



DENVER
THE MILE HIGH CITY

2020 Denver Health Operating Agreement

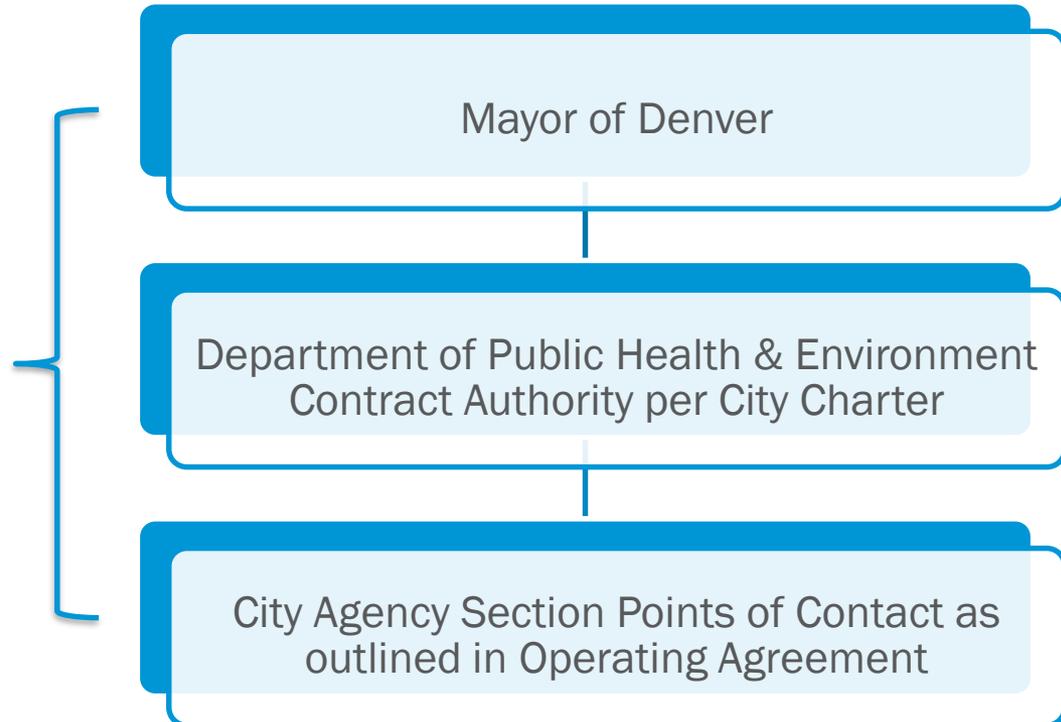
Wednesday October 9, 2019
Safety, Housing, Education, and
Homelessness Committee

FOR CITY SERVICES VISIT | CALL
DenverGov.org | **311**

- Introductions
- Overview of the Operating Agreement
- Changes for 2020
- Budget for 2020 Contract
- Questions and Close

- The Denver Health and Hospital Authority (DHHA) was formed as a state authority under state statute in 1997 to operate the former Denver General Hospital.
- City/County of Denver adopted a Charter amendment in 1996 to replace the Department of Health and Hospitals with the Department of Environmental Health (now Department of Public Health & Environment), which retained the authority and regulatory powers of the local public health agency.
- Annual Operating Agreement outlines services Authority provides to the City and City provides to Authority.

Support at all levels from
Budget and Management
Office and City Attorney's Office



- Services are divided into Core Services and Non-Core Services.
 - **Core services** include the Medically Indigent Payment, Emergency Medical Services, Public Health, Denver CARES, prisoner medical services at DHHA (CCMF), etc.
 - **Non-Core services** include child welfare, jail medical services, marijuana public health impact monitoring and communication, etc.
- City also provides services to DHHA including payroll and legal services related to Career Service employees at DHHA, radio support, fuel, 911 call taker, etc...

Phase I: Off Cycle Negotiations (January – April)  DONE

Phase II: Kick-off (May)  DONE

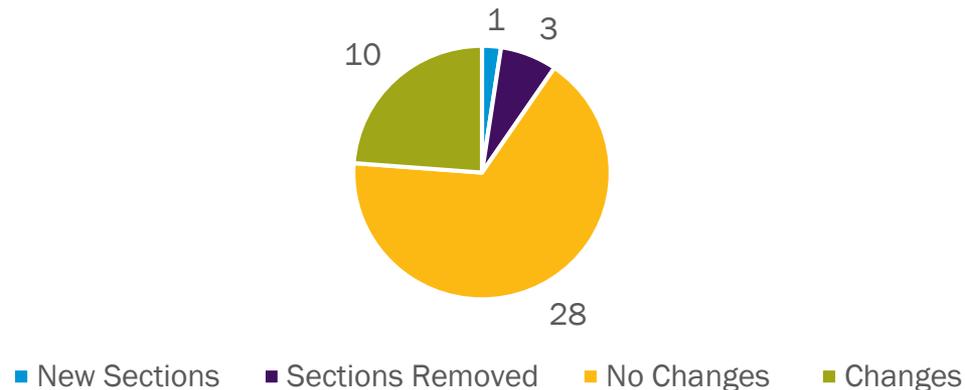
Phase III: General Negotiations (May- August)  DONE

Phase IV: Budget Meetings and Legal Drafting  DONE
(July – October)

Phase V: City Council Ordinance Process (October
– November)

- 42 services in the Operating Agreement
- Unlike recent years, there were very few language changes for the 2020 Operating Agreement. Budgets and rates were updated in most sections.

Overview of Language Changes



Highlights of Key Changes to Core and Appendix A

- Patient Care Services: routine updates to performance metrics and targets
- Public Health Services
 - Added Maternal Child Health services
 - Added a nurse epidemiologist for outbreak investigation
- Removed Substance Treatment Services section A-5 (replaced with 24/7 Treatment on Demand)
- Adjusted budget for Correctional Care and CARES to reflect actual expenses.
- Changes to the data exclusions section of A-2, Emergency Medical Services
- Updated time for Sheriffs to pick up discharged patients from CCMF.

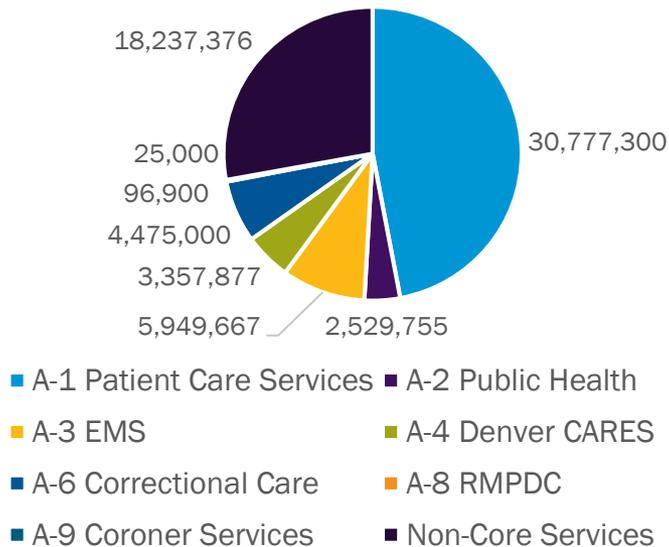
Highlights of Key Changes to Appendix B

- NEW: 24/7 Treatment on Demand.
- Jail Medical: New language on ownership of medical records to prepare for an electronic medical record

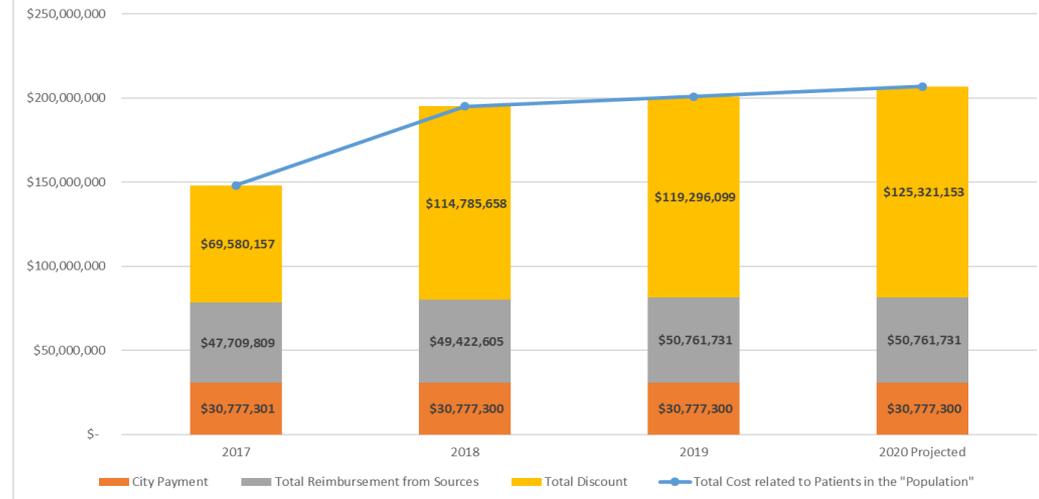
- **Highlights of Key Changes to Appendix C**
 - Updated scope and clarified roles in C-10, the Authority’s M/WBE Program

The total proposed 2020 contract amount is \$64,917,000, comprised of \$30,777,300 for Patient Care services, and \$34,139,700 for other core and non-core services. It also includes an approximate revenue amount \$4,217,000 for City services provided to DHHA.

Core Services Budget by Section



Breakdown of Total Cost for Medically Indigent Patient Population



Proposal Name	City Department	Duration	Net Financial Impact
Registered nurse for disease surveillance and investigation (A-2)	Denver Public Health & Environment	Temporary	\$ 80,066
Communicable disease & emergency preparedness epidemiologist (A-2)	Denver Public Health & Environment	Temporary	\$ 92,254
Denver CARES Base Increase (A-4)	Denver Public Health & Environment	Permanent	\$ 350,000
CCMF Base Increase (A-6)	Denver Sheriff Department	Permanent	\$ 100,000
CCMF Facility - CIP (A-6)	Denver Sheriff Department	Temporary	\$ 2,371,509
HIMS Clerks Continuation (B-3)	Denver Sheriff Department	Temporary	\$ 92,044
Pharmacy packaging and vital monitors (B-3)	Denver Sheriff Department	One-Time	\$ 54,378
Shift Differential Increase (B-3)	Denver Sheriff Department	Permanent	\$ 200,000
24/7 Treatment on Demand (B-7)	Denver Public Health & Environment	Permanent	\$ 387,266
		TOTAL	\$ 3,727,517

Laurel Delmonico

Contract Manager, Director of Administration

Department of Public Health & Environment