



PUBLIC AREA SECURITY CONTRACT – ACTS

May 20, 2026

PHILLIP A. WASHINGTON, CHIEF EXECUTIVE OFFICER

DAVE LAPORTE, CHIEF OPERATING OFFICER

SARAH MARQUEZ, SENIOR VICE PRESIDENT, OPERATIONS

REQUESTED COUNCIL ACTION



Approval of contract with ACTS, contract number PLANE- 202580413

- Amount: \$79,553,656.26
- Term: 5 years, (3 Years with two, 1-year options)
- Purpose: Provide comprehensive security coverage in DEN's curbside and public area interfaces.

Services provided under the contract include:

- Terminal traffic management
- Access control and security
- Response to Main Terminal door alarms
- Oversight of Airport Office Building (AOB) lobby and Loading Dock
- Patrol and event access management at the Center of Equity and Excellence in Aviation
- Security incident resolution
- Patrols within Main Terminal and Transit Center
- Monitoring of sterile area exits
- Vehicle patrols of public parking areas
- Enforcement of trespassing rules

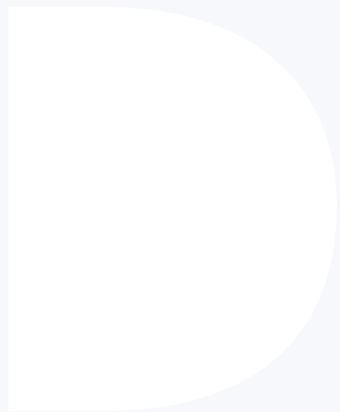
Pillar 3, Maintaining What We Have:

- Security guard services provided by ACTS will continue to offer security presence in DEN's public areas, supporting DEN in maintaining its security stance and ensuring compliance with DEN's rules and regulations, and all applicable Transportation Security Administration (TSA) regulations.

CONTRACT COMMUNITY OUTREACH



- Commerce Hub and Project Manager (PM) performed targeted outreach for this contract.
- DEN Taking Flight meetings were held on 2/13/2025, 3/13/2025, 4/10/2025, 6/12/2025, 7/10/2025
- Hosted virtual outreach on 8/26/2025
- Mandatory site walk, with 40 vendors attending. Hosted 9/9/2025



Minority/Women-owned Business Enterprise (M/WBE)

- The Division of Small Business Opportunity (DSBO) assigned a MWBE goal of 5%
 - Existing contract currently has a 5% M/WBE goal but averaging over 6% performance
- Subcontractor selected is Advanced Professional Security (APS)
- DSBO reviewed and signed M/WBE Plan on 12/17/2025

CONTRACT SELECTION PROCESS



Competitive Request for Proposal with eight qualified bidders

- Selection Panel made up of various City and County of Denver Stakeholders, Security & Operations Subject Matter Experts (SMEs), and a Community Panel Member

Interviews held with top three vendors, and selection made by panel.

Ordinal Ranking	
1	ACTS Airport Services, Inc.
2	Inter-Con Security Services, Inc.
3	Universal Protection Services, LP, dba Allied Universal Security

Company Summary

- ACTS is dedicated to becoming the most trusted aviation security provider in the United States, with an exclusive focus on aviation security
- Leveraging extensive U.S. industry expertise alongside global aviation security insights through the support of its parent company, ICTS Europe S.A.
- Strong commitment to rigorous hiring, comprehensive training, and employee retention to ensure high-quality security services
 - Training includes Classroom (32hrs.), On the Job (24-40 hrs.), Annual Recurrent Training, and provides at no cost to the employee Denver Security Guard License Training
- Seamless integration of exceptional customer service within security operations
- Proactive internal compliance teams maintain continuous vigilance to uphold airport rules and

Federal Regulations

- Current contractor resulting in no disruption of services
- Established connections with both corporate and local management teams provide strong contract oversight
- Primary focus is on aviation security
- ACTS has 140 personnel at DEN
- ACTS Guards are represented by the United Federation Law Enforcement Officers Security – Police Benevolent Association (LEOS-PBA) union

DEN seeks approval for this contract with ACTS – PLANE #202580413.

- This essential contract will ensure the provision of security guard services across DEN's public areas and parking facilities, including alarm response and enforcement of DEN's rules and regulations, while supporting compliance with Federal Regulations.



THANK YOU & QUESTIONS?

