

ORDINANCE/RESOLUTION REQUEST

Please email requests to the Mayor’s Legislative Team

at MileHighOrdinance@DenverGov.org by **3:00pm on Monday**. Contact the Mayor’s Legislative team with questions

Date of Request: 9/7/23

Please mark one: Bill Request or Resolution Request

1. Type of Request:

- Contract/Grant Agreement Amendment
- Intergovernmental Agreement (IGA)
- Rezoning/Text
- Dedication/Vacation
- Appropriation/Supplemental
- DRMC Change
- Other:

2. Title: (Start with *approves, amends, dedicates*, etc., include name of company or contractor and indicate the type of request: grant acceptance, contract execution, contract amendment, municipal code change, supplemental request, etc.)

Amends a contract with La Raza Services, Inc., doing business as Servicios de La Raza, by adding four months for a new end date of 2-29-2024 to provide culturally appropriate community engagement services to recipients of the Support Team Assisted Response (STAR), citywide. No change to agreement amount (ENVHL-202264337, ENVHL-202369536).

3. Requesting Agency: Denver Department of Public Health & Environment (DDPHE)

4. Contact Person:

Contact person with knowledge of proposed ordinance/resolution	Contact person to present item at Mayor-Council and Council
Name: Will Fenton, Tristan Sanders, Marion Rorke and Evan Thompkins	Name: Tristan Sanders, Marion Rorke and Evan Thompkins
Email: william.fenton@denvergov.org	Email: Tristan.sanders@denvergov.org

5. General description or background of proposed request. Attach executive summary if more space needed:

The scope of this contract includes the creation of a network of service providers, resulting in additional time needed to hire and onboard staff, develop programming, and establish a network of providers. As such, service delivery did not start immediately.

This contract extension will accomplish three things:

- 1) Provide additional time for Servicios de La Raza to spend down current funds;
- 2) Allow additional time to evaluate the services, and
- 3) Allow additional time for DDPHE and Servicios de La Raza to negotiate a new contract.

STAR Program & Background:

The STAR Program deploys Emergency Response Teams that include Emergency Medical Technicians and Behavioral Health Clinicians to engage individuals experiencing distress related to mental health issues, poverty, homelessness,

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and substance use in situations that do not include an element of physical threat. This contract has added a Community Engagement Network component to the STAR program. Servicios de la Raza will create and manage a citywide network of neighborhood partnering agencies who will provide critical mental and behavioral health support services to vulnerable populations in the community served by the STAR Program. In efforts to build out provider capacity for recipients of the STAR program to ensure people from all walks of life receive support and services related to underlying issues that drive their mental health distress.

- 6. **City Attorney assigned to this request (if applicable):** Breena Meng
- 7. **City Council District:** All
- 8. ****For all contracts, fill out and submit accompanying Key Contract Terms worksheet****

Key Contract Terms

Type of Contract: (e.g. Professional Services > \$500K; IGA/Grant Agreement, Sale or Lease of Real Property):

Vendor/Contractor Name: La Raza Services, Inc., dba: Servicios de La Raza

Contract control number: Original: ENVHL-202269536, **Amended:** ENVHL-202369536-01

Location: Citywide

Is this a new contract? Yes No **Is this an Amendment?** Yes No **If yes, how many?** 1

Contract Term/Duration (for amended contracts, include existing term dates and amended dates):

Existing: 11/01/2022 – 10/31/2023. Amended: 11/01/2022 – 2/29/2024

Contract Amount (indicate existing amount, amended amount and new contract total): \$2.3 million

<i>Current Contract Amount</i>	<i>Additional Funds</i>	<i>Total Contract Amount</i>
(A)	(B)	(A+B)
2,300,000	0	\$2,300,000

<i>Current Contract Term</i>	<i>Added Time</i>	<i>New Ending Date</i>
11/1/2022 – 10/31/23	Four Months	2/29/24

Scope of work:

Scope and services include:

1. Developing the organizational structure needed to create and run the citywide, neighborhood-specific network of Community Engagement Services that will be a part of the STAR Program.

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2. Creating a Culturally, Geographically and Linguistically Appropriate Services (CLAS) Network that addresses CGLAS behavioral health issues and social determinants of health.
 - A. Use data to identify service gaps (first three months)
 - A1. Servicios to host STAR Community Advisory Board for listening session (upon contract execution)
 - B. Identify providers that can fill gaps (first six months)
 - C. Secure letters of commitment/subrecipient agreements prioritizing organizations serving communities of color and/or led by communities of color; develop SOW's with these organizations (ongoing; months one to six)
 - D. Identify geographic priorities for community outreach and education on the STAR Program (first three months)

3. Hire the STAR Community Services Director
 - A. In collaboration with program partners at DDPHE, WellPower, The Urban Institute, and Denver Health design STAR Community Engagement Service Model (upon contract execution)
 - B. Formulate universal intake, data and evaluation tools, other measurements (within six months)
 - C. Create warm hand off procedures that align with STAR operational hours of 6am to 10pm (first six months)

4. Begin the implementation of the STAR Community Engagement Services Model.
 - A. STAR Community Services Director writes job descriptions (month 1)
 - B. Hire Year 1 direct services team (within three to six months)

5. Attend all STAR Provider Network Advisory Board (CAB) meetings
 - A. Servicios staff representation at each existing and upcoming CAB meeting (ongoing)
 - A1. Share with the Community Advisory Board evaluation results (quarterly reports + final report)

6. Develop a program Budget for Years 2 and 3 (month nine of year one)

Was this contractor selected by competitive process? No

If not, why not? Two Request for Proposals (RFPs) were released for this contract, but in both instances, there were no applicants. Because the need for these services is so great, DDPHE reached out to Servicios de la Raza to discuss the possibility of contracting with them for these services. Servicios de la Raza has a long history of providing linguistically specific and culturally appropriate care to the residents of Denver and DDPHE determined that they had the capacity to develop this type of program.

Has this contractor provided these services to the City before? Yes No

Source of funds: General funds; Caring for Denver Foundation funding

Is this contract subject to: W/MBE DBE SBE XO101 ACDBE N/A

WBE/MBE/DBE commitments (construction, design, Airport concession contracts):

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Who are the subcontractors to this contract? Muslim Family services, Gang Rescue and Support, Denver Alliance for Street Health Support, Struggle of Love, DASHR, and Face It.

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