

BILL/ RESOLUTION REQUEST

- 1. Title:** Approves a three-year contract with HSS, Inc. for \$4,972,913 to provide queue and line management services at the three security screening checkpoints at Denver International Airport and to provide security bins for the thirty security lanes, with an advertising revenue of \$80,000 annually (201208834).
- 2. Requesting Agency:** DIA
- 3. Contact Person *with actual knowledge of proposed ordinance***
 - Name:**Ken Greene
 - Phone:**(303) 342-4001
 - Email:**Ken.Greene@flydenver.com
- 4. Contact Person *with actual knowledge of proposed ordinance who will present the item at Mayor Council and who will be available for first and second reading, if necessary***
 - Name:**Amy Raaz
 - Phone:**(303) 342-2201
 - Email:**Amy.Raaz@flydenver.com
- 5. Describe the proposed ordinance, including what the proposed ordinance is intended to accomplish, who's involved**
 - a. Scope of Work**

The proposed ordinance is to authorize a contract with HSS, Inc. queue and line management services at the three security screening checkpoints at Denver International Airport. The contract also provides security bins for the thirty security lanes, with an advertising revenue of \$80,000 annually
 - b. Duration**

36 months, with option for additional 24 months
 - c. Location**

DIA
 - d. Affected Council District**

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 - e. Benefits**

The Total Queue Management Program provides queue and line management services at the security checkpoints, reduces customer wait times, and provides way-finding and general customer inquiry services at the airport.
 - f. Costs**
 - Current Contract Amount
 - (A) Additional Funds
 - (B) Total Contract Amount
 - (A+B)

\$4,972,913.00

4,972,913.00

6. Is there any controversy surrounding this ordinance, groups or individuals who may have concerns about it? Please explain.

No.

Bill Request Number: BR12-0945

Date: 12/11/2012