

December 13<sup>th</sup>, 2021

Mr. Phillip Washington  
Chief Executive Officer  
Denver International Airport  
8500 Pena Boulevard  
Denver, CO 80249

Re: Great Hall

Dear Mr. Washington:

We would like to congratulate Denver International Airport (DEN) on the successful opening of the new MOD2 check in area and the completion of Phase I of the Great Hall Project. American Airlines (American) remains committed to Denver International Airport (DEN) and enhancing the Jeppesen Terminal to support DEN in building towards Vision 100.

As you continue to move forward with Phase II of the Great Hall project, we would like to encourage you to consider extending the Great Hall project by including additional airport projects to improve the check in experience for all airlines and enhance security at the airport. Specifically, we would like the airport to consider updating the ticketing pods in MOD3 to the Materna pods to provide a consistent experience for all passengers at DEN. These pods will enhance and showcase DEN as a world class airport, while accommodating future growth and providing more efficient use of space and airline operations.

In addition, we support the relocation of the North Security Checkpoint from Level 5 to MOD1E on Level 6 as originally planned. This would enhance throughput efficiency by taking advantage of new technology and consolidating the Security Checkpoints, leading to a more streamlined customer experience.

Both of these projects are important to completing the original scope of the Great Hall build and supporting growth at DEN. We urge you and the Mayor and City Council to approve this additional scope related to the Great Hall Project in an effort to meet the anticipated growth in the DEN market and ultimately Vision 100.

Sincerely,



Kevin Saller, Manager Corporate Real Estate