

**ORDINANCE/RESOLUTION REQUEST**

Please email requests to the Mayor’s Legislative Team

at [MileHighOrdinance@DenverGov.org](mailto:MileHighOrdinance@DenverGov.org) by **3:00pm on Monday**. Contact the Mayor’s Legislative team with questions

Date of Request: 11/21/22

Please mark one:  Bill Request or  Resolution Request

**1. Type of Request:**

- Contract/Grant Agreement     Intergovernmental Agreement (IGA)     Rezoning/Text Amendment
- Dedication/Vacation     Appropriation/Supplemental     DRMC Change
- Other:

**2. Title:** (Start with *approves, amends, dedicates*, etc., include name of company or contractor and indicate the type of request: grant acceptance, contract execution, contract amendment, municipal code change, supplemental request, etc.)

Amends a contract with Mental Health Center of Denver, doing business as WellPower, by adding \$885,986 for a new total of \$2,277,567 and one year for a new end date of 12-31-23 to assist with the expansion of the Support Team Assisted Response (STAR) program, citywide (ENVHL-202265542-01).

**3. Requesting Agency:** Department of Public Health and Environment

**4. Contact Person:**

Contact person with knowledge of proposed ordinance/resolution: Evan Thompkins	Contact person to present item at Mayor-Council and Council: Will Fenton, Evan Thompkins
Name: Will Fenton and Evan Thompkins	Name: Will Fenton and Evan Thompkins
Email: william.fenton@denvergov.org; evan.thompkins@denvergov.org	Email: william.fenton@denvergov.org; evan.thompkins@denvergov.org

**5. General description or background of proposed request. Attach executive summary if more space needed:**

Approve the contract agreement with Mental Health Center of Denver (MHCD). MHCD will work in partnership with Denver Health and Hospital Authority (DHHA) and Servicios De La Raza to meet the overall needs of the STAR program. The STAR Program deploys Emergency Response Teams that include Emergency Medical Technicians and Behavioral Health Clinicians to engage individuals experiencing distress related to mental health issues, poverty, homelessness, and substance abuse. The contract with MHCD will complete expansion for a fully staffed, citywide program. This project seeks to: 1) Increase the number of calls being responded too and decrease response time with fully staffed Behavioral health Clinician teams 2) increase the effectiveness of the engagements with people in need by providing linkages to short-term assistance and long-term follow-up care. With combined City and Caring4Denver funding, we can increase the number STAR Emergency Response Teams to meet the citywide need. It is estimated that this will lead to (when taking increased transit times and increased demand into account) approximately 10,000 encounters per year. Due to the chronic nature associated with mental health, poverty, homelessness, and/or substance abuse it is assumed that many individual residents will be served multiple times.

**Services provided:**

1. Increase connection to behavioral health services and community resources for those reached by STAR.
2. Provide more appropriate response and reduce emergency calls to police, fire department, and EMS.
3. Improve information sharing across systems and service providers involved in administering STAR.
4. Increase partnerships with community organizations through collaboration Servicios De La Raza.
5. Provides field-based behavioral health evaluations/problem identification, distress interventions, system navigation and when needed short-term, pro-active engagement of individual previously contacted in the

*To be completed by Mayor’s Legislative Team:*

Resolution/Bill Number: \_\_\_\_\_

Date Entered: \_\_\_\_\_

community. Develops short-term case/safety/crisis plan and provides interventions and connections to appropriate treatment with follow-up at disposition times.

6. Initiates follow-through for available benefit enrollment, as appropriate, as well as MHCD referral for enrollment when appropriate.
7. Assist individuals in accessing needed connection to services where transportation may be the immediate barrier.
8. Educate and support communities unfamiliar with resources and community supports about available options. This can be done both from discussion and education as well as linkage to specific community supports.
9. Coordinates access to medication/primary physical needs of consumers with psychiatrists, nurses, and other health sources as available. Maintains accurate and timely clinical records and enters data and completes reports consistent with MHCD standards.
10. Possess knowledge of crisis intervention and trauma. Has the ability to provide brief crisis intervention and support in a trauma informed, client centered approach. Experienced in working with people with severe and persistent mental illness and consumers with high levels of substance misuse and homelessness. Possess knowledge of community resources. Has the ability to place consumer on a 27-65 (M-1) hold.
11. Possess knowledge of consumers' cultural, religious, ethnic, and social systems interactions, care planning and education. Has a working knowledge of basic physical health terminology and resources. Has skill in establishing a treatment alliance and engaging the customer in goal setting and prioritizing. Possess the ability to communicate effectively and work cooperatively with internal and external customers.
12. Routinely consults, negotiates, and coordinates with internal and external resources to ensure collaborative efforts to maximize consumer outcomes and positive long term service supports. Demonstrates leadership in facilitating multidisciplinary communications and care meetings (i.e. care conference and rounds) and utilizes information to assess and reassess care needs.
13. Clinicians are staff of MHCD but will work in conjunction with Denver 911, Denver Police, STAR Paramedics/ EMTS, Denver Fire, Denver Sheriff, Co-Responder Units, Behavioral Health Solution Center, Walk-in-Crisis Center, Servicious De La Raza staff, and other first responders to coordinate best outcomes and safety. Clinicians are required to be licensed in Colorado as LCSW, LPC with a CAC II or III, or LAC or Masters level working toward licensure. Clinicians are required to have at least three years of experience, Spanish speaking preferred. Clinicians must be able to work cooperatively with uniform DPD officers, Sheriff deputies, and other criminal justice and emergency responders. Criminal background check is required. DPD and CPCC may be consulted as part of the hiring process.

6. **City Attorney assigned to this request (if applicable): Breena Meng**

7. **City Council District:** Citywide

8. **\*\*For all contracts, fill out and submit accompanying Key Contract Terms worksheet\*\***

### **Key Contract Terms**

**Type of Contract: (e.g. Professional Services > \$500K; IGA/Grant Agreement, Sale or Lease of Real Property):**

---

*To be completed by Mayor's Legislative Team:*

Resolution/Bill Number: \_\_\_\_\_

Date Entered: \_\_\_\_\_

**Vendor/Contractor Name:** Mental Health Center of Denver

**Contract control number:** Existing: 202160835 This amendment: ENVHL-202265542-01

**Location:** 4141 E Dickenson Pl, Denver, CO 80222

**Is this a new contract?**  Yes  No **Is this an Amendment?**  Yes  No **If yes, how many?** 1 \_\_\_\_\_

**Contract Term/Duration (for amended contracts, include existing term dates and amended dates):**

Original: 1/1/2022 – 12/31/2022

Amended: 1/1/2022 – 12/31/2023

**Contract Amount (indicate existing amount, amended amount and new contract total): \$885,986**

<i>Current Contract Amount (A)</i>	<i>Additional Funds (B)</i>	<i>Total Contract Amount (A+B)</i>
1,391,581	885,986	\$2,277,567

<i>Current Contract Term</i>	<i>Added Time</i>	<i>New Ending Date</i>
1/1/2022-12/31/2022	One Year	12/31/2023

**Scope of work:**

**Was this contractor selected by competitive process?** Yes **If not, why not?**

**Has this contractor provided these services to the City before?**  Yes  No

**Source of funds:** City General and Supplemental Funds and Caring for Denver grant funds.

**Is this contract subject to:**  W/MBE  DBE  SBE  XO101  ACDBE  N/A

**WBE/MBE/DBE commitments (construction, design, Airport concession contracts):** N/A

**Who are the subcontractors to this contract?** N/A

---

*To be completed by Mayor's Legislative Team:*

Resolution/Bill Number: \_\_\_\_\_

Date Entered: \_\_\_\_\_