

ORDINANCE/RESOLUTION REQUEST

**All fields must be completed.*
Incomplete request forms will be returned to sender which may cause a delay in processing.*

Date of Request: 8/16/2017

Please mark one: **Bill Request** or **Resolution Request**

1. Has your agency submitted this request in the last 12 months?

Yes **No**

If yes, please explain:

2. Title: Unified Communications Platform for Technology Allstream Business US, Inc. (201523312-00)

3. Requesting Agency: Department of Aviation

4. Contact Person: *(With actual knowledge of proposed ordinance/resolution.)*

- **Name:** Aaron Barraza
- **Phone:** (303) 342-2261
- **Email:** Aaron.Barraza@flydenver.com

5. Contact Person:

- **Name:** Robert W. Kastelitz, Sr. Vice President – Business Technologies / CIO
- **Phone:** (303) 342-2020
- **Email:** Robert.kasteltz@flydenver.com

6. General description of proposed ordinance including contract scope of work if applicable:

To replace the current Avaya Voice platform with a new telephony solution that can support: core voice system, voice mail, call management / integrated voice response, call accounting, call recording, conference bridge, and blast conferencing solution. The new system will provide voice services supporting over 3,600 end devices and over 2,000 users to include:

- City office functions including Airport Operations, Maintenance Control
- Emergency services - 911 - Police, Fire, Paramedics
- TSA, Tenants and Airlines via Technologies Tenant Services
- Call centers, Business Technologies Service Desk and facility phones (e.g. parking gates, elevator phones, white courtesy phones, AGTS tunnel phones).
- Emergency broadcast and conference capabilities (Crash-net, Brief-net, Train-net, Fire-net)

- a. **Contract Control Number:** 201523312-00
- b. **Duration:** DOE to 5 years plus 1 option to renew for a 2-year period
- c. **Location:** DEN
- d. **Affected Council District:** 11
- e. **Benefits:**
- f. **Costs:** \$9,327,868.03

<i>Current Contract Amount</i>	<i>Additional Funds</i>	<i>Total Contract Amount</i>
<i>(A)</i>	<i>(B)</i>	<i>(A+B)</i>
\$9,327,868.03	N/A	\$9,327,868.03

<i>Current Contract Term</i>	<i>Added Time</i>	<i>New Ending Date</i>
DOE	N/A	5 years

g. Date Goals Assigned: April 23, 2015

h. Goals: The Division of Small Business Opportunity has determined on April 23, 2015 that this contract’s Scope of Services does not fall under provisions of Denver’s Construction Empowerment Initiative (CEI) Ordinance.

7. Is there any controversy surrounding this ordinance? (Groups or individuals who may have concerns about it?) Please explain.

To be completed by Mayor’s Legislative Team:

SIRE Tracking Number: _____

Date: _____

Key Contract Terms

Type of Contract:

- Professional Services > \$500K Lease Design or Construction for airport improvements > \$5M
- Grant IGA Sale of Real Property Sale of Personal Property

Vendor/Contractor Name: Allstream Business US Inc.

Contract control number: 201523312-00

City's contract manager: Kelan Pape

Was this contractor selected by competitive process? Yes, RFP process

Has this contractor provided these services to the City before? Yes No

Term/Duration of contract/project: DOE to 5 years plus 1 option to renew for a 2-year period

Is this a new contract? Yes No Is this an Amendment? Yes No If yes, how many? _____

Renewal terms: The term of this Agreement may be extended for one additional period of two (2) years by written amendment to this Agreement

Purpose: This is a managed service agreement to replace the current Avaya Voice platform with a new telephony solution that Allstream Business US will design, build, deploy and manage the new solution leveraging Mitel's MiBusiness Suite and products and applications. Mitel is a leading provider of Enterprise class Business Communications and Collaboration solutions. The new solution will provide voice services supporting over 3,600 end devices and over 2,000 users to include:

- Voice (VoIP and Analog)
- Conferencing (audio, web and video)
- Unified Messaging (Voicemail to email)
- Unified Communications (Instant Messaging/Chat and Presence)
- Mobility (Integration between desk phone and mobile device)
- Mass Notification (Blast Conferencing - Crashnet, Briefnet, etc.)
- Contact Center (Reporting, Audio and Screen Recording)
- Call Recording
- Analytics (Real time and historical)

Cost/value: \$9,327,868.03

Source of funds: O&M and CIP

Benefit: Deploy a new telephony solution that can support DEN users

Is this contract subject to: W/MBE DBE SBE XO101 ACDBE N/A

WBE/MBE/DBE commitments (construction, design, Airport concession contracts):

Who are the subcontractors to this contract? N/A

Location: DEN

Affected Council District: 11

To be completed by Mayor's Legislative Team:

SIRE Tracking Number: _____

Date: _____