

ORDINANCE/RESOLUTION REQUEST

**All fields must be completed.*
Incomplete request forms will be returned to sender which may cause a delay in processing.*

Date of Request: 2/24/2015

Please mark one: Bill Request or Resolution Request

1. Has your agency submitted this request in the last 12 months?

Yes No

If yes, please explain:

2. Title: (Include a concise, one sentence description – please include name of company or contractor and contract control number - that clearly indicates the type of request: grant acceptance, contract execution, amendment, municipal code change, supplemental request, etc.)

Signature Technologies, Inc. (d/b/a Com-net) - Contract 201418873 Flight and Baggage Information Display System Upgrade; Maintenance for the proprietary Flight and Baggage Information Display system, application modules to include software support, and related software update releases for the existing customized software modules.

3. Requesting Agency: Department of Aviation

4. Contact Person: (With actual knowledge of proposed ordinance/resolution.)

- Name: Amy Raaz
- Phone: (303) 342-2201
- Email: Amy.Raaz@flydenver.com

5. Contact Person: (With actual knowledge of proposed ordinance/resolution who will present the item at Mayor Council and who will be available for first and second reading, if necessary.)

- Name: **Robert W. Kastelitz, Sr. Vice President Technologies / CIO**
- Phone: 303-342-2020
- Email: Robert.Kastelitz@flydenver.com

6. General description of proposed ordinance including contract scope of work if applicable:

All flight arrival, departure, gate, baggage, ticket counter and visual paging information at Denver International Airport (DEN) is presented through the Com-Net system. This also includes delivering several informational videos such as the Customs and Border Patrol video in the FIS baggage claim area. In 2014, the interface with the Com-Net display system and the emergency notification system (ECS) was deployed throughout the airport. This interface allows actionable messages to be displayed in pre-defined zones during an emergency event or life-safety issue. Com-Net software is proprietary and therefore no other vendor can utilize or support the ECS component that is integrated into the Com-Net application. The existing system has performed at an acceptable level

***Please complete the following fields: (Incomplete fields may result in a delay in processing. If a field is not applicable, please enter N/A for that field.)*

- a. Contract Control Number: 201418873
- b. Duration: 7/15/2015 – 6/30/2018
- c. Location: DIA
- d. Affected Council District: 11
- e. Benefits: Provides software maintenance for the flight-baggage display systems and Public Life Safety announcements
- f. Costs: \$670,000.00

<i>Current Contract Amount</i>	<i>Additional Funds</i>	<i>Total Contract Amount</i>
<i>(A)</i>	<i>(B)</i>	<i>(A+B)</i>
\$670,000.00		\$670,000.00

To be completed by Mayor's Legislative Team:

SIRE Tracking Number: _____

Date: _____

<i>Current Contract Term</i>	<i>Added Time</i>	<i>New Ending Date</i>
7/15/2015		6/30/2018

g. Date Goals Assigned: No

h. Goals: Not applicable

7. Is there any controversy surrounding this ordinance? (*Groups or individuals who may have concerns about it?*) **Please explain.**

No

To be completed by Mayor's Legislative Team:

SIRE Tracking Number: _____

Date: _____

Key Contract Terms

Vendor/Contractor Name: Signature Technologies, Inc. (d/b/a Com-net)

Contract control number: 201418873

City's contract manager: Kelan Pape

Was this contractor selected by competitive process? No; Was it the low bid? NA

Term/Duration of contract/project: 7/1/2015 to 6/30/2018

Renewal terms: 1-two year extension

Purpose: Software Maintenance and on-going software services are provided to the Denver International Airport (DEN) by Signature Technologies, Inc. dba Com-Net Software (Com-Net) for all Flight Information Display Systems (FIDS) software. Com-Net supplies a complete solution for software maintenance and services, including operating system support. Initiated with a request from DEN, Com-Net responds with a customer service solution, twenty-four (24) hours a day, seven (7) days a week. In addition to annual maintenance, the estimated price of this contract includes a single software upgrade project during the contract term. Technologies often upgrades systems such as these at least once every 3-4 years such that we stay current with supported software versions from the vendor or to bring on new capability and feature sets to the application that support DIA operational requirements or user requests.

Scope of services to be provided with performance bench marks:

Cost/value: \$670,000.00

Source of funds: O & M

Benefit: Provides software maintenance for display systems DIA patrons' use

Termination provision for City and for contractor: 30 days written notice, with or without cause, with 5-day remedy.

WBE/MBE/DBE commitments (construction, design, Airport concession contracts):

Who are the subcontractors to this contract?

Location: DIA

Affected Council District: 11

To be completed by Mayor's Legislative Team:

SIRE Tracking Number: _____

Date: _____