ORDINANCE/RESOLUTION REQUEST
**Please email requests to the Mayor's Legislative Team
at MileHighOrdinance@DenverGov.org by NOON on Wednesday.**

All fields must be completed.
Incomplete request forms will be returned to sender which may cause a delay in processing.

Date of Request: October 19, 2010

Please mark one: ☒ **Bill Request** **or** ☐ **Resolution Request**

1. **Has your agency submitted this request in the last 12 months?**

   ☐ **Yes** ☒ **No**

   If yes, please explain:

2. **Title:** (*Include a one sentence description that clearly indicates the type of request – name of company or contractor, grant acceptance, contract execution, municipal code change, supplemental request, etc.*)

   Avaya, Inc . - First Amendment CE76011 adds $1,483,073.50, to support the upgrade to the current Communications Manager Voice system.

3. **Requesting Agency:** Department of Aviation, Technologies Division

4. **Contact Person:** (*with actual knowledge of proposed ordinance*)
   - **Name:** Richard Byrd
   - **Phone:** 303-342-4937
   - **Email:** Richard.Byrd@flydenver.com

5. **Contact Person:** (*with actual knowledge of proposed ordinance who will present the item at Mayor Council and who will be available for first and second reading, if necessary*)
   - **Name:** Brian Elms
   - **Phone:** 303-342-2278
   - **Email:** brian.elms@flydenver.com

6. **General description of proposed ordinance including contract scope of work if applicable:**

   Avaya will upgrade the current Communications System (CM) including eight remote gateway sites, Modular Messaging (MM), Meeting Exchange (MX), and add one -X Speech, Integrated Management (MI), and Call Management System (CMS). Avaya will add one Voice Portal, one Application Enablement Service (AES), Aura Session Manager (ASM), and Secure Access Link (SAL) to provide DIA with the most current version of the latest features and functionality.

   This will allow DIA a full telephone upgrade. It converts Voicemail to email, adds a new conference bridge, play back email in audio, remote access for the vendor for suport and over arching phone and voice management system.

   Please include the following:
   a. **Duration:** 5 years
   b. **Location:** DIA
   c. **Affected Council District:** 11
   d. **Benefits:** Provides proactive 24/7/365 system support by way of an embedded application that notifies Major events.
   e. **Costs:**

Current Contract Amount	*Additional Funds*	*Total Contract Amount*

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SIRE Tracking Number: _____ Date: _____

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(A)	(B)	(A+B)
$978,000.00	$1,473,073.50	$2,451,073.50

Current Contract Term	*Added Time*	*New Ending Date*
July 1, 2007	-0-	June 30, 2012

    f.   **Date Goals Assigned:** N/A

    g.   **Goals:** N/A

7. **Is there any controversy surrounding this ordinance?** (Groups or individuals who may have concerns about it?) **Please explain.**
None

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