

ORDINANCE/RESOLUTION REQUEST

Please email requests to the Mayor's Legislative Team
at MileHighOrdinance@DenverGov.org by 9 **a.m. Friday**. Contact the Mayor's Legislative team with questions

Date of Request: 11/22/23

Please mark one: Bill Request or Resolution Request

1. Type of Request:

- Contract/Grant Agreement Intergovernmental Agreement (IGA) Rezoning/Text Amendment
 Dedication/Vacation Appropriation/Supplemental DRMC Change
 Other:

2. Title: (Start with *approves, amends, dedicates*, etc., include name of company or contractor and indicate the type of request: grant acceptance, contract execution, contract amendment, municipal code change, supplemental request, etc.)

Amends a contract with WellPower by adding \$935,986 for a new total of \$3,213,553 and one year for a new end date of 12-31-2024 to continue to provide clinicians for the Support Team Assisted Response (STAR) program, citywide (ENVHL-202371478-02/ENVHL-202160835-02).

3. Requesting Agency:

Denver Department of Public Health & Environment

4. Contact Person:

Contact person with knowledge of proposed ordinance/resolution (e.g., subject matter expert)	Contact person for council members or mayor-council
Name: Marion Rorke	Name: Will Fenton
Email: marion.rorke@denvergov.org	Email: William.fenton@denvergov.org

5. General description or background of proposed request. Attach executive summary if more space needed:

The purpose of the Support Team Assisted Response (STAR) Program is to respond to low-risk behavioral health calls with an EMT/Paramedic and a Licensed Behavioral Health Clinician (or Unlicensed Behavioral Health Clinician under supervision) to de-escalate and connect residents in distress with appropriate services, including wraparound services through the STAR community coalition following encounters with a STAR van. STAR vans provide a broad range of no-cost services such as providing information and referrals, crisis intervention, counseling, transportation, and social service needs. The City and County of Denver wishes to contract with WellPower to provide clinical staff for the van.

6. City Attorney assigned to this request (if applicable):

Breena Meng

7. City Council District:

All

8. ****For all contracts, fill out and submit accompanying Key Contract Terms worksheet****

To be completed by Mayor's Legislative Team:

Resolution/Bill Number: _____

Date Entered: _____

Key Contract Terms

Type of Contract: (e.g. Professional Services > \$500K; IGA/Grant Agreement, Sale or Lease of Real Property):

Vendor/Contractor Name (including any dba's):

Mental Health Center of Denver dba WellPower

Contract control number (legacy and new):

ENVHL-202371478-02/ENVHL-202160835-02

Location: Citywide

Is this a new contract? Yes No **Is this an Amendment?** Yes No **If yes, how many?** 2

Contract Term/Duration (for amended contracts, include existing term dates and amended dates):

Existing: 11/1/2022-12/31/2023

Amended: 1/1/2022-12/31/2024

Contract Amount (indicate existing amount, amended amount and new contract total): \$3,213,553

<i>Current Contract Amount</i> (A)	<i>Additional Funds</i> (B)	<i>Total Contract Amount</i> (A+B)
\$2,277,567	\$935,986	\$3,213,553

<i>Current Contract Term</i>	<i>Added Time</i>	<i>New Ending Date</i>
1/1/2022-12/31/2023	1 year	12/31/2024

Scope of work:

1. The STAR Van Clinicians will:
 - A. Provide de-escalation, connection, and system navigation for individuals, in the city and county of Denver, through triaged calls from the STAR dedicated phone number, the Public Safety non-emergency line or 911 Emergency Services.
 - B. Assist in supporting the self-identified needs of individuals served. This includes but is not limited to:
 - a. Access to low barrier treatment options.
 - b. Connection (or reconnection) to service providers or safe locations identified by the individual.
 - c. Transport to identified supports as needed.
 - d. Referral and connection to additional resources that can be utilized for support and system navigation post crisis provided through STAR community coalitions.
2. Deploy response teams that include, but are not limited to, Licensed Behavioral Health Clinicians (or Unlicensed Behavior Health Clinicians under supervision).
3. Be available for 16 hours daily (7 days per week) based on assessed need, with current staffing levels.
 - a. There are limited exceptions for staff availability, which may cause a slight reduction in community response:
 - i. Clinical staff will attend bi-weekly (every other week) team meetings, governed by the WellPower Clinical Manager, which can last up to 2 hours, and may include pre-planned trainings
 - ii. STAR Clinicians are required to attend a 1-hour individual clinical supervision meeting, in compliance with clinical ethical standard practice. Clinical supervision will be scheduled with minimal reductions in STAR van service.
 - iii. Clinical staff will attend on-going trainings that provide them with continuing education regarding their clinical work and/or trainings related to vicarious trauma (or similar trainings), and/or professional development. The trainings will be scheduled to have a minimal impact on community response but may require modified schedules for STAR van availability.

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- iv. All clinical staff are required to attend WellPower all-staff meetings, and team building practicums 3 (three) times per year, for at least a half day for each session.
 - b. WellPower will ensure adequate staffing to accommodate training and professional development activities for staff with minimal, if any, interruption to van service
 - c. WellPower will inform the Denver Department of Public Health and Environment (DDPHE), and STAR program partners before any planned reduction in availability due to staff training, engagement, and/or wellness needs when possible. In instances where there is not 30 days notice, WellPower will inform DDPHE and STAR program partners upon learning of the planned reduction in availability
4. WellPower will:
- a. Provide STAR van clinical staff with training that includes best practices related to required activities of the team, including cultural responsiveness training specific to populations served, universal precautions, and biohazard waste disposal. DDPHE staff may review and recommend changes to training curriculum if they differ from recommended practices. Additional trainings may include, but are not limited to: verbal de-escalation; diversity, equity and inclusion; non-violent crisis intervention; and targeted learning on underserved and underrepresented marginalized populations present in the City and County of Denver, which includes LGBTQI+, BIPOC, IDD populations, and youth.
 - b. Additional trainings may be offered to WellPower, as a STAR program partner, with curriculum approved in advance by Clinical Manager.
 - c. Secure any protected health information resulting from service delivery according to applicable federal, state and local law and rules, with robust policies and procedures in place to maintain the confidentiality of protected health information.
 - d. Deliver telehealth services via encrypted technology compliant with HIPAA.
 - e. Have signed and dated confidentiality agreements for all staff and volunteers on file.
 - f. Hold in confidence proprietary data or confidential information that may be owned or controlled by the City or may be owned or controlled by other governmental entities and is collected in the performance of services. Vendor may only use this data and confidential information for the performance of services. Vendor will be required to handle, maintain, and protect all such data or information in accordance with any applicable local, state or federal laws, rules or regulations that may apply.
 - g. Participate in formative and process evaluation as part of the ongoing activities of the STAR program.

Was this contractor selected by competitive process?

If not, why not?

Yes.

Has this contractor provided these services to the City before? Yes No

Yes, this is an amendment to an existing contract.

Source of funds:

General Fund

Is this contract subject to: W/MBE DBE SBE XO101 ACDBE N/A

WBE/MBE/DBE commitments (construction, design, Airport concession contracts):

Who are the subcontractors to this contract?

N/A

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