

BILL/ RESOLUTION REQUEST

1. Title: Approves a First Amendment to the contract with Avaya, Inc. to add \$1,483,073.50 for the upgrade to the current Communications Manager Voice system (CE76011).

2. Requesting Agency: DIA

3. Contact Person *with actual knowledge of proposed ordinance*

Name:Richard Byrd

Phone:303-342-4937

Email:Richard.Byrd@flydenver.com

4. Contact Person *with actual knowledge of proposed ordinance who will present the item at Mayor Council and who will be available for first and second reading, if necessary*

Name:Brian Elms

Phone:303-342-2278

Email:brian.elms@flydenver.com

5. Describe the proposed ordinance, including what the proposed ordinance is intended to accomplish, who's involved

a. Scope of Work

Avaya will upgrade the current Communications System (CM) including eight remote gateway sites, Modular Messaging (MM), Meeting Exchange (MX), and add one -X Speech, Integrated Management (MI), and Call Management System (CMS). Avaya will add one Voice Portal, one Application Enablement Service (AES), Aura Session Manager (ASM), and Secure Access Link (SAL) to provide DIA with the most current version of the latest features and functionality.

This will allow DIA a full telephone upgrade. It converts Voicemail to email, adds a new conference bridge, play back email in audio, remote access for the vendor for support and over arching phone and voice management system.

b. Duration

5 years

c. Location

DIA

d. Affected Council District

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e. Benefits

Provides proactive 24/7/365 system support by way of an embedded application that notifies Major events.

f. Costs

\$1,473,073.50

6. Is there any controversy surrounding this ordinance, groups or individuals who may have concerns about it? Please explain.

No.

Bill Request Number: BR10-0869

Date: 9/27/2010