

# ORDINANCE/RESOLUTION REQUEST

Please email requests to the Mayor's Legislative Team

at [MileHighOrdinance@DenverGov.org](mailto:MileHighOrdinance@DenverGov.org) by **11 a.m. Friday**. Contact the Mayor's Legislative team with questions

Date of Request: **10/27/2023**

Please mark one:  Bill Request or  Resolution Request

## 1. Type of Request:

- Contract/Grant Agreement  Intergovernmental Agreement (IGA)  Rezoning/Text Amendment  
 Dedication/Vacation  Appropriation/Supplemental  DRMC Change  
 Other:

## 2. Title: (Start with *approves*, *amends*, *dedicates*, etc., include name of company or contractor and indicate the type of request: grant acceptance, contract execution, contract amendment, municipal code change, supplemental request, etc.)

Approves a contract with CentralSquare Technologies, LLC for \$3,067,157 and for five years for licensing and support of the Computer Aided Dispatch software supporting Denver 911

## 3. Requesting Agency: Technology Services

## 4. Contact Person:

Contact person with knowledge of proposed ordinance/resolution (e.g., subject matter expert)	Contact person for council members or mayor-council
Name: Jacob Woodard	Name: Joe Saporito
Email: <a href="mailto:Jacob.woodard@denvergov.org">Jacob.woodard@denvergov.org</a>	Email: <a href="mailto:joseph.saporito@denvergov.org">joseph.saporito@denvergov.org</a>

## 5. General description or background of proposed request. Attach executive summary if more space needed:

Denver911 currently utilizes CentralSquare's Computer Aided Dispatch (CAD) software application. Technology Services, on behalf of Denver911 and multiple other Safety Agencies, is requesting approval of a contract that will establish a multiyear agreement for continual use and support of the CAD software. This will ensure business continuity and effectiveness with the use of the CAD application.

The benefits this agreement will provide are:

- Budget Forecasting: By establishing a multiyear agreement with year over year pricing contained therein, the City can properly forecast expenses and more efficiently plan for future needs of Denver911
- New Technologies: CentralSquare leads the industry in native CAD integrations and is at the leading edge in terms of public safety functionality. Entering into this agreement will allow the City to stay at the forefront of emergency response for years to come
- Benefiting Users: There are approximately ten agencies that use the CAD application including Denver911 Emergency Calltakers, Dispatchers, Supervisors, and QA/QI and Training teams. The CAD application provides these users with a state of the art tool to be effective within their roles and responsibilities and provides First Responders within the community, via their Mobile Data Computers (MDCs) in Police, Fire, and EMS vehicles, immediate information for situational awareness scenarios. Overall, there are over 1,000 users of this application. This tool allows all those involved in Emergency Response to have the information they need, when and where they need it.

## 6. City Attorney assigned to this request (if applicable): Andrew Riester

## 7. City Council District: Citywide

*To be completed by Mayor's Legislative Team:*

Resolution/Bill Number: \_\_\_\_\_

Date Entered: \_\_\_\_\_

8. **\*\*For all contracts, fill out and submit accompanying Key Contract Terms worksheet\*\***

**Key Contract Terms**

**Type of Contract: (e.g. Professional Services > \$500K; IGA/Grant Agreement, Sale or Lease of Real Property):**

Standard Expenditure contract exceeding \$500,000

**Vendor/Contractor Name (including any dba's):** CentralSquare Technologies, LLC

**Contract control number (legacy and new):** TECHS-202367590-00

**Location:** Citywide

**Is this a new contract?**  Yes  No **Is this an Amendment?**  Yes  No **If yes, how many?** \_\_\_\_\_

**Contract Term/Duration (for amended contracts, include existing term dates and amended dates):**

5/1/2023 – 5/1/2028 Duration: 5 years

**Contract Amount (indicate existing amount, amended amount and new contract total):**

<i>Current Contract Amount</i> (A)	<i>Additional Funds</i> (B)	<i>Total Contract Amount</i> (A+B)
\$3,067,157		

  

<i>Current Contract Term</i>	<i>Added Time</i>	<i>New Ending Date</i>
5/1/2023 – 5/1/2028		

**Scope of work:**

Vendor will support the Computer Aided Dispatch software according to our Service Level Agreement. This includes vendor monitoring of the application as well as issue resolution assistance to ensure the application is functioning at its maximum performance.

**Was this contractor selected by competitive process?** No **If not, why not?** Professional Preference

**Has this contractor provided these services to the City before?**  Yes  No

**Source of funds:** Safety Administration Emergency Communications Funds

**Is this contract subject to:**  W/MBE  DBE  SBE  XO101  ACDBE  N/A

**WBE/MBE/DBE commitments (construction, design, Airport concession contracts):** N/A

**Who are the subcontractors to this contract?** N/A

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