. Individuals who have not resided in the state for two years shall be required to have Federal Bureau of Investigation (FBI) fingerprint-based criminal history.
2. Payment of the fee for the criminal record check is the responsibility of the Contractor or at Contractor's option individual being checked. In either case, DHS will not reimburse any of the costs associated with background checks.

##### **B. Volunteers and Students**

1. If volunteers or students are used by Contractor, Contractor shall define specifically the services to be given by that individual.
2. Volunteers and students who are assigned to work directly with the children/youth shall:
  - a. Be subject to reference checks similar to those performed for employment applicants.
  - b. Be supervised by Contractor's paid and qualified staff and report any concerns or issues to that staff

- c. Be oriented and trained in the confidential nature of their work and the specific job which they are to do prior to assignment.
- 3. Provisions for employment and volunteer/student related background check inquiries will be followed as outlined in Section 7.701.32 "Use of Reports and Records of Child Abuse or Neglect for Background and Employment Inquiries."

**V. Performance Management and Reporting**

**A. Performance Management**

Monitoring will be performed by the program area and Contracting Services. Contractor may be reviewed for:

- 1. **Program or Managerial Monitoring:** The quality of the services being provided and the effectiveness of those services addressing the needs of the program.
- 2. **Contract & Financial Monitoring:** Review and analysis of (a) current program information to determine the extent to which contractors are achieving established contractual goals; (b) financial systems & billings to ensure that contract funds are allocated & expended in accordance with the terms of the agreement. Contracting Services will provide regular performance monitoring and reporting to program area management. Contracting Services, in conjunction with the DDHS program area, will manage any performance issues and will develop interventions that will resolve concerns.
- 3. **Compliance Monitoring:** Monitoring to ensure that the requirements of the contract document, Federal, State and City and County laws and regulations, and the DDHS annual plan & policies are being met.

**B. Reporting**

The following reports shall be developed and delivered to the City as stated in this section.

Report # and Name	Description	Frequency
1. Progress Reports	Report shall demonstrate information as stated above in Section II. B. 9.a This will include numbers of children/youth served and types of services provided.	Within each calendar month for services provided in the preceding month.
2. Major incidents, including state defined "critical incidents" reports	Report shall demonstrate information as stated above in Section III. B. 9.b	Within one (1) business day of incident or receipt of notice of incident.
3. Discharge Plan	Report shall demonstrate information as stated above in Section II. B. 14.a. b. and c.	3 Weeks prior to a planned discharge or within one week after an unplanned discharge.

4. Quarterly Report	Report shall demonstrate achievement of the Process and Outcome Measures of this SOW	Quarterly
5. Contract Closeout and Summary Report	Report shall demonstrate all functions performed, and how services provided met the overall goals of this agreement.	Contract End, within 45 days after Term End.
6. All medical and dental reports (Denver Human Services Health Visit Form)	Completed DHS Health Visit Form or documentation from alternative provider of physicals, medical and dental procedures.	Within one (1) business day of medical/dental appointment or of receipt of documentation.
7. Other reports as reasonably requested by the City.	To be determined (TBD)	TBD

**VI. Budget Requirements**

Contractor shall provide the services for the City under this agreement using best practices. Only State funds will be used to pay for care and services. Applicable rates effective 7/1/2015 shall be determined as follows:

<b>Child Maintenance</b>	<b>Administrative Maintenance</b>	<b>Services</b>	<b>Total</b>
\$127.17	\$117.39	\$40.44	\$285.00

# Out-of-Home Placement Authorization and Terms Attachment 2

## Denver Human Services, Child Welfare Division

*This child specific authorization must be used in conjunction with the general contract for all providers. (SS23A)*

*The provider must notify the DHS supervisor (signature below) in writing of any inaccuracy or other matter on this authorization needing correction or clarification within ten working days of receipt.*

**Child/Youth:** \_\_\_\_\_  
Name
Trails Case
State Id
DOB

**Rate start date:** \_\_\_\_\_

**The reimbursement terms specified herein will continue in effect:**

\_\_\_\_\_ for the duration of the child's placement **unless** modified through a new OOH Placement Authorization due to changes in rate or service needs,  
**or**  
 \_\_\_\_\_ until (authorization end date) \_\_\_\_\_, by which time an updated OOH Placement Authorization is required for any extension

Except as otherwise provided above, either party shall have the right to terminate this contract by giving the other party thirty days notice by registered mail, return receipt requested. If notice is so given, this agreement shall terminate on the expiration of the thirty days or until the eligible child can be placed elsewhere, and the liability of the parties hereunder for further performance of the terms of this agreement shall thereupon cease, but the parties shall not be released from the duty to perform their obligations up to the date of termination.

**Child's Legal Status for Placement**

- Court order with:  Legal custody or  Guardianship with DDHS  
 Voluntary Placement Agreement signed by \_\_\_\_\_ . Expiration date \_\_\_\_\_  
 Petition for Review of Need for Placement, custody retained by \_\_\_\_\_

**Authorized Level of Care and Per Diem Rate(s) to be Paid:**

Foster/Group Home <input type="checkbox"/>	RCCF <input type="checkbox"/>	TRCCF <input type="checkbox"/>	PRTF <input type="checkbox"/>	CHRP <input type="checkbox"/>
Child Maintenance:	Child Maintenance:	Child Maint.:	Ongoing Service Tracking	SSI/mo.:
Admin. Maint:	Admin. Maint:	Admin Maint:		Medicaid:
Admin. Services:	Admin. Services:	Services:		
Foster Care respite:	Treatment:	Treatment:		
<b>PSDPH:</b>				
<b>Total:</b>	<b>Total:</b>	<b>Total:</b>	<b>Total:</b>	<b>Total:</b>

**Services will include but are not necessarily limited to the following services to be facilitated by the provider:**

<input type="checkbox"/>	Provider agrees to work with family	<input type="checkbox"/>	Attend Court Hearings
<input type="checkbox"/>	<b>Therapeutic Services funded thru Medicaid Fee for Services:</b>	<input type="checkbox"/>	Case Management
<input type="checkbox"/>	Individual Therapy	<input type="checkbox"/>	Doctor/Dentist Appt. Coordination
<input type="checkbox"/>	Group Therapy	<input type="checkbox"/>	Physician Services/Coordination
<input type="checkbox"/>	Interactive Group Therapy	<input type="checkbox"/>	Nursing Services/ Coordination
<input type="checkbox"/>	Family Therapy	<input type="checkbox"/>	Speech Therapy
<input type="checkbox"/>	Psychological Testing	<input type="checkbox"/>	Occupational Therapy
<input type="checkbox"/>	Pharmacological management	<input type="checkbox"/>	Child Find
<input type="checkbox"/>	<b>Treatment NOT Funded by Medicaid Fee for Services:</b>	<input type="checkbox"/>	Medication Monitoring
<input type="checkbox"/>	Home-Based Intervention	<input type="checkbox"/>	Medication Evaluation (not covered under Fee for Services)
<input type="checkbox"/>	MST –Multi Systemic Therapy	<input type="checkbox"/>	<b>Education:</b>
<input type="checkbox"/>	Offense Specific Treatment	<input type="checkbox"/>	On grounds School
<input type="checkbox"/>	Drug & Alcohol Treatment	<input type="checkbox"/>	Attend Special Education Meetings
<input type="checkbox"/>	U.A./Drug Screening/Breathalyzer	<input type="checkbox"/>	Public School Attendance
<input type="checkbox"/>	Sexual Abuse Victimization Treatment	<input type="checkbox"/>	Coordinate Assessment for Special Education
<input type="checkbox"/>	Independent Living Skills Training	<input type="checkbox"/>	Visitation Coordination
<input type="checkbox"/>	Anger Management	<input type="checkbox"/>	Monitor Phone calls & Correspondence
<input type="checkbox"/>	Behavior Modification Services	<input type="checkbox"/>	Transportation for family/parent/child visits
<input type="checkbox"/>	Behavior Assessment	<input type="checkbox"/>	Other:
<input type="checkbox"/>	Recreation Services	<input type="checkbox"/>	Other:

Permission for emergency medical and dental treatment is at the discretion of the County. The contractor is required to abide by county specific practices as to emergency medical and dental procedures. Notice of medical and emergency treatment shall be provided to the county caseworker as soon as reasonably possible but no later than 24 hours following treatment. Verbal consent must be obtained from an administrator of the Denver Department of Human Services for EMERGENCY SURGERY, EMERGENCY INTRUSIVE MEDICAL PROCEDURES, AND PSYCHOTROPIC MEDICATION unless authorization is given by the medical professional(s) on duty.

Comments:

	Service Provider Agency	Foster Parent (or address of residential facility if other than agency address)
Name:	_____	_____
Provider ID:	_____	_____
Address:	_____	_____
	_____	_____
City, State, Zip:	_____	_____

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Authorizations:	Caseworker	Supervisor	Service Provider
Signature:	_____	_____	_____
Name (print):	_____	_____	_____
Phone #:	_____	_____	_____
Date Signed:	_____	_____	_____

NOTE: You should receive an updated Family Service Plan (FSP-3A and 3D and Health Passport) for providers, child and current visitation plan (FSP3B) within 60 days of placement. Please contact the caseworker if you do not receive it.

Utilization Management RCCF Absence from Placement Payment Guidelines  
DDHS-Child Welfare Division

**Absence from Placement Payment Guidelines for RCCF Placements**

On certain occasions of a child's absence from a placement provider's care, DDHS shall continue payment for a period of time but no longer than 7 days to ensure continuity of placement for a child. In certain circumstances this shall include, involvement of the placement provider with services that involve the child, such as "family therapy." Note this is a specific strategy to reduce the number of moves a child experiences while in care. **This policy ONLY applies when a child's bed is at risk of being taken by another child before he/she can return to the facility.**

**Procedure**

Social Casework staff are required to notify UM staff when any of the circumstances below apply, within one day of such an occurrence.

Placement providers are required to notify UM staff when any of the circumstances below apply, within one day of such an occurrence.

***Detention Stays***

Payment for the above status shall apply in the following circumstances:

- The facility has *no available beds* as confirmed by UM staff and the child returns to the provider after the absence. On a case by case basis, the UM staff shall approve any exception to this and this should be arranged at the time of the negotiation. (Example: A youth was placed in Detention and it was assumed he/she would be released in a timely manner and the Juvenile Court ordered the youth to remain in detention and/or was committed to DYC.) The provider may be paid for a portion of the absence, as approved by UM.
- The County may pay for the absence up to seven days at a *full rate*, with the agreement the provider will hold the bed up to 14 days. If the expected absence is going to be 7 or less days, the UM staff will negotiate the rate at *half price*.
- The provider must have an approved plan by the UM staff to ensure participation in therapy, transitional services, and visitation, as indicated.

***Hospitalizations***

Payment for the above status shall apply in the following circumstances:

- The facility has *no available beds* as confirmed by the UM staff and the child returns to the provider after the absence. On a case by case basis, the UM staff shall approve any exception to this. (Example: The assigned therapist facilitates therapy while a child/youth is hospitalized, and in the meantime the child is committed to DYC and never returns to the provider. The provider may be paid for a portion of the absence, as approved by UM.)
- The County may pay for the absence up to seven days at the *full rate*, with the agreement the provider will hold the bed up to 14 days. If the expected absence is going to be 7 or less days, the UM staff will negotiate the rate at *half price*.
- The provider must have an approved plan by the UM staff to ensure participation in therapy, transitional services, and visitation as indicated.

Utilization Management RCCF Absence from Placement Payment Guidelines  
DDHS-Child Welfare Division

***Runaways***

Payment for the above status shall apply in the following circumstances:

- The facility has *no available beds* as confirmed by the UM staff and the child returns to the provider after the absence. UM staff shall approve or deny such a plan, based upon the relationship the child has with the provider.
- The County may pay for the absence up to seven days at the *full rate* with the agreement that the provider will hold the bed up to 14 days. If the absence was 7 or less days, the UM staff will negotiate the rate at *half price*.

**Absences will have final approval by the Utilization Management RCCF Administrator on a case-by-case basis.**

**UM Staff will negotiate the rates and conditions of payment for absences.**





**Attachment 4**

<b>Policy Name / Subject:</b>	DDHS Out-of-Home Placement Payment Policy
<b>Effective Date:</b>	1/1/2012
<b>Policy Writer:</b>	Janet Van Meter

## Background

In order to improve timely payments to placement providers and decrease non-reimbursable county expenditures, the Denver Department of Human Services has developed the following payment policy and procedures.

## Acronym/Phrase Information

ACH	=	Automated Clearing House
CPA	=	Child Placement Agency
DDHS	=	Denver Department of Human Services
EBT	=	Electronic Benefits Transfer
OOH	=	Out-of-Home
OOHPA	=	Out-of-Home Placement Agreement

## Policy

1. It is the responsibility of the DDHS foster care certification worker to notify the DDHS Trails Payroll Unit staff of all newly certified foster care providers. The DDHS Trails Payroll Unit staff will send an ACH form and instructions for direct deposit payments to the newly certified foster home provider as soon as a child is placed in their home and an OOHPA has been completed. It is the responsibility of the placement provider to establish an Electronic Benefits Transfer (EBT) account in order for payment to occur.
2. It is the responsibility of the placement provider to let the Department know if they do not receive a roster within thirty (30) days of a child being placed in their home/facility.
3. It is the responsibility of the placement provider to notify the Department within thirty (30) days if they have received an overpayment, an underpayment, or have not received an OOHPA for a child placed in their home. It is the responsibility of the Department to provide the placement provider with an OOHPA within fourteen (14) days of the child's placement date.
4. It is the responsibility of the placement provider to bill the Department in a timely manner. Billings should be received by



**Attachment 4**

- the Trails Payroll Unit by the 5<sup>th</sup> of each month in order for reimbursements to be included on the main payroll.
5. If a provider refuses to sign a contract, the Department may elect to pay the provider without their signature prior to ninety (90) days of out-of-home services being rendered per the language of the OOHPA, "the reimbursement terms specified herein will continue in effect for the duration of the child's placement unless modified through a new OOH Placement Authorization due to changes in rate or service needs," so that the payment does not fall into non-reimbursable status.
  6. If a provider is founded for abuse or neglect, the provider will be reimbursed for the care of the child up to the date the child was removed from the provider's care. If the child is not removed from the home, the provider will continue to be reimbursed for the care of the child.

**Related Policies**

none

**Refer Questions To:**

Amy R. Wilson, Administrator I, Child Welfare Business Office, 720-944-6365, [amy.wilson@denvergov.org](mailto:amy.wilson@denvergov.org)



**Attachment 4**

<b>Policy Name / Subject:</b>	DDHS Out-of-Home Placement Payment Procedures
<b>Effective Date:</b>	1/1/2012
<b>Policy Writer:</b>	Janet Van Meter

## Background

In order to improve timely payments to placement providers and decrease non-reimbursable county expenditures, the Denver Department of Human Services has developed the following payment policy and procedures.

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ACH	=	Automated Clearing House
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DDHS	=	Denver Department of Human Services
EBT	=	Electronic Benefits Transfer
OOH	=	Out-of-Home
OOHPA	=	Out-of-Home Placement Agreement

## Procedures

1. DDHS foster care certification workers will notify the DDHS Trails Payroll Unit staff of all newly certified foster care providers within two business days of the service being opened in Trails. DDHS Trails Payroll staff will send an ACH form and instructions for direct deposit payments to the newly certified foster home provider within two business days of receipt of an OOHPA. Providers will establish an EBT account and provide this information to their DDHS payroll representative prior to any reimbursements being initiated to the placement provider.
2. Providers will notify the Department if they do not receive a roster within thirty (30) days of a child being placed in their home. If a provider is a CPA foster home, the CPA may contact their assigned Utilization Manager to investigate the progress of the Out-of-Home Placement Agreement. If the provider is a DDHS foster parents, the provider should contact their DDHS support worker who, in conjunction with Utilization Management, will investigate the progress of the Out-of-Home Placement Agreement.



**Attachment 4**

3. Providers will notify the Department within thirty (30) days if they have received an overpayment, an underpayment, or have not received an OOHPA for a child placed in their home. The provider must notify the DDHS Utilization Management administrator in writing of any inaccuracy or other matter on the OOHPA needing correction or clarification within ten working days of receipt of the OOHPA.
4. Billings submitted to the Department by providers should be received by the Trails Payroll Unit by the 5<sup>th</sup> of each month. Any roster not received within ninety (90) days of out-of-home services being rendered will not be reimbursed.
5. If a provider disagrees with the reimbursement rates set out in the OOHPA, the provider should attempt to resolve the disagreement with the Department prior to the expiration of ninety (90) days from the placement date established on the document. If the disagreement cannot be resolved, the Department may elect to pay the provider without their signature per Policy #5.

**Related Procedures**

None

**Refer Questions To:**

Amy R. Wilson, Administrator I, Child Welfare Business Office, 720-944-6365, [amy.wilson@denvergov.org](mailto:amy.wilson@denvergov.org)

**FAMILY SERVICES PLAN  
PART 3A: TREATMENT PLAN**

**Court Case#:**

**Date approved By Court:**

**Family Name:**

---

**Parent Name:**

**Objective:**

**Start Date**

**Est. Compl. Date:**

**Action Steps:**

**Measurement of Success:**

**Service Type:**

**Service Provider:**

**Responsibility for Fees:**

**FAMILY SERVICES PLAN  
PART 3A: TREATMENT PLAN**

---

**Child Name:**

**Permanency Goal:**

**Date Set:**

**Target Date:**

**Alternative Permanency Goal:**

**Objective:**

**Start Date:**

**Est. Compl. Date:**

**Action Steps:**

**Measurement of Success:**

**Service Type:**

**Service Provider:**

**Responsibility for Fees:**

**FAMILY SERVICES PLAN  
PART 3A: TREATMENT PLAN**

---

**Provider Name:**

**Objective:**

**Start Date:**

**Est. Compl. Date:**

**Action Steps:**

**Measurement of Success:**

**Service Type:**

**Service Provider:**

**Responsibility for Fees:**

---

**Collateral:**

**Objective:**

**Start Date:**

**Est. Compl. Date:**

**Action Steps:**

**Measurement of Success:**

**Service Type:**

**Service Provider:**

**Responsibility for Fees:**

**FAMILY SERVICES PLAN  
PART 3B: VISITATION PLAN**

**Court Case #(s):**

**Date Developed:**

**Start Date: End Date:**

**Visitor:**

**Purpose:**

**Frequency:**

**Duration:**

**Location:**

**Method:**

**Special considerations or restrictions:**

**Phone contact:**

**Notification of changes to plan (include date and method of notification):**

**Visitation Plan may be modified through the agreement of the following parties or by the Department in emergency situations for child safety reasons:**



**FAMILY SERVICES PLAN  
PART 3C: SUMMARY AND RECOMMENDATIONS**

**Date Created:**

**Family Name:**

**Dispositional Summary:**

**Agency Recommendations:**

---

**Caseworker**

**DENVER HUMAN SERVICES HEALTH VISIT FORM  
(CPA FORM ACCEPTED)**

**ATTENTION MEDICAL AND DENTAL PROVIDERS:**

**The Denver Department of Human Services requires documentation of all medical and dental services for children in custody of the Department. Fax or email the completed forms as indicated below. Please call 720-944-6345 with any problems and concerns. Thank you.**

Name of Youth		DOB:	Date of Appointment
VISIT WITH:	CHECK ONE BOX BELOW		
<b>Dentist</b>	<input type="checkbox"/> Routine Care/Cleaning	<input type="checkbox"/> Oral Pain or problem	
<b>Medical Doctor</b>	<input type="checkbox"/> Initial Exam	<input type="checkbox"/> Periodic Exam	<input type="checkbox"/> Sick
<b>Psychiatrist</b>	<input type="checkbox"/> Intake Medication Evaluation		<input type="checkbox"/> Medication Monitoring/Follow up visit
<b>Eye Doctor</b>	<input type="checkbox"/> Routine Preventative Care/Annual Exam		
<b>Other Specialist</b>	Type of provider	Purposed of Visit	

**Regular Medication Taken by youth**

Name of Medication	Dosage / Times	Name of Medication	Dosage / Times
Name of Medication	Dosage / Times	Name of Medication	Dosage / Times
<b>VISION</b>		<b>HEARING</b>	
<b>RIGHT</b> _____	<b>LEFT</b> _____	<b>RIGHT</b> _____	<b>LEFT</b> _____

ALLERGIES  No  YES \_\_\_\_\_

SIGNIFICANT HISTORY: \_\_\_\_\_

DIAGNOSIS: \_\_\_\_\_

TREATMENT: \_\_\_\_\_

REFERRALS:  Vision  Dental  Mental Health  Developmental

OTHER (SPECIFY) \_\_\_\_\_

NEXT APPOINTMENT: \_\_\_\_\_

TYPE DATE

Name of Doctor/Dentist: \_\_\_\_\_

STAMPED

INFORMATION ACCEPTED

**Doctor/Dentist Address** \_\_\_\_\_ **Phone Number** \_\_\_\_\_

**Doctor/Dentist Signature** \_\_\_\_\_

**MEDICAL/DENTAL PROVIDER: FAX COMPLETED FORM TO 720-944-6301  
OR EMAIL TO: [Diana.hunter@denvergov.org](mailto:Diana.hunter@denvergov.org)**

**Authorization for Over the Counter Medications**

Instructions: To be completed by physician at time of initial physical exam and updated annually or at the interval recommended by physician.

_____ Robitussin DM – only over age 6 years	_____ Honey over age 1 yr – ½ - 1 tsp
_____ Allergy Meds _____	_____ First aid ointments _____
_____ Benadryl _____	_____ Sunscreen _____
_____ Allergy Meds _____	_____ First aid ointments _____
_____ Antibiotic Cream _____	_____ Insect Repellent _____
_____ Normal Saline/Nasal Spray _____	_____ Vitamins _____
_____ Hydrogen peroxide _____	_____ Lip Balm _____
_____ Acne Creams / Lotions _____	_____ Calamine Lotion _____
_____ Cold sore medications _____	_____ Athlete’s Foot remedies _____
_____ Rubbing alcohol _____	_____ Teething Cream _____
_____ Lice Shampoo – Once with repeat application In 1 week	_____ Diaper Rash Ointments _____
_____ Other _____	_____ Antacids _____
_____ Acetaminophen / Tylenol _____	_____ Ibuprofen / Motrin _____

\_\_\_\_\_  
Physician’s Signature

\_\_\_\_\_  
Date

**Dosage of Acetaminophen (Tylenol)**

Weight of Child	Drops (80mg/0.8mL)	Syrup (160mg/5mL)	Chewables (80mg tabs)	Chewables (160mg tabs)	Adult Tablets (325mg tabs)
6-11lbs (3-5 kg)	½ dppr (0.4mL)				
12-17 lbs (5.5-8kg)	1 dppr (0.8mL)	½ tsp (2.5mL)	1 tab		
18-23 lbs (8-10.5 kg)	1 ½ dpprs (1.2mL)	¾ tsp (3.75mL)	1 ½ tabs		
24-35 lbs (11-16 kg)	2 dpprs (1.6mL)	1 tsp (5mL)	2 tabs	1 tab	
36-47 lbs (16-21 kg)	3 dpprs (2.4 mL)	1 ½ tsp (7.5mL)	3 tabs	1 ½ tabs	
48-59 lbs (22-27 kg)		2 tsp (10mL)	4 tabs	2 tabs	1 tab
60-71 lbs (27-32 kg)		2 ½ tsp (12.5mL)	5 tabs	2 ½ tabs	1 tab
72-95 lbs (32.5-43 kg)		3 tsp (15mL)	6 tabs	3 tabs	1 ½ tabs
96+ lbs (43.5 kg)		4 tsp (20mL)	8 tabs	4 tabs	2 tabs

**Dosage of Ibuprofen (Motrin, Advil)**

Weight of Child	Drops (80mg/0.8mL)	Syrup (160mg/5mL)	Chewables (80mg tabs)	Chewables (160mg tabs)	Adult Tablets (325mg tabs)
12-17 lbs (5.5-8kg)	1 dppr (1.25mL)				
18-23 lbs (8-10.5 kg)	1 ½ dpprs (1.875mL)	¾ tsp (3.75mL)	½ tabs		
24-35 lbs (11-16 kg)	2 dpprs (2.5mL)	1 tsp (5mL)	2 tabs	1 tab	
36-47 lbs (16-21 kg)		1 ½ tsp (7.5mL)	3 tabs	1 ½ tabs	
48-59 lbs (22-27 kg)		2 tsp (10mL)	4 tabs	2 tabs	1 tabs
60-71 lbs (27-32 kg)		2 ½ tsp (12.5mL)	5 tabs	2 ½ tabs	1 tab
72-95 lbs (32.5-43 kg)		3 tsp (15mL)	6 tabs	3 tabs	1 ½ tabs
96+ lbs (43.5 kg)		4 tsp (20mL)	8 tabs	4 tabs	2 tabs



**COLORADO DEPARTMENT OF HUMAN SERVICES  
Trails System Report  
Division of Child Welfare  
Provider Roster  
For Service Month**

Governing Body/Provider Name:

County: 16 Denver 8031

\*Update information services from  
Denver County  
and mail to: County CW Business Staff

Governing Body:

Address:

Provider ID:

To arrive on or before the last day of:

Service Type: Child's Name	Service Category: State ID	Sex	Birthday	Worker Name	Date of Care From/To	No Days/ Units	Unit Type	Amount
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I certify that care was provided for the children listed above for the dates specified.

\_\_\_\_\_  
(Signature)

\_\_\_\_\_  
(Date)

