

# ORDINANCE/RESOLUTION REQUEST

Please email requests to the Mayor's Legislative Team

at [MileHighOrdinance@DenverGov.org](mailto:MileHighOrdinance@DenverGov.org) by 9 a.m. Friday. Contact the Mayor's Legislative team with questions

Date of Request: September 19, 2024

Please mark one:  Bill Request or  Resolution Request

Please mark one: The request directly impacts developments, projects, contracts, resolutions, or bills that involve property and impact within .5 miles of the South Platte River from Denver's northern to southern boundary? (Check map [HERE](#))

Yes  No

## 1. Type of Request:

Contract/Grant Agreement  Intergovernmental Agreement (IGA)  Rezoning/Text Amendment

Dedication/Vacation  Appropriation/Supplemental  DRMC Change

Other:

2. **Title:** (Start with *approves*, *amends*, *dedicates*, etc., include name of company or contractor and indicate the type of request: grant acceptance, contract execution, contract amendment, municipal code change, supplemental request, etc.)

Approves a subscription agreement (novation of FIRES-201733905) with ESO Solutions, Inc. for four years with maximum expenditure amount of \$800,000 (FIRES-202370332). This technology contract provides utilization of software provided by ESO Solutions, Inc. for Fire Incident Reporting and Electronic Health Reporting (EHR).

## 3. Requesting Agency:

Denver Fire Department

## 4. Contact Person:

Contact person with knowledge of proposed ordinance/resolution (e.g., subject matter expert)	Contact person for council members or mayor-council
Name: Desmond Fulton Emily Lauck	Name: Desmond Fulton Emily Lauck
Email: <a href="mailto:Desmond.Fulton@denvergov.org">Desmond.Fulton@denvergov.org</a> <a href="mailto:Emily.Lauck@denvergov.org">Emily.Lauck@denvergov.org</a>	Email: <a href="mailto:Desmond.Fulton@denvergov.org">Desmond.Fulton@denvergov.org</a> <a href="mailto:Emily.Lauck@denvergov.org">Emily.Lauck@denvergov.org</a>

5. **General description or background of proposed request. Attach executive summary if more space needed:** (who, what, why)

Subscription agreement amendment for the use of technology software provided by ESO Solutions, Inc. for Fire Incident Reporting and Electronic Health Reporting (EHR) for the Fire Department. Now we are updating the contract terms as we continue our collaboration with Denver Health and the novation was needed to update the legal language. National Fire Protection Association (NFPA) standards require fire departments to utilize documentation and reporting systems for important functions. ESO is the same system used by Denver Health for patient care reporting during emergency medical calls for service. Ensuring both agencies use the same system is critical for data sharing, which will improve patient outcomes and meet the highest levels of patient care through the entire healthcare experience.

## 6. City Attorney assigned to this request (if applicable):

Andrew Reister

## 7. City Council District:

Citywide

*To be completed by Mayor's Legislative Team:*

Resolution/Bill Number: \_\_\_\_\_

Date Entered: \_\_\_\_\_

8. **\*\*For all contracts, fill out and submit accompanying Key Contract Terms worksheet\*\***

**Key Contract Terms**

**Type of Contract: (e.g. Professional Services > \$500K; IGA/Grant Agreement, Sale or Lease of Real Property):**

Technology subscription agreement (expenditure contract over \$500K)

**Vendor/Contractor Name (including any dba's):**

ESO Solutions, Inc.

**Contract control number (legacy and new):**

FIRES-202370332

**Location:**

Citywide

**Is this a new contract?**  Yes  No **Is this an Amendment?**  Yes  No **If yes, how many?** \_\_\_\_\_

**Contract Term/Duration (for amended contracts, include existing term dates and amended dates):**

This agreement, 9/13/2024 – 9/12/2028.

**Contract Amount (indicate existing amount, amended amount and new contract total):**

<i>Current Contract Amount</i> (A)	<i>Additional Funds</i> (B)	<i>Total Contract Amount</i> (A+B)
-	\$800,000	\$800,000

<i>Current Contract Term</i>	<i>Added Time</i>	<i>New Ending Date</i>
09/13/24-09/12/2028	4 years	9/12/2028

**Scope of work:**

This technology subscription agreement (expenditure contract) provides utilization of proprietary software provided by ESO Solutions, Inc. for the Denver Fire Department’s Fire Incident Reporting and Electronic Health Reporting (EHR). As part of Denver’s two-tiered Emergency Medical Response System (EMRS), the Denver Fire Department (DFD) generally arrives first at a medical call to provide Basic Life Support (BLS) with a handoff to the Denver Health Paramedic Division (DHPD) for Advanced Life Support (ALS) medical services and ambulance transport. Both DFD and DHPD utilize this software during medical calls for service to create an electronic patient record. DFD initiates the patient record in the field and can electronically transfer the record to DHPD when they arrive at the scene and handoff medical care of the patient. This creates efficiencies in response to medical calls for service and streamlines the report so medical providers have access to needed information from initial point of contact through transport and emergency department admission at the hospital. To realize these process efficiencies and patient benefits, both DFD and DHPD must utilize the same software system.

**Was this contractor selected by competitive process?** No **If not, why not?** Software is exclusive and proprietary

**Has this contractor provided these services to the City before?**  Yes  No

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**Source of funds:**

Technology Services General Fund Appropriation (01010-3071100)

**Is this contract subject to:**  W/MBE  DBE  SBE  XO101  ACDBE  N/A

**WBE/MBE/DBE commitments (construction, design, Airport concession contracts):** N/A

**Who are the subcontractors to this contract?** N/A

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