THIRD AMENDATORY AGREEMENT

THIS THIRD AMENDATORY AGREEMENT (this "Amendatory Agreement") is made and entered by and between the CITY AND COUNTY OF DENVER, a municipal corporation organized pursuant to the Constitution of the State of Colorado (the "City"), and SMG, a Pennsylvania general partnership, whose address is 300 Conshohocken State Road, Suite 450, West Conshohocken, PA 19428 ("SMG" and, together with the City, the "Parties").

BACKGROUND:

WHEREAS, the City and SMG entered into that certain Agreement, dated November 18, 2008, which was subsequently amended on March 7, 2011 and May 15, 2018 (collectively, the "Agreement"), for SMG to provide management services at the Colorado Convention Center ("CCC"); and

WHEREAS, the City declared a state of local disaster emergency on March 12, 2020 pursuant to C.R.S. 24-33.5-701, *et seq.*, brought on by the spread of COVID-19, the Governor of the State of Colorado declared a Disaster Emergency (D 2020 003) dated March 11, 2020 on the same basis, and the President of the United States issued a Declaration of Emergency on March 13, 2020 due to the COVID-19 crisis;

WHEREAS, the parties expressly acknowledge that state and local health and safety restrictions affecting the CCC are on-going to promote public safety in connection with use of the CCC;

WHEREAS, SMG shall seek to minimize expenses incurred related to the Agreement during the health and safety restrictions period (as herein defined); and

WHEREAS, the City and SMG benefit by amending the Agreement as it will provide clarity concerning the parties' respective responsibilities, enable all parties to control costs pursuant to the Agreement, and ensure continuity of services by SMG pursuant to the Agreement upon the conclusion of the health and safety restrictions period.

NOW, THEREFORE, in consideration of the premises and the mutual covenants and agreements contained in the Agreement and herein contained the parties agree as follows:

- 1. Capitalized terms used herein and not otherwise defined shall have the meanings ascribed to them in the Agreement.
- 2. In response to the COVID-19 crisis in the City and County of Denver, Colorado, the City and SMG hereby agree to modify the Agreement to account for the temporary closure of certain city venues beginning on March 13, 2020, and continuing through and beyond the date of this Third Amendatory Agreement, as well as any extension(s) or reinstitution(s) thereof, and any other Federal, State, or local limitations on mass

gatherings that render use of the CCC commercially impractical ("Health and Safety Restrictions Period").

- 3. The following language shall be added as a new section 3.12:
 - "3.12 <u>Health and Safety Restrictions Period Activities</u>. During the Health and Safety Restrictions Period, it may be possible to safely conduct certain activities at the CCC. Additionally, the Parties entered into a separate agreement for services on April 16, 2020 ("2020 Alternative Care Facility Agreement") by which SMG agreed to provide management services at the CCC independent of this Agreement. Any work performed by SMG in connection with activities occurring during the Health and Safety Restrictions Period that is not performed pursuant to the Alternative Care Facility Agreement shall be performed in accordance with the terms of this Agreement, but shall not be performed unless mutually-agreed upon by the City and SMG in a writing signed by the Director prior to such work. For purposes of clarity, this Agreement shall constitute a writing. In the absence of a writing signed by the Director, SMG may provide Emergency Repairs as described in Section 5.4."
- 4. Section 4 of the Agreement is hereby amended by addition of the following language:
 - "The Parties agree that this Agreement shall expire on December 31, 2023 unless Denver City Council approves a written amendment to further extend this Agreement. Given the impact of the COVID-19 crisis on operation of the CCC, and the likelihood that CCC-related construction will be on-going in 2023, the parties agree that in 2023 they shall discuss whether a potential amendment extending the term of this Agreement should be explored. This willingness to discuss potential extension of this Agreement in no way obligates either party to agree to an extension of its term."
- 5. Section 5.1 of the Agreement is hereby amended by deletion of "Subsequent calendar years**" which shall be replaced with "Period January 1, 2012 through December 31, 2017"; deletion of "2020" which shall be replaced with "2023"; and deletion of "\$445,000 plus increment***" through "not exceed 4%."
- 6. Notwithstanding anything contained in the Agreement, the terms of Section 5.2 shall not apply in 2020 and 2021. SMG shall not be paid an incentive fee for 2020. However, notwithstanding the foregoing, SMG shall be eligible for incentive compensation during 2021 in the amounts and contingent upon satisfaction of the incentive objectives described in Exhibit J. A copy of Exhibit J is attached hereto and incorporated herein by this reference.
- 7. The following language shall be added as a new section 5.4:

- "5.4 Health and Safety Restrictions Period Expenses. Notwithstanding anything contained in this Agreement to the contrary, due to the Health and Safety Restrictions Period as defined in the Third Amendatory Agreement, City and SMG agree as follows: SMG shall manage expenses for the duration of the Health and Safety Restrictions Period to ensure Operating Expenses and other expenses in connection with the Agreement are minimized as described in Exhibit K which is attached hereto and incorporated herein by this reference. If necessary Operating Expenses and/or other expenses in connection with this Agreement during the Health and Safety Restrictions Period are identified that are not described in Exhibit K, such costs may be approved in advance writing by the Director, or her designee. Further, should repairs of an emergency nature be necessary and it not be possible to first consult with the Director prior to undertaking such emergency repairs, directly resulting expenses may be incurred by SMG to preserve and protect persons and the CCC ("Emergency Repairs"). Should SMG incur costs during the Health and Safety Restrictions Period that are not for Emergency Repairs, not described in **Exhibit K**, or otherwise approved in advance writing by the Director, notwithstanding anything in this Agreement to the contrary, such amounts shall not be the responsibility of the City pursuant to the Agreement and shall not be considered valid Operating Expenses or other reimbursable expenses during or subsequent to the Health and Safety Restrictions Period."
- 8. This Amendment is intended to preserve the parties' rights and obligations for resumption of activities after the Health and Safety Restrictions Period and to promote continuity of services at the conclusion of the Health and Safety Restrictions Period. To effect such intent, a new section 10.8(F) shall be added to the Agreement as follows:
 - "F. Notwithstanding anything contained in Section 10.8, 8.1, 8.4 or otherwise in the Agreement to the contrary, SMG agrees not to seek to terminate the Agreement in connection with the Health and Safety Restrictions Period."
- 9. Section 10.8(E) shall be amended by addition of the following after the first sentence: "Notwithstanding the foregoing, the terms of this subsection 10.8(E) shall not apply in connection with the Health and Safety Restrictions Period."
- 10. Additional language shall be added to Section 14.9 <u>Notices</u> as follows:

"City shall notify SMG at least 14 days prior to the conclusion of the Health and Safety Restrictions Period ("Reopening Notice"). The Reopening Notice shall be sent by electronic mail message to bmcclintock@asmglobal.com or overnight mail to SMG and shall be deemed effective when sent by City. Upon issuance by City of the Reopening Notice, SMG shall undertake all actions reasonably necessary to resume providing all services required by SMG the day after the date identified by

City as the expiration date of the Health and Safety Restrictions Period ("Activation Date"). Should SMG fail to provide requested services on and after the Activation Date, SMG shall be in breach of this Agreement."

11. A new Section 16 shall be added to the Agreement as follows:

"SECTION 16 CESSATION OF THE HEALTH AND SAFETY RESTRICTIONS PERIOD AND RESUMPTION OF ACTIVITIES: Upon issuance by City of the Reopening Notice, SMG shall undertake all actions necessary to resume providing all services required by the Agreement on the day after the date identified by City as the expiration date of the Health and Safety Restrictions Period ("Activation Date"). Should SMG fail to provide requested services on and after the Activation Date, SMG shall be in breach of this Agreement."

12. A new Section 17 shall be added to the Agreement as follows:

"SECTION 17 PAYMENT OF CITY MINIMUM WAGE: SMG shall comply with, and agrees to be bound by, all requirements, conditions, and City determinations regarding the City's Minimum Wage Ordinance, Sections 20-82 through 20-84 D.R.M.C., including, but not limited to, the requirement that every covered worker shall be paid no less than the City Minimum Wage in accordance with the foregoing D.R.M.C. Sections. By executing this Agreement, SMG expressly acknowledges that SMG is aware of the requirements of the City's Minimum Wage Ordinance and that any failure by SMG, or any other individual or entity acting subject to this Agreement, to strictly comply with the foregoing D.R.M.C. Sections shall result in the penalties and other remedies authorized therein."

- 13. SMG consents to the use of electronic signatures by the City. This Third Amendatory Agreement, and any other documents requiring a signature hereunder, may be signed electronically by the City in the manner specified by the City. The Parties agree not to deny the legal effect or enforceability of this Third Amendatory Agreement solely because it is in electronic form or because an electronic record was used in its formation. The Parties agree not to object to the admissibility of this Third Amendatory Agreement in the form of an electronic record, or a paper copy of an electronic document, or a paper copy of a document bearing an electronic signature, on the basis that it is an electronic record or electronic signature or that it is not in its original form or is not an original.
- 14. The Parties agree that this Third Amendatory Agreement shall be deemed effective as of January 1, 2021.

15. Except as herein amended, the Agreement is affirmed and ratified in each and every particular.

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Contract Control Number: Contractor Name:	THTRS-202057221-03/ALFRESCO #CE93003-03 SMG		
IN WITNESS WHEREOF, the part Denver, Colorado as of:	ties have set their hands and affixed their seals at		
SEAL	CITY AND COUNTY OF DENVER:		
ATTEST:	By:		
APPROVED AS TO FORM:	REGISTERED AND COUNTERSIGNED:		
Attorney for the City and County of I By:	Denver By:		
	Ву:		

Contract Control Number: Contractor Name:

THTRS-202057221-03/ALFRESCO #CE93003-03 SMG

DocuSigned by:
By: Bob Newman

Robert Newman Name:
(please print)
President Title:
Title:(please print)
ATTEST: [if required]
Ву:
Name:
(please print)
Title:
(please print)

EXHIBIT J

2021 TOTAL INCENTIVE COMPENSATION POSSIBLE			\$	445,000	
CUSTOMER SERVICE CRITERIA		2021 GOAL	% TOTAL 40% \$	178,000	
1.	EVENT MANAGEMENT	5.50	3979 \$		
2. 3.	ANCILLARY SERVICES EVALUATION	5.50			
3. 4.	FACILITY READINESS OF CCC CUSTOMER SERVICE EVALUATION	5.50 5.50			
	THE RETURNIRECEIPT OF A MINIMUM 25% OF SMG CUSTOMER SURVEYS SENT AS TESTED BY EXTERNAL AUDITORS ACCORDING TO AGREED UPON PROCEDURES	0.00			
	AL CRITERIA	2024 2044	400/ 6	470.000	A 470 000 C
FINANCI	AL CRITERIA	2021 GOAL	40% \$	178,000	\$ 178,000 C
1.	DIRECT RENTAL REVENUE (\$2,528,150) + DIRECT SERVICE REVENUE (\$1,503,359) + TOTAL ANCILLARY EVENT REVENUE & OTHER EVENT INCOME (\$6,030,202) + TOTAL OTHER INCOME (\$1,493,280) = \$11,554,991 AS REPORTED IN AUDITED 2021 FINANCIAL STATEMENTS*	\$ 11,554,991	30% \$	53,400	
	We will adopt a sliding scale for the aforementioned criteria such that the partial incentive compensation award can be earned if Total Revenue is less than \$11,554,991. The sliding scale is as follows:				
	If 2021 Total income is greater than \$11,554,991, Incentive = \$53,400				
	If 2021 Total income is greater than \$11,179,991 but less than \$11,554,991, Incentive = \$40,050				
	If 2021 Total income is greater than \$10,804,991 but less than \$11,179,991, Incentive = \$26,700				
	If 2021 Total income is greater than \$10,429,991 but less than \$10,804,991, Incentive = \$13,350				
	If 2021 Total income is less than \$10,429,991, Incentive = \$0				
2.	LOSS CONTRIBUTION TO SRF 15607 = \$7,675,420 OR LESS				
	We will adopt a sliding scale for the aforementioned criteria such that the partial incentive compensation award can be earned if Loss Contribution is greater than \$7,675,420. The sliding scale is as follows:	(7,675,420	30%	53,400	
	If 2021 Loss to SRF 15607 is less than \$7,675,420, Incentive = \$53,400				
	If 2021 Loss to SRF 15607 is less than \$7,925,420 but greater than \$7,675,420, Incentive = \$40,050 If 2021 Loss to SRF 15607 is less than \$8,175,420 but greater than \$7,925,420, Incentive = \$26,700				
	If 2021 Loss to SRF 15607 is less than \$8,425,420 but greater than \$8,175,420, incentive = \$13,350				
3.	If 2021 Loss to SRF 15607 is more than \$8,425,420, Incentive = \$0	500,000	20%	35,600	
		,		,	
	CCC GROSS FDA TAX REVENUE IS AT LEAST \$500,000				
	We will adopt a sliding scale for the aforementioned criteria such that the partial incentive compensation award can be earned based on FDA Tax				
	collected. The sliding scale is as follows:				
	If 2021 Gross FDA Tax is greater than \$500,000, Incentive =\$35,600 If 2021 Gross FDA Tax is greater than \$400,000 but less than \$500,000, Incentive = \$26,700				
	If 2021 Gross FDA Tax is greater than \$300,000 but less than \$400,000, Incentive = \$17,800				
	If 2021 Gross FDA Tax is greater than \$200,000 but less than \$300,000, Incentive = \$8,900				
4.	If 2021 Gross FDA Tax is less than \$200,000, Incentive = \$0				
	AT 12/31/2021, SMG HAS COLLECTED OVER 95% OF NON RELATED PARTY AR AGED OVER 90 DAYS AND AT 12/31/2021, SMG HAS PAID				
	OVER 95% OF TRADE ACCOUNTS PAYABLE AGED OVER 90 DAYS	95%; 95%	6 20%	35,600	
NOTE: AL	L FINANCIAL REFERENCES ABOVE SHALL BE BASED ON 2021 AUDITED FINANCIAL STATEMENTS				
		2021 GOAL	20% \$	89,000	
QUALITA	ATIVE CRITERIA		0501		
	Opportunistic Leadership of CCC	\$ 22,250	25%		
1.	To Director's satisfaction, continue collaboration with relevant parties on key initiatives: sustainability program; AXS ticketing; Denver Theatre District programs; Arts Complex/CCC joint projects (e.g., Light Rail Stations and Information Center), sponsorship and naming rights opportunities.	\$ 22,250	25%		
2.	To Director's satisfaction, ensure participation of SMG management team in relevant VISIT Denver programs, Alliance meetings, ACF operations, and	\$ 26,700	30%		
3.	CAB meetings. To Director's satisfaction, activally participate with City and other stakeholders in Center operations and coordination of expansion efforts. Including	\$ 17,800			
3. 4.	To Director's satisfaction, actively participate with City and other stakeholders in Center operations and coordination of expansion efforts. Including, To Director's satisfaction, continue leadership and collaboration in the roll-out of the Center's technology upgrade.	\$ 89,000			
٦.	10 Director o cationaction, contained readership and contaboration in the roll-out of the Contrology applicate.	9 09,000	10070		

CHECK \$ 445,000

Exhibit K

April 6, 2020 to December 31, 2020

Account Title	Operating Funding				
Wages & Benefits	\$ 5,438,893				
Contracted Security	72,350				
Contracted Armor Car Service	20,700				
Contracted Labor Services	11,358				
General & Administrative Expenses	540,056				
Trash Removal	16,155				
Operational Overhead Expenses	48,866				
General Building RM	905,342				
Roll Up Door Maintenance	6,428				
Window Cleaning & RM	-				
Sound Equipment Maintenance	942				
Ceiling/Wall Maintenance	68,632				
Electrical Systems RM	3,000				
Emergency Generator RM	7,614				
Elevator/Escalator RM	428,700				
Fire Alarm Maintenance	111,934				
HVAC Systems Maintenance	344,474				
Machinery & Equipment RM	24,804				
Maintenance Agreements	70,229				
Other Repairs & Maintenance	-				
General Building Supplies	125,141				
Bulbs & Lamps	47,030				
Electrical	2,215				
HVAC	380,439				
Filters	10,123				
Parts Mach & Equip	469				
Janitorial	73,690				
Parking Garage Maintenance & Supplies	1,276				
Auto Insurance	1,266				
Fidelity Insurance	948				
General Liability Insurance	154,000				
Property Insurance	13,482				
Utilities	30,533				
Management Fee Client	333,750				

January 1, 2021 to December 31, 2021

Account Title	Operating Funding				
Wages & Benefits	\$ 13,636,324				
Contracted Security	3,500				
Contracted Armor Car Service	-				
Contracted Labor Services	843,881				
General & Administrative Expenses	1,089,160				
Trash Removal	61,000				
Operational Overhead Expenses	122,066				
General Building RM	219,500				
Roll Up Door Maintenance	44,000				
Window Cleaning & RM	257,000				
Sound Equipment Maintenance	14,000				
Ceiling/Wall Maintenance	85,000				
Electrical Systems RM	11,000				
Emergency Generator RM	14,500				
Elevator/Escalator RM	656,550				
Fire Alarm Maintenance	118,455				
HVAC Systems Maintenance	47,500				
Machinery & Equipment RM	129,000				
Maintenance Agreements	134,620				
Other Repairs & Maintenance	12,000				
General Building Supplies	228,250				
Bulbs & Lamps	49,500				
Electrical	50,000				
HVAC	32,500				
Filters	38,000				
Parts Mach & Equip	2,000				
Janitorial	269,000				
Parking Garage Maintenance & Supplies	14,025				
Auto Insurance	1,643				
Fidelity Insurance	1,735				
General Liability Insurance	170,100				
Property Insurance	19,829				
Utilities	70,000				
Management Fee Client	445,000				