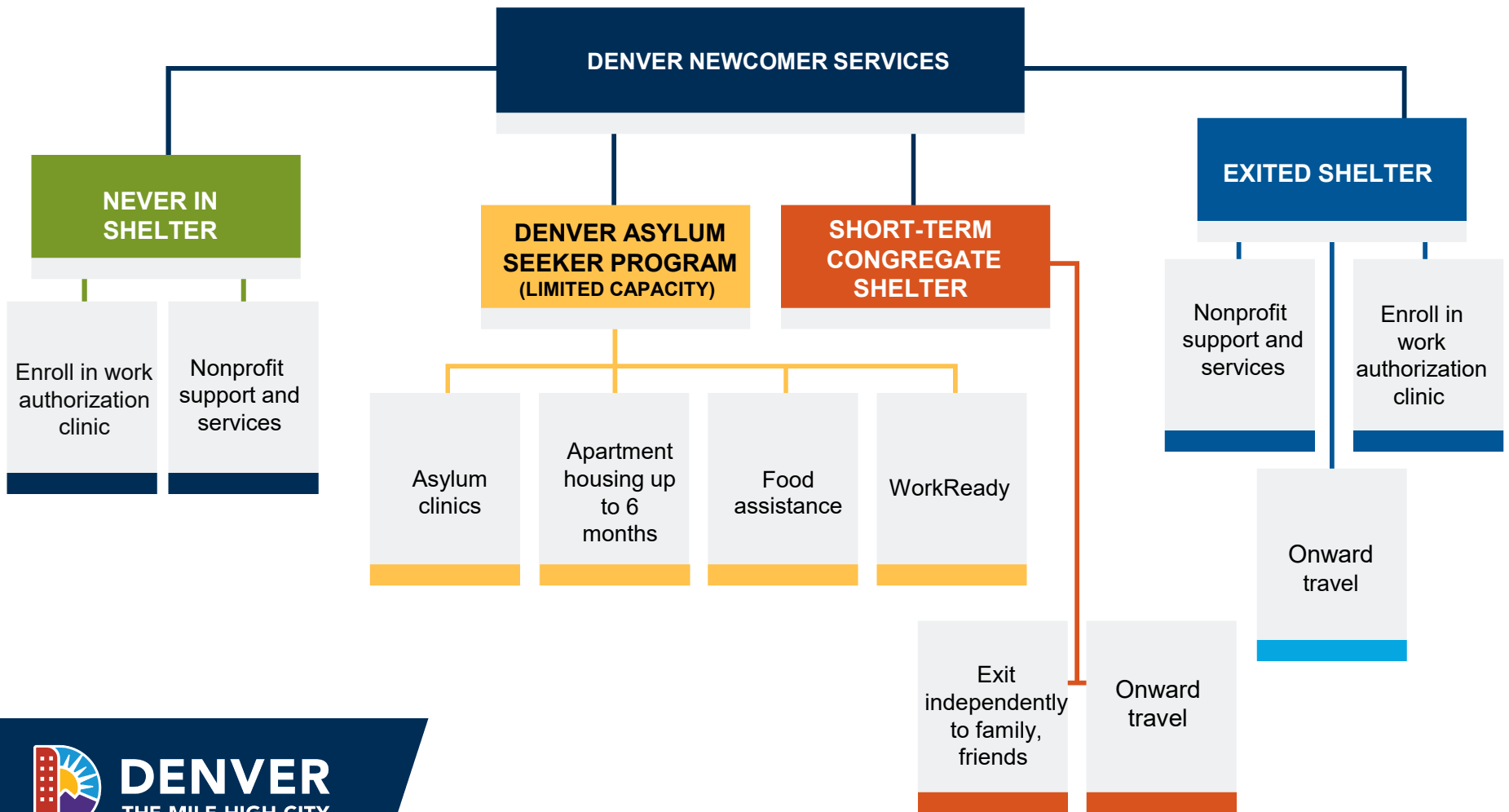




Newcomer Program Update

Safety, Housing, Education, and Homeless Committee
April 24, 2024



Newcomer Snapshot (As of Fri. Apr. 19)

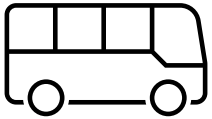


Hotel Shelter

- 705 people in occupancy

Short-Term Shelter

- 35 people in occupancy



New arrivals

- 180 newcomers arrived since April 11 (start of new program)
- Average of 22 new arrivals per day
- 17 buses from Texas in April (25 in March; 7 in February)
- 138 tickets purchased for onward travel since April 11

Shelter Operations

Currently Operating:

- 1 non-congregate hotel shelter
- 2 congregate shelters
- 1 transitional housing facility (Mullen Home)

Consolidation and Closure Plan

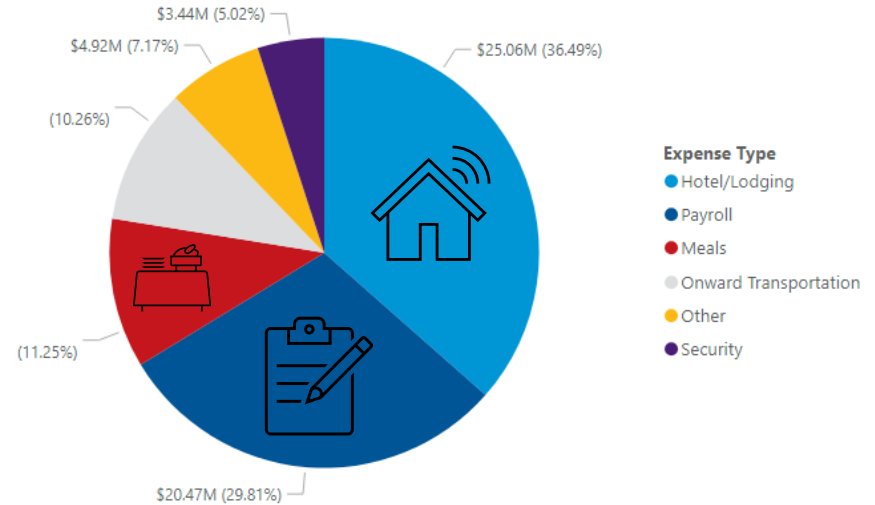
- Close hotel shelter by summer, after all occupants transition to leased units through rental assistance programs at designated non-profits

Newcomer Spending

Expenditures by Category

Total Costs since December 2022
(Invoices paid to date)

~\$69M



2024 Newcomer Budget

- This budget is for the full year
- \$25 M / quarter for Q1 2024
- With new program, reduced expenses of \$15 M / quarter
- Unused funds will roll over to 2025

Program Administration	\$3.0 million
Shelter & Housing Mix Includes operations, meals, staffing, security, and supplies for congregate, non-congregate, and temporary options	\$51.7 million
Supportive Services	\$9.7 million
Case Management (includes work authorization and asylum clinics)	\$6.2 million
Workforce Training	\$3.6 million
Transportation	\$6.0 million
Subtotal Program Budget	\$70.4 million
One-time Capital Costs	\$9.5 million
Contingency	\$10.0 million
Total	\$89.9 million

Denver Asylum Seekers Program

The majority of people staying within our system do not have immediate access to legal work and as such, must file an asylum claim and wait 180 days to receive work authorization

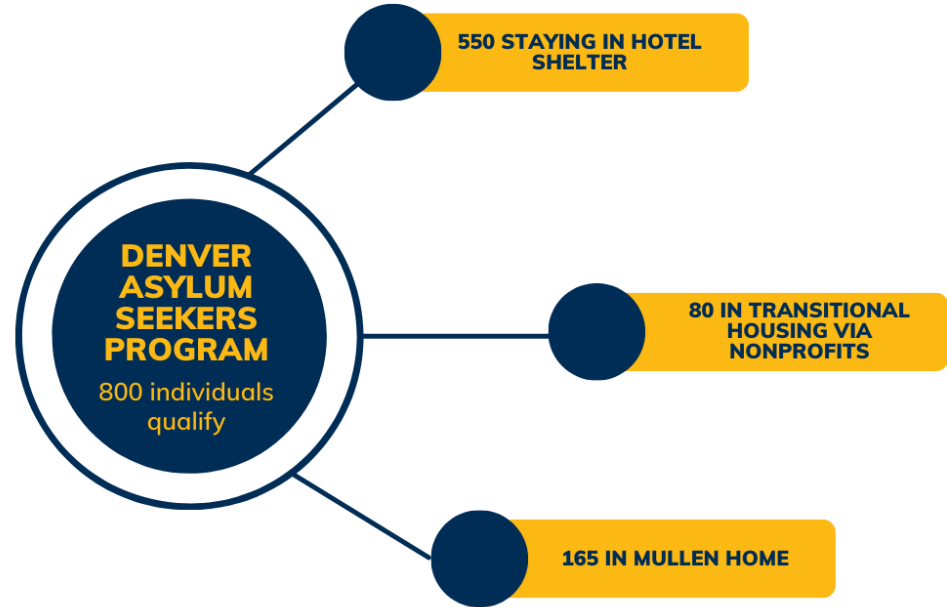
- For these individuals, we are launching the Denver Asylum Seekers Program, which will include:
 - ❖ Assistance with filing an asylum claim and later with work authorization
 - ❖ 6 months rental and food assistance
 - ❖ Enrollment in a new program called WorkReady Denver



Denver Asylum Seeker Program

Approximately 800 people are expected to initially qualify for the Denver Asylum Seekers Program.

Remaining hotel shelter guests (not eligible for DASP) entered country through CBP One and eligible for a work permit. Enrolled in City work permit clinics, accessing rental units through rental assistance at designated non-profits.



What is WorkReady Denver?

WorkReady Denver is an innovative new program that will provide newcomers training in industries like healthcare, logistics, childcare, retail & hospitality, and construction.

Includes work-based learning, basic job readiness (interviewing, applications), digital literacy, English Language Learning, pathways to industry-recognized certifications, and job placement.



Case Management Contract

Key Details

- Contractor: Vive Wellness
- Amount: \$1,369,504
- Term: March 1 to December 31, 2024
- Source: Border Crisis Response Fund (13809)

Upcoming RFP for rental assistance, food provision, and other aspects of Denver Asylum Seeker Program.

Scope of Work

- Case management focused on:
 - Housing navigation and assistance
 - Referrals and service connections
 - Transportation services including onward travel support
- Cultural responsiveness and trauma-informed care
- Reporting on key performance indicators
- Language access plan

Denver Asylum Seeker Program

Immediate next steps:

- Enroll eligible newcomers in the DASP
- Newcomers continue to enter into leased units with rental assistance from designated non-profits
- Begin asylum clinics and start 180 day count towards work authorization
- Launch WorkReady Denver & enroll newcomers
- Begin issuing benefits of the DASP (rental & food assistance)

Newcomer Program: Short-Term Shelter

For individuals who arrived after April 10:

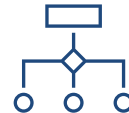
- If reuniting with local family or friends: connect independently or through City transportation assistance.
- If seeking to reunite with family or friends elsewhere: City provides onward travel, travel navigation and transportation to station.
- If need help making a plan: City provides navigators, computer, cell phone and wifi use.
- If need time to make a plan, wait for family, attend immigration appointment, or medical care: shelter in congregate sites for up to 3 nights.
 - Separate shelters for families and single adults.
- All offered medical care, including vaccines, regular meals.
- Most immediately accept onward travel.

Newcomer Program Staffing

- ✓ 11 new dedicated positions added to date
- ✓ **\$2.8M** in program administration budget (additional **\$6M** for on-call staffing)
- ✓ Support from Mayor's Office, Human Services, Human Rights and Community Partnerships, Housing Stability, Economic Development, General Services, City Attorney's Office, Finance, etc.

Current Dedicated Positions	Status	Agency
1 Program Director	Filled	Mayor's Office/DHS
1 Deputy Program Director	Budgeted	Mayor's Office/DHS
1 Communications Specialist	Filled	Mayor's Office/DHS
1 Program Manager	Filled soon	DHS
2 Program Administrators for Work Authorization Clinics	Filled soon	HRCP
1 Contract Administrator	Vacant	DHS
4 Bilingual Outreach Case Coordinators	Just created	HOST

Full staffing needs
still being assessed



Questions?