

Executive Summary

Date: April 28, 2023

Re: Interpreter Workforce Training Program

From: Claudia Castillo, Language Access Program Manager, Office of Immigrant and Refugee Affairs

Summary of the Interpreter Workforce Training Program:

Cesco will provide the professional interpreter in community services settings workforce training for immigrant and refugee community members on how to become a professional interpreter for in-person interpretation services, remote interpretation via video and phone.

The completion of this workforce training will assist immigrant and refugee residents in establishing themselves as professional interpreters and as a potential entrepreneurial venture. This workforce training and assistance in becoming a small business is for immigrant and refugee residents that want to pursue these skills as employment opportunities and are available to work. After the 80-hour course, participants will receive a certificate of completion, assistance in starting their own small business, assistance in becoming a city certified language service vendor (through DSBO) and will be added to the city's language service vendor preferred list.