

ORDINANCE/RESOLUTION REQUEST

Please email requests to the Mayor's Legislative Team

at MileHighOrdinance@DenverGov.org by 9 a.m. Friday. Contact the Mayor's Legislative team with questions

Date of Request: **07/17/2026**

1. Please mark one: ☒ Bill Request or ☐ Resolution Request
2. Does this request directly impact property within .5 miles of the South Platte River (Check map [HERE](#)) ☐ Yes ☒ No
3. Does this item fall under XO 66 (Prop 123) requiring it to skip Mayor-Council ☐ Yes ☒ No
4. Do you need to request a Waiver Request for this item ☐ Yes ☒ No

5. Type of Request:

- ☐ Contract/Grant Agreement ☒ Intergovernmental Agreement (IGA) ☐ Rezoning/Text Amendment
- ☐ Dedication/Vacation ☐ Appropriation/Supplemental ☐ DRMC Change ☐ Other:

6. **Title:** Amends a Revenue Intergovernmental Agreement with Regional Transportation District (RTD) to expand the services provided by Denver Human Services for eligibility determination, application processing, services related to the RTD LiVE Program. No change to the capacity or term, citywide (SOCSV-202474273/SOCVS-202684832-01).

7. **Requesting Agency:** Denver Human Services

8. **Contact Person:**

Contact person with knowledge of proposed ordinance/resolution (e.g., subject matter expert)	Contact person for council members or mayor-council
Name: Jaime Trujillo	Name: Crystal Porter, Tami Tapia
Email: jaime.trujillo@denvergov.org	Email: Crystal.Porter@denvergov.org ; Tami.Tapia@denvergov.org

9. **General description or background. Attach executive summary if more space needed:** (who, what, why)

This IGA allows RTD to provide funding for DHS staff to perform services in support of the RTD LiVE Program by providing eligibility determinations, application processing, and customer service for RTD LiVE Program applicants. The RTD LiVE Program is an income-based fare discount program that offers reduced fares to riders with lower incomes, enhancing accessibility and affordability across the Denver metro area.

This amendment reflects expansion of the LiVE Program by RTD to allow discounts on additional RTD transit services including all fixed-route RTD buses, FlexRide, light rail, commuter rail, Access-a-Ride, and Access-on-Demand services. In connection with expansion of the LiVE program, this amendment also reflects the corresponding additional workload and related services by DHS.

10. **City Attorney assigned to this request (if applicable):** Brooks Fordham

11. **City Council District:** Citywide

****For all contracts, fill out and submit accompanying Key Contract Terms worksheet****

To be completed by Mayor's Legislative Team:

Resolution/Bill Number: _____

Date Entered: _____

Key Contract Terms

Type of Contract: IGA >\$500K

Vendor/Contractor Name (including dba): Regional Transportation District (RTD)

Contract control number (legacy and new): SOCSV-202474273-01 / SOCSV-202684832-01

Location: Citywide

Is this a new contract? ☐ Yes ☒ No **Is this an Amendment?** ☒ Yes ☐ No **If yes, how many?** 01

Contract Term/Duration (for amended contracts, include existing term dates and amended dates):

Original Agreement: SOCSV-202474273-00 Jaggaer: 07/01/2024 – 06/30/2027

First Amendment: SOCSV-202474273-01 / SOCSV-202684832-01 Jaggaer: 07/01/2024 – 06/30/2027

Contract Amount (indicate existing amount, amended amount and new contract total):

<i>Current Contract Amount</i> <i>(A)</i>	<i>Additional Funds</i> <i>(B)</i>	<i>Total Contract Amount</i> <i>(A+B)</i>
\$1,908,448	N/A	\$1,908,448

<i>Current Contract Term</i>	<i>Added Time</i>	<i>New Ending Date</i>
07/01/2024 – 06/30/2027	N/A	N/A

Scope of work:

Through this IGA, DHS provides the following services:

1. Conducts eligibility determinations and application processing for clients enrolling in the RTD LiVE program based on the eligibility requirements set by RTD.
2. Serves as the primary customer services agent for all customer service inquiries related to LiVE program applications and enrollment, answers questions, and provides help with applications and photos.
3. Performs outreach services to facilitate customer assistance at community partner locations and build professional relationships with outside community providers to ensure continued services and resources for LiVE customers.

Was this contractor selected by competitive process? No

If not, why not? IGA

Has this contractor provided these services to the City before? ☒ Yes ☐ No

Source of funds: RTD

Is this contract subject to: ☐ W/MBE ☐ DBE ☐ SBE ☐ XO101 ☐ ACDBE ☒ N/A

WBE/MBE/DBE commitments (construction, design, Airport concession contracts): N/A

Who are the subcontractors to this contract? N/A

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