

ORDINANCE/RESOLUTION REQUEST

Please email requests to the Mayor's Legislative Team

at MileHighOrdinance@DenverGov.org by **9 a.m. Friday**. Contact the Mayor's Legislative team with questions

Date of Request: 8/7/2025

Please mark one: ☐ Bill Request or ☒ Resolution Request

Please mark one: The request directly impacts developments, projects, contracts, resolutions, or bills that involve property and impact within .5 miles of the South Platte River from Denver's northern to southern boundary? (Check map [HERE](#))

☐ Yes ☒ No

1. Type of Request:

☒ Contract/Grant Agreement ☐ Intergovernmental Agreement (IGA) ☐ Rezoning/Text Amendment

☐ Dedication/Vacation ☐ Appropriation/Supplemental ☐ DRMC Change

☐ Other:

2. **Title:** (Start with *approves*, *amends*, *dedicates*, etc., include name of company or contractor and indicate the type of request: grant acceptance, contract execution, contract amendment, municipal code change, supplemental request, etc.)

Approves a contract with The Salvation Army for \$5,050,000.00 with an end date of 6-30-2026 to provide Rapid-Rehousing (RRH) services to people experiencing homelessness in the City and County of Denver. The Transformational Rapid Rehousing Program (TRRH) will serve over 200 clients, and support with financial assistance for participants including but not limited to: rental assistance, financial assistance, move-in support coupled with Critical Time Intervention housing first case management for 12 months to support client stability, citywide (HOST-202580025).

3. Requesting Agency:

Department of Housing Stability (HOST)

4. Contact Person:

Contact person with knowledge of proposed ordinance/resolution (e.g., subject matter expert)	Contact person for council members or mayor-council
Name: Evangeline Benger	Name: Polly Kyle
Email: Evangeline.Benger@denvergov.org	Email: Polly.Kyle@denvergov.org

5. General description or background of proposed request. Attach executive summary if more space needed:

The Salvation Army will support over 200 people experiencing homelessness through the provision of a Rapid Rehousing program called Transformational Rapid Rehousing (TRRH). The TRRH contracted directly supports the Housing Central Command (HCC) for HOST. TRRH will provide continued support to households enrolled in 2024 in addition to enrolling new households for 2025. The TRRH program provides a minimum of 12 months of financial support and critical time intervention case management stabilization to its participants.

6. City Attorney assigned to this request (if applicable): Gabrielle Corica

7. City Council District: Citywide

8. ****For all contracts, fill out and submit accompanying Key Contract Terms worksheet****

To be completed by Mayor's Legislative Team:

Resolution/Bill Number: _____

Date Entered: _____

Key Contract Terms

Type of Contract: (e.g. Professional Services > \$500K; IGA/Grant Agreement, Sale or Lease of Real Property):
Professional Services

Vendor/Contractor Name (including any dba's):
The Salvation Army

Contract control number (legacy and new): HOST-202580025

Location: City and County of Denver

Is this a new contract? ☒ Yes ☐ No **Is this an Amendment?** ☐ Yes ☒ No **If yes, how many?** _____

Contract Term/Duration (for amended contracts, include existing term dates and amended dates):

HOST-202580025 01/01/2025 – 06/30/2026

Contract Amount (indicate existing amount, amended amount and new contract total):

<i>Current Contract Amount</i>	<i>Additional Funds</i>	<i>Total Contract Amount</i>
(A)	(B)	(A+B)
\$5,050,000	N/A	\$5,050,000

<i>Current Contract Term</i>	<i>Added Time</i>	<i>New Ending Date</i>
01/01/2025 – 6/30/2026	N/A	N/A

Scope of work:

SERVICES DESCRIPTION

- A. Referral Source: TSA will serve households experiencing literal homelessness. Referrals will be provided through Housing Central Command (HCC), many of which will be sourced through OneHome Coordinated Entry System and Non-congregate shelters and micro-communities.
- B. Move-in assistance and rental assistance:
 - a. Financial assistance for medium term rent – 12-18 months, application fees, utilities, deposits and moving expenses as necessary.
 - b. Provide client with necessary move in items such as: furniture, cleaning supplies, kitchen items, and other items to outfit the apartment as necessary.
 - c. Coordinate with HCC furniture program administrator to arrange CORT furniture deliveries for clients.
 - d. Case Management as Stabilization support is expected for a minimum of 12 months for each household. Case management/stabilization will first focus on housing stability and building connections to obtain and retain permanent housing through Critical Time Intervention guidance provided by Housing Central Command (HCC) leadership. This can be focused on by creating a progressive budgeting model that includes graduated rent plans built with the participant. Case Management will also provide support with referrals or applications, per client choice to:
 - A. Mental health care
 - B. Physical health care
 - C. Transportation
 - D. Food bank resources
 - e. Employment and Benefits acquisition:
 - A. Applying and enrolling in eligible cash and non-cash benefits
 - B. Financial literacy

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- C. Obtaining and/or increasing income from employment
 - D. Referrals to employment skills trainings.
- f. Participation in RRH Workgroup
- g. TSA may be asked to provide Housing Search and Placement in accompaniment with the client participant. This would be secondary to the stabilization support TSA is providing in conjunction with Housing Central Command. Activities include, but are not limited to:
 - A. Assistance with obtaining vital documents required for applications and the lease.
 - B. Obtaining housing
 - C. Understanding leases by attending a signing with the participant and landlord to answer any questions or provide clarity as needed.
 - D. Explaining tenant rights
 - E. Explaining tenant obligations
 - F. Identifying housing opportunities that fit client needs and resources and schedule apartment tours before applying.
 - G. Maintain strong landlord partnerships and create new ones.
 - H. Transportation to and from any appointments.

STAFFING STRUCTURE

- A. Provider will support Housing Central Command Staffing structures by filling the following positions: Stabilizer
 - a. Complete training and utilize a Critical Time Intervention (CTI) approach to case management as described in HOST's CTI Manual.
 - b. Stabilizers will receive and support clients referred through HCC.
 - c. Stabilizers will conduct an HCC Housing Stability Plan assessment with the client prior to placement in their permanent housing unit.
 - d. Attend bi-weekly case conference with other HCC housing providers.
 - e. Submit complex client cases to the Denver complex case review.
 - f. Transport clients in personal or company vehicle as necessary.
 - g. Enroll clients into HMIS and follow data standards including case notes and client documentation.
 - h. Meet with supervisor once a week to discuss CTI stabilization for each household.
 - i. Collaborate and communicate effectively with landlord partners and Housing Connector.

Was this contractor selected by competitive process? Yes

If not, why not? N/A

Has this contractor provided these services to the City before? ☒ Yes ☐ No

Source of funds: American Rescue Plan Act, General Fund and Homelessness Resolution Fund

Is this contract subject to: ☐ W/MBE ☐ DBE ☐ SBE ☒ XO101 ☐ ACDBE ☐ N/A

WBE/MBE/DBE commitments (construction, design, Airport concession contracts): N/A

Who are the subcontractors to this contract? N/A

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