All In Mile High Health Services Contract





Purpose of Contract

AIMH Sites

- CCH has provided services since
 AIMH inception
- PEH have complex health needs and challenges with access to care
- Need for care coordination identified

Care Coordination

- CCH accepts virtual referrals through a coordinated entry
- CCH coordinates care for each client that accepts or requests services at AIMH sites

Health Services

- CCH also provides many health services on-site at AIMH
- These services are provided by CCH and are billable services to Medicaid and potentially other payors



Contracting Process

HOST

- RFP for health services at AIMH sites
- Colorado Coalition for Homeless was awarded the contract as having the highest scoring bid and the most comprehensive approach to providing services

DDPHE

- Q4 2024, DPHE asked to take over management of contract, draft agreement by December
- December-February, negotiations and city review process completed
- March-April, final contracting and legislative processes initiated

Council

- DDPHE began having discussions with CMs regarding contract in February
- Briefings offered in April, also discussed as part of AIMH quarterly briefings
- Contract held at April 30 meeting, additional info shared and follow-up briefings offered

Data Reporting

HOST Contract

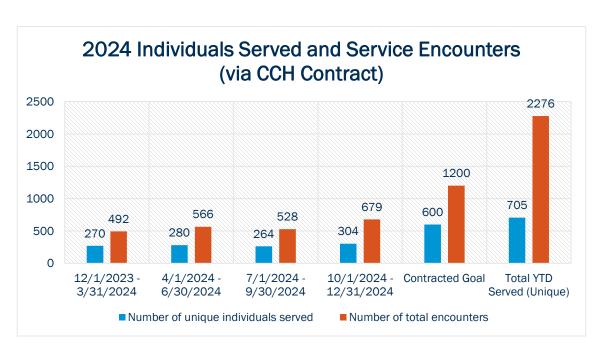
- # of clients contacted
- # of interactions relative to each type of health service
- Client demographic data

DDPHE Contract & Plans

- Continue data on client contacts, referrals, and demographics
- Data sharing will allow visibility on "follow-through"
- Analysis will allow development of evaluation metrics



CCH Health Contract Performance to Date



Jan. 1 – March 7, 2025

- An additional 216 clients have been served with a total of 410 encounters
- Primary care is the #1
 service provided, followed
 by mental health and
 non-psych behavioral health



Physical and Behavioral Health Service Delivery

- → Virtual intake form to serve as a direct referral to CCH
- → Clients assessed for acuity and triaged appropriately (CCH or Roads to Recovery)
- -> CCH to provide core services, referral for specialized and other follow-up treatment
- → Additional on-site staff and a modified rotation of services

Services will include:

- CCH: Care-coordination and delivery primary care, behavioral health, MAT/SUD treatment, psychiatry, and dental services for lower acuity clients
- Roads to Recovery: Intensive case management and treatment provision for those with high acuity Mental Health/ Substance Use Disorder as capacity allows



Next Steps

Continuous Improvement

Service type and staffing have continuously evolved over 18 months of contract

DDPHE began working w/ CCH to enhance service delivery in Q4 2024

Several process improvements within the city, by shelter providers, and by CCH have been incorporated in 2025

Contract and Data Sharing

DPHE began directly supporting the work January 2025

Base contract finalized in March and awaiting approval

Data sharing agreement in process upon contract approval Analysis will also allow

Analysis and Evaluation

Data sharing will allow DPHE visibility into follow-through

Analysis will allow continued refinement of scope of services

Analysis will also allow development of evaluation metrics to measure success



Timeline: Today – 2025





Action Item

Vote on council bill 25-0545

Approves a contract - ENVHL-202578619

- With: Colorado Coalition for the Homeless (CCH)
- For:\$1,176,265
- End date: 12-31-2025
- To: provide physical, mental, and behavioral health services to clients at the non-congregate shelter locations citywide



Questions

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Appendix A

CCH Services billed to Medicaid:

- Primary Care Provider
- Psychiatrist
- Behavioral Health Provider
- Dentist
- Dental Hygienist
- Medications

