



**DEPARTMENT OF AVIATION**  
**CITY COUNCIL ORDINANCE REQUEST SUMMARY**  
Annual Software Maintenance and Support with SITA, Inc.

**Contract Description**

This contract is for SITA Information Networking Computing USA, Inc. (SITA) to continue to provide 24x7x365 software maintenance and support for Denver International Airport's (DEN) Flight Information Display Systems (FIDS). This contract will provide coverage for three (3) years. Without a support contract DEN's FIDS will not receive regular software updates, nor receive support in the event of an emergency.

**Vendor**

SITA Information Networking Computing USA, Inc. (SITA)

**DSBO Goals**

N/A

**Term**

July 1, 2021 to June 30, 2024

**Total Contract Value**

\$1,450,432.00