



Citizen Oversight Board 2023 Annual Report

Presenter: Julia Richman, Chair
April 17, 2024

Roadmap:

1. The COB's Mission
2. Looking Back:
 - a) COB in 2023
 - b) Safety Agencies in 2023
3. Looking Forward:
 - a) Recommendations for 2024
 - b) COB's Plans for 2024

Charter Responsibilities:

1. Oversee the Office of the Independent Monitor
 - a) Assess the effectiveness of the monitor's office
 - b) Select and manage the head of the office
2. Make recommendations to Public Safety
 - a) Policy level
 - b) Case-specific
3. Address any other matters of community concern

COB in 2023:

- Hired Independent Monitor Lisabeth Pérez Castle
- Finalized our 2023-2024 Strategic Plan
- Updated ordinance around appointment process and stipends
- Updated our bylaws
- Created a brochure and several short promotional videos
- Issued one statement and three letters
- Held 22 Board meetings (13 with public safety leaders).
- Welcomed three new members (+ three re-appointed members)

Safety Agencies in 2023:

- The City paid over \$17.6 million to settle at least 38 lawsuits and two judgments related to public safety departments.
- Grand opening of the Assessment-Intake-Diversion Center.
- Sheriff Department began providing tablets to those in custody.
- Sheriff Department issued body worn cameras to all deputies
- Audio is now included in all body worn camera buffer recordings
- Lots of new online dashboards with up-to-date data
- Public can now request STAR-only responses to 911 calls (if eligible)
- Denver 911 staffed up and implementing new technology
- Mayor's House 1000 program (now "All In Mile High")

Board Concerns:

DSD:

- Enforcement Authority
- Denver Health
- Reversal of some reprimands
- Staffing levels
- Bumpy bodycam roll-out

DPD:

- Over \$17 million in settlements and judgements
- Use of Force Review Board members
- Complaint closure letters
- OIM access to incident footage

DOS:

- Unstable AIU leadership
- Administrative timeliness case
- Settlement Oversight

STAR:

- Community concerns about co-response with police
- Lacking strategic leadership

Board Recommendations:

DSD:

- Continue to focus on staffing
- Create a dashboard for Denver Health's performance metrics
- Implement prior recommendations related to Denver Health's treatment policies and medical complaints.

DPD:

- Seat new Use of Force Review Board members
- Update complaint closure letters
- Give OIM proactive access to use of force footage

DOS:

- Acquire public-facing complaint module
- Create public discipline database
- Increase Halfway House capacity
- Maximize impact of the AID Center
- Amplify & support the CPCC's work

Multiple/Other:

- Create a strategic roadmap for the STAR program and then fund it.
- Demonstrate compliance with settlement terms related to public safety policy/practice/deliverables.

Questions?

Contact Us:

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