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## BAC-9578

### Contact Information

Contact Name	Rachel Rodriguez	Home Address	[REDACTED]
Preferred Phone	[REDACTED]	Home City	Denver
Preferred Email	[REDACTED]	Home State	CO
Other Phone		Home Zip	[REDACTED]
Other Email		County	CO
DOB	[REDACTED]	Hispanic or Latino origin or Descent?	Yes
SSN		Race/Ethnicity	Hispanic
Gender	Female	Other Ethnicity	
Other Gender		Salutation	Ms.
		Pronouns	She/Her

### Application

Status	New	Council Resolution Number	
Notes			

### Board Information

Board Name	Denver Community Corrections Board	Original Start Date	
		End Date	
		Other boards or commissions served	

### Work Information

Employer		Work Address	
Position		Work City	
Business Phone #		Work State	
Work Email		Work Zip	

### Additional Information

Are you a registered voter?		Objection to appointment?	No
If so, what county?		Special Information	
Denver City Council District No	[REDACTED]	Registered Lobbyist	No
Conflict of Interest Explanation		Conflict of Interest	No

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## Education and General Qualifications

Name of High School		Name of Graduate School
Location of High School		Location of Graduate School
# of Years Attended High school		# of Years Attended Graduate School
Did you Graduate High School	Yes	Did you Graduate
		Graduate Major
Name of College		
Location of College		
# of Years Attended College		
Did you Graduate College		
Undergrad Major		

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## Reference Details

Reference Name #1	Reference Email #1
Reference Phone #1	Reference Address #1
Reference Name #2	Reference Email #2
Reference Phone #2	Reference Address #2
Reference Name #3	Reference Email #3
Reference Phone #3	Reference Address #3

Agree to a background check

Owner Esther Lee Leach

Created By Denver Integration, 8/20/2024 12:19 PM

Last Modified By Denver Integration, 8/20/2024 12:19 PM

## Notes & Attachments

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### Bio Short-Rachel Rodriguez-2024.doc

Type	Attachment
Last Modified	Denver Integration
Description	<a href="#">View file</a>

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### Resume-Rachel Rodriguez-2024.pdf

Type	Attachment
Last Modified	Denver Integration
Description	<a href="#">View file</a>

# RACHEL RODRÍGUEZ

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**PROFESSIONAL PROFILE:** A dedicated and passionate advocate for survivors of domestic violence who strives to increase awareness on these issues and works toward ending it. Professional, well-diversified, and highly motivated individual with over fifteen years of experience working in the field of domestic violence, ability to work with diverse populations, excellent communication skills, and ability to work independently as well as part of a team.

## **PROFESSIONAL EXPERIENCE:**

### **Rose Andom Center**

#### ***Associate Director***

**August 2023 – Present**

- Provide leadership, oversight, coaching program directors and managers, overseeing the development and implantation of programming to carry out the mission of the Rose Andom Center and in alignment with the family justice center model;
- Collaborate to make and implement recommendations for areas of improvement and programmatic expansion, in alignment with strategic plan, including staffing needs, DEI practices, budget, and structure;
- Lead and cultivate a culture of collaboration among staff and Rose Adom Center partner agencies, facilitating opportunities for nurturing and sustaining those relationships, including organization of partner meetings and feedback opportunities; help identify and cultivate opportunities for expanded partnerships to better serve Rose Andom Center client needs;
- Work with the leadership team to identify opportunities for, and to provide community outreach, tours, public speaking, and public education to increase awareness of intimate partner violence, its impact on the community, and resources of the Rose Andom Center;
- In cooperation with staff and partners, oversee development and implantation of evaluation and outcome measures to provide data regarding impact and outcomes; assist with programmatic grant reporting.

### **Family Tree, Inc.**

**September 2019 – August 2023**

#### ***Domestic Violence Outreach Program Director***

- Oversaw the Domestic Violence Outreach Program (Outreach Program) on a day-to-day basis; interviewed, hired, onboarded, and supervised Outreach Advocates, Interns, and Volunteers;
- Provided leadership with and sought integration with other Family Tree Programs, and collaborated with community partners; networked with other domestic violence programs and participated in Violence Free Colorado Domestic Violence programs, domestic violence committees, and task forces as appropriate; actively participated in co-location efforts with community partners to further access domestic violence services and resources; conducted outreach to connect with community partners;
- Responsible for the Outreach Program's grants, ensured alignment with funder and agency goals and objectives; assisted with preparation of grants and reports with Division Director; reviewed and prepared program statistics on a monthly basis to ensure program was meeting established goals and objectives; provided input on annual budget; reviewed monthly financial reports, met with Finance Team as appropriate to ensure Outreach Program is on target with annual budget and grant requirements; provided feedback as appropriate for budget revisions;
- Participated in Expanded Leadership Team meetings, Domestic Violence Supervisors' meetings, and regular supervision with supervisor; planned and facilitated Domestic Violence Outreach Program team meetings, as well as regular one-on-one supervision with all Outreach Program Advocates, and Interns; approved staff timesheets and time off requests; prepared staff goals and evaluations and any staff corrective action documents as appropriate.

**SafeHouse Denver**

**May 2017 – September 2019**

***Bilingual Advocate & Crisis Line Volunteer Supervisor***

- Conducted case management services for emergency shelter residents to assist in providing client-centered advocacy; identifying needs and goals; link residents to appropriate resources and referrals to meet immediate/ongoing needs; maintained a caseload of approximately six to eight residents; met with residents as needed to provide ongoing support; and connect with resources to support residents in meeting needs and goals; identify safety concerns, and assist residents with doing a danger assessment and create a safety plan;
- Provided short-term individual advocacy, safety planning, and crisis intervention to all residents and callers; provided emotional support, crisis intervention, and de-escalation to residents as needed or requested;
- Responded to callers who access the 24-hour crisis line; screen callers in for shelter; conducted initial intake of new residents; orientated new residents to the shelter building and program; provided trauma-informed care;
- Created, prepared and facilitated weekly educational adult support groups on safety planning, domestic violence:101, financial empowerment, stress management, self-care, and other topics; and maintained accurate and timely recordkeeping;
- Responsible for interviewing, training, scheduling and supporting crisis line volunteers; work one-on-one with crisis line volunteers when necessary; have conversations and mentor volunteers; and submitted month-end volunteer statistics and documentation for reporting purposes on a timely basis; assisted with training interns and provided additional support.

**Florida Coalition Against Domestic Violence**

**October 2015 – August 2016**

***Director of Advocacy and Social Change Initiatives***

- Provided supervision of program staff; programs' objectives and deliverables for Primary Prevention, Safety & Technology, Advocacy, and Accessibility of Services;
- Responsible for receiving and providing training requests and technical assistance and coordinated with all 42 certified domestic violence centers in Florida; created curricula to cater to specialized training requests; traveled throughout Florida to provide trainings, technical assistance, and train-the-trainer as well as provided speaking engagements for advocates and allied partners; facilitated 32-hour new hire core competency trainings to new advocates throughout Florida;
- Developed grant deliverables and budget for following fiscal year; tracked and monitored current deliverables and budget; created plans and coordinated with staff for meeting deliverables by year-end;
- Planned every aspect of state-wide and regional conferences; including but not limited to developed theme, sought out speakers, prepared contracts, created the event program, and facilitated conference introductions and welcome;
- Provided community and State-wide outreach and network with community partners to seek ways for collaboration; conducted joint meetings, attended conferences, and sought mutually beneficial opportunities;
- Prepared agency's program departments' monthly, quarterly, and year-end reports for grantors; attended and participated in weekly management meetings.

**National Domestic Violence Hotline**

**March 2013 – September 2015**

***Manager of Hotline Services***

- Managed advocates who answered crisis calls; monitored staffs' calls on a regular basis and provided feedback to ensure the highest possible quality of service to all callers;
- Supervised and provided support to all staff and volunteers by supporting them on calls, debriefing with them after challenging crisis calls, and assisted to develop wellness practices in order to help prevent secondary trauma or compassion fatigue;
- Responsible for meeting with staff for regular supervision meetings to provide professional feedback and recognize areas of growth; prepared for and conducted monthly team meetings; prepared staff evaluations; reviewed and approved staff time sheets; prepared other staff documentation including corrective action plans;
- Attended weekly management meetings to discuss staff issues, policies and procedures, operational needs as well as assisted to make management recommendations and decisions;

- Traveled and facilitated to member state coalitions trainings on “Train-the-Trainer” and created national partnerships; assisted to provide technical assistance and requested trainings throughout the nation as experts in the field of domestic violence; helped to build and sustain relationships at the national level;
- Assisted in facilitating in-house 40-hour training for new staff and volunteers.

**SafePlace now known as SAFE**

***Community Education Training Specialist &  
Community Education Volunteer Supervisor***

**November 2008 – March 2013  
April 2015 – September 2015 (P/T)**

- Created curricula for various trainings and workshops; co-created a curriculum on the prevention of sexual violence consisting of an eight-session training designed to be facilitated to men; developed a curriculum to be facilitated in Spanish to Latinas for CPS mandated classes on domestic violence with an empowerment component; created various activities to enhance trainings;
- Provided trainings, presentations and workshops to professionals, diverse and underserved populations at entities and conferences throughout the community and the State on various issues relating to the dynamics of domestic and sexual violence in English as well as Spanish; facilitated effective public speaking workshops to staff and volunteers; facilitated healthy relationship, empowerment and primary prevention of sexual and/or domestic violence workshops to underserved populations;
- Coordinated and supervised volunteers and interns; scheduled upcoming presentations, trainings and booths; scheduled and managed assignments of volunteers for each event;
- Researched and marketed underserved populations for proactive outreach efforts in the community to create partnerships, market specialized trainings, and facilitate those trainings; built and maintained relationships with those partnerships to work on mutual efforts; served on an Ad Hoc group addressing women who were homeless and helped to provide train-the-trainer for best practices on advocacy;
- Successfully responded to Request for Proposals to facilitate at conferences; facilitated and co-facilitated at local, state and national conferences.

***Disability Services Educator***

- Provided trainings to people with disabilities at various group homes, day centers, etc. on sexual violence prevention, sexuality education, and developing healthy relationships which are designed to increase effective and assertive communication, established tools to set appropriate and healthy boundaries as well as recognize the continuum that leads to sexual violence;
- Facilitated and presented trainings to professionals who work with people with disabilities as well as parents or guardians of individuals with disabilities.

***Shelter Resident Advisor***

- Answered incoming hotline calls by providing crisis intervention, safety assessment and safety planning, advocacy, and when appropriate, provide information on resources within the organization as well as within the community; assisted Spanish-speaking callers and clients;
- Served as an advocate to callers and clients in crisis; provided proactive solutions to resident conflicts; assisted in moderating and facilitating group and individual challenges to achieve supportive, common and productive goals; assisted in providing a safe, secure and positive environment to a diverse cliental;
- Met with and performed initial interview with incoming clients in crisis to ensure clients and their family felt safe and understood services provided; obtained confidential information as well as obtained sensitive information on their experiences of domestic violence and/or sexual assault;

**Austin Resource Center for the Homeless**

**March 2007 – November 2008**

***Client Service Specialist***

- Provided advocacy at homeless shelter to monitor and ensure the confidentiality, safety and security as well as assisted clients; supported Spanish speaking clients; worked information desk; answered and assisted incoming telephone calls; supervised volunteers and community service workers;
- Responsible for and ensured that clients comply with established guidelines of the shelter; effectively communicated with clients when unable to meet those guidelines; used independent judgment on case-by-case determination of consequence to clients who did not comply with shelter policies and guidelines; and prepared

## **RACHEL RODRÍGUEZ**

Page 4

and filed incident reports;

- Ability to use conflict resolution skills to deescalate client conflicts and take appropriate actions as deemed appropriate; and
- Assisted diverse clientele with services available on weekends and provided information and/or referrals for other services available within the organization as well as in the community; registered and conducted intake of new clients by obtaining confidential information, inputting information into database and filled out appropriate documentation.

## **Bio of Rachel Rodriguez**

Rachel Rodriguez is a dedicated and passionate advocate for survivors of violence who strives to increase awareness on the issues of domestic violence and works toward ending it. She has devoted over 15 years to working with survivors at the local, state and national levels.

Rachel is currently the Associate Director at the Rose Andom Center and was previously the Director of the Domestic Violence Outreach Program at Family Tree, Inc. She also worked as the Bilingual Advocate & Crisis Line Volunteer Supervisor at SafeHouse Denver . Before coming to Colorado eight years ago, Rachel served as the Manager of Hotline Services for the National Domestic Violence Hotline. There, she managed staff, assisted in facilitating trainings as well as train-the-trainer trainings to advocates traveling throughout the country and as far as the Northern Mariana Islands. Rachel started her career in Austin, Texas working at a local dual agency serving survivors of domestic and sexual violence.

Rachel grew up in Austin, where she attended the University of Texas and eventually raised her family. She is the proud mother of four children, five grandchildren, and one fur-baby. She returns home as often as she can to visit her parents, siblings, friends, and eating her way through Tex-Mex food, BBQ, and Whataburger.