

# Securus Contracts Overview

Denver Sheriff Department – Sheriff Patrick Firman and Chief Elias Diggins  
Safehouse Council Committee Presentation  
November 11, 2018



# Presentation Goals:

- Provide overview of DSD holistic approach to Inmate visitation access
- Focus on Securus contracts with change comparison
- Identify next steps with our ongoing evaluation of services and continuous improvement



# DSD Holistic Approach to Inmate Visitation Access

## Inmate Calls

- Available to Inmates within housing units
- Call times offered during housing unit free time
- Service provided through vendor contract

## Video Visitation

- Scheduled appointments through online or phone options
- Video visits within housing units and jail lobby areas
- Service offered through vendor contract

## In-Person/Contact Visitation – NEW!

- Diverse Workgroup developed proposal
- 2019 \$1.07M Budget approved
- Design and planning through 2019

# Securus Contracts: Current & Future State

Service	Current Contracts	2018 Contracts
Per minute call rates	\$2.60 / 30 minutes	\$0.086 / minute
Calls in Intake	\$2.60 / 30 minutes	Free 5 minute calls
Commission	\$52,000 monthly or 80% of revenue from in-state calling	\$30,000 monthly fixed commission
Technology Credit	N/A	Annual technology credit covering Video Visitation valued at \$1,412,000 over 5 years
Remote Visitation	Not active	\$8.99 / 30 minutes Available summer 2019

# Inmate Call Rate - County Comparisons

Sheriff Departments	Call Rates
Denver	\$0.086 / minute
Weld	\$0.20 / minute
Adams, Boulder, and Jefferson	\$0.21 / minute
Douglas	\$0.21 - \$0.50 / minute
Arapahoe	\$0.21 / minute (variable)

# Remote Visitation - County Comparisons

Sheriff Departments	Rates
Denver	\$8.99 plus 7.65% tax = \$9.68 / 30 minutes
Adams and Boulder	\$12.00 / 30 minutes
Douglas	\$9.99 / 30 minutes
El Paso	\$6.00 / 30 minutes plus fees
Jefferson	\$9.99 / 20 minutes plus tax

# Next Steps

## Implementation Timeline:

- Securus – Inmate Call Rate Structure – January 1, 2019
- Securus – Remote Visitation - June 2019
- In-person/Contact Visitation – design planning 2019, implementation 2020
- Evaluation & Continuous Improvement Commitment