

# Denver Workforce Services 2017-18 CONTRACTS



**Business, Arts, Workforce & Aeronautical Services Committee  
June 14, 2017**

**Denise Bryant, Director  
Denver Workforce Services - OED**

# CONTRACTS

## RESULTS

## CONSIDERATIONS

## YEAR TWO

- 17-0670 \$1,650,000 to **Denver Public Schools** to work with In-School and Out-of-School Youth
- 17-0671 \$2,985,000 to **ResCare Workforce Services (Arbor E&T)** to work with WIOA Adults and Dislocated Workers
- 17-0672 \$500,000 to **Denver Public Schools** to deliver Summer Youth Employment Program (SYEP)
- 17-0673 \$1,407,741 to **ResCare Workforce Services (Arbor E&T)** to work with Tier 1 “Work-Ready” TANF recipients

## MAY 2016 – ASPIRATIONS FOR NEW DELIVERY MODEL

WIOA Adult	Current	Future	WIOA Youth	Current	Future
Placed into training-related jobs	53%	90%	Placement in Employment, Education or Training	124	540
Skills gained while in an OJT	46%	90%	Work Experience Placements	148	437
Course Completions (Individual Training Accounts vs. ResCare Academy – online platform)	156	750	Credential Attainment	59%	65%
WIOA Dislocated Worker	Current	Future	TANF	Current	Future
Placed into training-related jobs	61%	90%	Work Participation Rate – All families	6%	50%
Skills gained while in an OJT	37%	90%	Completion of Transitional Employment Assignment	50%	90%
Course Completions (Individual Training Accounts vs. ResCare Academy – online platform)	73	500	Course Completions (Individual Training Accounts vs. ResCare Academy – online platform)	25	1,000

WIOA Adult	Current	Future	THROUGH 6/7/17	(year ends 6/30)
Placed into training-related jobs	53%	90%	<b>51%</b>	
Skills gained while in an OJT	46%	90%	<b>47%</b>	
Course Completions (Individual Training Accounts vs. ResCare Academy – online platform)	156	750	<b>238</b>	

*Estimate: 30,000 Wagner-Peyser customers*

**Actual YTD: 26,483**

*Estimate: 581 new WIOA Adults + 133 carry-in = 714 WIOA Adults*

**Actual YTD: 616 new WIOA Adults + 111 carry-in = 727 WIOA Adults**

*Estimate: 147 new Dislocated Workers + 79 carry-in = 226 Dislocated Workers*

**Actual YTD: 204 new Dislocated Workers + 57 carry-in = 261 Dislocated Workers**

*Estimate: 581 new WIOA Adults + 133 carry-in = 714 WIOA Adults*

**Actual YTD: 616 new WIOA Adults + 111 carry-in = 727 WIOA Adults**

WIOA / Dislocated Worker	Current	Future
Placed into training-related jobs	61%	90%
Skills gained while in an OJT	37%	90%
Course Completions (Individual Training Accounts vs. ResCare Academy – online platform)	73	500

**THROUGH 6/7/17**

**65%**

**38%**

**76**

WIOA Youth	Current	Future
Placement in Employment, Education or Training	124	540
Work Experience Placements	148	437
Credential Attainment	59%	65%

**THROUGH 6/7/17**

**462**

**114**

**18%**

***Estimate: 300 new In-School Youth + 62 carry-in = 362 In-School Youth***

**Actual YTD: 304 new In-School Youth + 59 carry-in = 363 In-School Youth**

***Estimate: 310 new Out-of-School Youth + 127 carry-in = 437 OOS Youth***

**Actual YTD: 187 new Out-of-School Youth + 118 carry-in = 305 OOS Youth**

*Estimate: 3,300 TANF recipients served – average monthly*  
**Actual (March 2017): 2,852 TANF recipients served (rolling; varies)**

TANF	Current	Future
Work Participation Rate – All Families	6%	50%
Completion of Transitional Employment Assignment	25%	90%
Course Completions (Individual Training Accounts vs. ResCare Academy – online platform)	25	1,000

**THROUGH 6/7/17**

**4%**

**25%**

**1,415**

*Estimate: About 300 WIOA Adult and Dislocated Workers will receive training (ITA or OJT) at an average of \$3,000 per participant*

*Actual YTD: 284 WIOA Adult and Dislocated Workers are receiving training (ITA or OJT) at an average of \$3,000 per participant*

**SHORT OF GOAL**

**MEETING GOAL**

**EXCEEDING GOAL**

**Out-of-School Youth**

**ITAs and OJTs  
Wagner-Peyser adults  
In-School Youth**

**WIOA Adults  
Dislocated Workers  
TANF – ResCare Academy**





**“Delegate agencies” were not positioned to fulfill federal reporting requirements**

**Grant funds (TEC-P, retail) have been essential to support service delivery**

**In contractor model, having flexible professional capacity in OED was critical**

**Referrals converted to WIOA enrollments of youth are less than 100%**

**Core strength in OED in employer services – more needs-based mentality**

**Serving just Tier 1 work-ready TANF recipients a stronger fit for OED;  
applying DHS “social worker” model to those with significant/multiple  
barriers a stronger fit for the population in Tiers 2-3-4**

**Expand niche recruitment/training events for jobseekers “where they are”**

**Career pathways, stackable credentials essential to wage growth in middle-skill**

**Adjusting staff capacity to build implementation on apprenticeships, pipelines**

**Monthly reports to Workforce Development Board**

**Quarterly reports to City Council Committee**

# **DISCUSSION**