



KEEPING DENVER SAFE & POWERED

Denver City Council Governance and Intergovernmental Relations Committee
June 30, 2026

Hollie Velasquez Horvath, Regional Vice President
Grace Lopez Ramirez, Senior Area Manager



MAJOR THEMES FROM COUNCIL & COMMUNITY

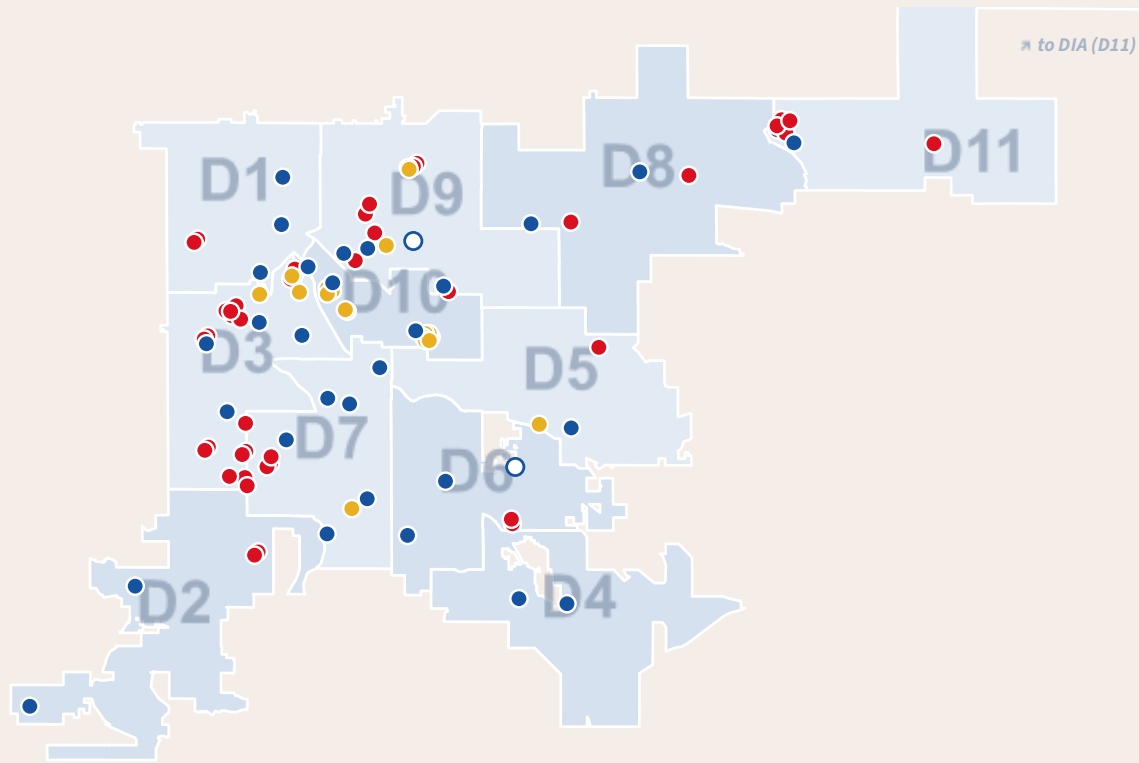
- **Streetlight outages and maintenance**
- **Notification for planned outages**
- **Improved customer experience**
- **Vegetation management notification**
- **Undergrounding distribution lines**
- **Substation landscaping maintenance**

Rapid Response Team:

Community Relations, Outdoor lighting, customer care, operations, vegetation management, distribution, transmission, capacity planning, and substations



COMMUNITY ENGAGEMENT (TO DATE)



- RNO / BID (30)
- Community Event (18)
- RED Truck (47)
- Scheduled RNO (2)
- ⋯ Citywide Webinar Reach (4)

Visits Held

Presentations & citywide webinars through June 30, 2026

● Feb 12	University Neighbors Neighborhood Association	D6	● Apr 21	Platte Park Peoples Association	D7
● Feb 25	Ballpark Collective RNO	D9	● Apr 23	Capitol Hill United Neighborhoods (CHUN)	D10
● Mar 4	Sunnyside United Neighbors, Inc.	D1	 Apr 29	Community Xcel Energy Webinar	Citywide
● Mar 5	Neighbors of Overland North	D7	 May 5	INC Sustainability Committee	Citywide
● Mar 5	Downtown Denver Business Improvement District	D10	 May 7	Community Xcel Energy Webinar	Citywide
● Mar 10	Athmar Park Neighborhood Association	D7	● May 15	Jefferson Park Neighborhood Association	D1
● Mar 10	Baker Historic Neighborhood Association	D7	● May 19	Bear Valley Improvement Association	D2
● Mar 12	Montbello 2020 & Beyond	D11	● May 20	Lincoln Broadway Corridor	D7
● Mar 17	Winston Downs Community Association	D5	● May 20	South City Park Neighborhood Association	D9
● Mar 17	Central Park United Neighbors	D8	● Jun 2	Sun Valley Community Coalition	D3
● Mar 25	La Alma Lincoln Park Neighborhood Association	D3	 Jun 3	Community Xcel Energy Webinar	Citywide
● Mar 25	Villa Park Neighborhood Association	D3	● Jun 4	Greater Park Hill Community	D8
● Mar 31	Lower Downtown Neighborhood Association	D10	● Jun 5	Wellshire East HOA	D4
● Apr 2	Glenbrook/Autumn Run/Village	D2	● Jun 9	Community Coalition of Barnum	D3
● Apr 2	Curtis Park Neighbors	D9	● Jun 9	Cory Merrill Neighborhood Association	D6
● Apr 8	Alamo Placita Neighbors Association	D7	● Jun 10	University Hills Neighborhood Organization	D4
● Apr 15	Highlands United Neighbors	D1	 Jun 25	Community Xcel Energy Webinar	Citywide

Beyond June 30: 2 RNO meetings (Whittier, Virginia Village Ellis), 25 Red Truck/Community Event activations, and ongoing RNO/BID/Community/Webinar outreach.

3,890+

Outreach Contacts

34

Listening & Franchise Agreement Presentations

53

RED Truck Events

FRANCHISE VALUE & ENERGY PARTNERSHIP AGREEMENT (EPA) CHANGES

Xcel Energy & Denver partnership focused on coordination, affordability, access to energy assistance, innovation, sustainability and reliability.

Franchise Value

- ~ \$34 Million in Franchise Fees to City General Fund
- ~ \$150 Million/ year in Infrastructure Relocation
- ~ \$10 Million/ year in Underground Power Lines
- Restore power fast
- Emergency response
- Workforce development & opportunity
- Real accountability

EPA Summer 2025

- Partnership to enhance coordination for electric grid investment
- Community advisor group
- Highlight energy assistance programs
- Commitment to explore an ambient loop
- Shareholder contribution of \$250K if other energy assistance funding is eliminated

EPA Summer 2026

EPA Summer 2025 PLUS:

- \$125,000 per year to the City for low-income energy assistance and energy conservation programs
- \$2.5 million donation toward utility bill assistance for Denver residents
- Collaboration on Denver energy pilots
- Energy Navigator program connecting Denver customers to company, city, and state energy and utility bill assistance programs
- 1% of each substation budget allocated to substation beautification



R.E.D. TRUCK: DENVER COMMUNITY OUTREACH

53

R.E.D. Truck Events in Denver

2,048+

Denver Outreach Contacts

The R.E.D. Truck (Resources. Education. Delivered.) brings Xcel Energy employees directly into Denver neighborhoods so customers do not have to come to us.

- On-site LEAP enrollment, bill assistance, and program support in English and Spanish
- Operates alongside nonprofit partners so customers can address energy, food, rental, and other needs in one interaction
- Denver partners include Jewish Family Services, and Servicios de la Raza

Community trust is deepened through our partnership with the Latino Community Foundation of Colorado.



LATINO COMMUNITY FOUNDATION OF COLORADO: POWER TOGETHER IN DENVER

Power Together is Xcel Energy's partnership with the Latino Community Foundation of Colorado, deploying trained Community Action Partners (CAPs), trusted, bilingual community members, to conduct one-on-one outreach with Denver's IQ/DI residents. In 2026, CAPs have recorded 266 interactions across Colorado through May, with 89 in Denver through April.

In 2026, CAPs have been active across Denver neighborhoods including: **Montbello, Central Park, Capitol Hill, Five Points, Park Hill, Elyria-Swansea Uptown, and Lowry/Cherry Creek.**

#

60%
of participants are renters

#

266
Colorado interactions Jan-May 2026

#

283
Denver interactions in 2025



TURNING COMMUNITY FEEDBACK INTO ACTION

What Denver Told Us

We did not know these programs existed

The application is too long and confusing

We cannot get help until we are already in crisis

We need someone we trust to come to us, in our language



Xcel Energy's Response

Navigator role committed in the Energy Partnership Agreement to connect Denver customers directly to programs

Self-attestation enrollment option proposed to reduce documentation burden (pending regulatory approval)

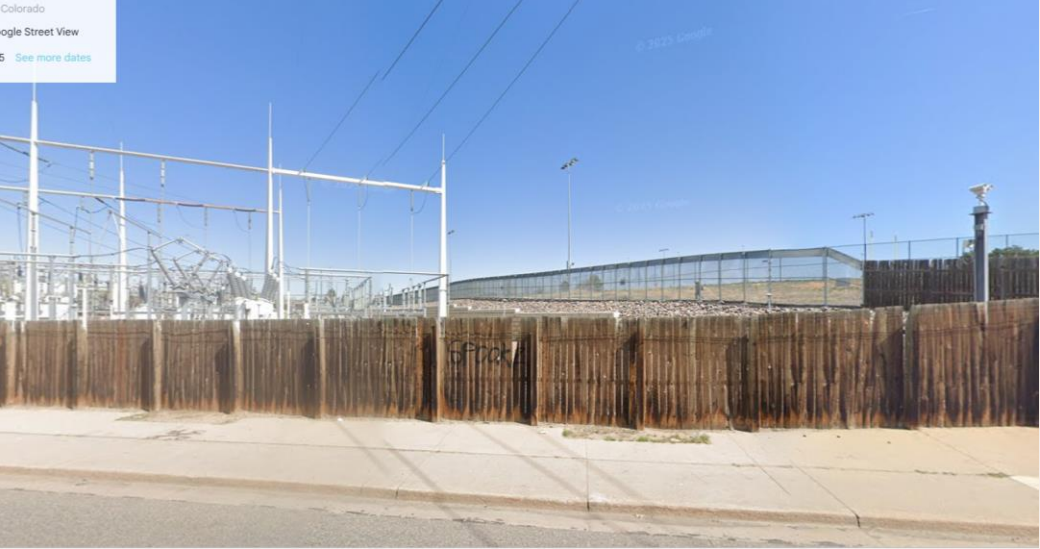
Arrears forgiveness structure and suspension of disconnections for EAP/GAP participants proposed to provide relief before customers reach crisis (pending regulatory approval)

R.E.D. Truck and LCFC Power Together bring bilingual, in-person support directly into Denver neighborhoods

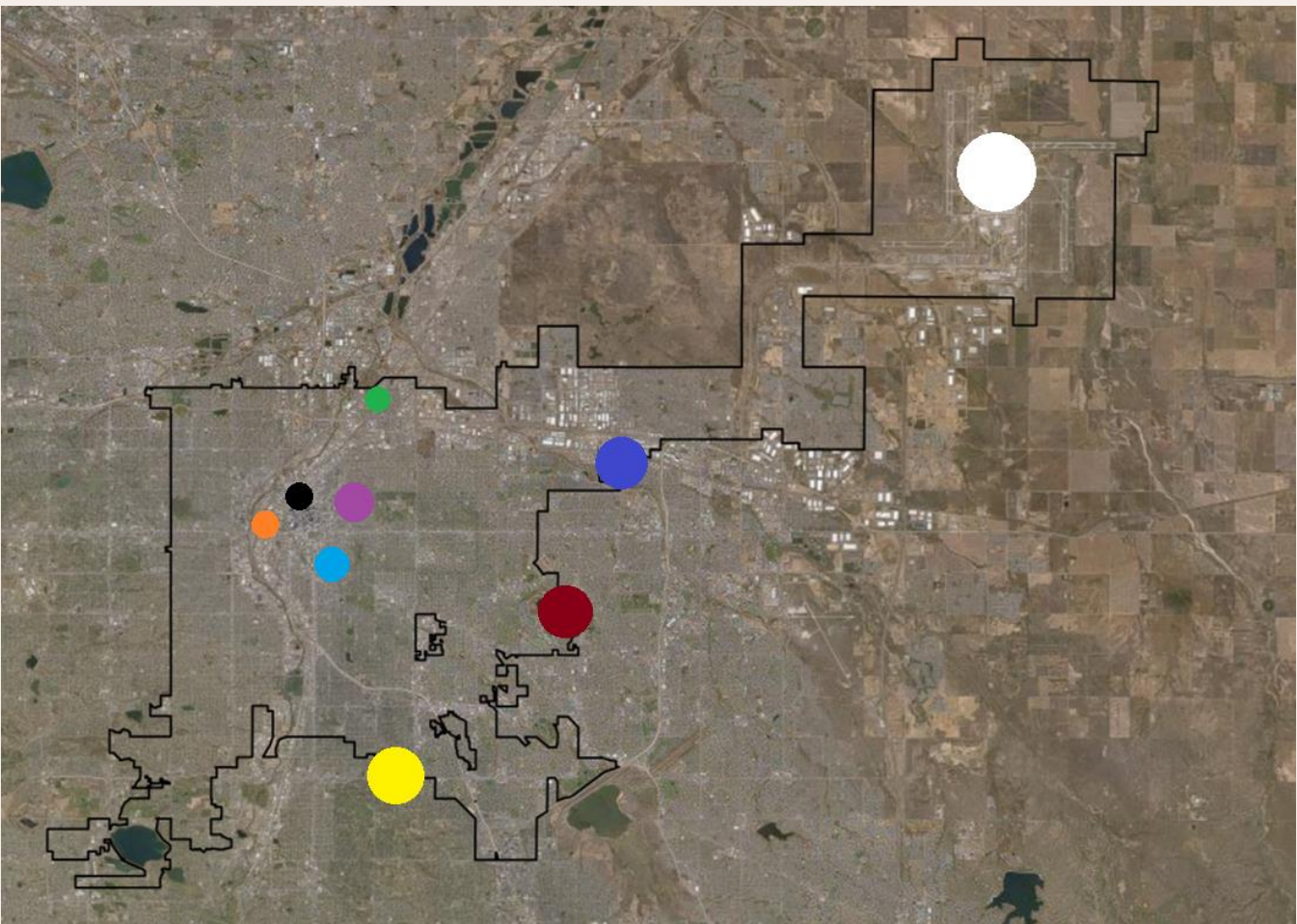
Navigator and R.E.D. Truck/LCFC commitments are in effect. Self-attestation, arrears forgiveness, and disconnection suspension are pending regulatory approval.



BEAUTIFICATION OF SUBSTATIONS



PLANNED NEW DISTRIBUTION SUBSTATIONS IN DENVER



Barker Substation

\$210M, 2027-2029

1% = \$2,100,000

River Mile Substation

\$95.3M, 2035

Ball Arena Substation

\$96.6M, 2032

Uptown Substation

\$101.5M, 2030

1% = \$1,015,000

Poder Substation

\$55.4M, 2028

1% = \$554,000

Lowry Substation

\$65.7M, 2031

1% = \$657,000



Cherry Knolls Substation

\$69.4M, 2035

1% = \$694,000

DEN South Substation

\$43.5M, 2028

DEN North Substation

\$74.3M, 2030

Central Park Substation

\$65.4M, 2031

1% = \$654,000

Cherry Creek Substation

\$70.5M, 2035

1% = \$ 705,000



Beautification commitment: \$6,379,000

Questions

