

ORDINANCE/RESOLUTION REQUEST

All Fields must be completed

Incomplete request forms will be returned to sender which may cause a delay in processing.

Please mark one: Bill Request or Resolution Request Date of Request: 7/12/2021

1. Type of Request:

- Contract/Grant Agreement Intergovernmental Agreement (IGA) Rezoning/Text Amendment
 Dedication/Vacation Appropriation/Supplemental DRMC Change
 Other:

2. **Title:** Approves a contract amendment with IED Support Services, LLC to provide Voice Paging System hardware and software maintenance services.

3. **Requesting Agency:** Department of Aviation

4. Contact Person:

Contact person with knowledge of proposed ordinance/resolution	Contact person to present item at Mayor-Council and Council
Name: Kyle Lester	Name: Carolina Flores
Email: kyle.lester@flydenver.com	Email: carolina.flores@flydenver.com

5. General description or background of proposed request. Attach executive summary if more space needed:

This request is for a 3rd amendment to the Voice Paging System Hardware and Software Maintenance Support Agreement between IED Support Services, LLC (IED) and Denver International Airport (DEN). This contract provides extended warranty, repair or replacement, preventive maintenance, on-call and on-site emergency 24/7 technical support for all Emergency Communications System (formerly known as Voice Paging System) equipment and software manufactured by IED. In addition, the contract includes updating computer and controllers' operating systems from Windows 7 to Windows 10 and installing vetted monthly cybersecurity updates to the operating system.

6. **City Attorney assigned to this request (if applicable):** John Redmond

7. **City Council District:** District 11

8. ****For all contracts, fill out and submit accompanying Key Contract Terms worksheet****

Key Contract Terms

To be completed by Mayor's Legislative Team:

Resolution/Bill Number: RR21 0801

Date Entered: _____

Type of Contract: (e.g. Professional Services > \$500K; IGA/Grant Agreement, Sale or Lease of Real Property):

Professional Services >\$500K

Vendor/Contractor Name: IED Support Services, LLC

Contract control number: 202158746

Location: Denver International Airport

Is this a new contract? Yes No **Is this an Amendment?** Yes No **If yes, how many?** 3rd

Contract Term/Duration (for amended contracts, include existing term dates and amended dates):

Existing start date: 3/22/2012 and existing end date: 3/21/2021, amended end date: 3/21/2022

Contract Amount (indicate existing amount, amended amount and new contract total):

<i>Current Contract Amount</i> (A)	<i>Additional Funds</i> (B)	<i>Total Contract Amount</i> (A+B)
\$796,979.00	\$130,000	\$926,979.00

<i>Current Contract Term</i>	<i>Added Time</i>	<i>New Ending Date</i>
9 years	1 year	3/21/2022

Scope of work:

Hardware maintenance, service, warranty, repair and replacement for the term of the contract for all equipment itemized in “Total Device Count DEN 11/16/2020” document. Firmware and software updates, upgrades, and annual licensing for the agreement 24/7/365 one (1) hour remote technical response. AtlasIED technical support personnel must maintain current VPN credentials to access the DEN ECS. WIN7 to WIN10 migration in year one of this plan ECS Network troubleshooting support when needed. On-site inspection (Systems Health Check) by AtlasIED technicians with post visit detailed. Technical Training (two seats) for DEN maintenance technicians. Travel to and from DEN, lodging, meals, and tuition included. Monthly Windows OS Security Updates vetted, tested, and validated by AtlasIED prior to the release. Access to the AtlasIED PRDP message library updates. Priority (overnight if necessary, as determined by AtlasIED) advance replacement.

Was this contractor selected by competitive process? No **If not, why not?** These services are only provided by the manufacturer of the Paging System.

Has this contractor provided these services to the City before? Yes No

Source of funds: O&M

Is this contract subject to: W/MBE DBE SBE XO101 ACDBE N/A

WBE/MBE/DBE commitments (construction, design, Airport concession contracts): N/A

Who are the subcontractors to this contract? N/A

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