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BAC-7172

Contact Information

Contact Name	Karissa Johnson	Home Address	1975 Mile High Stadium Circle
Preferred Phone	303-621-5416	Home City	Denver
Preferred Email	karissaellse@gmail.com	Home State	CO
Other Phone		Home Zip	80204
Other Email	karissa.johnson@denvergov.org	County	Denver
DOB	██████████	Hispanic or Latino origin or Descent?	No
SSN	██████████	Race/Ethnicity	African American
Gender	Female	Other Ethnicity	
Other Gender		Salutation	Ms.

Board Information

Board Name	Human Rights & Community Partnerships Advisory Council	Other boards or commissions served	
Status	New	Resigned	
Term Start Date			
Term End Date			

Work Information

Employer	City and County of Denver	Work Address	201 W. Colfax Ave
Position	Housing Policy Officer	Work City	Denver
Business Phone #	720-775-9043	Work State	CO
Work Email	karissa.johnson@denvergov.org	Work Zip	80205

Additional Information

Are you a registered voter?	Yes	Objection to appointment?	No
If so, what county?	Denver	Special Information	
Denver City Council District No	1		

Education and General Qualifications

Name of High School	Eaglecrest High School	Name of Graduate School	University of Phoenix
Location of High School	2100 Picadilly	Location of Graduate School	Online
# of Years Attended High school	4	# of Years Attended Graduate School	2
Did you Graduate	Yes	Did you Graduate	Yes

High School

Graduate Major Master of Public Administration

Name of College Metro State Denver
 Location of College Denver
 # of Years Attended College 2
 Did you Graduate College Yes
 Undergrad Major English

Reference Details

Reference Name #1 Chris Connor
 Reference Phone #1 720.369.9838

Reference Email #1 christopher.conner@denvergov.org
 Reference Address #1

Reference Name #2 Melissa Thate
 Reference Phone #2 720.913.1702

Reference Email #2 melissa.thate@denvergov.org
 Reference Address #2

Reference Name #3 Marc Dones
 Reference Phone #3 248.686.4773

Reference Email #3 marc@nis.us
 Reference Address #3

Agree to a background check

Owner Romaine Pacheco

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Notes & Attachments

Karissa E Johnson_Resume 2021.pdf

Type Attachment

Last Modified Denver Integration

Description

[View file](#)

Karissa E. Johnson

karissaelise@gmail.com

303.621-5416

Core Competencies

Policy Analysis & Development
Database Management
Group Facilitation

Data Analysis
Strategic Planning
Performance Evaluation

Process Improvement
Housing First Principles
Racial Equity

Relevant Work Experience

Housing Policy Officer

Department of Housing Stability

City and County of Denver

February 2021 – Current

- HOST representative for the East Area BRT Plan and contribute ideas and collaborate across internal departments to ensure residents are stabilized in their homes amid city improvement efforts
- Research and recommendations of policies to further housing stability
- Co-Leadership and development Of Rental Assistance Procurement Process for 22 million dollars of federal funds during the COVID-19 pandemic
- Co-leader of the Temporary Rent Utility Assistance (TRUA) Program
- Support execution of the Eviction Legal Assistance and Prevention Procurement process of 1 million dollars of emergency funds to keep residents housed
- Co-creation an equity index to measure equitable outcomes for all Housing Stability contracts
- Department lead for equity initiatives to ensure racially equitable outcomes across the department's funding portfolio

Homeless Systems Program Coordinator

Department of Housing Stability

City and County of Denver

March 2018 – February 2021

- Development of BFZ (Built for Zero) tracking tool to analyze homeless system inflow and outflow
- Leadership within cross functional departmental data team to support performance of department investments and inform policy direction by providing data and analysis infrastructure
- Development of reports and data presentations on OneHome system, including regular scheduled reports (using PowerPoint, and creating charts and graphs from data in MS Excel)
- Leader in collaborative coordination with the City of Aurora & Denver Foundation for a region-wide Summit on Racial Equity in Housing and Homelessness across Denver Metro CoC with national expert, Marc Dones
- Co-development of Salesforce and VI-SPDAT survey training materials
- Creation and revision of procedural manuals to help standardize data entry into Salesforce & HMIS (Homeless Management Information System)
- Co-development of departmental recommendations to further racial equity in housing including:
 - Augmentation of existing department NOFA (Notice of Funding Availability) application process to include sections on racial representation and evaluation of programs through racial equity lens
 - Co-leadership of research project to evaluate eviction prevention program, TRUA, to ensure racially equitable access
 - Coordination of departmental Organizational Racial Equity Self-Assessment survey
 - Support in selection of culturally and racially representative departmental Mayoral and City Council appointed strategic advisors
- Assist with the Denver CoC data migration and transition from Salesforce to HMIS for coordinated entry system

Residential Coordinator / Relief Staff

Irving Street Women's Residence

Volunteers of America

August 2017- Current

- Providing overnight operational supervision of 25 bed residential facility for chronically homeless women and persons of transgender and gender non-conforming identities
- Developing policies and procedures to initiate strategic transition to housing-based case management while also maintaining the integrity of Housing First models of care.
- Assist in the transition to a housing-based case management model to increase exits to stable housing while ensuring procedures and policies remain rooted in Trauma Informed basic principles.
- Co-facilitation of resident work group improvement sessions on existing policy and procedure

Karissa E. Johnson

karissaelise@gmail.com

303.621-5416

Program Analyst MPA Intern

Denver's Road Home

City and County of Denver

November 2015 – March 2018

- Strategic thought partner in work group to design framework for sustainability of the OneHome system
- Development and delivery of VI-SPDAT 101 Training for Denver Metro Continuum of Care
- Co-creation and development of strategic plan for OneHome's 2017 & 2018 fiscal years including:
 - Development of job titles, descriptions, salaries & performance evaluation processes
 - Policy and grant analysis of funds applied for but not yet received
 - PowerPoint presentation for Senior Leadership Team's approval upon securing grant funding (450k+)
- Coordination, facilitation, and implementation of the OneHome housing database system policies and procedures for Youth, Individuals and Family systems in partnership with MDHI (Metro Denver Homeless Initiative)
- Assisted with modified development of the current TAY-VI-SPDAT, and Family VI-SPDAT survey tools, prioritization criteria and processes unique to the Denver Metro area
- Database management and data analysis of the SIB project (Social Impact Bonds)
- Creation of Excel and Google documents for database management to track, maintain and categorize voucher documentation and efficiency of all OneHome populations (Youth, Individuals & Families) and the SIB Project
- Data extraction, compilation, and analysis for the OneHome Family system and the SIB Project for stakeholder communities across the Denver Metro CoC
- Development of sophisticated data analytic presentations that allowed the OneHome Family system tangible processes to reach functional zero and possibly end homelessness for families in the Denver Metro area

Education

Denver Metropolitan State University

December 2007

Bachelor of Arts – English Minor in Political Science

University of Phoenix

October 2017

Master of Public Administration

Professional Training and Career Development

2020

- Symposium on Racial Equity- Building Racial Equity in the Workplace provided by Denver Public Library

2019

- Racial Equity Training provided by Government Alliance on Racial Equity
- National Human Services Data Consortium 2019 Spring Conference provided by NHSDC (April 2019)
- Black Belt (6 Sigma Inspired) Training provided by The City and County of Denver
- Contract Management 101 Training provided by The City and County of Denver

2018

- Group Facilitation Skills provided by Employers Council
- Green Belt Training provided by Denver Human Services
- Housing First Partners Conference provided by Downtown Emergency Service Center (DESC)

2017

- Data Visualization/Microsoft Power BI Training provided by Denver Human Services Peak Analytics
- Bridges Out of Poverty provided by Denver Human Services
- Diversion / Rapid- Resolution Training provided by Focus Strategies

Additional Information

- I. Metro Denver Homeless Initiative Board of Directors January 2019 – October 2020
 - a. Equity and Accessibility Committee – Chair
 - b. System Performance Council- co chair
- II. The Denver Foundation's Basic Human Needs Advisory Committee January 2019 – December 2020
- III. Strengths Finder Results: Strategic: Achiever: Analytical: Intellection: Significance September 2019
- IV. Denver Human Services Employee Spotlight Video November 2018