



Transition from Jail to Community Collaborative

Report for Quarter Two 4/1/2019 – 6/30/2019

Contract ENVHL 2018-45441-00

Narrative Questions from Scope of Services (Exhibit A, page 5):

1. Jail Service Information and Community Service Information:

Transition from Jail to Community Collaborative provides individuals incarcerated in the Denver City and County Jails pre and post release re-entry services and opportunities to achieve success. TJCC staff begin contact with individuals in the jails through presenting TJCC program information in jail pods, facilitating Behavioral Health psychoeducation classes and Vocation classes, responding to kites (inmate communications), and through referrals from jail staff. Individuals getting released are encouraged to continue programming at the TJCC office where they can continue services received in the jails as well as receive individualized case management, peer mentorship, behavioral health therapy, DUI classes, Vocation case management, and other supportive services. Long term goals of the program is to decrease recidivism.

2. Number of new clients enrolled and completed intakes by referral type:

588 new clients were enrolled in pre-release services

- Referrals were made from the DSD Programs team or TJCC pod presentations

88 new clients were enrolled in post-release services

- Referrals were made from TJCC staff/programming and jail staff during pre-releases services

3. Number of continuing clients by number and type of service:

Within this first quarter 88 individuals continued with TJCC services after being released from the Denver County Jail or Downtown Detention Center. Clients engage in integrative services including case management, vocational services, behavioral health, peer mentorship, etc..

4. Average length of stay and type of discharge:

TJCC Post-release Services

- 20 clients discharged
- Discharge types:
 - One Time Service
 - Unable to Contact
 - Moved
 - Chose Not to Participate
 - Withdrawal from Program
 - Non-Compliant

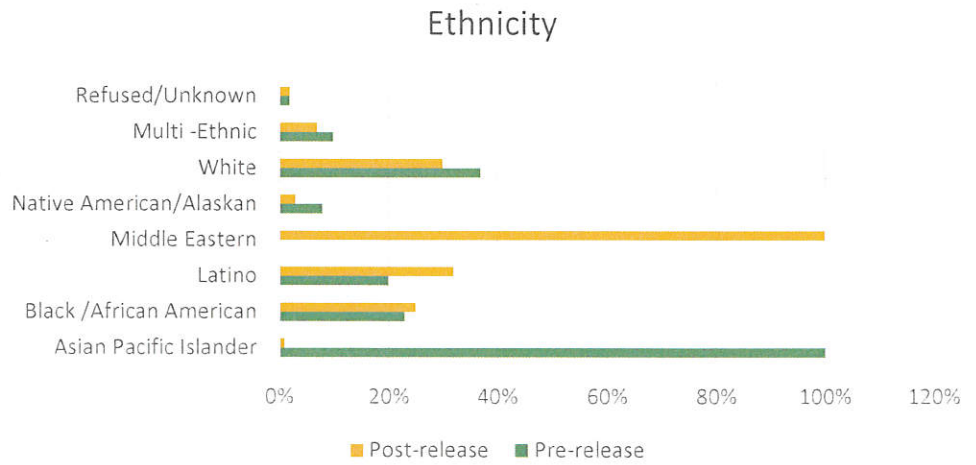
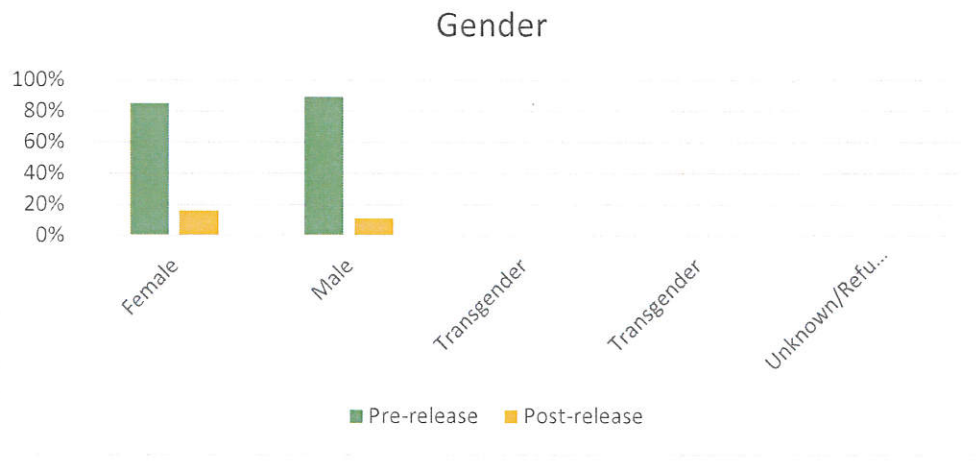
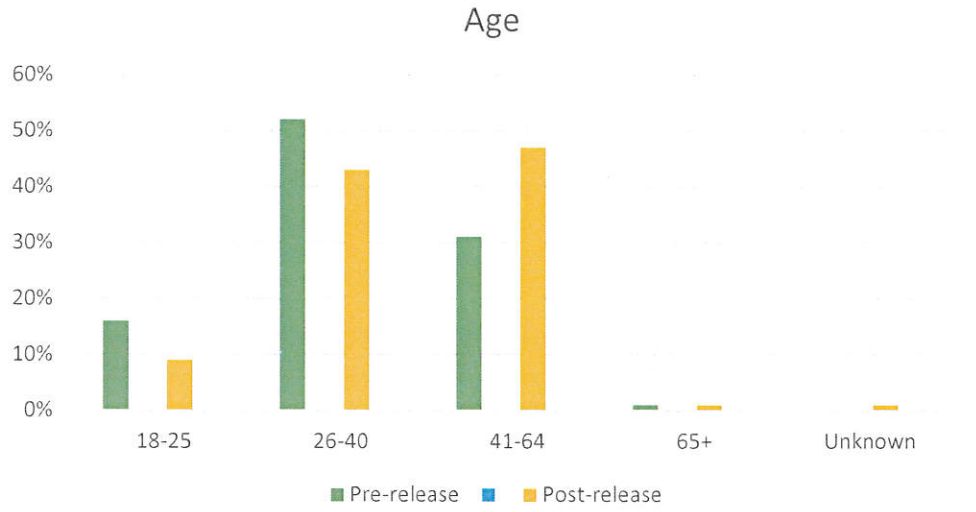
TJCC Pre-release Services

- 14 clients discharged
- Discharge types:
 - Released
 - One time Service
 - Unknown

TJCC was working with DDPHE to determine what modifications to increase tracking “Average Length of Stay” within the RTS system can be made at this time. It was determined that no major modifications to the RTS program would be made, due to DDPHE’s decision to move to a new database system by 1/1/2020.



5. General profile of client served by age, ethnicity, and gender:

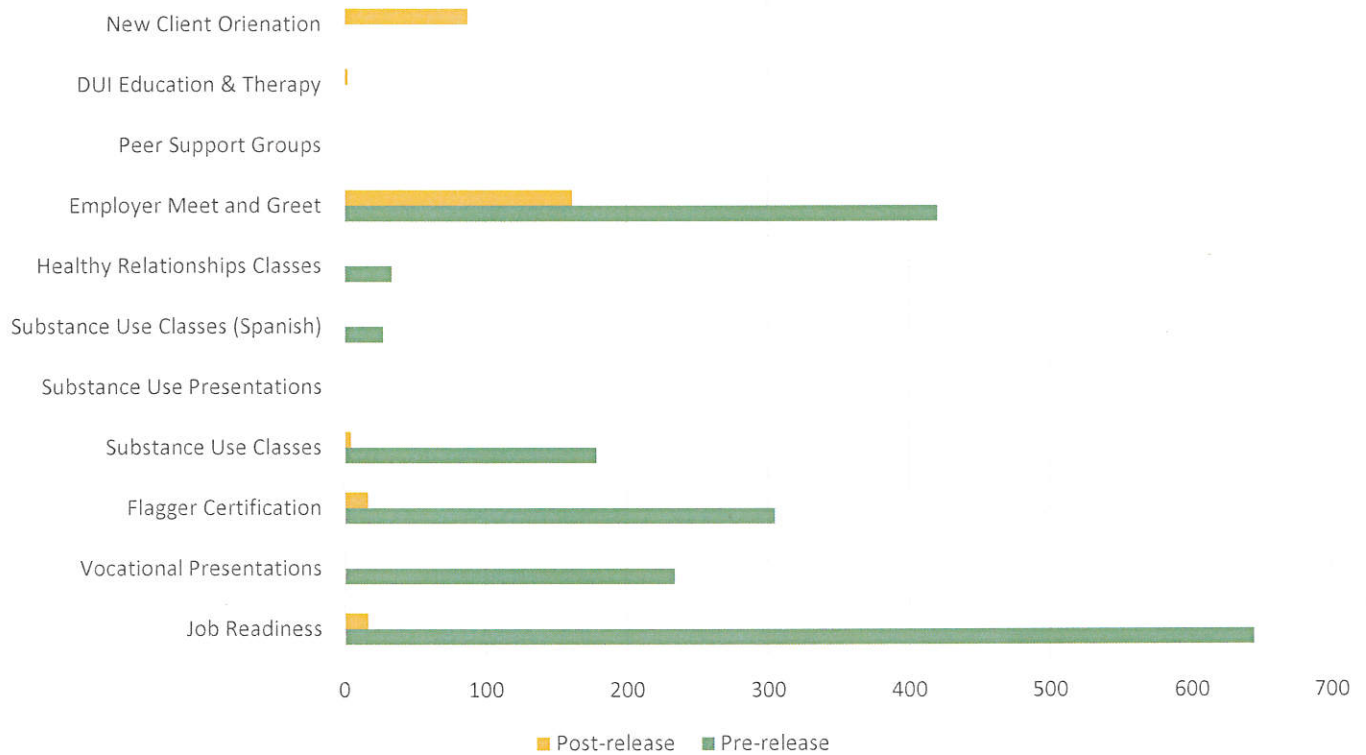




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6. Number of classes/groups provided, attendance and completion rates by type of class; definition of completion:

Classes/Groups



Pre-release Individuals attended Classes/Groups:

Job Readiness	645
Vocation Presentations	234
Flaggers Certification	216
Substance Use Classes	179
Substance Use Classes (Spanish)	28
Healthy Relationships Classes	34
Employer Meet and Greet	421

Post-release Individuals attended Classes/Groups:

Job Readiness	17
Flaggers Certifications	17
Peer Support Groups	--
Employer Meet and Greet/Job Fair	162
DUI & Relapse Prevention Groups	5
New Client Orientation	88

TJCC provides a wide variety of groups and class types to meet the needs of clients. Completion is defined by each class/group. E.g., Flaggers Certifications are one-time classes where clients complete a final exam and receive their certificate, whereas DUI groups are ongoing for clients to complete their court mandated requirements.



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TJCC Services Overview:



Vocation Assistance



	Downtown Detention Center	Denver County Jail	TJCC Office	Total Served for Quarter Two
Job Readiness Classes	480	165	17	662
Vocation Presentations	234	-	-	234
Flaggers Certifications	216	89	17	322
Employer Meet & Greets/Job Fairs	345	76	162	583
Obtained Employment	-	-	90	90
Vocation Case Management	-	-	62	62



Behavioral Health



	Downtown Detention Center	Denver County Jail	TJCC Office	Total Served for Quarter Two
Substance Use Classes	-	179	-	179
Substance Use Presentations	-	-	-	-
Substance Use Class Spanish	-	28	-	28
Healthy Relationships Class	-	34	-	34
Individual, Couples, & Family Therapy	-	-	6	6
Substance Use Group Therapy	-	-	2	2
DUI Education & Therapy	-	-	3	3



Other TJCC Services



	Downtown Detention Center	Denver County Jail	TJCC Office	Total Served for Quarter Two
Peer Support Group	-	-	0	0
Case Management	-	-	149	149
Kite Communications	-	-	-	62
TJCC New Client Orientation	-	-	88	88
TJCC Food Pantry	-	-	84	84
Office Visits	-	-	314	314

	Pre-Release Services	Post-Release Services
Total Q2 Unduplicated Clients	1,330	338



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7. Number of individual services by type and number of persons served; number by referral type and level of follow through with engagement:

Please see chart above.

Referrals are made by several sources such as:

- Denver Sheriff Department Staff
- Denver Probation
- Denver Pre-Trial Courts
- Denver’s Public Defenders Office
- Denver Diversion
- Outreach Events (see list below)
- Denver Health Navigators
- TJCC Facebook Page
- CCH/SDLR internal referrals
- TJCC Partner Agencies

8. Average client caseload per case manager:

Current case manager case load

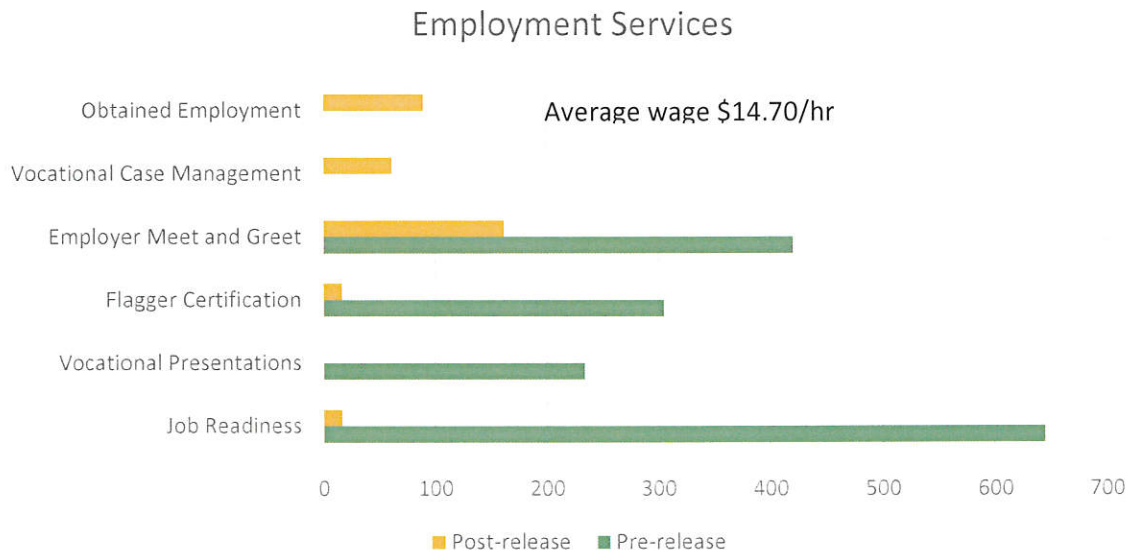
- 50 clients per case manager

Historically, our organizations have caseloads averaging from 35 – 75 per case manager. TJCC will continue to manage the normal caseload size and determine the level of intensity. Higher need cases will be assigned accordingly, and caseload sizes will be distributed per level of need.

9. Track recidivism rates (new arrests) for Denver and statewide using respective online court data systems:

TJCC is working with the Denver Sherriff’s Programs staff and data teams to identify the process to track recidivism rates for TJCC program.

10. Number of persons completing employment services by type, placed in jobs and length of maintaining employment as available:





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Pre-release Individuals Attending Classes/Groups:

Job Readiness	645
Vocation Presentations	234
Flaggers Certification	305
Employer Meet and Greet	421

Post-release Individuals Attending Classes/Groups:

Job Readiness	17
Flaggers Certifications	17
Employer Meet and Greet/Job Fair	162
Vocation Case Management	62

90 unduplicated participants obtained employment during Quarter Two with an average wage of \$14.70.

11. Other reported items that are not captured through data entry may include: Client narratives, accomplishments, areas for improvement, missing process or data items.

- See TJCC Client Success Story
- See Behavioral Health Client Success Story

12. To ensure monthly reporting, staff must enter data in an accurate and timely manner. Regular data integrity checks must be established and maintained:

TJCC has continued to communicate and meet with the Reentry Tracking System (RTS) designers to modify system to ensure correct data is available for reporting. Kevin Kelly, with the Denver Department of Public Health and Environment is facilitating the meetings and approving modifications for RTS. It was determined that no major modifications to the RTS program would be made, due to DDPHE's decision to move to a new database system by 1/1/2020.

Internally, staff are required to enter all data daily/weekly depending on the service. Processes have been put in place to ensure quality and timeliness is monitored and adjusted accordingly when/if needed. TJCC program managers are working with RTS designers to develop data integrity checks within RTS. Monthly program reports are completed and submitted to Servicios de la Raza and Colorado Coalition for the Homeless Directors for regular review of program outcomes.

Exhibit B - Quarterly Progress Report

Section 1: Narrative Report

1. Identify any additional projects/tasks accomplishments completed during this reporting period. Please identify specific outcomes and how they complement any of your goals and/or objectives.

- **1,668 clients** received TJCC services during Quarter Two
- Clients made 314 visits to the TJCC office
- TJCC staff continues to develop and maintain relationships partner agencies and businesses to benefit client services
- TJCC staff continue to respond to client questions and needs through jail kite communications
- Referrals to the Re-Hire and Stout Street Vocational Services



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Post-release Services

- 88 clients attending New Client Orientations provided daily
- 84 clients received food from the TJCC food pantry
- 162 Individuals attended Employer Meet and Greets/Job Fair events
- 17 clients received their Flaggers certification through TJCC trainings
- 2 clients engaged in DUI Education & Therapy
- 6 clients received Individual Therapy
- 0 clients engaged in Peer Support Groups
- 16 Enrollment into the Community Services Block Grant
- STI Testing was available to clients including monthly HIV testing, Chlamydia and Gonorrhea testing as needed
- Clients received benefits acquisition assistance including Medicaid Enrollment, Veterans benefits enrollment, social security benefits, SNAP
- TJCC has partnered with Denver Central Library to host the TJCC Justice Friendly Job Fairs

Pre-release Services

Downtown Detention Center

- 480 individuals attended Job Readiness Classes
- 216 individuals received their Flagger certification through TJCC courses
- 165 individuals attended Vocation Presentations throughout DDC pods
- 345 individuals attended Employer Meet and Greets
- 66 kite communications (total includes DDC and County Jail)

County Jail

- 165 individuals attended Job Readiness Classes
- 89 individuals received their Flagger certification through TJCC courses
- 207 individuals attended Substance Use Classes in English and Spanish
- 34 individuals attended Healthy Relationships Classes
- 162 individuals attended Employer Meet and Greets
- 66 kite communications (total includes DDC and County Jail)

TJCC has successfully accomplished several tasks and projects related specifically to our program goals and objectives. Throughout this report our Q-2 numbers demonstrate that we have exceeded the year one goal of “total number of clients served” through TJCC during this contract period.

In addition, TJCC staff and collaborative partners, Servicios de la Raza and Colorado for the Homeless, have extensively participated in numerous outreach events throughout the Denver Metro Area. Although this program is Denver specific, TJCC encourages other counties to not only refer potential clients and their families but be aware of how Denver is working and sharing resources with local community



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partners who have the expertise to provide sister services. Below is a list of outreach events and partner organizations that we have given material and provided orientations about TJCC specifically.

Outreach

- Arapahoe County Child Support Service's
- CAAP Conference
- Colorado correctional center- Pre-release class
- Enforcement and Community Relations Advisory Council
- Denver Parole Computer Lab
- Denver Works
- Department of Corrections Re-Entry
- Department of Labor
- Fatherhood Initiative Program
- Friday Parole Orientation
- Jefferson County Veteran's Court
- Justice Friendly Job Fair, TJCC at Denver Central Library
- Justice Friendly Job Fair, TJCC at Denver County Jail
- Lakewood Veteran's Court
- South West Denver Safe City Event
- Veteran's Hospital Aurora

Collaborators

- CSBG
- CDOT
- Denver County Probation
- Homeless Veterans Reintegration Program
- Re- Hire Colorado
- REACH Collaboration Meetings
- ReMerg
- RTD
- SDLR CIRC Undocumented License
- SDLR Community Engagement Meeting
- SDLR Gala Committee Meetings
- SDLR La Raza Youth Institute Committee
- SDLR La Raza Youth Program Committee Meetings
- State Capitol Appropriation Committee
- SW Ministries Food & SNAP education
- SW Denver Safe City Event
- Workforce Centers

2. What problems/barriers did the project encounter, if any, within this reporting period that prevented the project from reaching its goals or milestones?

Even though TJCC has encountered some barriers, this has not prevented the project from reaching any of its goals or milestones. With the nimbleness of TJCC, there has been work arounds put in place, so the work continues, and services are being provided.

- TJCC continues working on obtaining a substance use treatment OBH site license at the Denver County Jail in order to resume DUI education services. The application is currently in the City's zoning department.
- Data is being collected to track recidivism. This process of tracking recidivism is an ongoing collaborative effort with DSD and DDPHE.
- TJCC is meeting with the Reentry Tracking System (RTS) developers on a need basis with Kevin Kelly (Denver Department of Public Health and Environment) facilitating meetings. It was determined that no major modifications to the RTS program would be made, due to DDPHE's decision to move to a new database system by 1/1/2020. TJCC is utilizing RTS, however cannot fully access the needed data for reporting without continuous modifications.



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- During Quarter Two, TJCC filled Peer Mentor, Case Manager, and Vocational Specialist positions. Agency and program training began in Quarter Two and will be ongoing with new staff.

TJCC staff met with CPCC, DSD, and DDPHE to review successes, challenges and potential modifications. All parties involved and invested in this project are exploring all areas to ensure we are following the TJC model providing appropriate services. We will look in to incorporating these changes to our 2020 contract year.

- TJCC staff continue to build a strong relationship with DSD programs team, TJCC hosted a lunch and presentation of the TJCC program, orientation process and services. TJCC welcomed questions and feedback from DSD program staff that led to having a case manager once per week at the city and county jail to respond to referrals. This new process will start in July. A monthly resource “swap” meeting was also scheduled to start in July to share resources and align the resources given to clients to be more cohesive between programs.
- To address the need of working towards fidelity of the TJC model, Jeff Holiday decided to start a TJC Steering Committee. The meetings have begun with Jeff Holiday, Kevin Kelly (DDPHE), Cindy Laub (DDPHE), Karen Kindblade (CPCC), Carrie Stanley (DSD Programs), and TJCC representatives Frank, Fabian, Neva and Tammy in attendance. TJC Model, collaboration of DSD and TJCC program, and 2020 contract items were and will continue to be discussed as a part of biweekly meetings.

3. Is the project on track to fiscally and programmatically be completed as outlined in the programmatic agreement?

TJCC is presently on track for exceeding programmatic goals and objectives. Fiscally, we are working with DDPHE staff to adjust the current budget and shift dollars throughout to ensure accurate and appropriate spending.

4. What types of support could the Office of Behavioral Health Strategies/Crime Prevention and Control Commission provide to assist the program reach its goals and milestones?

TJCC would request assistance from OBSH to explore other options to meet the ever-increasing demand for services prior to 2020 contract year.

TJCC is still in need of funding for a receptionist. TJCC is a “host site” for the Re-Hire program to provide front desk assistance since there is not a dedicated receptionist position in this grant. Although Re-Hire is a great partner program, it has been difficult to find a candidate that is able to fulfill the job-description of TJCC receptionist. TJCC staff are often having to schedule much of their week to fulfill the front desk duties.



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5. List here what work is planned for the next 3 months in bullet point format.

- Continue working with the TJC Steering Committee to work towards fidelity of the TJC model by 2020 contract.
- As a result of the TJC Steering Committee's decision, and exceeding contractual obligation within the first three quarters, TJCC will use the final quarter of this contract year to transition the program from its current state in order to prepare for the 2020 contract's programmatic requirements.
- Add Parents on a Mission class at TJCC Delaware office.
- Apply for SUD/OBH site license at DDC.
- Continue to refine services for best program outcomes
- Participate in Summer and Fall community outreach events

6. Provide any additional commentary that has not already been discussed.

I hereby certify that, to the best of my knowledge and belief, this report is correct and complete, and that all activities are for the purposes set forth in the grant award documents, contract, and/or MOU as pertains to my organization.

Printed Name/Title of Project or Program Director

Signature of Project or Program Director

Date

7/31/2019