

2023 Denver Health Operating Agreement

Bill 22-1447

Wednesday, Nov. 16, 2021

Safety, Housing, Education, and Homelessness Committee

Agenda

- Introductions
- Overview of the Operating Agreement
- Changes for 2023 contract
- Budget for 2023 contract
- Questions and close

Background

- The Denver Health and Hospital Authority (DHHA) was formed as a state authority under state statute in 1997 to operate the former Denver General Hospital.
- City and County of Denver adopted a Charter amendment in 1996 to replace the Department of Health and Hospitals with the Department of Environmental Health (now Denver Department of Public Health & Environment (DDPHE)), which retained the authority and regulatory powers of the local public health agency.
- Annual Operating Agreement outlines services DHHA provides to the City and the City provides to DHHA.

Structure of Agreement

- Services are divided into Core Services and Non-Core Services.
 - Core services include the Patient Care (formerly referred to as MI) Payment, Emergency Medical Services, Public Health, Denver CARES, prisoner medical services at DHHA (Correctional Care Medical Facility), etc.
 - Non-Core services include Nurseline, jail medical services, Center for Occupational Health (COSH) & OUCH Line, etc.
- City also provides services to DHHA including payroll and legal services related to Career Service Authority (CSA) employees at DHHA (total of 46 CSA employees), radio support, fuel, 911 call taker, etc.

Negotiation Schedule

Phase I: Off-cycle negotiations (Jan.-Apr.)

Phase II: Kick-off (May)

Phase III: General negotiations (May-Aug.)

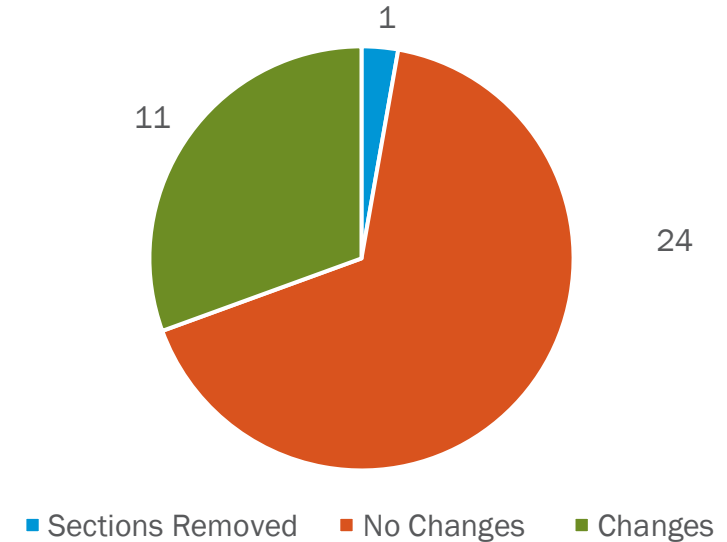
Phase IV: Budget meetings and legal drafting (Jul.-Oct.)

Phase V: City Council ordinance process (Nov.-Dec.)

2023 Contract Changes

- 35 services in the Operating Agreement
- Some significant and some minor changes; budgets and rates were updated in most sections.

Overview of Language Changes



2023 Contract Changes

After thorough review, the Denver Health Medical Plan City (DHMP) health insurance offering was removed from the 2023 OA. The reasons include:

1. The overwhelming majority of City employees enrolled in health plans other than DHMP
2. The DHMP product design requested by the City resulted in a narrow DHMP network which has proven less attractive to City employees
3. DHHA believes that the City has offered employee incentives that have made it more advantageous for employees to select other plans
4. DHMP's decreasing City membership led to diminishing viability to DHHA
5. DHMP's market direction will include no self-insured Large Group business in their portfolio as of January 2023

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Highlights of Key Changes to Appendix A

- *Emergency Medical Services (A-2)*
 - Adds a second Medical Director – Department of Safety (MD-DOS) at DHHA to provide support to DFD and Department of Safety Emergency Medical Response Services; selection of both medical directors will be done jointly by the City and Denver Health
 - Adds that under this medical direction, DFD firefighters, will have the opportunity, with proper training, to provide BLS and ALS in parity with what DHPD provides.
 - Adds that DH Paramedics shall continue to be the lead paramedics on the scene - the agreed-upon protocol for DFD (the City) and Denver Health Paramedics is that upon arrival on the scene, DH Paramedics shall have primary responsibility for emergency medical services, including, as needed, transport.
 - Adds that after a transition phase, the DFD will assume responsibility of training DFD staff

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Highlights of Key Changes Appendix A (cont.)

- *Public Health Clinical Services (A-3)*
 - Adds language around increased collaboration between the Public Health Institute at Denver Health (PHIDH) and DDPHE when major changes occur related to resource allocation, provision of clinical services, and policies
 - Refines invoicing and financial reporting requirements
- *Medical Services for Arrestees, Pretrial Detainees and Inmates at DHHA (A-6)*
 - Adds reference to hiring a Denver Sheriff Department (DSD) Administrator for direct coordination with DHHA

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Highlights of Key Changes to Appendix B

- *Health Care at Denver County Jail and Downtown Detention Center (B-3)*
 - Adds reference to hiring a DSD Administrator for direct coordination with DHHA
 - Updates the language stating that the Sheriff reserves the right to deny access inside any Sheriff facility to Authority employees or contractors for violations of any DSD rules or code of conduct of background check requirements
 - Updates language around behavioral health support services
 - Incorporates the inmate medication dispensing process scope of work from a separate agreement into the 2023 OA

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Highlights of Key Changes to Appendix B (cont.)

- *Treatment on Demand (TOD)(B-7)*
 - Adds an order of priority for services in this section
 - Adds language regarding regular monthly meetings between the DDPHE and TOD teams and a commitment to revising performance criteria to evaluate the program by April 1, 2023

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Highlights of Key Changes to Appendix C:

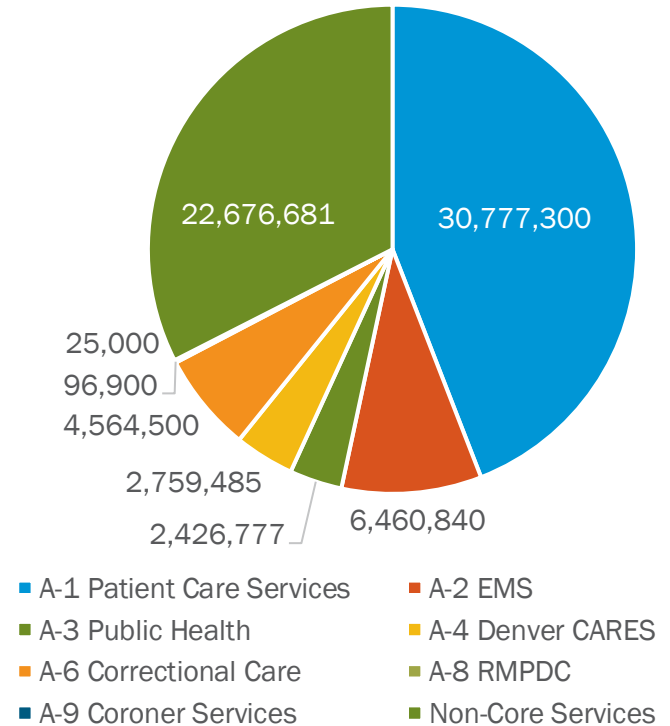
- *Denver Sheriff Department, prisoner security services in the CCMF (C-7)*
 - Adds language stating that DSD representatives who work in DHHA-owned facilities are subject to DHHA flu vaccine policies

2023 Contract Budget

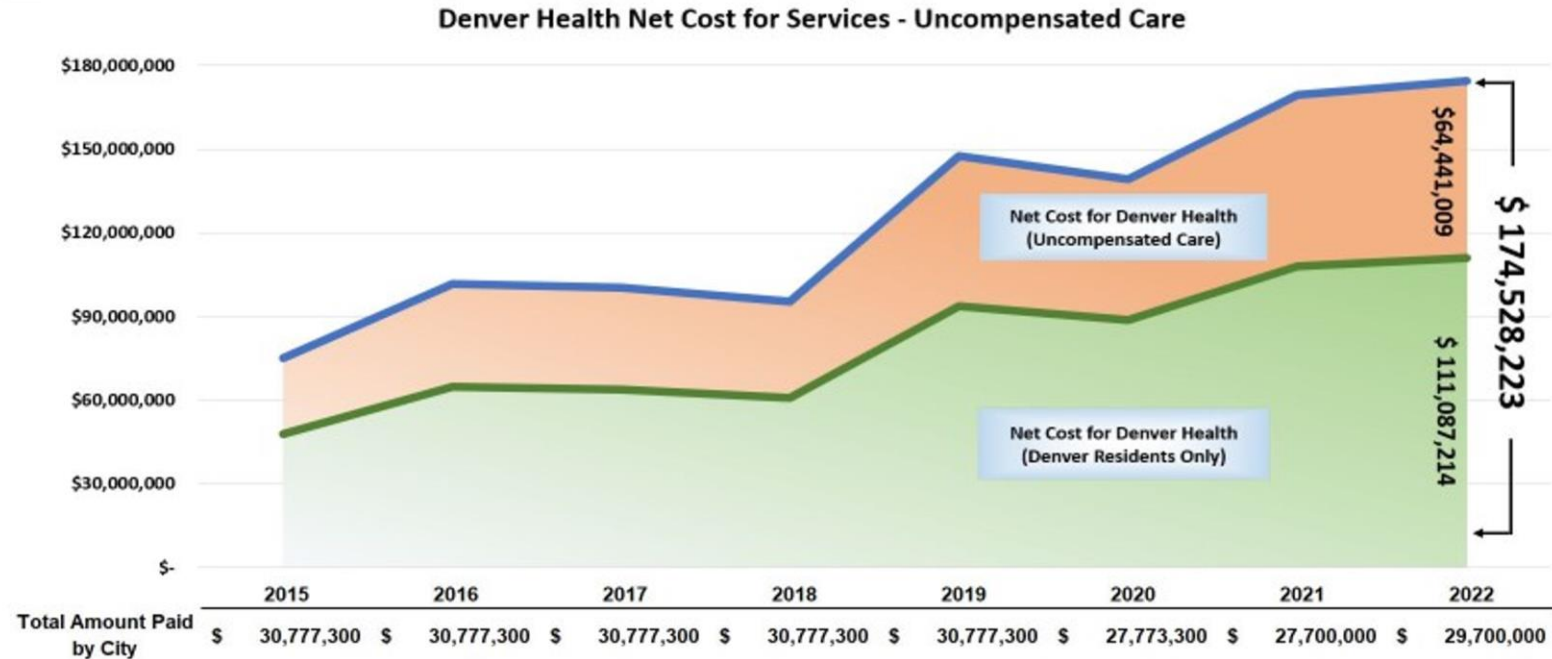
The total proposed 2023 contract amount is \$69,787,483: \$30,777,300 for Patient Care services and \$39,010,183 for other core and non-core services.

Budget includes an approximate revenue amount \$3,238,200 for city services provided to DHHA.

Core Services Budget by Section



Patient Care Services



Budget Increases

Proposal Name	City Department	Duration	Net Financial Impact
Public Health Clinics (A-3)	Denver Public Health & Environment	Permanent	\$1,723,585
Jail Medical COVID-19 Testing (B-3)	Sheriff	One-Time	1,125,468
Merit/Market Increases	Various	Permanent	1,094,647
Patient Care Services (MI) (A-1)	Denver Public Health & Environment	Permanent	1,077,300
Jail Medical Behavioral Health and MAT (B-3)	Sheriff	Permanent	425,000
Denver CARES Emergency Service Patrol 1 Van (A-2)	Safety	One-Time	249,969
Treatment on Demand 2.0 FTE Increase (B-7)	Denver Public Health & Environment	Permanent	150,946
Jail Medical 2.0 FTE Vaccine Medical Assistants (B-3)	Sheriff	One-Time	130,130
Jail Medical 1.0 FTE X-Ray Technician (B-3)	Sheriff	Permanent	89,564
Jail Medical Tuberculosis Testing (B-3)	Sheriff	Permanent	63,000
Park Hill Loan Repayment (B-7)	Denver Public Health & Environment	Permanent	27,400
Jail Medical Nurse Manager Upgrade (B-3)	Sheriff	Permanent	25,254
		TOTAL	\$6,182,263

Questions

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