ORDINANCE/RESOLUTION REQUEST
Please email requests to the Mayor's Legislative Team
at MileHighOrdinance@DenverGov.org by **3:00pm on Monday.** Contact the Mayor's Legislative team with questions

**Date of Request:  9/14/2021**

**Please mark one:**         ☐ **Bill Request**         **or**         ☒ **Resolution Request**

**1. Type of Request:**

☒ **Contract/Grant Agreement**   ☐ **Intergovernmental Agreement (IGA)**   ☐ **Rezoning/Text Amendment**

☐ **Dedication/Vacation**          ☐ **Appropriation/Supplemental**          ☐ **DRMC Change**

☐ **Other:**

**2. Title:** (Start with *approves, amends, dedicates*, etc., include <u>name of company or contractor</u> and indicate the type of request: grant acceptance, contract execution, contract amendment, municipal code change, supplemental request, etc.)

> Approves a contract with World Wide Technology, LLC. for $5,000,000 and for five years to provide On-Call Professional Services related to Cisco hardware and software supporting the City's data networks

**3. Requesting Agency:**   Technology Services

**4. Contact Person:**

| Contact person with knowledge of proposed ordinance/resolution | Contact person to present item at Mayor-Council and Council |
|---|---|
| Name: Sean Greer | Name: Joe Saporito |
| Email: sean.greer@denvergov.org | Email: joseph.saporito@denvergov.org |

**5.    General description or background of proposed request. Attach executive summary if more space needed:**

The City maintains a metropolitan area network ("City Network") that provides services to all City sites (50 agencies (250 sites)).  The City Network provides connectivity, transport for data, wireless, video and voice (including a clustered Cisco Call Manager for IP Telephony).  It is designed and maintained using Cisco equipment and products. The City also maintains internal data centers, providing compute and storage for the City.

The City Network connectivity is a combination of dark fiber, DSL, and Metro Optical Ethernet. It operates 24x7x365 and carries a number of mission critical functions, including public works traffic and cloud applications, as well as life safety and physical security networks.

Through a solicitation process, Technology Services has awarded World Wide Technology who will act as a partner that employs Cisco technical resources (Professional Services)that are able to work on and install all Cisco products and related services within the City infrastructure.

Examples would be:
- Architecture, design for cisco networking, server, storage and voice system
- Major upgrades to the voice system supporting the city call centers (i.e. 311 and DHS) and 911 services
- Upgrade planning assistance for compatibility across all city infrastructure
- Automation of datacenter services
- Staff augmentation
- Architecture, Design, and Implementation of Virtual Server Platforms

**6.    City Attorney assigned to this request (if applicable):**  Steve Hahn

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*To be completed by Mayor's Legislative Team:*

Resolution/Bill Number:  RR21 1084                         Date Entered: _____

7. **City Council District:** N/A - Citywide

8. **\*\*For all contracts, fill out and submit accompanying Key Contract Terms worksheet\*\***

## Key Contract Terms

**Type of Contract: (e.g. Professional Services > $500K; IGA/Grant Agreement, Sale or Lease of Real Property):**

Standard Expenditure contract exceeding $500,000

**Vendor/Contractor Name:** World Wide Technology, LLC.

**Contract control number:** TECHS-202159479

**Location:** Citywide

**Is this a new contract?** ☒ **Yes** ☐ **No**   **Is this an Amendment?** ☐ **Yes** ☒ **No**  **If yes, how many?**

**Contract Term/Duration (for amended contracts, include <u>existing</u> term dates and <u>amended</u> dates):**

8/1/2021 - 8/1/2026        Duration: 5 years

**Contract Amount (indicate existing amount, amended amount and new contract total):**

| *Current Contract Amount (A)* | *Additional Funds (B)* | *Total Contract Amount (A+B)* |
|---|---|---|
| $5,000,000 | N/A | $5,000,000 |

| *Current Contract Term* | *Added Time* | *New Ending Date* |
|---|---|---|
| 8/1/2021 - 8/1/2026 | N/A | N/A |

**Scope of work:**

Vendor will provide technical resources on an on-call basis.

**Was this contractor selected by competitive process?**        Yes            **If not, why not?**

**Has this contractor provided these services to the City before?** ☐ **Yes** ☒ **No**

**Source of funds:** Technology Services Operational Funds

**Is this contract subject to:** ☐ **W/MBE** ☐ **DBE** ☐ **SBE** ☐ **XO101** ☐ **ACDBE** ☒ **N/A**

**WBE/MBE/DBE commitments (construction, design, Airport concession contracts):  N/A**

**Who are the subcontractors to this contract?  N/A**

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