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BAC-3164

Board Name	Citizen Oversight Board	Status	In Process
Salutation	Mr.	Type	Appointment
First Name	Aldwyn	Preferred Email	algardner2@gmail.com
Last Name	Gardner	Other Email	agardner@inspirato.com
Contact Name	Aldwyn Gardner	Preferred Phone	7204438989
Middle Name		Other Phone	7204438989
MMAC Trans. Mode Group			
Other boards or commissions served			

Work and Home Address

Work Address	1637 Wazee Street	Home Address	[REDACTED]
Work City	Denver	Home City	[REDACTED]
Work State	CO	Home State	[REDACTED]
Work Zip	80202	Home Zip	[REDACTED]

Additional Information

Are you a registered voter?	Yes	Gender	Male
If so, what county?	Denver	Other Gender	
Denver City Council District No	10	Race/Ethnicity	African American
Occupation/Employer	Director Corporate Information Technology	Other Ethnicity	
		Objection to appointment?	No
Special Information			

Reference Details

Reference Name #1	Eranda Piyasena	Reference Email #1	eranda.piyasena@denvergov.org
Reference Phone #1	720-273-2743		
Reference Name #2	David Kallery	Reference Email #2	dkallery@inspirato.com
Reference Phone #2	415-577-1889		
Reference Name #3	Jude Torchia	Reference Email #3	judetorchia@centura.org
Reference Phone #3	303-881-9550		
Owner	Denver Integration	Created By	Denver Integration, 12/8/2017 10:24 AM
		Last Modified By	Barry Burch Jr., 12/6/2018 11:57 AM

AL GARDNER

algardner2@gmail.com • CELL: 720-443-8989

INFORMATION TECHNOLOGY EXECUTIVE

QUALIFICATIONS SUMMARY

A visionary and impactful leader with more than two decades' experience in the IT industry; with experience establishing IT in Technology Startup environments, Healthcare, Non-Profit, Finance, and Telecommunications. I am an industry recognized thought leader who diligently contributes my experience to assist organizations in achieving budgetary goals while increasing employee engagement and improving the overall technology service delivery.

CORE COMPETENCIES

- Strategic Planning and Direction
- Organizational Planning
- Client and Vendor Relations
- IT Governance
- Team Building/Recruitment
- Performance Management

PROFESSIONAL EXPERIENCE

INSPIRATO WITH AMERICAN EXPRESS – DENVER, CO
PRESENT

MAY 2016 -

DIRECTOR CORPORATE INFORMATION TECHNOLOGY

- › Senior information technology leader that sets IT strategy and budget for the organization.
- › Provide leadership, coaching, and direction to technology department and establish paths for professional growth.
- › Act as chief technology consultant to all business units and assess and prioritize the adoption of new technology.
- › Implemented standard for receiving and reviewing technical contracts and re-negotiated contracts with Key vendors including **Salesforce.com, Microsoft, Cisco, Comcast network services, and American Express payment processing services.**
- › Oversee all technology operations in both the United States and Europe and evaluate them per established goals while simultaneously reducing expenditure on managed service vendors by hiring, training, and re-organizing corporate IT.
- › Plan and establish IT policies and systems to support the implementation of strategies set by Senior management.
- › Reduced total technology spend companywide by 20% within six months by consolidating IT purchase authority, and creating a technology review board to better assess products prior to purchase.
- › Developed full disaster recovery plan organization wide within 90 days of beginning the role of director and stood up IT helpdesk application with reporting to accurately measure support activities.
- › Purchase efficient and cost effective technological equipment and software negotiating licensing agreements and pricing.
- › Inspect the use of technological equipment and software to ensure functionality and efficiency and managing deployment and testing.
- › Identify the need for infrastructure upgrades, configurations or new architectures and create strategy for cost and implementation.
- › Coordinate IT managers and supervise project managers, technicians and other professionals to provide guidance.
- › Prioritize and manage capital and operating budget.
- › Define network architecture standards, develop and implement cost effective technology solutions to meet business goals.

- › Managed a globally-positioned team of managers, security and design engineers as well as technical project manager, and security contractors.
- › Responsible for allocating ten million in capital expenditure budget for global network security upgrades and architectural changes.
- › Directly responsible for managing the performance of key operational metrics for datacenters and offices across the enterprise landscape; 50 states.
- › Manages a variety of implementation projects, vendor performance, and service level agreement (SLA) contracts.
- › Drive operational performance improvement from vendors and internal datacenter sites.
- › Develop and elect operational improvement directives and enhance performance improvement plans for vendors and internal resources.
- › Perform root cause analysis (RCA) by collaborating with datacenter professionals and vendor representatives to create remedial plans and address issues that favorably resolve.
- › Technical liaison between network operations and business units; responsible for on-going network and security compliance.
- › Facilitates adherence to and enforcement of HIPAA, PCI-DSS, FISMA, NIST, ISO27K, and SOX standards and enactments.

LEVEL 3 COMMUNICATIONS - BROOMFIELD, CO
SOLUTIONS DESIGN ENGINEERING GROUP

2014 - 2015

- › Led an outstanding team of technical design managers and engineers in a 24/7 design support environment, including SLA and key point indicator (KPI) reporting.
- › Collaborate with internal and external resources and stakeholders to develop engineering standards for customer network designs for North American, European, South American, and Asia.
- › Created written job aides and administered interactive job training to peers and stakeholders.
- › As manager of the Customer Solution Design Engineer group I provided technical direction as responder to New/Modify/Disconnect (NMD) orders by determining the best design to fulfill the order requested.
- › Utilized experience of networking and Level 3 engineering standards to review order criteria, customer feedback, and account team input to establish the most effective design and configuration services within the Level 3 customer-provisioned network.
- › Oversaw management and load resourcing of more than one hundred network vendors, acting as the North American touch point; defining requirements and recommendations.

COLORADO CREDIT UNION – LITTLETON, CO
EXECUTIVE OFFICES KEN CARYL

2013 - 2014

DIRECTOR OF INFORMATION TECHNOLOGY

- › Planned, directed, managed, and oversaw the IT activities and operations; administered the IT budget, staff and physical facilities of the department.
- › Accounted for maintaining [personal] professional knowledge of current industry trends and developments in information technology and banking services.
- › Administrated both budgetary and service level management of vendors, auxiliary support, service desk technology, consultant contracts, and service agreements.
- › Managed the deployment, monitoring, maintenance, upgrade, and support of all infrastructure services.
- › Superintended the mentoring, training, and career development of all IT staff.
- › Drafted, implemented, and maintained disaster recovery and business continuity plans for all credit union facilities systems and data stores; evaluated disaster recovery strategy and preparations periodically to ensure accuracy and appropriateness.
- › Directed groundwork and implementation of policies, procedures and standards relating to information and telecommunication systems.
- › Researched and evaluated new technologies.
- › Developed information technology strategies in support of the company's mission and core objectives.
- › Facilitated effective communications throughout the various levels within Colorado Credit Union. Ensure the Chief Financial Officer (CFO) and other key stakeholders are kept up-to-date concerning any issues or incidents impacting operations.
- › Developed an annual business plan and operating budget for the department and monitored its implementation; ensuring financial targets are met.
- › Negotiate service level agreements and KPI's with both internal and external customers and service providers and monitor service delivery to ensure the agreed targets and standards are met.
- › Utilized the Plan Build Run methodology to structure the IT department.

EXECUTIVE OFFICES

DIRECTOR INFORMATION TECHNOLOGY

Accounted for entire information technology enterprise, including multiple site management of IT functions, coordination of technology services delivery, and development of strategies, vendor management, and HIPPA audit.

- Budget planning, implementation of information assurance program, and development of managers and staff.
- Performed analysis of operational functions (e.g., network connectivity), physical assets (e.g., workstations, servers, etc.), staffing, and service delivery.
- Identified appropriate, cost effective investment of IT resources including staffing, sourcing, purchasing, and in-house development, to meet budget goals.
- Oversaw collaborative development and adoption of IT standards and practices.
- Developed performance metrics to evaluate effectiveness of process implementation, ensure adherence to applicable regulations, and identified potential gaps in policies and procedures.
- Conducted regular risk assessment and quality assurance reviews.
- Established effective relationships with vendors in support of consistency and fairness in service level agreements

JACK HENRY & ASSOCIATES - HOUSTON, TX

2000 – 2007

SENIOR MANAGER NETWORK ENGINEERING

- Managed network design, implementation, vendor management, project management and software installation of mid-size banks and credit unions.
- Developed customer network configuration projects and managed teams of network engineers in the implementation of said networks.
- Managed the workload, technical effectiveness, and training of system and network engineers.
- Allocated budgeted funds for the purchase, installation and material costs associated with initial network implementation.
- Planned primary disaster recovery (DR) solutions, testing schedules, and negotiated and implemented SLA contingency preparedness.
- Tracked and reported customer local exchange carriers nationwide.
- Managed the vendor SLA agreement negotiation for our data center back up operations as well as the contract negotiations with various local exchange carriers on behalf of customers.
- Responsible for the relocation of all Telco and network infrastructure to the newly constructed datacenter. Successfully migrated all 335 frame relay circuits, 168 ISDN lines, and 115 T1 circuits, as well as operational and test and development servers within the maintenance window.
- Established the use of Ethernet monitoring capabilities and retired frame relay routers in our datacenters; replacing over 350 frame relay routers in datacenters and at client sites.

Covad Communications- Houston, TX

Network Engineer Manager

1998-2000

Fisk Information Technologies- Houston, TX

Network Engineer

1994-1998

EDUCATION

MS Information Technology Management

Colorado State University, Denver CO

(In progress)

Bachelor of Business Administration

American Intercontinental University, Atlanta, GA

Master of Business Administration

American Intercontinental University, Atlanta, GA

To Whom It May Concern,

It's my absolute pleasure to recommend Mr. Gardner

Aldwyn and I worked together at MAXIMUS, Inc. for two years.

I thoroughly enjoyed my time working with Al, and came to know him as a truly valuable and irreplaceable asset to our team. He was honest, dependable, incredibly hard-working, and continuously contributed to the enterprise's modern architectural ingenuity. Beyond that, he was an impressive and transformation leader who always knew how to rally superior qualities from his subordinates.

Al possessed impressive business acumen (wisdom) in regards to network operations, engineering, security, storage, disaster recover/business continuity, and vendor management. His expertise in telecommunications was a huge advantage to our entire organization. He put this skillset to work in order to add critically needed layers of resilience throughout the enterprise.

Along with his unique and undeniable talent, Al has always been an absolute joy to work with. He was a true team player, and always managed to foster positive discussions and encourage the best out of his peers.

As a dedicated and knowledgeable leader and an all-around great person, I know that he will be a huge benefit to any organization that he partners with.

Best wishes,

//SIGNED//

David C. Fergins, MSITM, MBA, CCNP, Security+/A+, VCA-DCV
Senior Engineer, Network & Security
MAXIMUS, Inc.

April 4, 2017

I am more than delighted to be able to compose a letter of recommendation for Mr. Aldwyn Gardner, I have known Mr. Gardner for a number of years and I continue to be impressed by this outstanding young man. The depth of his involvement with not only young African-American men but also underprivileged young people in the city of Denver is inspirational and actually unrivaled by anyone I have ever met. Truly unrivaled commitment all while excelling as a valued professional member of his team at work, as a father, as a husband, and an active member of his church.

The list of his activities in community involvement is remarkable. A partial list of his service includes: acting as a mentor to young African-American men as a Board member on the Omega Leadership Academy (for his college fraternity), involvement as Board member for the Sims-Fayola Foundation which specializes in the education of at-risk boys, as a member of the Denver African-American Commission (Denver Police Department Community liaison), as a Board member for the Sun Valley Youth Center (after school snack and educational program), and as an active member of the Denver Public Schools African-American Equity Task Force – Discipline Co-chairperson (working with the Denver Public School System leadership to drastically reduce the number of suspensions within African-American students).

Al Gardner is living proof that we can always do more. Keep in mind that he has accomplished all this with full time work and family responsibilities. Al is a blessing to the Denver community, not just the African-American community but to all of us. I know him to be a man of faith, of competence, of character but a tremendously humble man. He does all these things based on his belief that is the right thing to do.

Al is a very human man, a devoted friend, and an incredibly fun person to be around. His sense of humor, to me, may be one of his strongest qualities. I have been involved in community service myself for many years here in Denver and I can never remember seeing a more selfless and caring individual than Al Gardner. He seems to have boundless energy.

I must also mention that while pursuing all these community services, he is also working on a work-related doctoral degree. People like this only come around once in a great while. I am very proud to know Mr. Gardner, and lucky to know him as a colleague and a friend, and hope to continue to work with him on such worthy projects for many years to come. Please consider seriously this outstanding and inspirational individual. He is devoted to our greatest asset, our young people.

Sincerely,

Kevin T. Fitzgerald, PhD, DVM, DABVP
Staff Veterinarian – VCA Alameda East Veterinary Hospital
Board Member – Denver Zoo
Board Member – Smithsonian Institution, Washington, D.C.

April 6, 2017

To Whom It May Concern:

It is my pleasure to write a letter of recommendation for Al Gardner. Ever since I have known Al, I have been nothing short of amazed with his integrity, professionalism, and desire to see his community thrive, not just for a selected few, but for everyone. Al and I serve on the Denver African American Commission (DAAC) together. With deep admiration, I have watched Al model leadership in its best form, and inspire others to lead alongside him with the same fervor and respect that he does.

Al exemplifies the values of service and civic leadership through his role as Executive Sponsor for the Behavioral Health curriculum that DAAC is creating for the Denver Safety Department. Al arranges all of the meetings between the community, the police, and DAAC, and he works tirelessly to lead an effort that will result in providing our police officers and sheriff's deputies with the tools they need to be successful. The tools that will help improve their interactions with the community thereby improving their chance of returning home to their families everyday safely.

It has been a distinct honor to work with Al, and I look forward to our continued work together. Please do not hesitate to contact me if I can assist you in your deliberation in anyway at 720-865-9128.

Respectfully,

Barry Burch Jr.