SUMMARY:

Dynamic Healthcare Leader and Management Professional with a proven track record of building operational change. Strategic leader who orchestrates innovative new program development, maximizes fiscal opportunities, and optimizes operational efficiency. A forward thinking leader who possesses the ability to set creative vision and lead change.

PROFESSIONAL EXPERIENCE:

Chief Paramedic April 2016-Present

Organizes and directs the activities of the Paramedic Division including Operations, Education, Communications and Administration. Oversight of EMS command staff and specialized staff to ensure operational efficiency. Establishes organizational goals; evaluates programs to ensure effectiveness; and establishes and maintains relationships with Denver Metro agencies. Manages finances and develops strategic plans for the Paramedic Division to meet the future needs of the community.

- Extensive knowledge of emergency medical services principles and techniques, laws, regulation, and ordinances.
- Extensive knowledge of managing emergency medical response system major incidents.
- Successfully manages a high performance EMS system with over 300 employees, responding to over 120,000 EMS calls annually, while working within the confinement of a \$28m budget

Deputy Chief Paramedic

November 2014-April 2016

Denver Health and Hospital Authority- Paramedic Division

Denver, CO

Responsible for the oversight of all aspects of the Paramedic Division's Administration to include: Budget/Finance, Fleet, Equipment and Supplies, Internal and External Training and Education, and all Business Development activities and planning for the Paramedic Division. Accountable for the oversight of operations management functions and activities to ensure that business is operated in a legal and efficient manner that provides maximum support to the Denver Health Paramedic Division mission. Accountable for developing short and long range planning of operational needs to ensure smart growth, negotiation and execution of vendor contracts, and oversight of FML, Workers Compensation, and USERRA laws.

- Successfully executed the expansion of Denver Health Paramedics with the Denver Fire Department into the City of Englewood.
- Accomplished a \$1.1M net income while implementing City of Englewood the expansion, and a general growth expansion totaling an increase of 14% in FTE's.
- Guided the Critical Care Transport Program and Fleet Services to Tier I, and Paramedic Division to a Tier II Employee Engagement status using StuderGroup and 4DX tools and principles.
- Lean Academy Faculty

Assistant Chief Paramedic

January 2009-November 2014

Denver Health and Hospital Authority- Paramedic Division

Denver, CO

Managed the operations budget, and facilitates increased revenue capture through process improvement. Responsible for human resource management of greater than 240 employees to include payroll, FML, and policy/procedure enforcement. Oversight of the City's EMS system of 90,000 plus responses and directs management of unit hour utilization, response time compliance, and overflow rate.

- Worked in collaboration with the Chief Paramedic and Medical Director to successfully meet Paramedic Division objectives and ensure smart growth.
- Reduced operational cost by \$1,500,000 while increasing revenue in excess of \$2,000,000 utilizing LEAN principles.
- Accountable for day-to-day and process improvement as related to operational and administrative areas.

Captain April 2007-January 2009

Denver Health and Hospital Authority- Paramedic Division

Denver, CO

Responsible for system management and daily operations of a high-performance EMS system responding to 80,000 E-911 calls annually. Developed the Planning and Preparedness program for medical coverage of special events, as well as response to Biological, Nuclear, Incendiary, Chemical, and Explosives (BNICE) events.

- Medical Branch (ESF-8) Chief Planning Officer for the Democratic National Convention.
- Primary author of the Democratic National Convention Medical Plan.
- Developed the first CHEMPack deployment protocol adopted by the Colorado Department of Public Health and presented to the US Department of Heath and Human Services.

Senior Paramedic

September 1999-April 2007

Denver Health and Hospital Authority- Paramedic Division

Denver, CO

Extensive pre-hospital career with experience in all operational levels, to include training of new paramedics and employees. Experienced in numerous extra duty assignments within the Paramedic Division, to include the Denver 911 Communications Center, Denver International Airport, special event venues, and membership on the nation's first All Terrain Medical Unit (A.T.M.U) bike team.

- Emergency Medical Dispatch and Tri-Tech CAD proficient
- Founding member of the Tactical Emergency Medical Services Team (TEMS) providing EMS coverage for Denver S.W.A.T., FBI-Hostage Rescue Team, and the US Secret Service.
- Awarded numerous commendations demonstrating strong, sustainable, interagency relationships.

Paramedic

January 1998-September 1999

Denver Health and Hospital Authority- Paramedic Division

Denver, CO

Functioned as an Emergency Medical Technician-Paramedic in a dedicated 911 system exceeding 70,000 EMS calls annually. Utilized Denver Metro protocols with medical control through Denver Health Medical Center, Rocky Mountain Regional Level 1 Trauma Center.

EDUCATION:

Master of Business Administration

May 2010

Regis University, Denver CO

Bachelor of Science, Marketing & Communications

December 2007

Regis University, Denver CO

Airman Leadership School

June 1994

Peterson AFB, Colorado Springs, CO

Non-Commissioned Officers Candidate School

April 1994

Peterson AFB, Colorado Springs, CO

MILITARY EXPERIENCE:

United States Air Force

August 1987-June 1994

Computer, Network, Switching and Cryptographic Systems Specialist

- Honorable Discharge
- Served in support of Operation Desert Shield/Storm
- Awarded AF Achievement Medal, AF Outstanding Unit w/10LC, AF Good Conduct w/10LC, National Defense Service Medal, AF Longevity Svc Award Ribbon, NCO Military Education Graduation Ribbon w/10LC, AF Training Ribbon

PROFESSIONAL CERTIFICATIONS:

Emergency Medical Dispatch- Certificate October 2005

Denver Health Medical Center

Emergency Medical Technician- Paramedic CertificateOctober 1996

Colorado Department of Health

Computer Systems Replacement Training- USAF CSSM March 1991

GTE, Needham, MA

Electronics and Switching Systems Training February 1988

United States Air Force, Keesler AFB, MS

PROFESSIONAL MEMBERSHIPS:

American College of Healthcare Executives- Member

Emergency Medical Services Association of Colorado- Member

International Association of EMS Chiefs (IAEMSC)- Member

National EMS Management Association- Member

COMMUNITY INVOLVMENT:

10th Mountain Division- Volunteer

Castle Rock Cougars- Asst. Coach, Youth Lacrosse Program

Douglas County Dolphins- Asst. Coach, Arapahoe Youth League Football

Southeast Christian Church- Community Activities