

THIRD AMENDATORY AGREEMENT

THIS THIRD AMENDATORY AGREEMENT is made between the **CITY AND COUNTY OF DENVER**, a municipal corporation of the State of Colorado (hereinafter referred to as the “City”), and **JEWISH FAMILY SERVICE OF COLORADO, INC.**, a Colorado non-profit corporation, whose address is 3201 South Tamarac Drive, Denver, Colorado 80231 (the “Contractor”), individually a “Party” and jointly the “Parties.”

The City and the Contractor entered into an Agreement dated **December 5, 2023**, an Amendatory Agreement dated **August 22, 2024**, and a Second Amendatory Agreement dated **December 13, 2024**, to provide services (the “Agreement”). The Parties now wish to modify the Agreement as set forth below.

The Parties agree as follows:

1. Effective upon execution, all references to Exhibit A, A-1, and A-2 in the existing Agreement shall be amended to read Exhibits A, A-1, A-2, and A-3, as applicable. Exhibit A-3 is attached and will control from and after the date of execution.

2. Section 3 of the Agreement, titled “**TERM**,” is amended by deleting and replacing it with the following:

“**3. TERM**: The Agreement will commence on **January 1, 2024**, and will expire, unless sooner terminated, on **December 31, 2026** (the “Term”).”

3. Section 4.4.1 of the Agreement, titled “**Maximum Contract Amount**,” is amended by deleting and replacing it with the following:

“**4.4.1** Notwithstanding any other provision of the Agreement, the City’s maximum payment obligation will not exceed **TWO MILLION FIVE HUNDRED TWENTY-SEVEN THOUSAND THREE HUNDRED NINETY-TWO DOLLARS AND ZERO CENTS (\$2,527,392.00)** (the “Maximum Contract Amount”). The City is not obligated to execute an Agreement or any amendments for any further services, including any services performed by Contractor beyond that specifically described in Exhibit A, A-1, A-2, or A-3, as applicable. Any services performed beyond those in Exhibit A, A-1, A-2, or A-3, as applicable, are performed at Contractor’s risk and without authorization under the Agreement.”

4. Except as amended here, the Agreement is affirmed and ratified in each and every particular.

5. This Amendatory Agreement is not effective or binding on the City until it has been fully executed by all required signatories of the City and County of Denver, and if required by Charter, approved by the City Council.

End.

Signature pages and Exhibits follow this page.

Exhibit List
Exhibit A-3

Contract Control Number:
Contractor Name:

HOST-202579850-03/HOST-202371133-03
JEWISH FAMILY SERVICE OF COLORADO

IN WITNESS WHEREOF, the parties have set their hands and affixed their seals at
Denver, Colorado as of:

SEAL

CITY AND COUNTY OF DENVER:

ATTEST:

By:

APPROVED AS TO FORM:

Attorney for the City and County of Denver

By:

REGISTERED AND COUNTERSIGNED:

By:

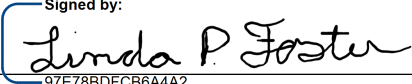
By:

Contract Control Number:
Contractor Name:

HOST-202579850- HOST-202371133-03
JEWISH FAMILY SERVICE OF COLORADO

By: _____

Signed by:


97E78BDFCB6A4A2...

Name: _____

Linda Foster
(please print)

Title: _____

President and CEO
(please print)

ATTEST: [if required]

By: _____

Name: _____

(please print)

Title: _____

(please print)

SCOPE OF WORK

DEPARTMENT OF HOUSING STABILITY

Jewish Family Service of Colorado

HOST-202579850-03

I. INTRODUCTION

Period of Performance Start and End Dates: January 1, 2024 – May 31, 2026

Project Description:

The purpose of this contract agreement is to provide a Department of Housing Stability (HOST) amendment to extend the contract term for a new contract expiration of 05/31/2026 and add additional funds in the amount of \$778,755.00 for a total contract amount of \$2,527,392.00. These funds will be provided to Jewish Family Service of Colorado, Inc. (JFS) to be utilized to provide Temporary Rental and Utility Assistance (TRUA) and housing stability case management to eligible residents in the City and County of Denver.

Funding Source:	Affordable Housing Fund, DHS Local Funds
Project Name:	Temporary Rental and Utility Assistance Program
Budget Type:	Focused Cost Reimbursement
Contractor Address:	3201 South Tamarac Drive Denver, CO 80231
Organization Type:	Non-Profit

II. SERVICES DESCRIPTION

A. List of Services to be provided by contractor

1. JFS will be responsible for adhering to the 2025 TRUA Program Guidelines and/or any other guiding documents to be provided prior to the commencement of the contract.
2. Program funds will be used to provide rental and utility assistance and housing stability case management to eligible residents in the City and County of Denver as detailed below, and in accordance with TRUA Program Guidelines. In the event of a conflict between the details of program administration in this document and in the Program Guidelines, the Program Guidelines shall control.

B. Activity Requirements:

1. Rental Assistance (RA):

JFS will provide rental assistance to eligible households for a period of up to 6 months), depending upon need.

- a) Applicant must provide proof of current (or former) tenancy/ownership – during the month(s) for which rental/utility assistance is being requested – for the property at which they reside(d), and for which said assistance is being requested. The residence must be (or have been) the Applicant’s primary residence and must be located within the City AND County of Denver boundaries. Applicant must provide at least one of the allowable documents outlined in the Program Guidelines as proof of tenancy.
- b) Program assistance must be provided according to Fair Housing requirements that protect citizens from discrimination on the basis of race, color, religion or creed, national origin, ancestry, age, sex, gender, sexual orientation, gender identity or gender expression, marital or familial status, military status or physical or mental disability.
- c) The participant must attest to a current financial crisis to be eligible for financial assistance, which may include but is not limited to a notice of rent increase that will make existing housing unaffordable to the participant, a past due notice, demand for rent or possession, or a court summons.
- d) Rental assistance will not exceed 6 months. The months for which assistance is received, up to the maximum of 6 months, do not need to be consecutive. Rental assistance may be provided in one lump sum or on a monthly basis up to the maximum of 6 months
- e) Rental assistance may include rental arrears, current month’s rent, and up to one future month’s rent A month is considered current until the 14th day of that month. On the 15th day of that month or after, the month is considered in arrears and the subsequent month is considered to be current.
- f) Rental assistance may include payments made for rental units in which a tenant no longer resides if the rental unit was their primary residence during the months for which they are requesting assistance. Contractors should employ discretion to determine whether payments made for a previous unit or relocation assistance will best promote housing stability.
- g) Assistance may include late fees, attorney’s fees, and posting fees with documentation of reasonableness, allowance in the lease, and verification that the costs were allowable under local and State law at the time the fees were charged.
- h) Relocation assistance may include application fees, security deposit assistance and/or rental assistance if JFS is unable to help mitigate involuntary displacement from current residence. Relocation assistance may not be provided to residents moving from outside the City and County of Denver. To receive relocation assistance, the following criteria must be met:
 - i. Cannot have been displaced from a City and County of Denver residence for more than 90 days.
 - ii. Must demonstrate or attest to risk of involuntary displacement which may include but is not limited to eviction, hazardous conditions, landlord refusing to renew lease, etc.).
 - iii. Must have resided within the City and County of Denver for the period

- of time immediately prior to displacement.
- iv. Must be approved for a unit in the City and County of Denver.
- v. Security deposit/first month's rent payment will be made to the individual/vendor where the funds are due on behalf of clients.
- vi. Deposit and First Month's Rent will count as one month each toward the 6-month maximum
- i) JFS will process rental payments for eligible participant households who are deemed eligible for the program
- j) Payment requests will be delivered from JFS in accordance with the payment process requirements outlined below.
- k) Rental assistance is not intended to provide perpetual assistance beyond the 6-month maximum as outlined in the TRUA Program Guidelines. Assistance is intended to benefit participants who are not able to meet their monthly housing expenses due to unexpected financial hardship.

2. **Utility Assistance:**

JFS will provide utility assistance to eligible households one time per utility. Utility assistance is paid directly to Denver Water and/or Xcel Energy (electric, gas) and may only be provided in conjunction with rental assistance at the time those funds are administered. The assistance is designed to prevent utility services from being disconnected by assisting low and moderate-income residents experiencing a financial hardship.

- a) The participant must provide evidence of residency at the current residence within the City and County of Denver boundaries via a lease or alternative evidence of residency in accordance with TRUA Program Guidelines. The residence must be the participant's current primary residence.
- b) Program assistance must be provided according to Fair Housing requirements that protect citizens from discrimination on the basis race, color, religion or creed, national origin, ancestry, age, sex, gender, sexual orientation, gender identity or gender expression, marital or familial status, military status or physical or mental disability.
- c) The participant must demonstrate need in the form of a disconnection notice or past due bill addressed to the current primary residence.
- d) Assistance will not exceed one occurrence per utility.
- e) Utility assistance may not include payments made for rental units in which a tenant no longer resides, regardless of whether the rental unit was their primary residence at the time of application submission.
- f) Water and energy may be paid separately.
- g) Utility assistance may include payments for a one-time utility deposit. Utility deposit payments will count towards an applicant's single occurrence of utility assistance per utility.
- h) JFS will process utility payments for participant households who are deemed eligible for the program.
- i) Payment will be delivered from JFS to the vendor where the funds are due on behalf of clients.

- j) Utility assistance is not intended to provide perpetual assistance. Assistance is intended to benefit participants who are not able to meet their monthly housing expenses due to unexpected financial hardship.

3. **Case Management Support**

JFS will provide case management support to eligible TRUA applicants who express interest in receiving this assistance, including, but not limited to these service offerings:

- a) Housing stability planning;
- b) Financial counseling and budgeting assistance;
- c) Employment support; and
- d) Referrals to community resources, healthcare, and mental health services.

Case management support will always follow TRUA guidelines and create, as such, the timeline that an individual is eligible for case management support will be determined by the number of months they are qualified to receive TRUA financial assistance.

a) **Contractor will:**

- i. Conduct client assessment and case management intake process:
 - a. Pre-screen clients interested in receiving case management support and determine their eligibility for TRUA;
 - b. Conduct a comprehensive needs assessment; and
 - c. Work with the client to set goals and develop an individualized plan.
- ii. Fulfill case management roles and activities, such as:
 - a. Advocacy on behalf of clients;
 - b. Support and guidance in goal achievement;
 - c. Crisis intervention and problem-solving;
 - d. Empowerment and skill-building;
 - e. Resource navigation;
 - f. Evaluation of housing stability and adjustment of goals and action steps; and
 - g. Tracking of engagement in case management, service enrollment, and outcomes
 - h. Priority consideration will be given to households who demonstrate the greatest need for case management services to complement financial assistance provided by TRUA.
- iii. If capacity is maximized, refer TRUA applicants to other external programs that can support a resident's housing stability, such as legal aid resources or mediation services.

4. **Contractor Referral and Intake Process Requirement**

Acceptance of Referrals: The Contractor may accept referrals from Denver Public Schools ("DPS") outside the standard Temporary Rental and Utility Assistance

("TRUA") pool.

Contractor must provide an initial consultation and eligibility assessment to determine TRUA eligibility and the type, level, and duration of assistance for each program participant. A case manager or other authorized representative of the contracted agency will perform the consultation and assessment.

Eligibility assessments, even when the client did not receive financial assistance, must be documented and kept in a client file. If a client was determined to be ineligible for financial assistance, the reason for denial should be included as part of the client file.

a) **Contractor will:**

- i. Maintain well-developed internal policies that address the administration of the program.
- ii. Assess each client to determine appropriate resources and services to eliminate housing related barriers.
- iii. Refer clients with housing barriers to appropriate resources.
- iv. Maintain well-developed partnerships with other service and housing providers, agencies, and local governments.
- v. Work with each client in a culturally appropriate way

b) Client intake forms should include, at a minimum:

- i. Name and contact information of applicant
- ii. Address, including zip code
- iii. Income of all adult household members (age 18 or older) who are requesting assistance, including applicant and co-applicant(s) (if applicable)
- iv. Self-attestation of financial hardship
- v. Demographic information needed for contract reporting requirements
- vi. Utility/company account information (if applicable)
- vii. Landlord contact information (if applicable)

5. **Documentation Requirement:**

- a) Contractor must maintain adequate and easily identifiable documentation to determine the eligibility of program participants served.

Documentation must demonstrate activities and expenses that are:

- i. Allowable
- ii. Reasonable
- iii. Defensible

- b) Contractor must:

- i. Verify and document eligibility prior to providing TRUA

- ii. Maintain documentation in participant case file.
 - c) Minimum Acceptable Types of Documentation, in Order of Preference:
 - i. Written third-party verification
 - ii. Oral third-party verification
 - d) Determining Acceptable Level of Documentation:
 - i. Contractor must make every effort to achieve the highest standard that is reasonable
 - ii. Contractor must document reasons when using lower standard of documentation.
- 6. **Payment Process Requirement:**
 - a) JFS will receive, review, and approve signed requests that contain all the information needed to determine eligibility and determine that the amount requested is allowed under established guidelines as noted in the participant eligibility above.
 - b) Once approved, checks or ACH payment will be issued as quickly as possible. Checks or ACH payments will be made out to each individual or authorized property manager, only after they have been verified through City property records, lease, W-9, or other documentation as the owner and/or authorized property manager of the property where the participant lives.
 - c) JFS may authorize payments made directly to Denver County court when doing so will prevent the applicant's involuntary displacement.
 - d) In cases where landlords refuse payment or remain unresponsive, and a judgement against the tenant has not yet been entered, JFS may authorize payments made directly to tenants if doing so will prevent the applicant's involuntary displacement. Proof that landlord has refused payment or is unresponsive must be documented in the application file which must include:
 - i. A request for participation sent in writing, by mail, to landlord where addressee does not respond to the request within 10 business days or;
 - ii. A request for participation has been made at least three times by text or e-mail over a minimum of 7 business days with no response or;
 - iii. The landlord confirms in writing that they do not wish to participate or is unresponsive in cases of imminent displacement.
 - iv. Prior to funds being provided, tenant must agree to use any funds received for its intended purpose by submitting a declaration of agreement in writing or by e-mail. Landlord will also be provided with a 'Direct Tenant Payment Notification' letter describing the amount of funds provided to Tenant for rental assistance along with contact information to report any concerns of fraud.
 - e) JFS must maintain financial assistance records.
 - f) JFS must provide HOST with monthly financial data summarizing the

financial assistance provided to each participant to avoid disallowed assistance.

- g) JFS must submit invoices with back up documentation on each of the payments.

7. Client Requirements:

- a) Proof of Residency– Applicant must provide proof of current (or former) tenancy/ownership – during the month(s) for which rental/utility assistance is being requested – for the property at which they reside(d), and for which said assistance is being requested. The residence must be (or have been) the Applicant’s primary residence and must be located within the City AND County of Denver boundaries. Applicant must provide at least one of the allowable documents outlined in the Program Guidelines as proof of tenancy.
- b) Proof of Income – For the purposes of this contract, the participant household must be low to moderate income, with household income defined as at or below the current HUD 80% Area Median Income (AMI) as provided and updated annually here: <https://www.huduser.gov/portal/datasets/il.html>. Proof of income may include the following:
 - i. Pay stubs (wages, salary, armed forces income)
 - ii. Proof of unemployment application
 - iii. Certification of Zero Income
 - iv. Court order (alimony, child support)
 - v. Federal or state tax return
 - vi. Dividend interest statement
 - vii. Categorial Eligibility
 - viii. Other written verification of income:
 - a. Name of income source, and applicant name
 - b. Income amount and frequency
 - c. Contact information for authorized income source representative
 - d. Signed and dated by authorized income source representative
- c) Identification – The applicant must provide identification as required by City policies and ordinances and the TRUA Program Guidelines.
- d) Evidence of Rent Due – can include, but is not limited to:
 - i. Signed lease agreement
 - ii. Tenant ledger
 - iii. Demand or eviction notice
 - iv. Past payment receipts

8. Ineligible Activities:

Ineligible program activities include:

- a) Assistance provided to individuals or households with income exceeding 80% of AMI. For the purpose of this contract, we will use the income limits as published by HUD, as provided and updated annually here : <https://www.huduser.gov/portal/datasets/il.html>.
- b) Assistance provided for residential properties located outside of the City and County of Denver.
- c) Assistance provided to individuals or households who are not experiencing a financial hardship.

III. ROLES AND RESPONSIBILITIES FOR BOTH PARTIES

A. Contractor will:

- 1. Work with City to host any city-designated sensitivity training on an annual basis.
- 2. Provide any online modular sensitivity training developed and provided by the City to all new direct-service staff within 15 days of hire date. Ensure direct-service staff complete training refresher on a biennial basis.
 - a. Sensitivity Training is available at https://denvergov.org/media/denvergov/housingstability/context_of_homelessness/story.html
 - b. The Executive Director or their delegate are required to complete and sign the “Statement of Completion of Required Training: Informed, Compassionate, and Positive Interactions with Persons Experiencing Homelessness” form biennially and submit to HOST.
- 3. Post the City and County of Denver’s Anti-Discrimination Office signage in an area where information is available to staff and program participants.
- 4. Ensure completion of requisite training as outlined by HOST Program Standards document.
- 5. Obtain consumer input at least quarterly. Gathering and utilizing consumer input ensures that the services provided effectively address the needs and preferences of the individuals/households served by this contractor. Feedback will collect information to ensure equity in access and outcomes. The City reserves the right to issue specific guidelines on the methods for collecting and integrating consumer feedback which may include use of a third-party evaluator. Details will be outlined in Program Standards documents.
- 6. Provide grievance policy and procedure to HOST within the first 90 days of this contract and annually or as updates are made thereafter. Grievance policies and procedures must be approved by HOST.

B. The City will:

- 1. Provide signage that includes information about the City and County of Denver’s Anti-Discrimination Office in both Spanish and English.
- 2. Provide access to the HOST Program Standards document and HOST will communicate any changes or updates made to the document.

IV. EQUITY ACCESS AND OUTCOMES

The Department of Housing Stability, in alignment with the Mayor's Office of Social Equity and Innovation, values racial equity and inclusiveness and seeks to reflect this value in our funding practices. Our commitment to producing racially equitable housing outcomes is paramount to HOST's overall mission of Denver residents being healthy, housed and connected. HOST requires all programs it funds to report on the demographic characteristics of households served by the program throughout the duration of the contract in coordination with other required reporting. The contractor will also report on the demographics of staff working on this program throughout the duration of this contract.

Specific information outlining the required data systems to be used and data to be collected are contained within the scope of work of this contract. This information will help HOST monitor demographic trends in who is served. The underlying objective of collecting and disaggregating data and outcomes by race is to understand who is currently served by HOST funded programs. This information will help inform future evaluation on any potential disparate impacts across HOST programs, as well as strategies to help address equity in access to and outcomes from programs where appropriate. Additionally, HOST program and monitoring staff will be reviewing data, and will discuss your program's progress or challenges towards racially equitable services and outcomes at site visits and monitoring.

V. OBJECTIVE AND OUTCOMES

Resources	Activities	Outputs	Metric	Outcomes	Metric	Impacts
TRUA Application Review Staff TRUA Accounting Staff TRUA Case Management Staff Financial assistance	Review applications and determine eligibility for assistance Approve applications for back-rent and/or utility payments to prevent eviction Review and issuing of direct financial assistance payments Provide one or more of the following services to TRUA applicants: housing stability planning, financial counseling, employment support, referrals to community resources, financial assistance	Timely application review	Avg review time < 2 weeks	Eviction prevented and/or relocation successful	95%	Decrease in Eviction Filings and Writs Issued Displacement prevented Homelessness prevented
		Households Served with financial assistance	100 households served with financial assistance	Eviction prevented and/or relocation successful	95%	
		Timely payment	Payment time < 1 week	Eviction prevented and/or relocation successful	95%	
		Households participating in the program offered the opportunity to complete a satisfaction survey	100%	Households that report being satisfied with services received	85%	
		Households served with one or more of the following services: housing stability planning, financial counseling, employment support, referrals to community resources	100 households served	Household stably housed at time of program exit	95%	

VI. REPORTING

- A. Contractors may be required to use HOST Programs Community to submit all program narrative and qualitative data reports. These reports are due the 15th day of each month following each reporting period. Each narrative report will contain information on program success, challenges, and funding leverage during the reporting period.
- C. HOST Programs Community will provide Contractor with an online forum to submit report for each reporting period. Supplemental reporting may be required when HMIS and/or programs community data and narrative reports are insufficient to demonstrate program impact. Submitted reports will be reviewed by the designated Program Officer for completeness, clarity, and accuracy.
- D. Upon execution of this contract, HOST will provide a user guide for using HOST Programs Community portal along with the required login information. Prior to the due date for the first required report, HOST will provide resources and support as needed or as requested by the Contractor to support the use of HOST Programs Community.
- E. Contractor may be required to submit a Contract Summary Report at the end of the contract period within 30 days after the Term End Date of this contract agreement.
- F. Data Monitoring

A description of the scope of data that will be monitored by HOST throughout the lifecycle of the contract. This includes the mechanism for reporting, the primary goal for households to be served, desired program outcomes, and any program-specific reporting requirements.

 - 1. Program data
 - a. Data sources
 - 1. Homeless service providers: All program data reports will be sourced from client-level data entered in HMIS unless otherwise specified. Qualitative program narratives, data quality reports, and any requested supplemental reports can be submitted through the HOST Programs Community.
 - 2. All other programs: Summary reports on clients served will use the HOST Programs Community to report narrative, and households served information. Additional data may be required in the reporting form and/or a supplemental data template provided by HOST.
 - i. Number of unique Households served (universal for all HOST-funded programs) and progress toward the households served goal:
Households proposed to be served over the contract term:
Year 2024: 85
Year 2025: 100
 - ii. Demographics of households served:
Demographic data of households served are monitored to ensure fair and equitable access to services. The scope of demographic data

collected are specific to the needs of the program or any related funding sources. Demographic data can include but is not limited to race and ethnicity, income level, participant age/ age-group/ number of age-qualifying participants, disability status, mental health condition, or gender identity.

The measures and benchmarks specified in the objectives and outcomes section.

3. Qualitative narratives: This includes reports on program successes and challenges, programmatic updates, and supplemental reports. These reports can be submitted through the Salesforce programs community.
4. Financial Data
 - a. Funding sources and amount included.
 - b. Total Contract spend to date, by budget category.

Funding Source (JFS)	Year 2024	Year 2025
Affordable Housing Funds	\$873,637	\$1,453,755
DHS Local Funds	\$0	\$200,000
Total Contract Amount	\$2,527,392	

5. Specific to this Scope of Work

On a monthly basis, JFS will submit a report to the TRUA Program Manager and Program Administrator providing the following data on Case Management Support services for the reporting period and cumulatively for the contract period:

 - a. Number of unique households who receive Case Management Support services
 - b. Number of unique households receiving each type of Case Management Support service, including but not limited to:
 - i. Housing stability planning;
 - ii. Financial counseling and budgeting assistance;
 - iii. Employment support and job training; and
 - iv. Referrals to community resources, healthcare, and mental health services.
 - c. Total number of TRUA clients that receive referrals to JFS programs/wraparound services.
 - d. Total number of TRUA clients receiving external referrals for supportive services due to maximum capacity being reached
 - e. Length of time TRUA clients receive Case Management support assistance
 - f. Outcomes of households exiting case management services

VIII. FINANCIAL ADMINISTRATION

A. Compensation and Methods of Payment

1. Disbursements shall be processed through the Department of Housing Stability (HOST) and the City and County of Denver's Department of Finance.
2. The method of payment to the Contractor by HOST shall be in accordance with established HOST procedures for this Agreement line-item reimbursements. Invoice requests for reimbursement of costs should be submitted on a regular and timely basis in accordance with HOST policies. Invoices should be submitted within thirty (30) days of the actual service, expenditure, or payment of expense. Invoices submitted more than 90 days beyond the billing period of the actual service, expenditure, or payment expense, may not be reimbursed without prior written approval from HOST.
3. The Contractor shall be reimbursed for services provided under this Agreement according to the approved line-item reimbursement budget.
4. Invoice request shall be completed and submitted on or before the 15th of each month following the month services were rendered. Contractor shall use HOST's preferred invoice template, if requested, HOST Financial Services may require a Cost Allocation Plan and budget narrative for detailed estimated description and allocation of funds. This is dependent upon funding source and program requirements.
5. No more than four (4) Invoices may be submitted per contract per month, without prior approval from HOST.
6. All Invoices must be correctly submitted within thirty (30) days of the Agreement end date to allow for correct and prompt closeout of the contract.
7. All invoices are paid on a "Net 30" payment timeline, presuming invoices are free from errors, and do not require additional documentation or calculation revisions.
8. Invoices shall be submitted to the HOST contractor online portal at <https://denvergov.org/Government/Agencies-Departments-Offices/Agencies-Departments-Offices-Directory/Department-of-Housing-Stability/Partner-Resources/Contractor-Payment-Requests>
9. Cash advances: Subrecipients wishing for an initial and ongoing cash advances should make a request at time of agreement negotiation. The amount requested for payment of an initial cash advance will include an estimated schedule of costs incurred in the initial 30 days. The Subrecipient must be able to provide documentation to HOST staff for verification of incurred costs for the previous month's cash advance prior to receiving a future month's cash advance. If a cash advance is received, Subrecipient must provide documentation of how the previously paid month's cash advance was expended prior to submitting an invoice for the next month's cash advance. Requests for payment of a cash advance will include an estimated schedule of costs incurred in the subsequent month. If any portion of a cash advance is unspent from the prior period, the cash advance request must show the amount

of unspent funds from the prior period and how it will be used in the estimated schedule of costs for the following month. Subrecipient must provide supporting documentation for all payments. Under no circumstances will an additional reimbursement or advance be considered until the previous advance documentation is received and approved by HOST staff.

10. Interest:

Per Section 200.305(b)(8) of the Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards (Uniform Guidance), to paraphrase, if the contractor expects it can earn more than \$500.00 in interest per year on advances, then it must maintain the funds in an interest-bearing account and refund interest amounts that exceed \$500.00 annually. Up to \$500.00 can be retained for administrative purposes; refer to 200.305(b)(9) for details regarding repayment.

Per Section 200.305(b)(1) of the Uniform Guidance, to paraphrase, the contractor should maintain written procedures that address the requirement to minimize the time between the receipt and disbursement of funds.

This is a link to the above regulations:

<https://www.ecfr.gov/cgi-bin/text-idx?SID=3dd26094b97303f1949f54e04911ea45&mc=true&node=se2.1.200.11&rgn=div8>.

B. Invoicing Requirements

1. To meet Government requirements for current, auditable books at all times, it is required that all Invoices be submitted monthly to HOST to be paid. Expenses cannot be reimbursed until the funds under this contract have been encumbered.
2. City and County of Denver Forms shall be used in back-up documents whenever required in the Invoice Processing Policy.
3. If another person has been authorized by the Contractor to request reimbursement for services provided by this contract, then the authorization should be forwarded in writing to HOST prior to the draw request.
4. The standardized HOST “Expense Certification Form” should be included with each payment request to provide the summary and authorization required for reimbursement. HOST reserves the right to cancel an invoice if there are material errors that must be corrected and will require the invoice to be resubmitted.

C. Payroll

1. A payroll register or payroll ledger from the official accounting system will verify the amount of salary. Payroll registers must detail the pay period, gross pay, and deductions.
2. If the employee(s) is reimbursed only partially by this contract, the amount of salary

billed under other contracts with the City or other organizations should be deducted from the requested reimbursement amount and documented on each reimbursement summary sheet or payroll register.

3. HOST reserves the right to request submittal of additional documentation including timesheets or additional accounting system reports to substantiate payroll reimbursement requests.

D. Fringe Benefits

1. Fringe benefits paid by the employer can be requested as substantiated by the payroll registers or accounting records submitted for the appropriate period.
2. Fringe benefits include, but are not limited to, the costs of leave (vacation, family-related, sick, or military), employee insurance, pensions, and unemployment benefit plans. The cost of fringe benefits is allowable if they are provided under established written leave policies, equitably allocated to all funding sources, including HOST awards; and, the accounting basis (cash or accrual) selected for costing each type of leave is consistently followed by the vendor. HOST will not reimburse payments for unused leave when an employee separates from employment.

E. General Reimbursement Requirements

1. Invoices: All non-personnel expenses should be documented on a summary sheet for the period indicated on the reimbursement request to include:
 - a. Vendor Name
 - b. Amount
 - c. Purpose
 - d. Payment Method (Check #, ACH Date & Amount, Wire Number, Date & Amount, Credit Card Date & Amount)
 - e. All invoices and supporting documentation must be kept on file for audit purposes for three (3) years. For Audit purposes all invoices must be dated and readable invoices. The invoices must be from a vendor separate from the Contractor and must state what goods or services were provided and the delivery address. Verification that the goods or services were received should also be submitted, this may take the form of a receiving document or packing slips, signed, and dated by the individual receiving the good or service. Copies of checks written by the Contractor, or documentation of payment such as an accounts payable ledger which includes the check number shall be submitted to verify that the goods or services are on a reimbursement basis.
2. Administration and Overhead Cost: Other non-personnel line items, such as administration, or overhead require invoices, and an allocation to this program documented in the draw request. An indirect cost rate can be applied if the Contractor has an approved indirect cost allocation plan. The approved indirect cost rate must be submitted to and approved by HOST.

F. Budget Modification Requests

1. HOST may, at its option, restrict the transfer of funds among cost categories,

programs, functions, or activities at its discretion as deemed appropriate by program staff, HOST executive management or its designee.

2. Budget Modifications may be required for changes related to increase or decrease of individual budget line items within an approved budget, to add budget line items, or to make changes to a budget narrative. A budget modification can adjust the award amount available for purposes outlined within the executed contract but cannot increase or decrease the total contract amount or assign resources to a purpose not already included in the original contract agreement.
3. Budget modifications will require submittal of written justification and new budget documents by the Contractor. These budget documents will require approval by HOST program, contracting and financial staff.
4. The Contractor understands that any budget modification requests under this Agreement must be submitted to HOST after the 30 days the contract agreement start date and before the last Quarter of the fiscal period, unless waived in writing by the HOST Deputy Director or their designee.
5. Budget modification requests are limited to two per each fiscal year of a contract agreement term. Exceptions to this limit may be made by the HOST Deputy Director or their designee.

G. Contract Amendments

1. All contract modifications that increase or decrease award amount, alter the contract term date and/or change the scope of work will require an amendment to this Agreement executed in the same manner as the original Agreement.

H. Financial Management Systems

The Contractor must maintain financial systems that meet the following standards:

1. Financial reporting must be accurate, current, and provide a complete disclosure of the financial results of financially assisted activities and be made in accordance with federal and/or city financial reporting requirements.
2. Accounting records must be maintained which adequately identify the source and application of the funds provided for financially assisted activities. The records must contain information pertaining to contracts and authorizations, obligations, unobligated balances, assets, liabilities, outlays or expenditures, and income. Accounting records shall provide accurate, separate, and complete disclosure of fund status.
3. Effective internal controls and accountability must be maintained for all contract cash, real and personal property, and other assets. Adequate safeguards must be provided on all property, and it must be assured that it is used solely for authorized purposes.
4. Actual expenditures or outlays must be compared with budgeted amounts and financial information must be related to performance or productivity data, including the development of cost information whenever appropriate or specifically required.
5. All HOST contracts will be subject to applicable Uniform Guidance (2 C.F.R. Part

- 200), agency program regulations, and the terms of the agreement will be followed in determining the reasonableness, allowability and allocability of costs.
6. Source documents such as cancelled checks, paid bills, payrolls, time and attendance records, contract documents, etc., shall be provided for all disbursements. The Contractor will maintain auditable records, i.e., records must be current and traceable to the source documentation of transactions.
 7. The Contractor must properly report to Federal, State, and local taxing authorities for the collection, payment, and depositing of taxes withheld. At a minimum, this includes Federal and State withholding, State Unemployment, Worker's Compensation (staff only), City Occupational Privilege Tax, and FICA.
 8. A proper filing of unemployment and worker's compensation (for staff only) insurance shall be made to appropriate organizational units.
 9. The Contractor will be responsible for all Disallowed Costs.
 10. The Contractor may be required to engage an audit committee to determine the services to be performed, review the progress of the audit and the final audit findings, and intervene in any disputes between management and the independent auditors. The Contractor shall also institute policy and procedures for its sub recipients that comply with these audit provisions, if applicable.

I. Procurements

1. The Contractor shall follow the City Procurement Policy to the extent that it requires that at least three (3) documented quotations be secured for all purchases or services supplies, or other property that costs more than ten thousand dollars (\$10,000) in the aggregate.
2. The Contractor will ensure selected vendor or proposer has required insurance once the Contractor identifies a successful vendor or proposer.
3. The Contractor will maintain records sufficient to detail the significant history of procurement. These records will include but are not limited to the following: rationale for the method of procurement, selection of contract type, contractor selection or rejection, and the basis for the contract price.
4. For contracts subject to federal agreements, if there is a residual inventory of unused supplies exceeding five thousand dollars (\$5,000) in total aggregate upon termination or completion of award, and if the supplies are not needed for any other federally sponsored programs or projects the Contractor will compensate the awarding agency for its share.

J. Monitoring Requirements

1. Monitoring may be performed by the program area, contract administration and financial services throughout the term of the agreement. Contractor will be notified in writing 30 days prior to facilitation of contract monitoring.
2. Program or Managerial Monitoring: The quality of the services being provided and the effectiveness of those services addressing the needs of the program. This may include reviewing the current spending and outcomes to date for the contract.

3. **Contract Monitoring:** Review and analysis of current program information to determine the extent to which contractors are achieving established contractual goals. HOST will conduct performance monitoring and reporting reviews. This includes reviewing the current spending and outcomes to date for the contract. City staff will address any performance issues and require a corrective action plan to resolve concerns.
4. **Compliance Monitoring:** Will ensure that the terms of the contract document are met, as well as Federal, State and City legal requirements, standards, and policies.

K. Records Retention

1. The Contractor must retain for three (3) years financial records pertaining to the contract award. The retention period for the records of each fund will start on the day the single or last expenditure report for the period, except as otherwise noted, was submitted to the awarding agency.
2. The awarding agency and the Comptroller General of the United States, or any of their authorized representatives, shall have the right of access, upon reasonable notice, to any pertinent books, documents, papers, or other records which are pertinent to the contract, to make audits, examinations, excerpts, and transcripts.

L. Contract Close-Out

1. All Contractors are responsible for submitting a final invoice marked “Final Invoice” and any required performance and outcome reports to HOST by the required due dates outlined in this Contract.
2. HOST will close out the Contract when it determines that all applicable administrative actions and all required work of the contract have been completed. If Contractor fails to perform in accordance with this Agreement, HOST reserves the right to unilaterally close out a contract, “unilaterally close” means that no additional money may be expended against the contract.

M. Collection of Amounts Due

1. Any funds paid to a Contractor in excess of the amount to which the Contractor is determined to be entitled under the terms of the award constitute a debt to the City and County of Denver, if not paid within a reasonable period after demand HOST may:
 - a. makes an administrative offset against other requests for reimbursements.
 - b. withholds advance payments otherwise due to the Contractor; or
 - c. other action permitted by law.
2. The Contractor shall participate, when applicable, in HOST provided staff training sessions in the following financial areas including, but not limited to Budgeting and Cost Allocation Plans, and Invoicing Process.

IX. FUNDS WILL BE USED TO

- A. Provide rental and utility assistance to City and County of Denver residents at or below

- 80% of the Area Median Income who have experienced a financial hardship.
- B.** Provide case management support to eligible TRUA applicants who express interest in receiving this assistance.
 - C.** Provide personnel and administrative funding to administer the program.

Contract	Amount
Base	\$622,137.00
1 st Amendment	\$251,500.00
2 nd Amendment	\$875,000.00
3 rd Amendment	\$778,755.00
Total Amount	\$2,527,392.00

X. Budget

Contract Program Budget Summary							
Contractor Name:	Jewish Family Service of Colorado						
	Temporary Rental and Utility Assistance (TRUA)			City Contract #:		HOST 202579850	
Project :							
Budget Term:	1/1/2024 - 5/31/2026						
Program/Fiscal Year:	2024	2025	2025				
	2024 Affordable Housing Property Tax HOST Funding (1/1/24-3/31/2025)	2025 Affordable Housing Property Tax HOST Funding (1/1/25-5/31/26)	2025 DHS Funding (1/1/25-12/31/25)	Total Costs requested from HOST	Agency Total		Budget Narrative
Budget Category							
Personnel: Job Title	Amount	Amount		HOST Total	Amount	%	
EHAP Team Supervisor and Case Manager	\$33,299	\$20,475	\$36,182	\$89,956	\$150,954	59.59%	Full time, salaried employee (1) will be reimbursed at cost for work on this contract. HOST will not pay for bonuses, severances, or payouts of leave when an employee separates from their job. Please refer to the scope of work section Financial Administration-Payroll and Fringe Benefits. The EHAP Case Manager/Team lead provides direct guidance, performs case management, and helps to proactively troubleshoot issues that affect case managers to ensure timely and high-quality support is provided to clients.
Case Managers	\$96,099	\$97,500	\$98,658	\$292,257	\$594,090	49.19%	Full-time, hourly employees (5) will be reimbursed at cost for work on this contract. JFS's Homeless Prevention case managers work closely with each client to develop success plans, offer financial assistance, and assess their needs, connecting them to resources within JFS and with other service providers. JFS maintains a dedicated team of five full-time case managers assigned to this contract.
Director of Community Resources for Stability	\$13,303	\$1,148	\$14,497	\$28,948	\$245,550	11.79%	Full time, salaried employee (1) will be reimbursed at cost for work on this contract. The CRS Director is responsible for overseeing and guiding the implementation of the TRUA program, ensuring that all aspects of the program adhere to organizational goals and regulatory requirements.
Housing Stability Programs Manager	\$28,445	\$23,900	\$24,091	\$76,436	\$169,074	45.21%	Full time, salaried employee (1) will be reimbursed at cost for work on this contract. The Housing Stability Programs Manager is responsible for directing the day-to-day operations of the Housing Stability Programs, including overseeing team performance and providing supervision to Team Leads. This role involves ensuring that grant implementation and reporting comply with all relevant regulations and guidelines.
Data and Programs Specialist	\$0	\$11,785	\$11,023	\$22,808	\$106,298	21.46%	Full time, salaried employee (1) will be reimbursed at cost for work on this contract. The CRS Data and Programs Specialist plays a crucial role in managing and reviewing TRUA (Temporary Rental Utility Assistance) applicants, ensuring that all documentation and records are thoroughly examined for accuracy and compliance.
Payables Specialist	\$0	\$10,448	\$0	\$10,448	\$72,571	14.40%	Full time, salaried employee (1) will be reimbursed at cost for work on this contract at 20% of this salaried position's time. The Assistance Payable Specialist ensures the timely and accurate processing of financial assistance payments to landlords, utility providers, and other approved vendors. This role is critical to maintaining compliance with grant requirements and internal financial controls. Importantly, this position directly supports TRUA client care, as check processing often requires urgent turnaround to prevent eviction, utility shutoff, or other housing crises. The specialist works closely with program staff to prioritize and expedite time-sensitive payments, ensuring that vulnerable households receive assistance when they need it most.
Total Salary:	\$171,146	\$165,256	\$184,451	\$520,853	\$1,338,537	38.91%	
Fringe Benefits	\$26,845	\$59,350	\$15,549	\$86,195	\$267,707	32.20%	Fringe benefits and payroll taxes (Fringe) will be reimbursed at cost or at the Federally Approved Fringe Rate. To receive a Fringe percentage, a contractor must provide a Federally Approved Fringe Rate letter or flat rate percentage for contracted staff. Please refer to the scope of work section Financial Administration-Fringe Benefits.
Total Salary and Fringe Benefits:	\$197,991	\$224,606	\$200,000	\$607,048	\$1,606,244	37.79%	
Other Direct Costs	Amount	Amount		Subtotal	Amount	%	

Budget Category	2024 Affordable Housing Property Tax HOST Funding (1/1/24-3/31/2025)	2025 Affordable Housing Property Tax HOST Funding (1/1/25-5/31/26)	2025 DHS Funding (1/1/25-12/31/25)	Total Costs requested from HOST	Agency Total		Budget Narrative
Direct Client Assistance	\$626,349.00	\$1,145,103	\$0	\$1,771,452	\$2,399,388	73.83%	Provide financial support to at least 185 clients throughout the full contract term (serving 85 clients in 2024 and 100 in 2025). Eligible costs may include assistance with utilities, security deposits, application fees, other TRUA-eligible direct assistance costs/fees, short-term rent, medium-term rent, and rental arrears. Utilities assistance includes fees for gas, electric, and water, with payments made directly to the utility provider.
Mileage	\$1,500	\$1,200	\$0	\$2,700	\$4,000	67.50%	TRUA clients often require hand-delivery of checks to prevent eviction, making mileage reimbursement essential to cover the fuel costs associated with these deliveries. Additionally, funds will be used to offset travel expenses for case managers attending in-person meetings with clients, ensuring effective support and service delivery. Reimbursement of staff mileage at approved IRS reimbursement rate (currently \$0.67 per mile) at an average of 86 miles per week.
Program Expenses and Supplies	\$25,316	\$16,500	\$0	\$41,816	\$58,698	71.24%	Covers a portion of the costs associated with essential program and case management tools, including case management software for client tracking and reporting, communication software to facilitate client interactions, and DocuSign for secure document processing. This line item also includes necessary office supplies and materials to support effective program operations and client service delivery..
Total Other Direct Costs	\$653,165	\$1,162,803	\$0	\$1,815,968	\$2,462,086	73.76%	
Total Salaries, Fringe and Other Direct Costs	\$ 851,156.00	\$ 1,387,409.00	\$ 200,000.00	\$ 2,423,016.00	4,068,330	59.56%	
Indirect Costs							
Indirect Costs	\$22,481.00	\$66,346	\$0	\$88,827	\$460,517	19.29%	Indirect for year one (2024) calculated upto 10 % of Salaries, Fringe and Other Direct Costs. Indirect for year two (2025) calculated up to 15% of Salaries, Fringe and Other Direct Costs.
Grand Total	873,637.00	1,453,755.00	200,000.00	2,527,392.00	4,528,847.40	55.81%	