



Home Improvements Update

Denver City Council
Safety Committee

February 7, 2018



Improvement Overview



CDOT Offerings \$2.3M allocated

CCD Offerings \$1.45M allocated

- Two portable or window-mounted air conditioning units with air filtration
- Interior storm windows
- Attic insulation
- Caulking & weather stripping
- Carbon monoxide detector, smoke detector & programmable thermostat
- Furnace filters
- Energy bill credits to offset increased usage with cooling

- Window and door replacement
- Heat ventilation and air conditioning (HVAC)



Partnership and Coordination Efforts

Strong Partnership of Trusted Nonprofits Leading Work

- Energy Outreach Colorado
 - Coordinating work
- Mile High Youth Corps, Energy Resource Center and Groundwork Denver
 - Assessments and installations
- Community, Research, Education and Awareness(CREA)Results
 - Door-to-door outreach
 - Bilingual and culturally sensitive

Weekly coordination meetings

- CDOT, NDCC, EOC, CREA Results





Outreach Efforts



- Resident Homeowners and Renters
 - Three postcards
 - Door-to-door outreach by CREA
 - 3-4 visits to every home with door hangers and info packet
 - Current outreach targeted toward residents we haven't heard from yet
- Non-resident Homeowners
 - Two letters
 - One postcard
- Info at fairs and festivals, websites, at project/NDCC office hours and community events, and through e-blasts
- Personalized calls to homeowners as needed



Postcard



**RESPOND
BY JAN. 26**



**SU VIVIENDA EN ELYRIA-SWANSEA ES
ELEGIBLE PARA MEJORAS GRATUITAS**

Ofrecidas por el Proyecto de la Central 70 del CDOT y la Ciudad y Condado de Denver.

**YOUR HOME IN ELYRIA-SWANSEA IS
ELIGIBLE FOR FREE HOME IMPROVEMENTS**

Offered by the CDOT Central 70 Project and the City and County of Denver.

LAS MEJORAS INCLUYEN:

IMPROVEMENTS INCLUDE:



Unidades portátiles de aire acondicionado
Portable air conditioning units



Contraventanas interiores
Interior storm windows



Aislamiento térmico del ático/climatización
Attic Insulation / Weatherization



¡Y más!
And more!

Favor de llamar para más información y programar una cita.
Please call to learn more and schedule an appointment.

homes@helpdenver.org

720-222-2219

SE HABLA ESPAÑOL

* Si usted es inquilino, el dueño de su vivienda debe aprobar cualquier mejora antes de la instalación.
*If you are a renter, your landlord must approve any improvements prior to installation.

central70.codot.gov

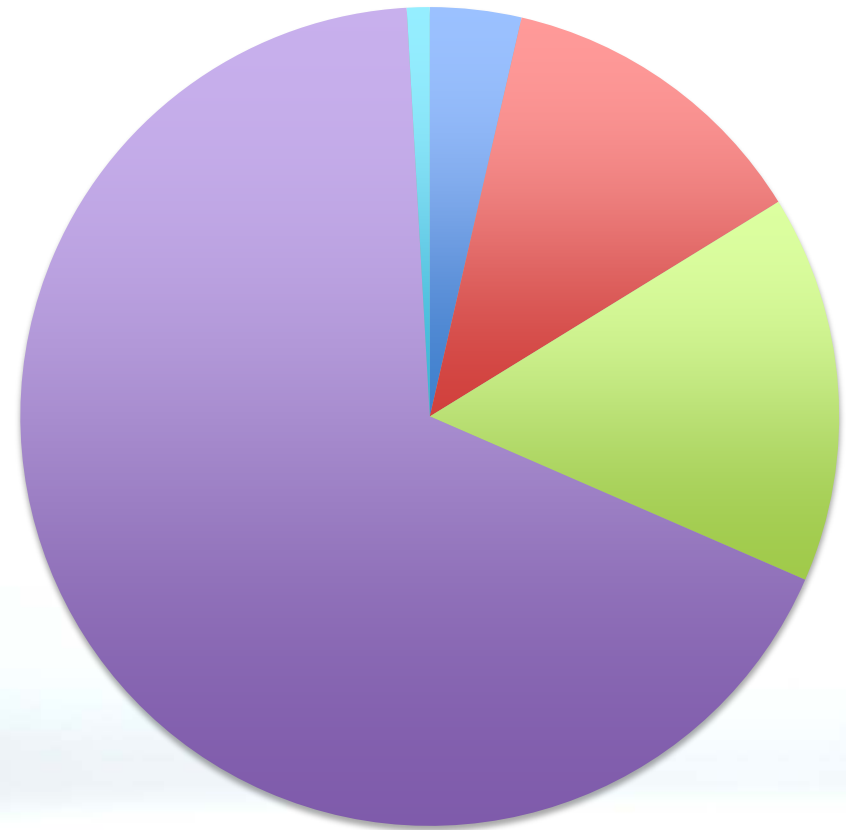
1. All homes receive a comprehensive, personalized assessment.
 - Identify safety risks (e.g. carbon monoxide leaks)
 - Furnace filter, smoke and CO detectors, and light bulbs delivered at time of assessment
 - Assessments completed weekly, Monday through Thursday
2. Additional improvements delivered to homes in coordination with residents and landlords
 - Construction and installation of measures done Monday through Friday.



Community Response and Assessment Status



As of Jan. 31, 2018
79% resident response



- Contact made-unable to recontact
- Wait Listed*
- Assessment Scheduled
- Assessment Complete
- Assessment Declined

**In order to reduce the need to reschedule; assessment appointments are not made further than two months in advance.*

Safety Concerns

An average of one in every three homes require emergency repairs

- Gas leaks
- Holes in roof
- Severe plumbing leaks
- Knob and tube electrical
- Old, failing and non-existent furnaces
- Old, failing and leaking water heaters



Emergency repairs addressed by the team ASAP



Improvements Received to Date

150 Assessments	HVAC (Denver)	Windows and Doors (Denver)	Soundproof Windows (CDOT)	Attic Insulation (CDOT)	Direct Installs (CDOT & EOC/Xcel)	Air Conditioners (CDOT)
Jobs waiting	32	61	96	57	11	112
Jobs in process	1	22	8	23	1	22
Jobs completed	44	4	0	7	136	0
Total jobs to date	77	87	104	87	135	134



Next Steps

- February - Final attempt to reach residents/owners that have not responded
- February-March: Complete assessments
- Feb-June: Installation of work
- Final close out visit
- June
 - Xcel Energy credits begin
 - CDOT Installations complete
 - Next quarterly update to Council-June 2018