



# City Council Request

## Contract: Citywide Towing Services

Ferkam, Inc.

Resolution Request No. 26-1169

GENRL-202684782

Adrina Gibson, Executive Director, Department of General Services  
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August 11, 2026

# Agenda

Overview of **Citywide Towing Services Contract**

Background of **Current Contract**

Towing Data

Department of Safety

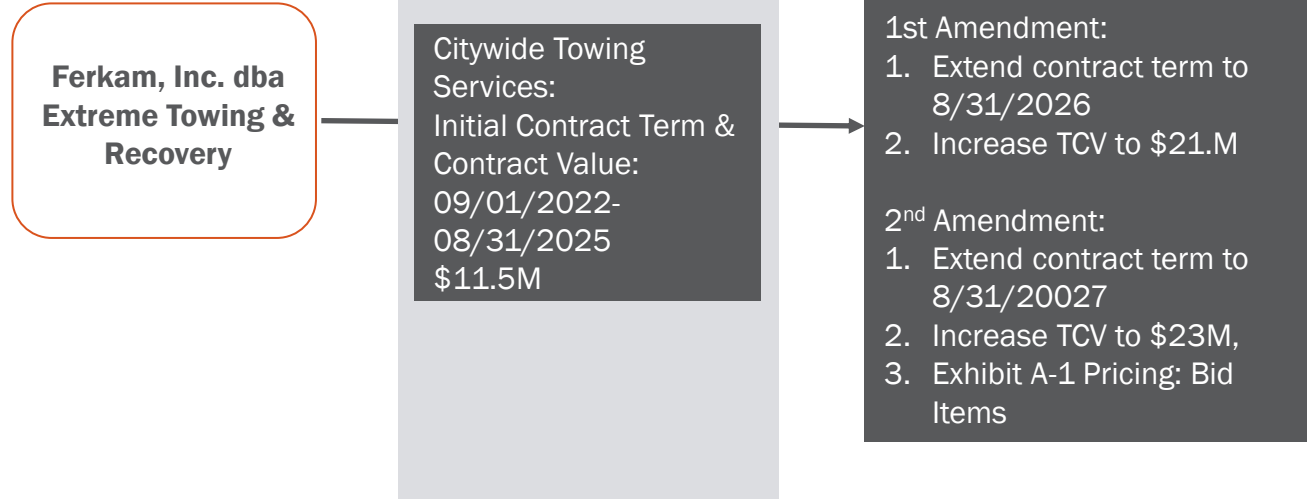
Department of Transportation and Infrastructure

Revisions to Exhibit A-1 – Section C.5 Bid Items

Resolution Request **Summary**

Questions

# Overview of Current Contract



*\*TCV= Total Contract Value (Original  
Contract Value +/- Amended Value Equals  
Total Contract Value*

# Background of Current Contract

## What is provided?

Impound tows: Standard and heavy tows ordered to the Vehicle Impound Lot.

City-Owned Vehicle tows: Responsible for the towing of damaged or disabled City vehicles.

Right of Way Enforcement (ROWE) tows: Clearing traffic lanes, towing booted vehicles, moving vehicles to closest legal space.

DPD Auto Theft tows: Provides DPD auto theft identifying vehicle information prior to removal of a vehicle.

Special Events tows: Work with ROWE, DSD, and DPD with controlling parking during home Bronco games and special events.

Mountain Parks tows: Responsible for towing vehicles and/or equipment from Mountain Parks to repair shops and/or the Vehicle Impound lot.

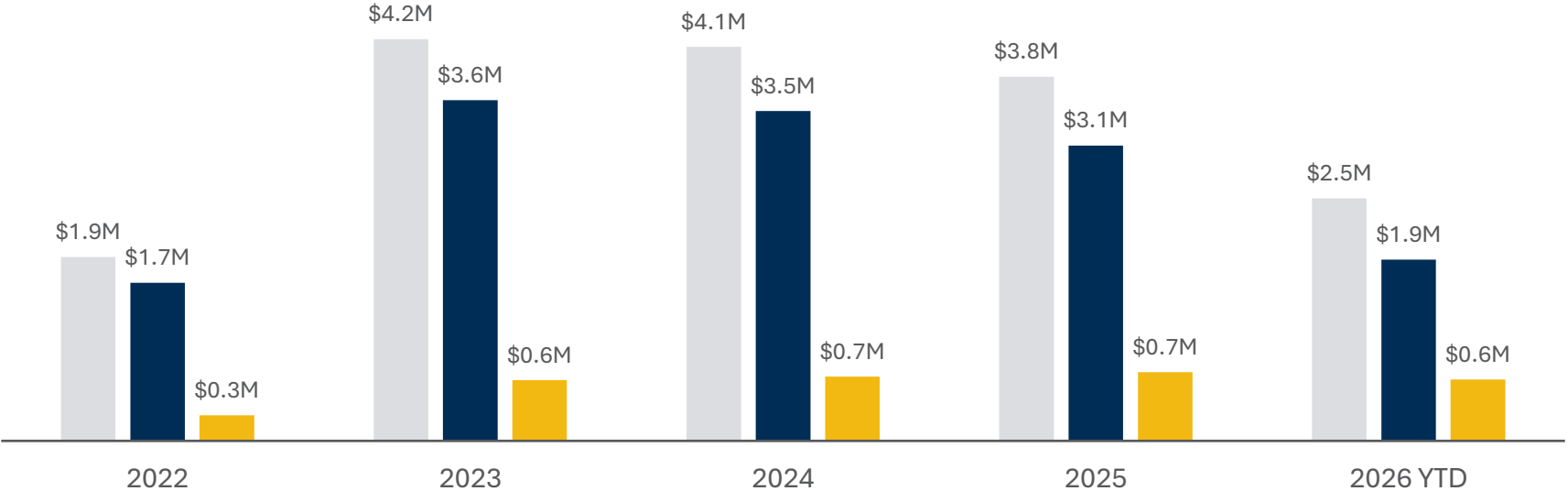
### Additional services:

- Provide jump starts, assistance with tire changes, and service lock outs to City-owned vehicles.
- Clean-up of debris at accidents when contractor provides tow
- Transports “junker” vehicles to the facility operated by the City or service provider for disposal of junker

# Yearly Towing Spend by Agency

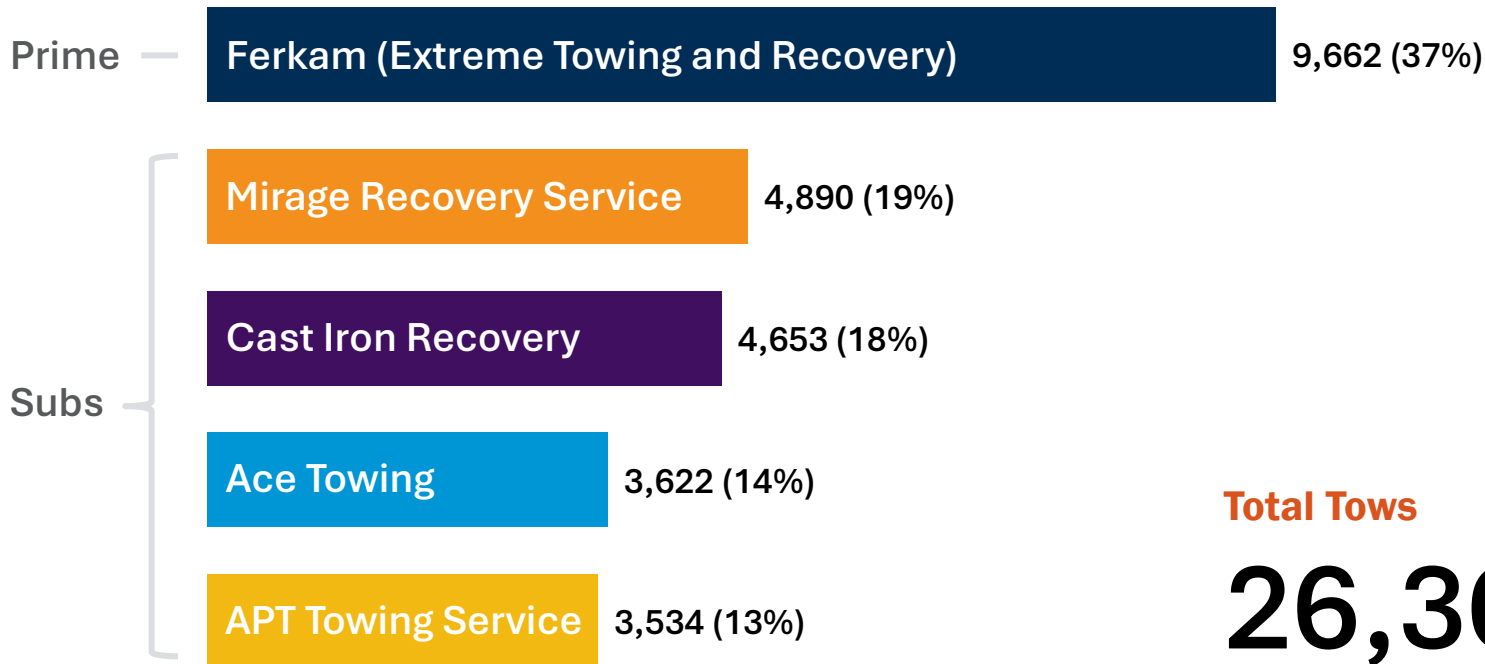
| Year                                             | 2022        | 2023        | 2024        | 2025        | 2026 YTD    | Total        |
|--------------------------------------------------|-------------|-------------|-------------|-------------|-------------|--------------|
| Department of Safety (DOS)                       | \$1,663,736 | \$3,583,899 | \$3,467,116 | \$3,106,158 | \$1,904,700 | \$13,725,608 |
| Dept of Transportation and Infrastructure (DOTI) | \$270,419   | \$640,096   | \$675,016   | \$722,302   | \$645,000   | \$2,952,833  |
| Denver Arts & Venues (DAV)*                      | —           | —           | —           | \$1,000     | \$0         | \$1,000      |
| Total                                            | \$1,934,154 | \$4,223,995 | \$4,142,132 | \$3,829,460 | \$2,549,700 | \$16,679,441 |

■ Total   ■ DOS   ■ DOTI



<sup>5</sup>  
\*DAV too small to be visible on chart

# Tows by Service Provider

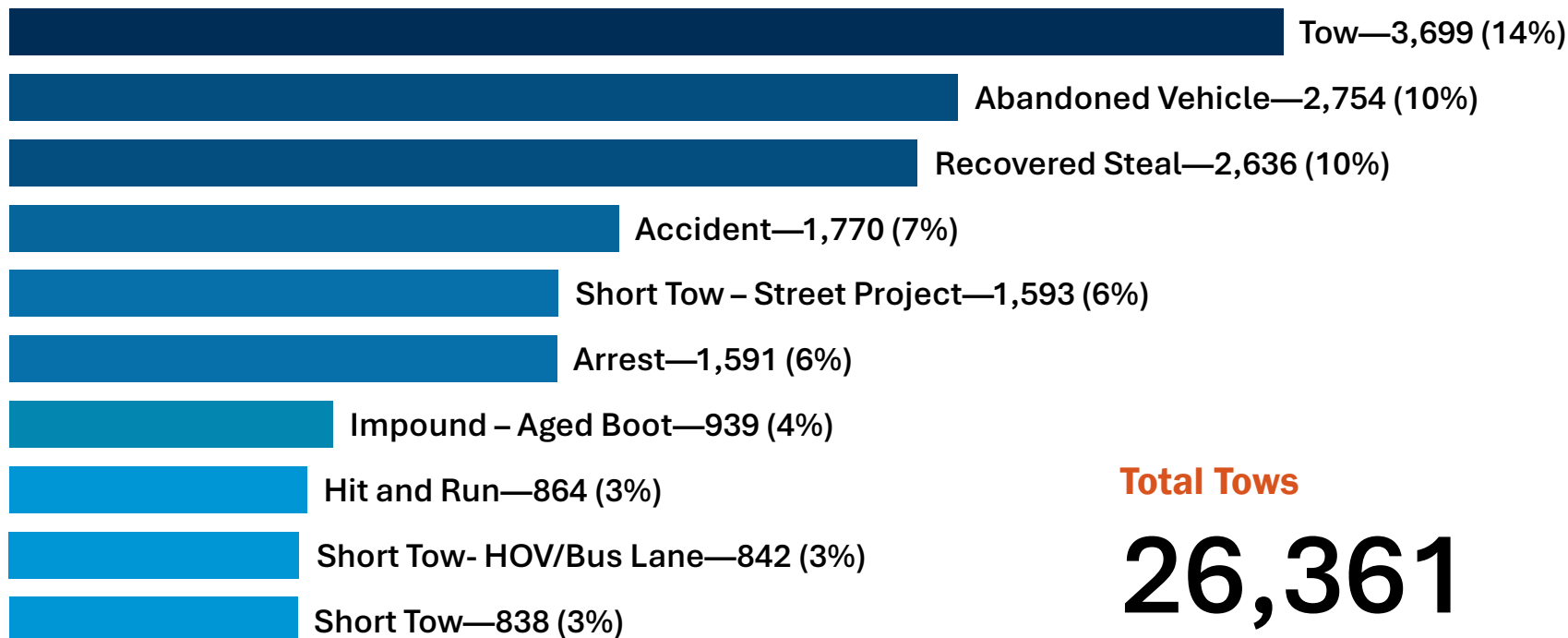


**Total Tows**

**26,361**

*May 2025 through June 2026*

# Top Ten Tow Reasons, All Agencies

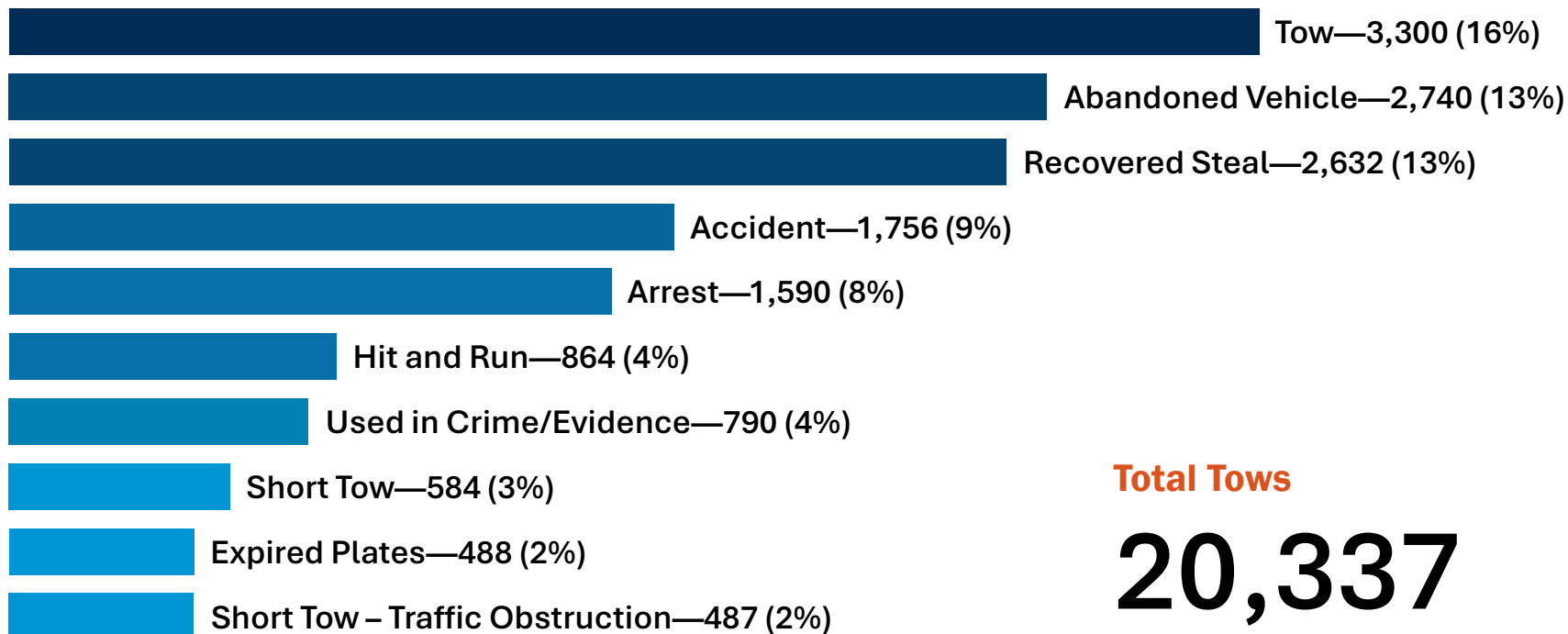


**Total Tows**

**26,361**

*May 2025 through June 2026*

# Top Ten Tow Reasons, Department of Safety



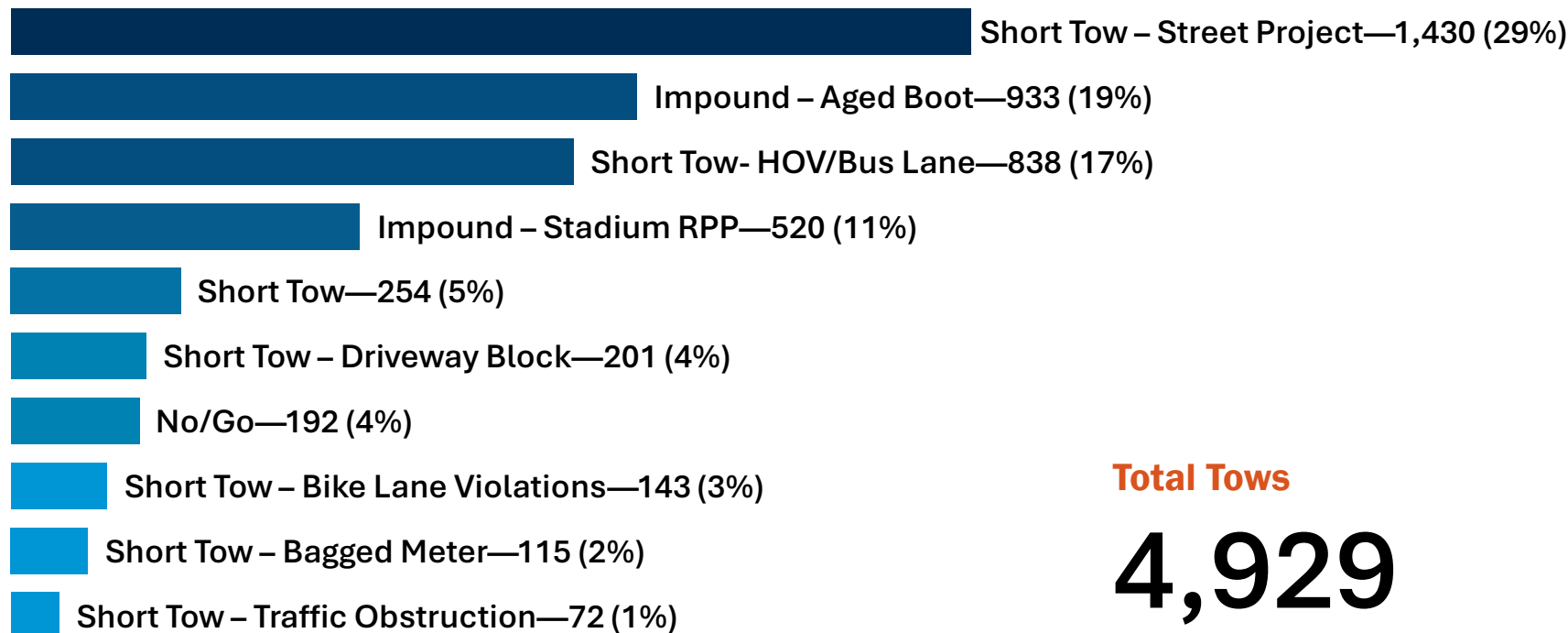
**Total Tows**

**20,337**

*May 2025 through June 2026*



# Top Ten Tow Reasons, DOTI



**Total Tows**

**4,929**

*May 2025 through June 2026*

# Revisions to Exhibit A-1 – Section C.5 Bid Items

| Item No. 1:<br>Heavy Tows | Weight               | City Estimated<br>Avg | Proposed Cost<br>Each<br>(Current Rate) | Total Cost<br>(Yrly Avg. * Cost) | Proposed Cost<br>Each (Revised<br>Rate) | Total Cost (Yrly<br>Avg. x Cost) |
|---------------------------|----------------------|-----------------------|-----------------------------------------|----------------------------------|-----------------------------------------|----------------------------------|
| 1A.                       | Under<br>11,000 lbs. | 6800                  | \$190.00                                | \$1,292,000.00                   | \$209.00                                | \$1,421,200.00                   |
| 1B.                       | Over 11,000<br>lbs.  | 60                    | \$225.00                                | \$13,500.00                      | \$248.00                                | \$14,880.00                      |

| Item No. 3:<br>Heavy Tows | Weight               | City Estimated<br>Avg | Proposed Cost<br>Each<br>(Current Rate) | Total Cost<br>(Yrly Avg. * Cost) | Proposed Cost<br>Each (Revised<br>Rate) | Total Cost (Yrly<br>Avg. x Cost) |
|---------------------------|----------------------|-----------------------|-----------------------------------------|----------------------------------|-----------------------------------------|----------------------------------|
| 3A.                       | Under 11,000<br>lbs. | 60                    | \$60.00                                 | \$3,600.00                       | NO CHANGE                               |                                  |
| 3B.                       | Over 11,000<br>lbs.  | 24                    | \$225.00                                | \$5,400.00                       | \$248.00                                | \$5,952.00                       |

# Resolution Request Summary

26-1169

Ferkam, Inc.

GENRL-202684782-02 (GENRL-202263097-02)

- Revise Exhibit A-1 Pricing: Bid Items
- Increase contract capacity from \$21.5M to \$23M
- Extend contract term to Aug 31, 2027

Approval ensures the city has contract capacity to provide towing service for:

- Impound tows
- Short tows
- Accidents, including debris clean up
- Illegal parking
- Abandoned vehicles
- Stolen vehicles
- Vehicles during arrests
- Special event tows (Broncos games, etc.)
- Roadside assistance

# Timeline: Council Process

FinBiz Committee: August 11, 2026

Mayor Council: August 18, 2026

1st Reading: August 24, 2026

# Questions



# Appendix

# Definitions of Tow Reasons

**Abandoned Vehicle (D)** – a vehicle left unattended for a period of thirty (30) days or more established by local ordinance.

**Accident (D)** - shall mean a collision between a vehicle and a vehicle, person, stationary object or other thing which results in property damage, personal injury or death; or an entry into or emerging from a moving vehicle by a person which results in personal injury or death to such person or some other person, or which results in property damage.

**Arrest (D)** – a suspected crime serious enough to take person to jail and send vehicle to impound.

**Hit & Run** - When the driver of any vehicle, or the vehicle which the driver is driving, is reasonably suspected of having been involved in any *hit and run* accident.

**Illegal Parking (D)** – in violation of Denver Revised Municipal Code parking codes.

**Impound – Aged Boot (D)** – a vehicle that has been impounded after 72 hours has elapsed after it was immobilized/booted and for which outstanding parking citations remain unresolved.

**Inoperable Vehicle (D)** – any vehicle that cannot be moved under normal towing procedures.

**No Parking Zone** – an area in which parking is restricted by ordinance and/or signage.

Source: Chapter 54 Biannual Report to City Council  
November 2024

# Definitions of Tow Reasons

**No-Go** – a tow request was called-in for a vehicle and was determined it was no longer needed and cancelled upon arrival of the tow company.

**Recovered Steal (D)** – a vehicle that has been reported stolen and is found

**Service Call/Tire Service** – a service call that is needed when it is determined a tire needs repair and replaced with a spare tire in the vehicle.

**Short Tow (D)** – to pull or haul a vehicle to a lawful position that is not the city impound lot.

**Short Tow – Bike Lane Violations (D)** – a tow required to move a vehicle that is obstructing an active bike lane.

**Short Tow – Driveway Block (D)** – a tow required to move a vehicle that is in such a position as to block the driveway entrance to any abutting property or interfere with the free movement of traffic through an alley or driveway.

**Short Tow – Street Project (D)** – a tow required to move a vehicle parked in an area that is restricted for maintenance projects.

**Short Tow – Traffic Obstruction (D)** – a tow required to move a vehicle that is obstructing an active traffic lane.

**Tow** – to pull or haul a vehicle for traffic infraction related reasons, Denver Revised Municipal Code parking code violations, street maintenance projects, and criminal traffic violations.

**Used in a Crime/Evidence (D)** – vehicle held for investigation.

Source: Chapter 54 Biannual Report to City Council  
November 2024