

| <b>Case Owner</b>   | <b>Case Number</b> | <b>Issue Name</b>   |
|---------------------|--------------------|---|
| Raeann Gagne        | 01803570           | Park Maintenance/Irrigation   |
| Jeannette Price     | 01832881           | General Inquiry   |
| Anika Olson         | 01910814           | General Inquiry   |
| Mel Bishop          | 01929975           | General Inquiry   |
| Mel Bishop          | 01941998           | General Inquiry   |
| Jennifer Gonzales   | 01898779           | General Inquiry   |
| Rosa Caprara        | 01900325           | General Inquiry   |
| Christopher Hibbard | 01910872           | Park Ranger, Park Emergency,<br>Athletic Field Lighting, Park Rule<br>Enforcement |
| Christopher Hibbard | 01951367           | Park Ranger, Park Emergency,<br>Athletic Field Lighting, Park Rule<br>Enforcement |
| Alyce Sneed         | 01807043           | General Inquiry   |
| Dawn Atencio        | 01952215           | Tree Pruning/Inspection, Non<br>Emergency Branch/Tree                             |
| Jeannette Price     | 01850358           | Park Maintenance/Irrigation   |
| Nadine Foster       | 01932474           | General Inquiry   |
| Yecenia Sandoval    | 01820020           | General Inquiry   |
| Yecenia Sandoval    | 01879500           | General Inquiry   |

| <b>Subject</b>  |
|---|
| P&R - Park/Irrigation Maintenance Request/Information |
| DPD - Police  |
| Other - drones  |
| P&R - Park Ranger Request                             |
| DPD - Police  |
| Other - Found Drone                                   |
| Other - drone flying                                  |
| Other - Drone permit                                  |
| P & R - Park Ranger                                   |
| DPD - Non Emergency                                   |
| Forestry - Non Emergency Tree Inspection/Pruning      |
| P&R - Park/Irrigation Maintenance Request/Information |
| DPD - Non Emergency                                   |
| DPD - Non Emergency                                   |
| P&R - Park Information                                |

| Description  | Assigned Agency    |
|--|--------------------|
| on line: Preferred Method of Contact: Email tfcar@comcast.net Additional Description: My dog and I were harassed by a man flying a drone in Rosedale Park. It was my understanding that flying drones in Denver Parks was illegal. This happened on the west side of the park on Sherman Street. People often fly drones here. | Parks & Recreation |
| Online Case: Preferred Method of Contact: Phone 3035239555 Additional Description: Drone above 400 s logan and my property as dpd was trying to handle church of cannabis  | Safety             |
| on line: Preferred Method of Contact: Email jluyties@cbs.com Additional Description: Drone use for KCNC. Is this permitted? Who can I call to set this up?   | 311                |
| Judy with the Denver Zoo is reporting a drone flying over their elephants. Needs a park ranger   | Parks & Recreation |
| Lara is reporting a drone flying above her home  | Safety             |
| Caller found a drone. Not able to locate owner.  | External Agency    |
| caller wanted to know where he can fly his drone   | Parks & Recreation |
| KCC Channel 4, wants to fly a drone over city park. Wants to find out how to go about this.  | Parks & Recreation |
| At City Park flying a drone, got stuck in a tree.  | Parks & Recreation |
| caller cking on drone req'ments  | Safety             |
| Caller reports he received a drone that is stuck in the tree at City park at the SW side next to playground. Transferred to Forestry   | Parks & Recreation |
| needs to know about drones about in the parks.   | Parks & Recreation |
| Caller wants to know what to do about drones and if an event in a residential neighborhood can play loud music   | Safety             |
| Caller would like to know if he can fly a drone at the amphitheatre  | External Agency    |
| Caller would like to confirm that flying drones at a denver park is prohibited   | Parks & Recreation |

| Assigned Department | First Contact Resolved? | Type    | Case Origin | Priority |
|---------------------|-------------------------|---------|-------------|----------|
| Parks               | No                      | Request | PocketGov   | Medium   |
| 911/DPD             | No                      | Request | PocketGov   | Medium   |
| 311                 | Yes                     | Request | PocketGov   | Medium   |
| Parks               | No                      | Inquiry | Phone       | Medium   |
| 911/DPD             | Yes                     | Inquiry | Phone       | Medium   |
| Other               | Yes                     | Inquiry | Phone       | Medium   |
| Parks               | Yes                     | Inquiry | Phone       | Medium   |
| Parks               | Yes                     | Request | Phone       | High     |
| Parks               | Yes                     | Request | Phone       | High     |
| 911/DPD             | Yes                     | Inquiry | Phone       | Medium   |
| Forestry            | No                      | Inquiry | Phone       | Medium   |
| Parks               | Yes                     | Request | Phone       | Medium   |
| 911/DPD             | Yes                     | Inquiry | Phone       | Medium   |
| Other               | Yes                     | Inquiry | Phone       | Medium   |
| Parks               | Yes                     | Inquiry | Phone       | Medium   |

| Status                                  | Age (Days) | Date/Time Opened | Created By          |
|---|------------|------------------|---------------------|
| Closed - Answer Provided                | 2          | 4/9/2017 13:19   | Denver Integration  |
| Closed - Transferred to External Agency | 2          | 4/20/2017 19:24  | Denver Integration  |
| Closed - Answer Provided                | 1          | 5/30/2017 13:13  | Denver Integration  |
| Closed - Answer Provided                | 0          | 6/7/2017 19:32   | Mel Bishop          |
| Closed - Answer Provided                | 0          | 6/13/2017 17:52  | Mel Bishop          |
| Closed - Answer Provided                | 0          | 5/23/2017 11:29  | Jennifer Gonzales   |
| Closed - Answer Provided                | 0          | 5/23/2017 19:40  | Rosa Caprara        |
| Closed - Answer Provided                | 0          | 5/30/2017 13:25  | Christopher Hibbard |
| Closed - Answer Provided                | 0          | 6/18/2017 14:41  | Christopher Hibbard |
| Closed - Answer Provided                | 0          | 4/10/2017 14:44  | Alyce Sneed         |
| Closed - Answer Provided                | 8          | 6/19/2017 9:45   | Ella Korthas        |
| Closed - Answer Provided                | 0          | 4/30/2017 16:52  | Jeannette Price     |
| Closed - Answer Provided                | 0          | 6/8/2017 17:29   | Nadine Foster       |
| Closed - Answer Provided                | 0          | 4/14/2017 17:57  | Yecenia Sandoval    |
| Closed - Answer Provided                | 0          | 5/12/2017 17:20  | Yecenia Sandoval    |