

A group of five diverse professionals (three men and two women) are smiling and standing in a modern office environment. They are dressed in casual business attire. The background shows office furniture, a staircase, and large windows.

DENVER WORKFORCE SERVICES

August 31, 2022



DENVER
WORKFORCE SERVICES

AGENDA

- Workforce Services Overview
- Out of School Youth Contact Extension
- WIOA Service Provider/One-Stop Operator Contract
- Q & A



Core Goals

Denver Workforce Services assists employers to **hire, train, and retain** a quality workforce while providing jobseekers the ability to **access, explore, prepare, learn, and connect** to employment, training, and other workforce development opportunities.

WHO + WHERE

OPERATION OF THREE WORKFORCE CENTERS

Workforce Center at Webb – 201 W Colfax (Opening Soon)
Workforce Center at Montbello – 4685 Peoria St.
Workforce Center at DEN – 8500 Pena Blvd., (Re-opening Soon)

Denver Workforce
Development
Board

DENVER WORKFORCE INTEGRATION NETWORK (DWIN)

Roundtable of 30+ community-based organizations, non-profits and resource providers throughout Denver, all of whom share a stake in serving our employers and jobseekers.

DWIN ensures:

- Coordination and alignment of services
- Sharing of best-practices
- Awareness and leveraging of available funding and resources
- One-stop access to the larger workforce network

DWIN works together to align serves for jobseekers who are experiencing barriers to success:

- Veterans
- Justice-involved
- Youth
- People experiencing homelessness
- People living with disabilities
- Older adults
- New Americans
- People needing extra help with remedial skills
- People who seek support accessing & using technology



DIRECT SERVICES

Operation of 3 Workforce Centers

- Virtual services
- Self-directed services
- One-on-one assistance

Employer Services

- Sector Partnerships
- Work-Based Learning
- Certified Youth Employer Program

Special Programs & Initiatives

- Back-to-Work 50+
- New Americans Integration Network
- DEN Gateway Training Program

FUNDED PARTNERS

- Eckerd Connects
- Ability Connection Colorado
- Urban Peak
- Denver Public Schools
- Volunteers of America,
Bill Daniels Veterans Services Center
- CommunityWorks
- Denver Public Library
- Technology Employment in Colorado
Partnership (5 Local Workforce Areas)

TOTAL: \$11,993,325

- Community Development Block Grant –
Coronavirus Relief
 - Work Options for Women (WOW)
 - Center for Work Education and Employment (CWEE)
 - Jewish Family Services (JFS)
- American Rescue Plan State Stimulus –
Upskilling
 - 2nd Chance Center
 - Mile High Youth Corps
 - Prodigy Coffeehouse
- American Rescue Plan State Stimulus –
Innovation
 - Mi Casa Resource Center
 - Servicios De La Raza
 - Denver Housing Authority

Contract Extension: Out of School Youth Services

- **Program Administrator:** Ability Connection Colorado
- **Current Term:** 07/01/21 – 06/30/22
- **Extension Request:** 06/30/22 - 08/31/22
- **Amount:** \$550,000 (\$0 added)
- **Service:**

For the past three years, Ability Connection Colorado has provided Workforce Innovation and Opportunity Act services for out-of-school youth on behalf of Denver Workforce Services. This has included customized employment and training services for eligible youth ages 16-24. This two-month extension will allow for additional time to transition customers to the current provider, Eckerd Connects without adding any additional dollars to the contract.

Contract: One-Stop Operator

- **Program Administrator:** Eckerd Connects
- **Term:** 07/01/2021 – 06/30/2023
- **Amount:** \$4,520,070
- **Service:**

Eckerd Connects will serve as both the one-stop operator and service provider, that employs vision, innovation, accountability, and efficient and effective utilization of resources in workforce development programming. As customers are engaged across multiple entry points, their individual needs shall be identified and addressed, and they will be provided with access to programs, services, and navigation to supplementary supports.

Eckerd Connects Services

Workforce Innovation and Opportunity Act (WIOA) & Related Programs

- WIOA Adult Programs
- WIOA Dislocated Worker Programs
- WIOA Out-of-School Youth Programs
- Technology Employment in Colorado Partnership 2.0 (TEC-P 2.0)
- Disability Employment Initiative
- Reemployment Services and Eligibility Assessments (RESEA)
- Disaster Grants (Responds/Recover)
- Trade Adjustment Act (TAA)

One-Stop Operator

- Convening mandated partners and stakeholders who represent the larger workforce system – Denver Workforce Integration Network (DWIN)



Eckerd Connects Deliverables

Contract provision: 988 Individuals served

Performance will be measured by the following indicators:

- Employment rate in the 2nd quarter after program exit
- Employment rate in the 4th quarter after program exit
- Median earnings
- Credential attainment rate
- Measurable skills gains

Procurement

History:

WIOA Youth Providers – Winter 2019 – 4 awarded (ACCO, Urban Peak, CEO, DPS)

Service dates - 7/1/19-6/30/20, 7/1/20-6/30/21, 7/1/21-6/30/22*

WIOA One-stop Operator and Service Provider – Winter 2020 – Eckerd Connects awarded

Service dates - 7/1/20–6/30/21, 7/1/21-6/30/22, 7/1/22-present*

CDBG/State Stimulus – Spring 2021 – 9 organizations awarded (slide 6)

Service dates - 7/1/21-6/30/21, 7/1/22-present

WIOA youth provider – Winter 2022 - Cancelled due to lack of qualifying responses (1 proposal submitted)

Current/Upcoming:

Denver Youth Employment Program (summer work experience) – currently released

WIOA One-stop Operator and Service Provider – Late fall 2022 release

State Stimulus – Early winter release

Action requested: Your support as we move Resolution 22-1031 and Resolution 22-1032 through the City Council process. This investment on Denver's part will have a positive and compounding impact on our community.



An aerial photograph of the Denver skyline at sunset. The sun is low on the horizon to the right, casting a warm orange glow over the city. Several tall skyscrapers are visible, including the 19-story US Bank Tower. The sky is a mix of orange, yellow, and blue.

Thank You

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