
Denver's Road Home

Shelter, Outreach, Transportation Contracts

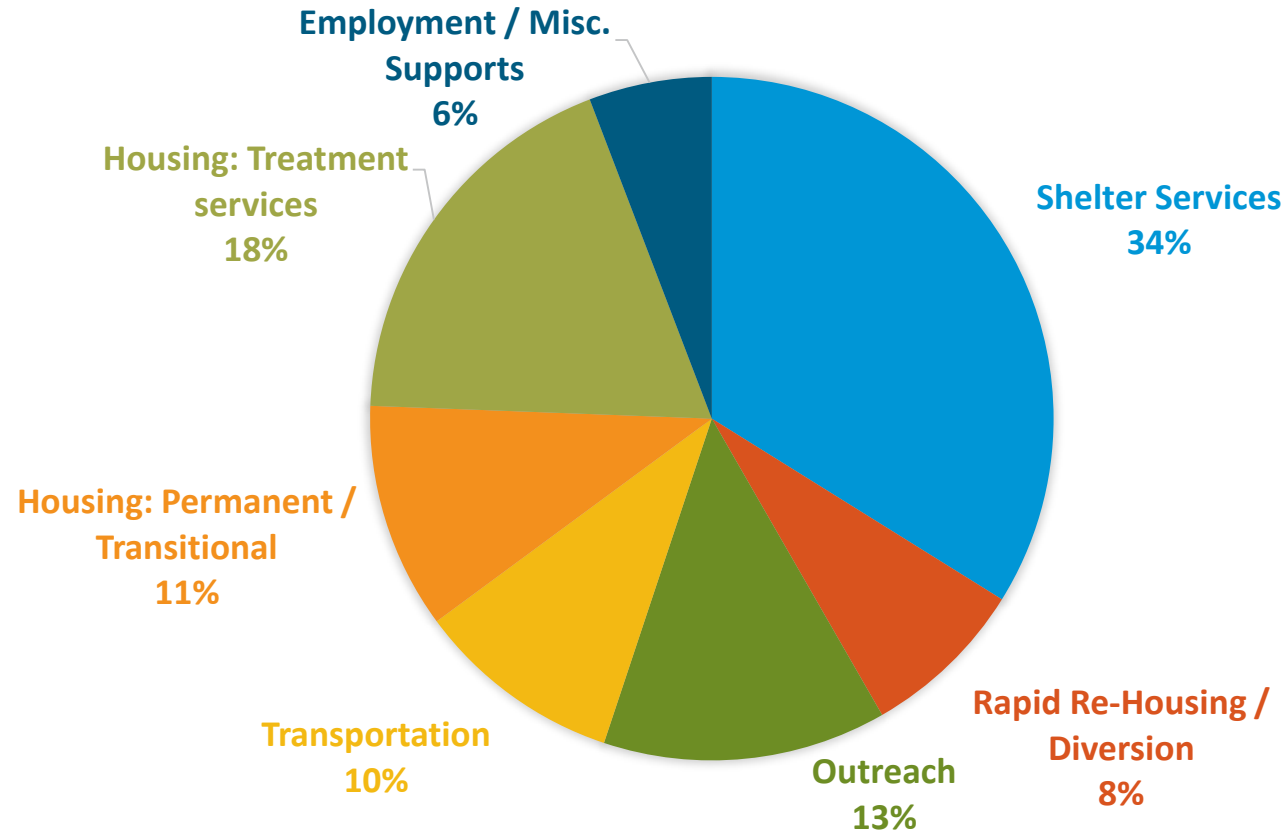
Overview

Overview of DRH Program Contracts in Shelter, Outreach, and Transportation

- Operating budgets with proportion of DRH contribution
- Profile of services per contractor

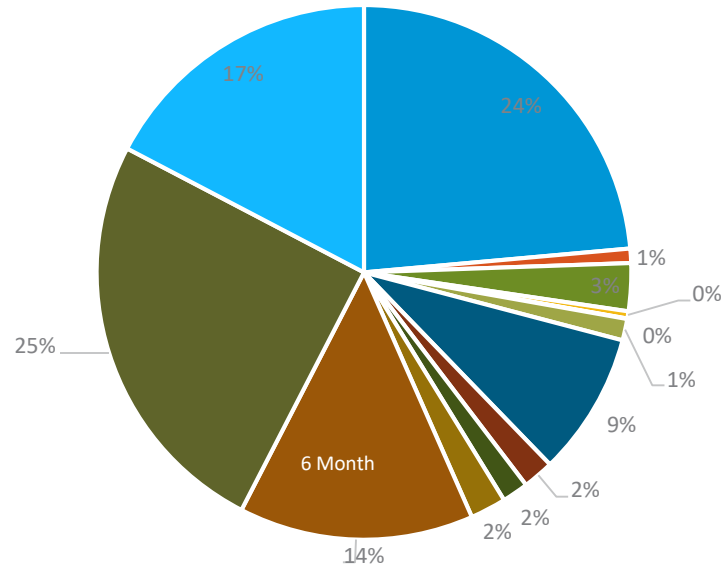
Denver's Road Home – Program Areas

\$10,222,684



Denver's Road Home Shelter Services Portfolio

Shelter Services (approx. \$3.5mil)



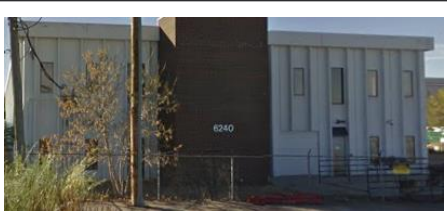
- CATHOLIC CHARITIES AND COMMUNITY SERVICE
- CATHOLIC CHARITIES AND COMMUNITY SERVICE
- DELORES PROJECT
- FAMILY PROMISE OF GREATER DENVER
- MKBS LLC
- SAFEHOUSE DENVER INC
- ST FRANCIS CENTER
- VOLUNTEERS OF AMERICA COLORADO BRANCH
- Youth Emergency Shelter
- CHRISTS BODY INC
- Crossroads
- DRM
- TBD - Design Challenge - 48th and Colorado

Denver Shelter Background

The City currently contracts with the following shelter providers:

Provider	Shelter	Clients	Capacity	Access
Denver Rescue Mission	Lawrence Street	Men	200 beds 115 mats	Walk-up
	48 th Avenue	Men	500*	Buses from Downtown
	Holly Street	Men	228	Buses from Downtown
Salvation Army	Crossroads	Men	476	Walk-up
Catholic Charities	Samaritan House Holy Rosary	Women	75	Walk-up
	Smith Road	Women	150	Buses from Downtown
Delores Project	Delores Project	Women/ Transgender	50-60	Referral/Call-in
Urban Peak	Youth Shelter	Up to age 20	40-50	Referral/Walk-up
Family Promise	Rotating Church	Families	8-10 Families	Referral/Call-in

Denver Shelter Locations



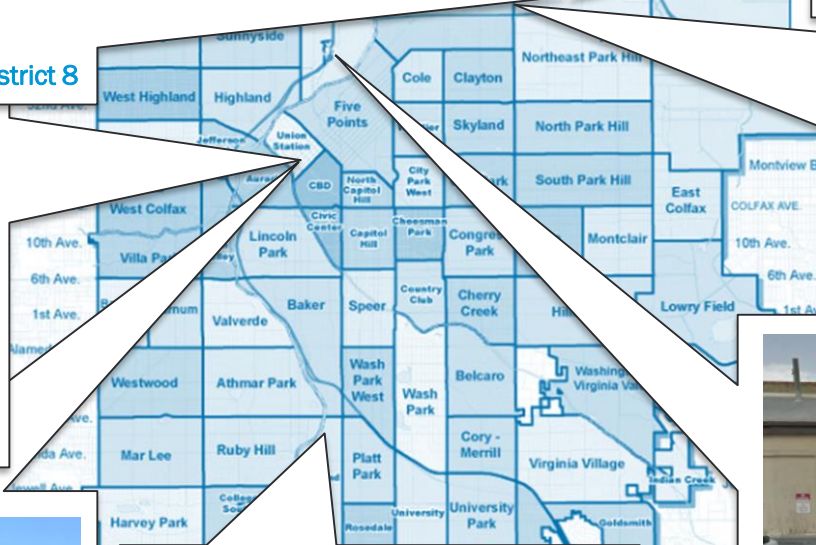
Smith Road
6240 East Smith Rd.
Catholic Charities | Council District 8



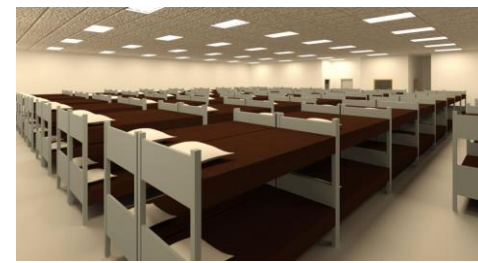
Samaritan House Holy Rosary
2301 Lawrence St.
Catholic Charities | Council District 9



Lawrence Street Shelter
1130 Park Ave.
Denver Rescue Mission | Council District 9



Urban Peak Youth Shelter
1630 South Acoma St.
Urban Peak | Council District 7



Holly Street
5725 East 39th Ave.
Denver Rescue Mission | Council District 8



48th Avenue
4330 East 48th Ave.
Denver Rescue Mission | Council District 8



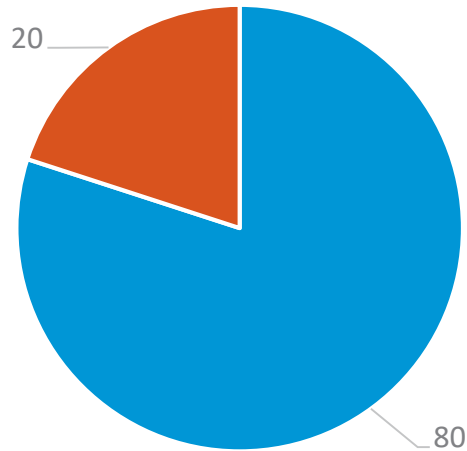
Crossroads
1901 29th St.
Salvation Army | Council District 9



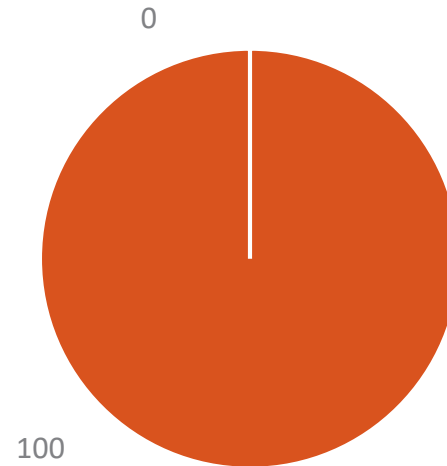
Delores Project
Undisclosed to protect guests
Delores Project

Denver Rescue Mission – Operating Budget

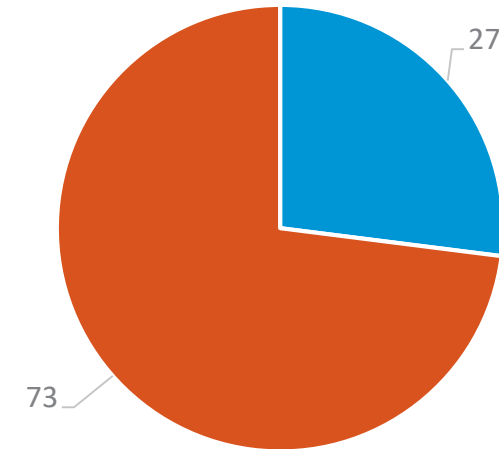
48th Ave Shelter



Lawrence St. Shelter

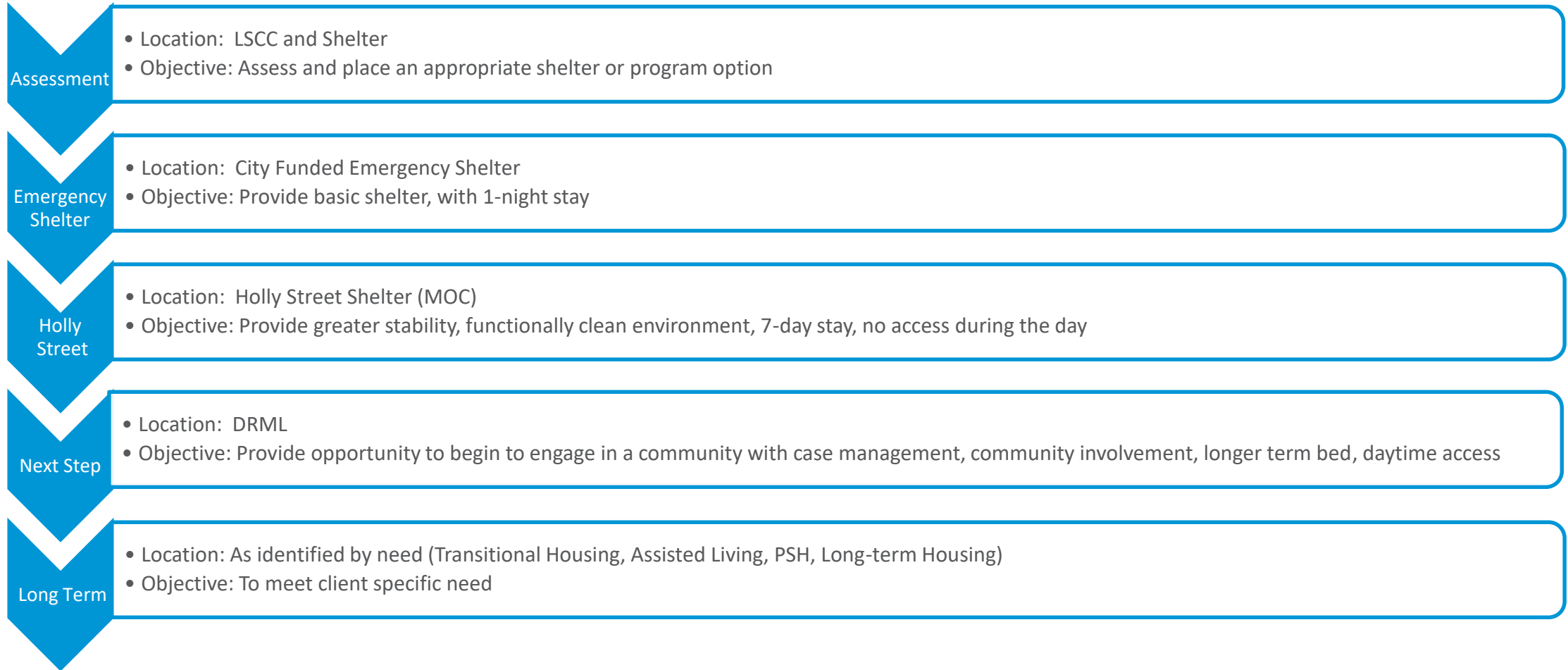


Holly St. Center



- Denver's Road Home
- Denver Rescue Mission

Denver Rescue Mission Service Continuum



Denver Rescue Mission Beds at DRML

Next Step

- Entry-level, low barrier community for unemployed guests
- Focused on movement toward long-term housing alongside employment, Mental Health, and Substance Abuse programming
- Goal-oriented and client-focused case management, with classes, and 40 hours of community involvement to help restore community integration and work habits.
- Individuals may remain in the program until space in continuum programs is available.

Next Step +

- Entry-level for Employed guests. Provides storage and flexibility to sustain employment in homelessness
- Goal-oriented case management focused on wrap-around needs, saving money for housing solutions, with 16 hours/week of community involvement.

Med Beds

- Medical beds are provided to homeless individuals needing a place to recover from an illness or medical procedure.
- Case Management provided at least weekly
- Guests who are able assist with a chore to be integrated into the community.

Probation/Parole Beds

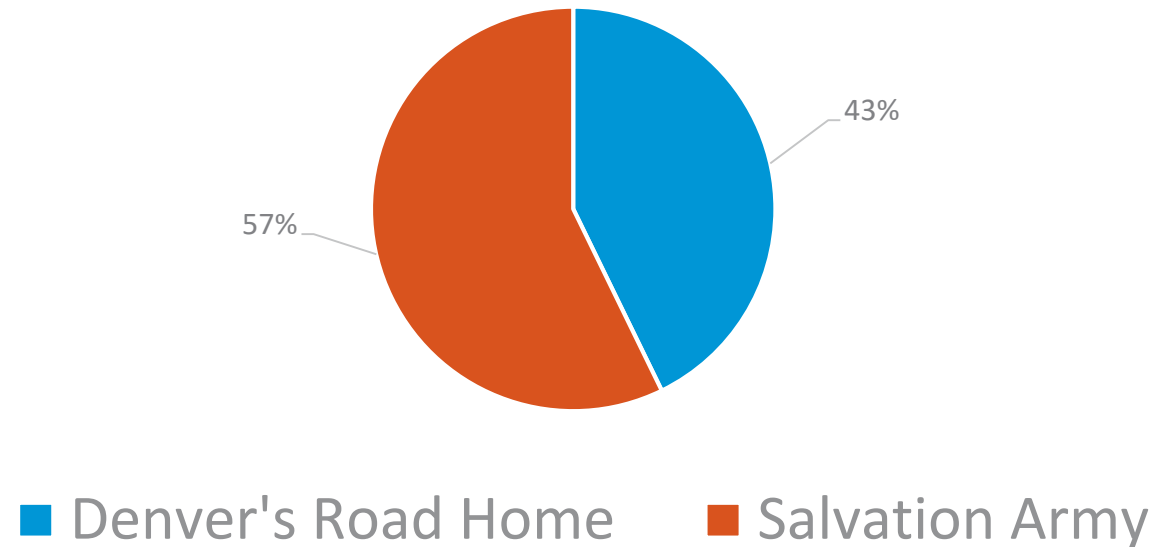
- Clients will meet with a case manager to complete all the components of Next Step that their schedule allows.

Denver Rescue Mission



Salvation Army Crossroads—Shelter Operating Budget

Sal Army Crossroads Shelter Operating Budget—Q1 and Q2 2018



Sal. Army Crossroads Beds

Emergency Shelter

- No cost, low-barrier shelter for men.

Reserved Beds

- 211 beds can be rented/reserved by guests at \$59/week.
- Guests provide work verification
- Guests have access to storage, laundry, and flexibility within work schedule

Stepping Up

- Case Management provided with focus on employment, sobriety and community service
- After 90 days participants move into a room of their own for up to 18 months, and are required to save 50% of income for deposit and rent upon exit.
- Stepping Up charges a \$89/week fee

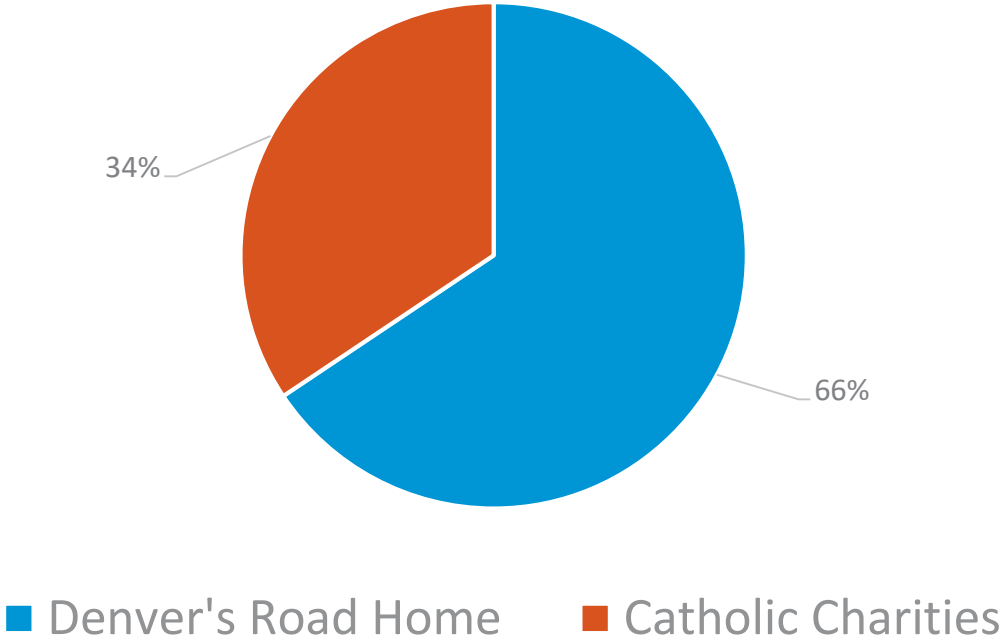
Sal. Army Crossroads Beds



January 2016 Video: [KMGH Denver Channel 7](#)

Catholic Charities Samaritan House

Catholic Charities Women's Shelter--Operating Budget



Catholic Charities Samaritan House

Holy Rosary

- Low-barrier shelter for women

Agape Shelter at Smith Road

- Low-barrier shelter for women

Transitional Program at Smith Road

- 50 bed transitional program for women offering case management, storage, month-long stay in preparation for Samaritan House program.

Samaritan House Program

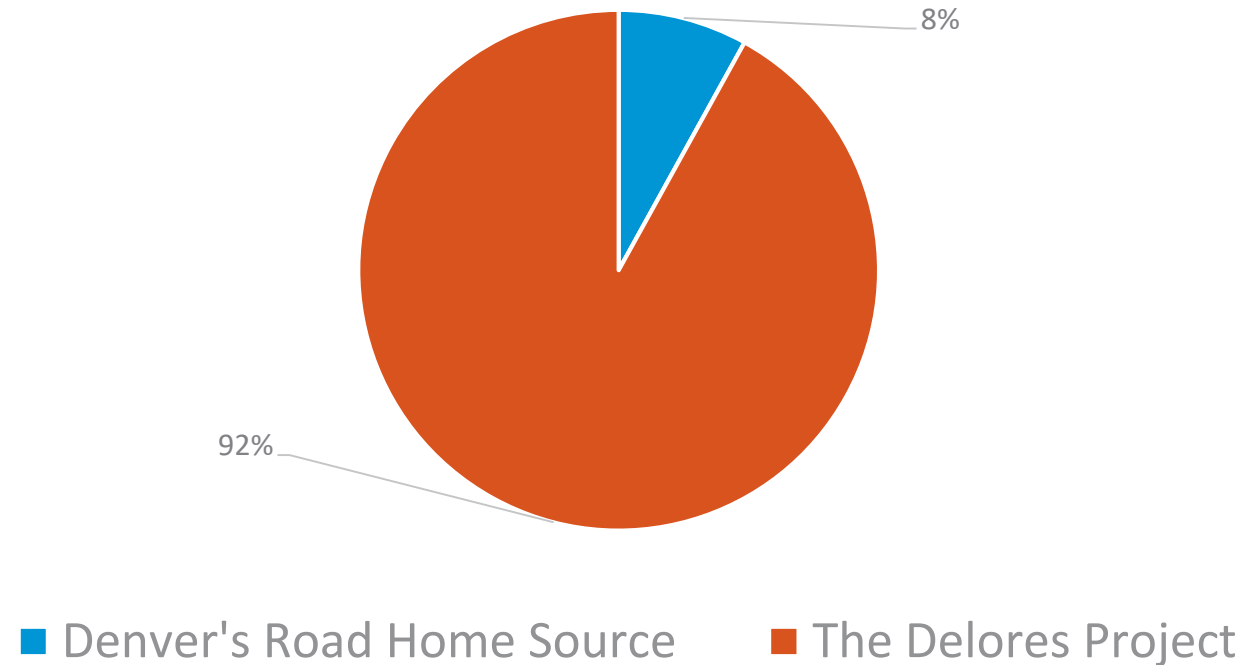
- 120 day program for men, women, or families focused on employment and housing. (92% of participants have income at exit, 64% of single guests obtain housing, 62% of families obtain housing)

Catholic Charities Samaritan House



The Delores Project—Total Operating Budget

Total Operating Budget - Delores Project



The Delores Project

Emergency Shelter

- Week long accommodation for women and transgender guests including basic needs, bus tickets to shelter, and referrals. Assigned weekly on a first-come/served basis.

Extended Stay

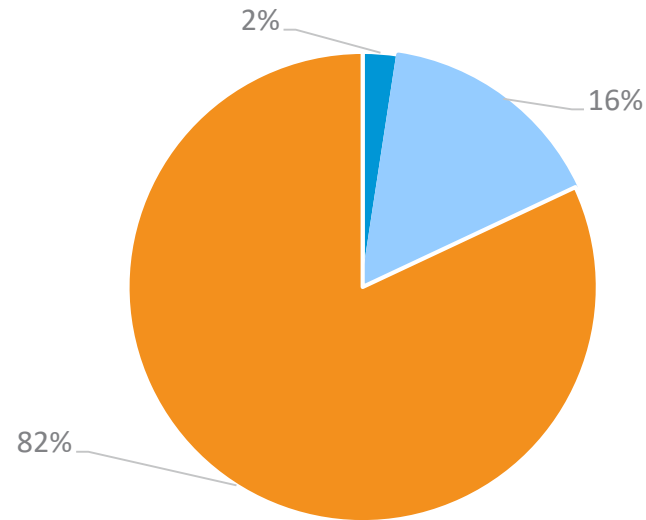
- Steps to Stability—22 beds available for client focused case management
- Community Partners Program—15 beds for guests arriving with referral from community-based case managers
- Community Transitions—5 beds available to guests exiting DoC focused on coordinating stable re-entry services.

The Delores Project



Family Promise of Greater Denver

Operating Budget Family Promise



- Denver's Road Home Base Contract
- Denver's Road Home Diversion Contract
- Family Promise of Greater Denver

Family Promise of Greater Denver

Emergency Shelter for Families

- 8-10 families served with overnight shelter at any given time, including meals, showers, laundry, and transportation.
- Life Skills/Employment classes are provided twice a week.
- Leverage facility resources of local faith congregations
- Each location is staffed by trained volunteers and supported by staff of Family Promise.
- A day site provides individualized case management, computer lab, and play room for children

Program Requirements

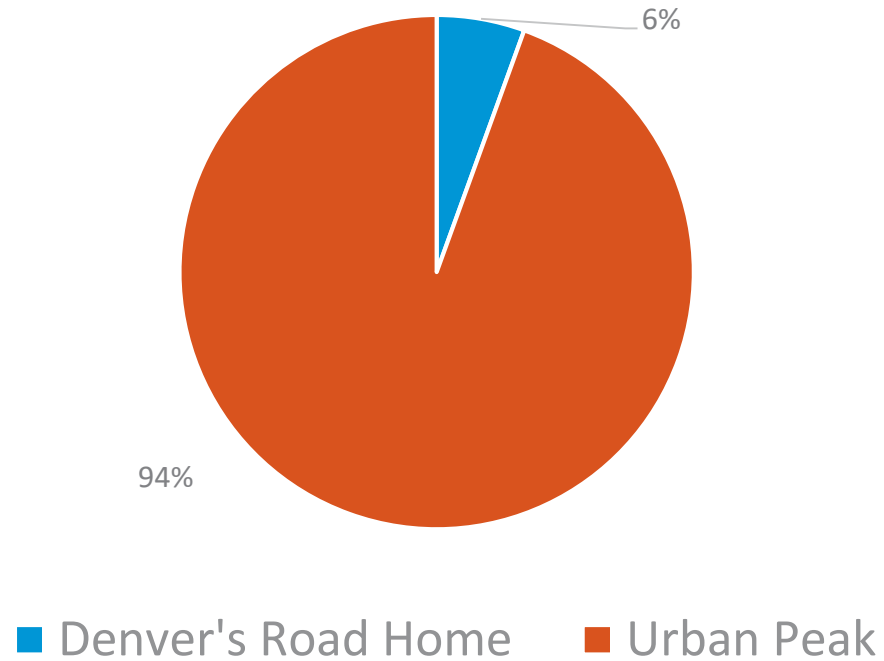
- Participants must be willing to look for full time employment or school
- Kids must be enrolled and attend school daily

Family Promise of Greater Denver



Urban Peak

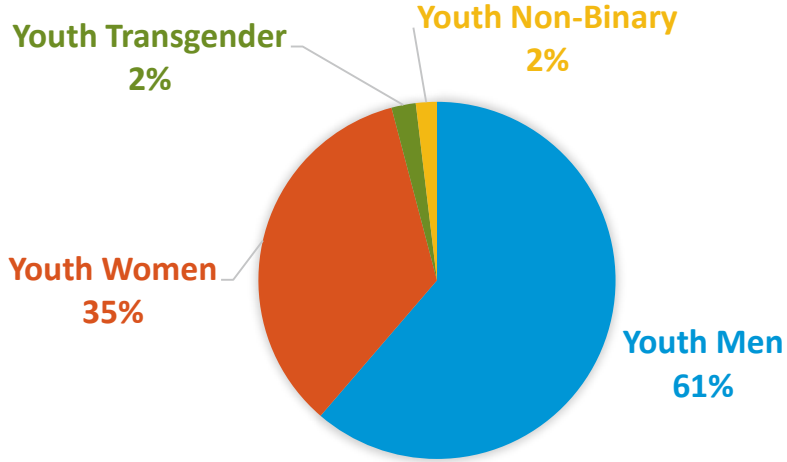
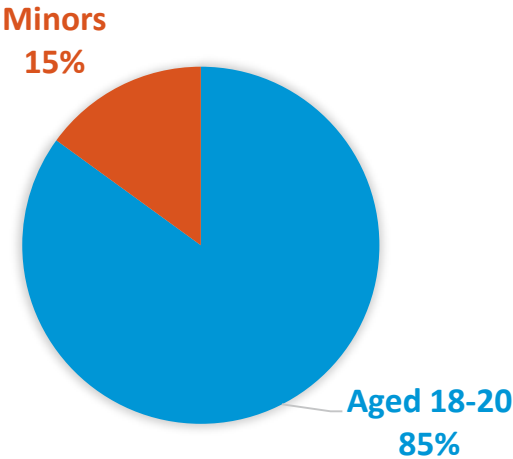
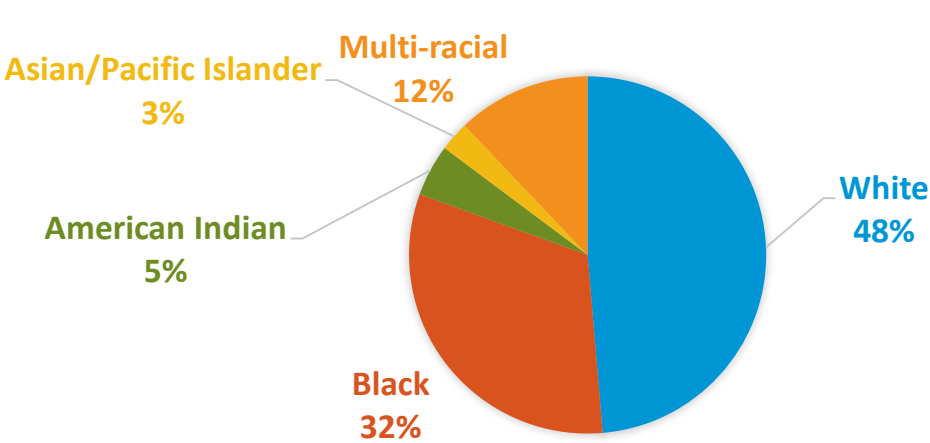
Urban Peak Shelter Operating Budget



Urban Peak

Denver’s only licensed Emergency Shelter for youth 15 through 20

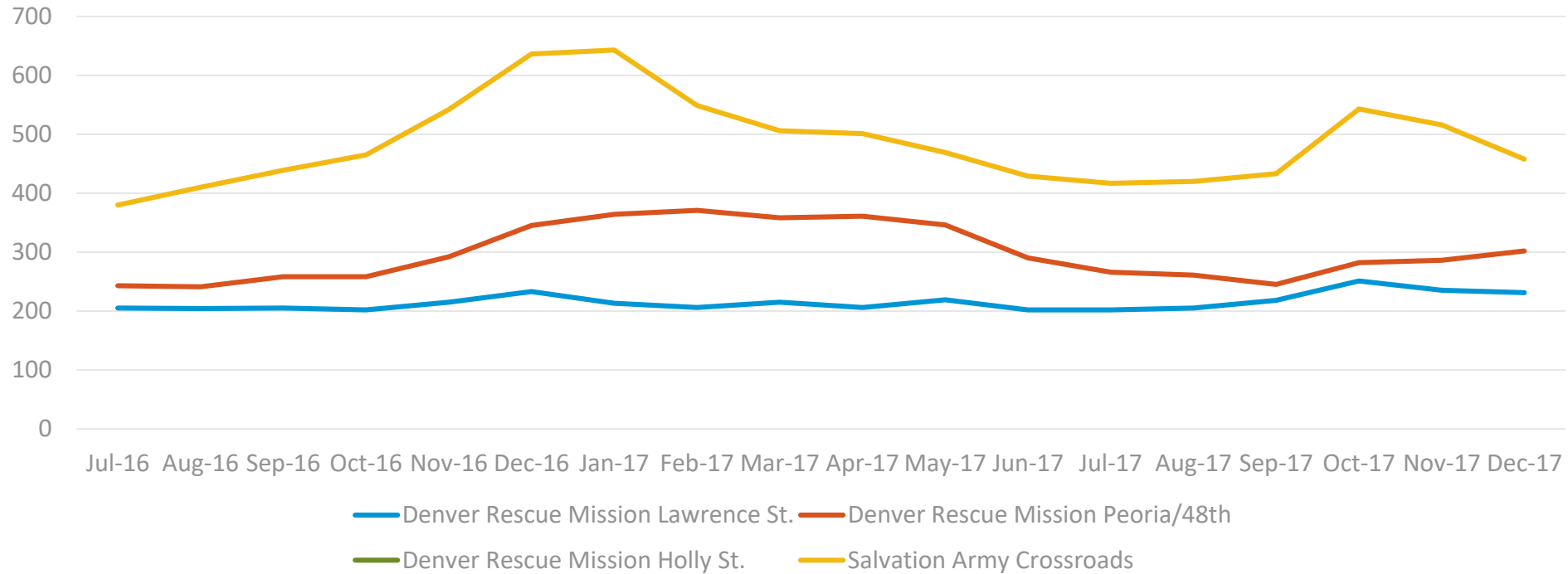
- 40 beds year-round, plus 10 beds during winter months, 3 meals/day
- Two binary gender dorms, and two single rooms
- On-site medical clinic
- Strengths based case management focused on individualized service plans. Also individual and family counseling focused on reunification of runaways and/or those kicked out by family.
- On-site GED/Education classroom
- Must obtain parental permission to serve minors within 24 hours of arrival.



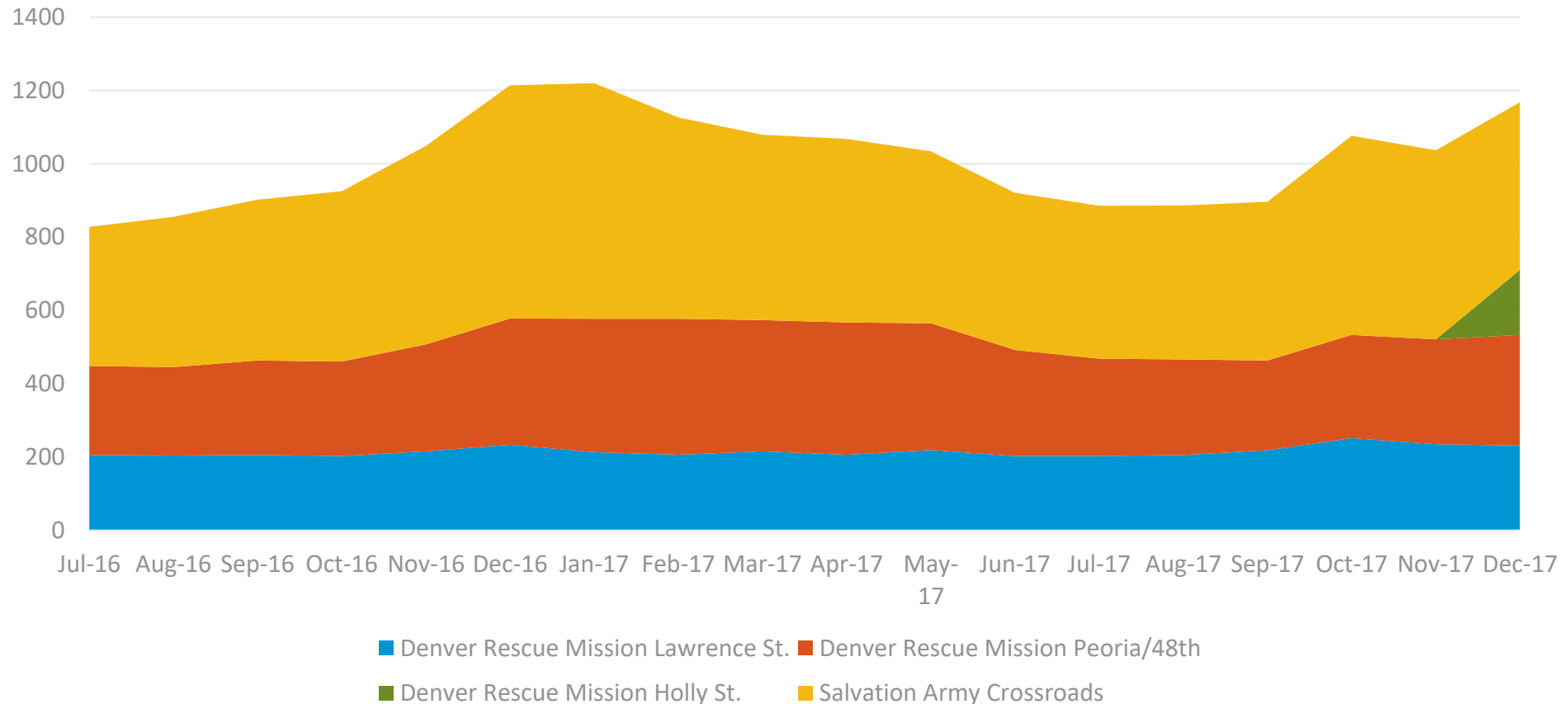
Urban Peak



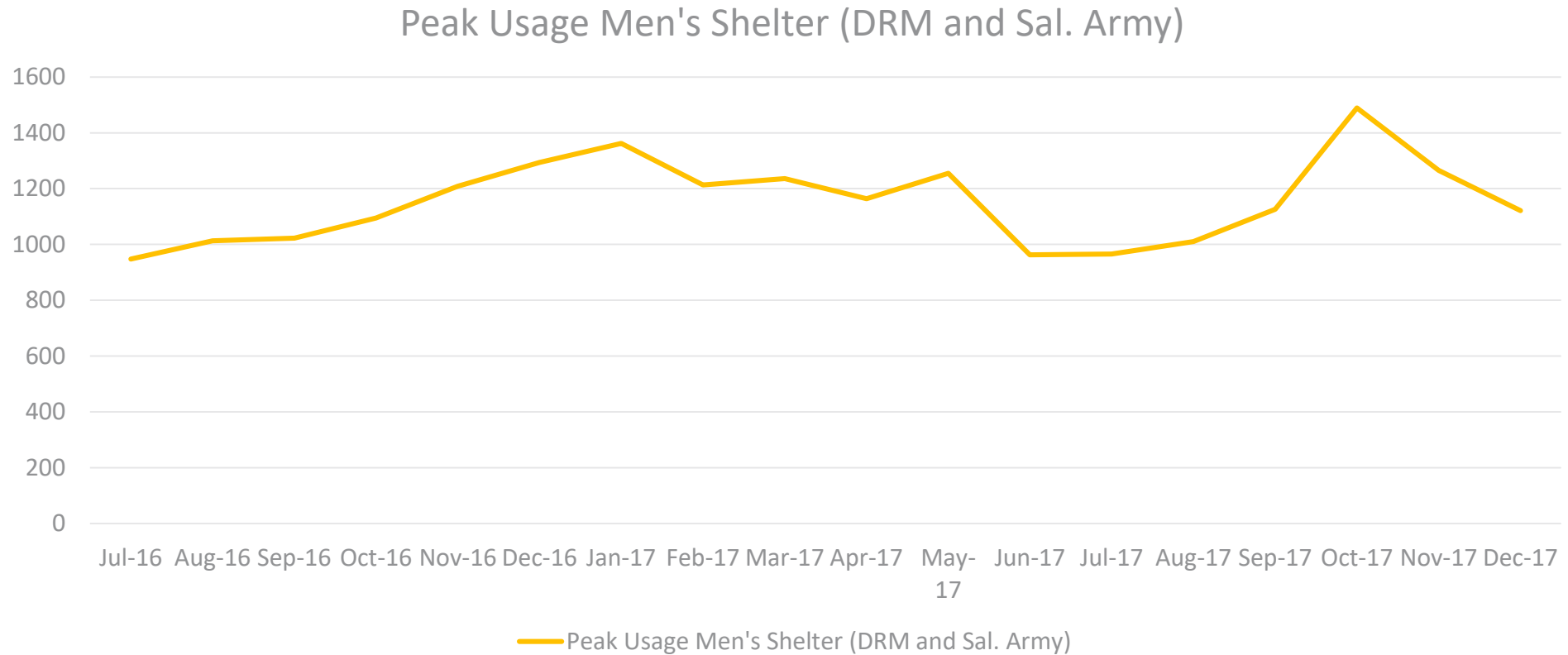
Men's Avg. Shelter Usage Q3 2016 through Q4 2017



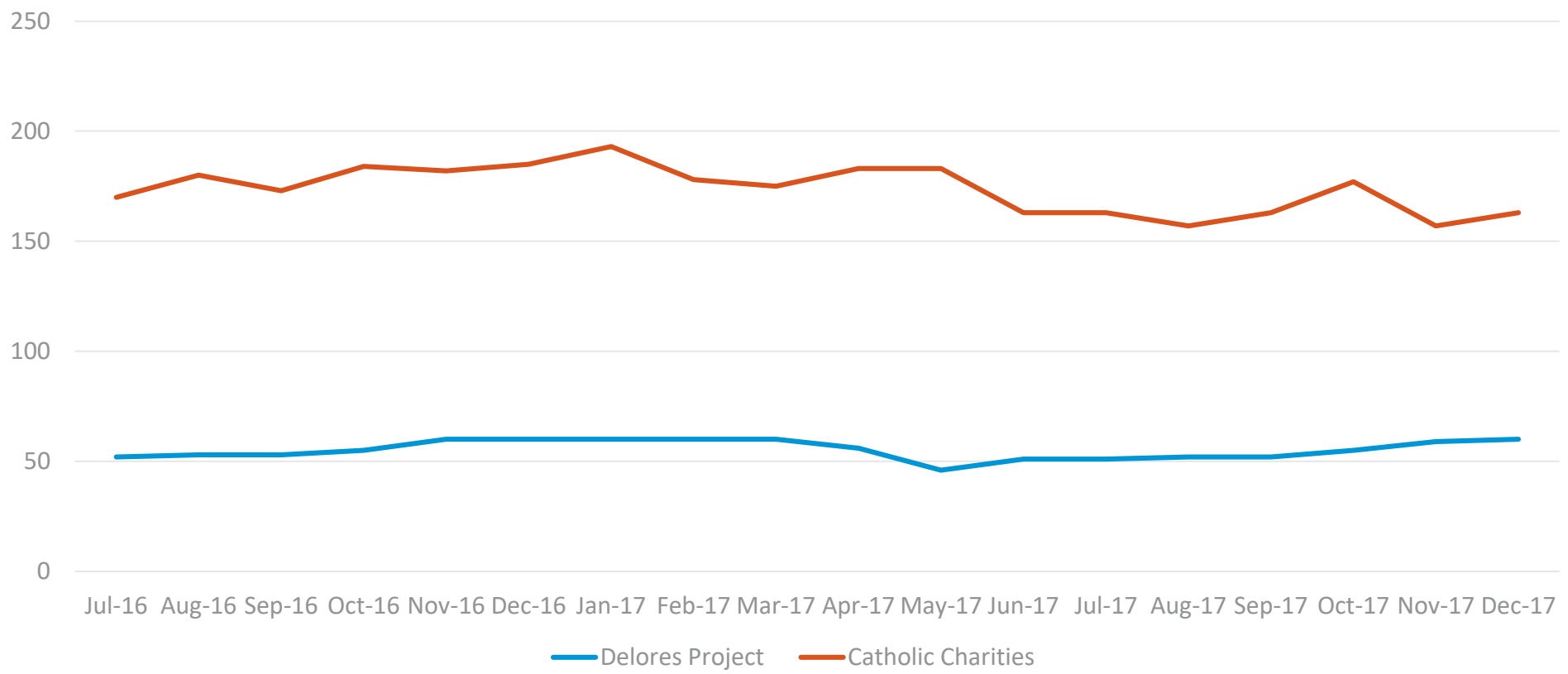
Men's Avg. Shelter Usage Q3 2016 through Q4 2017



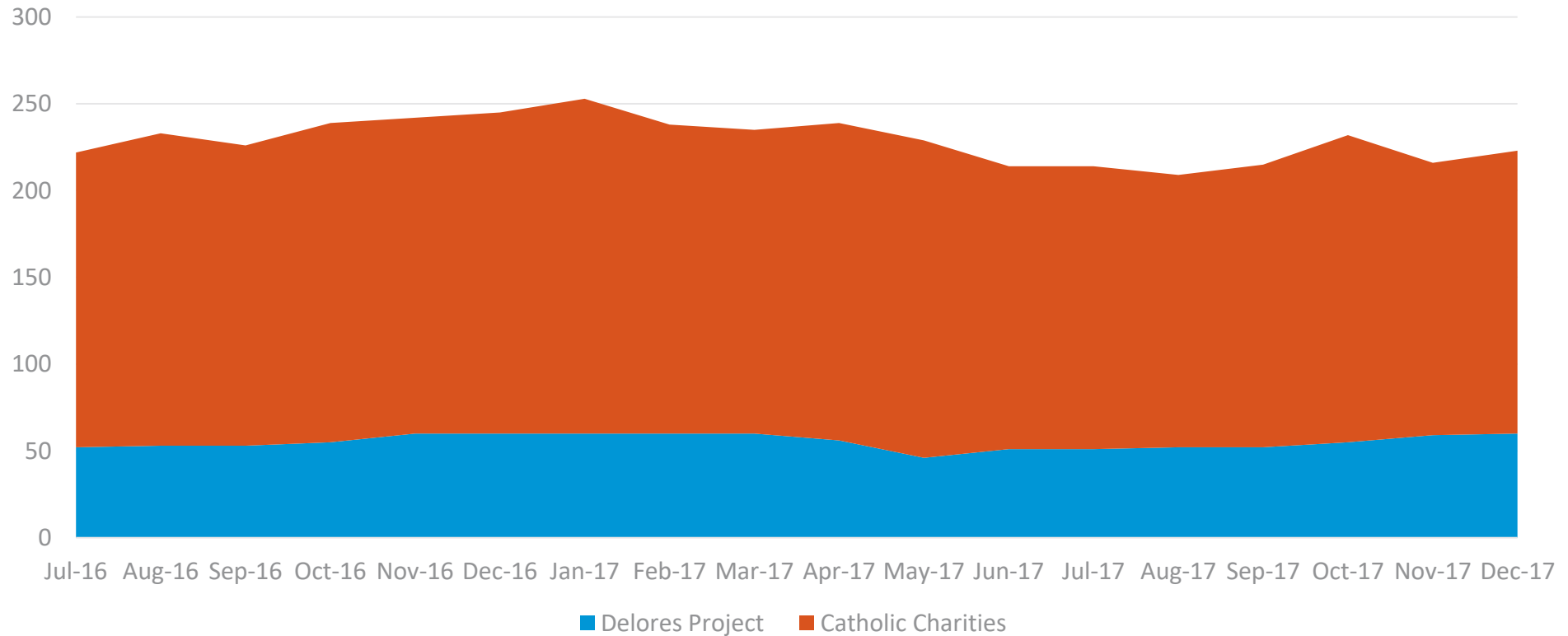
Peak Usage Men's Shelter Q3 2016 through Q4 2017



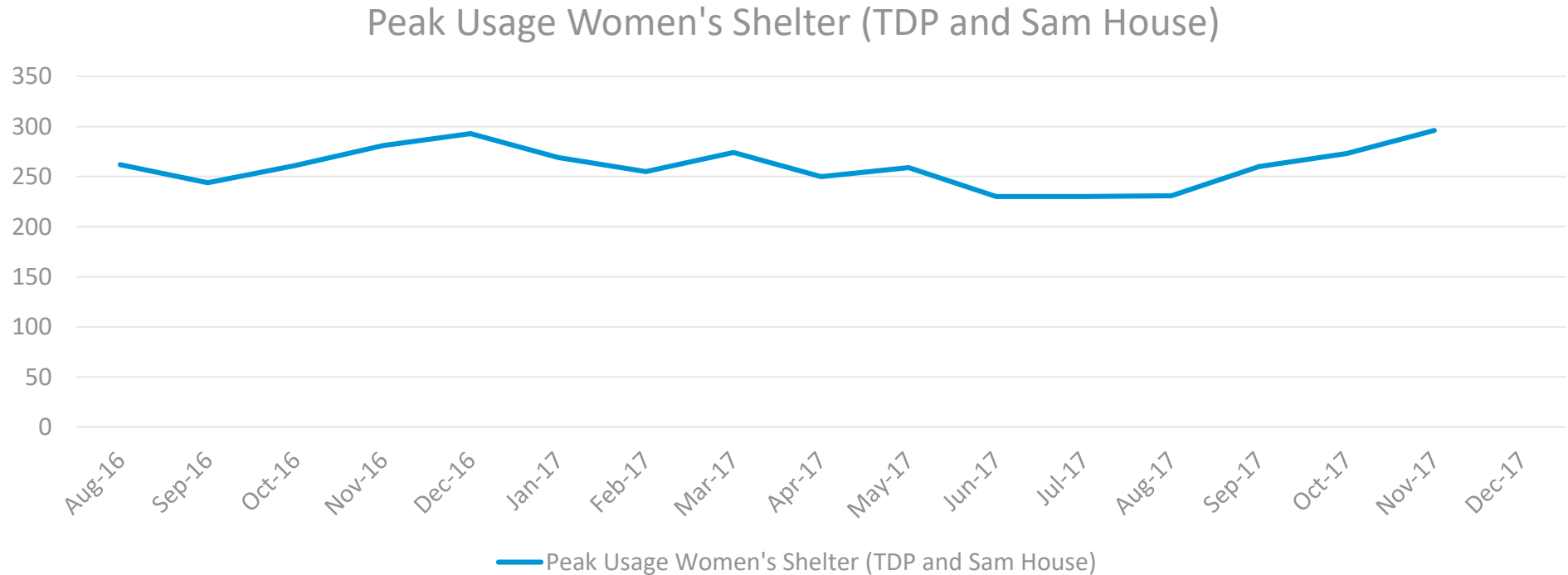
Women's Avg. Shelter Usage Q3 2016 through Q4 2017



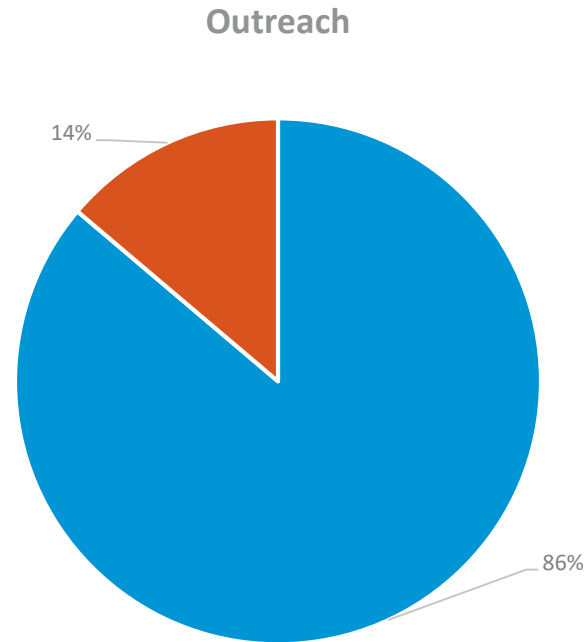
Women's Avg. Shelter Usage Q3 2016 through Q4 2017



Peak Usage Women's Shelter Q3 2016 through Q4 2017



Denver's Road Home Outreach Portfolio



- CCH-Denver Street Outreach Collaborative
- Salvation Army Search and Rescue

Denver's Road Home Outreach Programming

Denver Street Outreach Collaborative

- Colorado Coalition for the Homeless (CCH) lead agency for contract
- Funds outreach teams at CCH, St. Francis Center, Urban Peak, as well as Behavioral Health Navigators.
- Mon-Sat ~7:00a-9:00p
- Focus outcomes on Housing/Reunification, street contacts.
- Additional wraparound service for IDs, Primary Health/Mental Health/Sub. Abuse referrals, basic needs, etc.



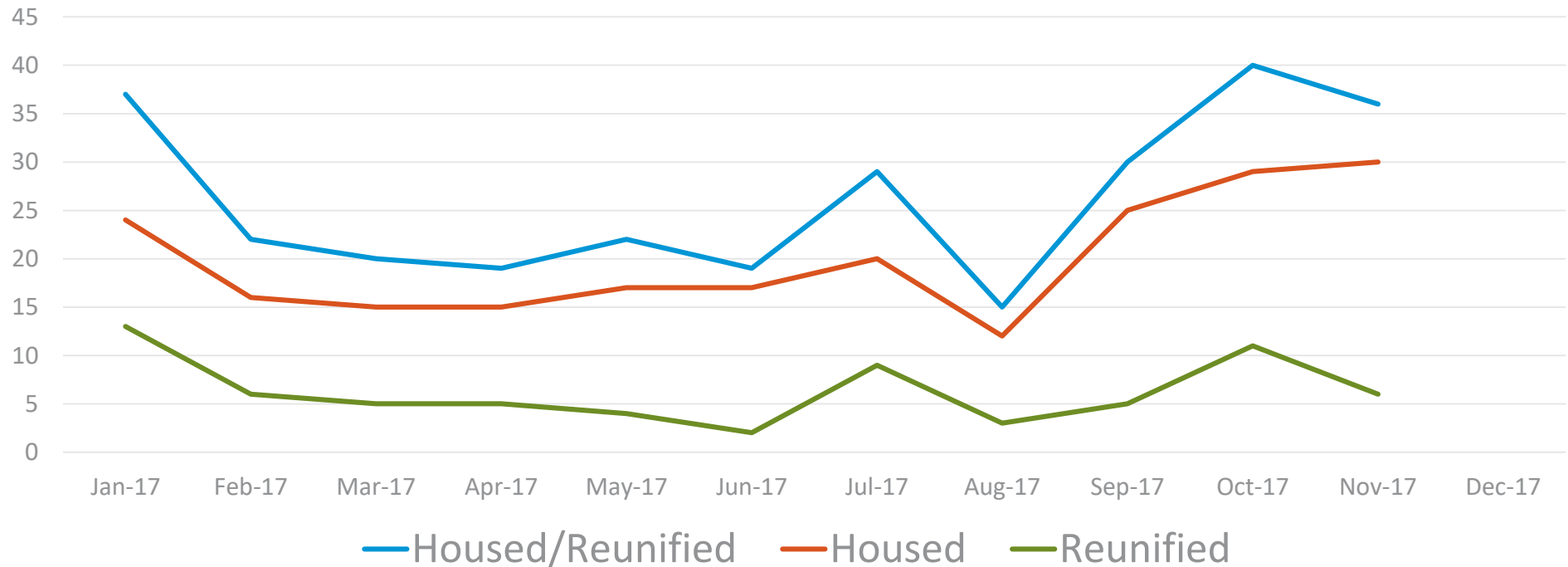
Salvation Army Search and Rescue

- Evening/overnight street outreach
- Nightly transportation of up to 25 women to shelter with the Women's Homeless Initiative
- Nightly engagement of Denver Health Emergency Room
- Dispatch to areas of neighborhood concern in evening hours when areas have activity
- Direct connection to Sal. Army case management and direct referral pipeline to DSOC case management

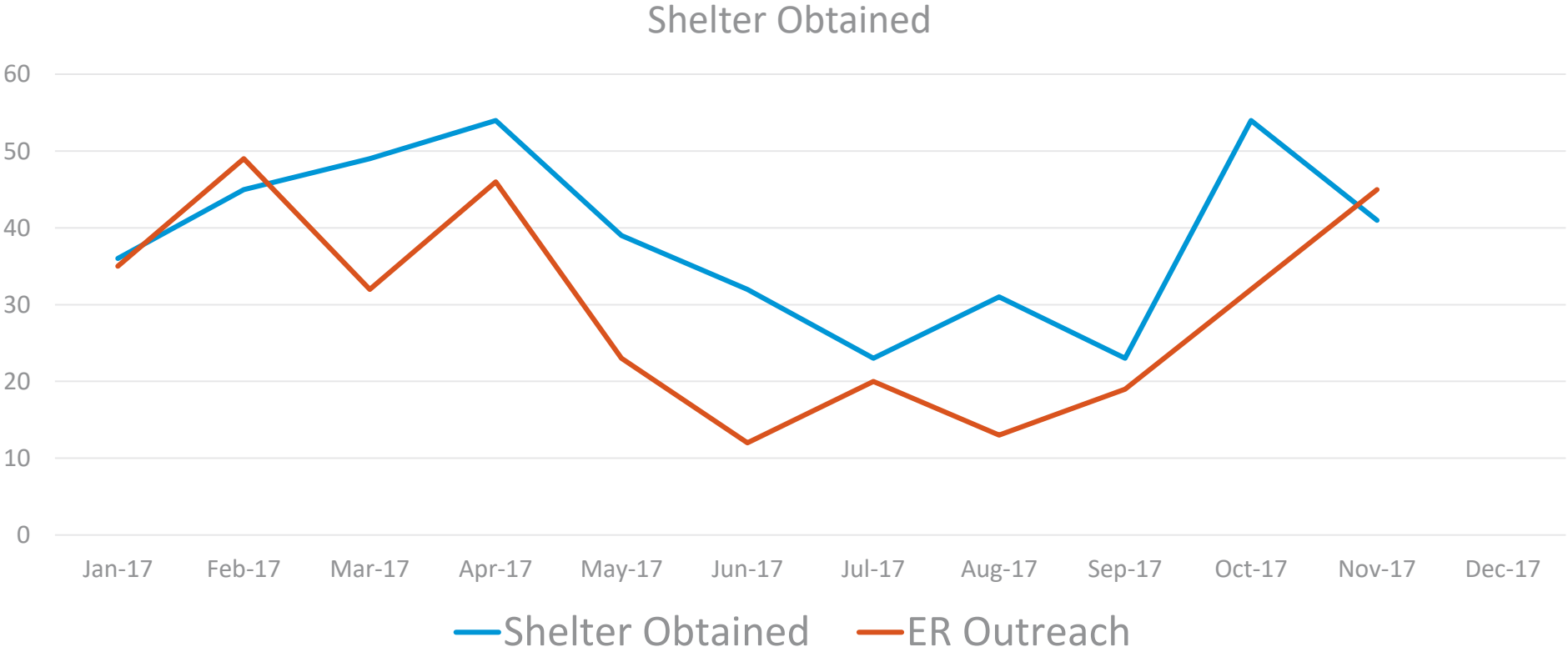


Denver Street Outreach Collaborative

2017 DSOC—Housed/Reunified

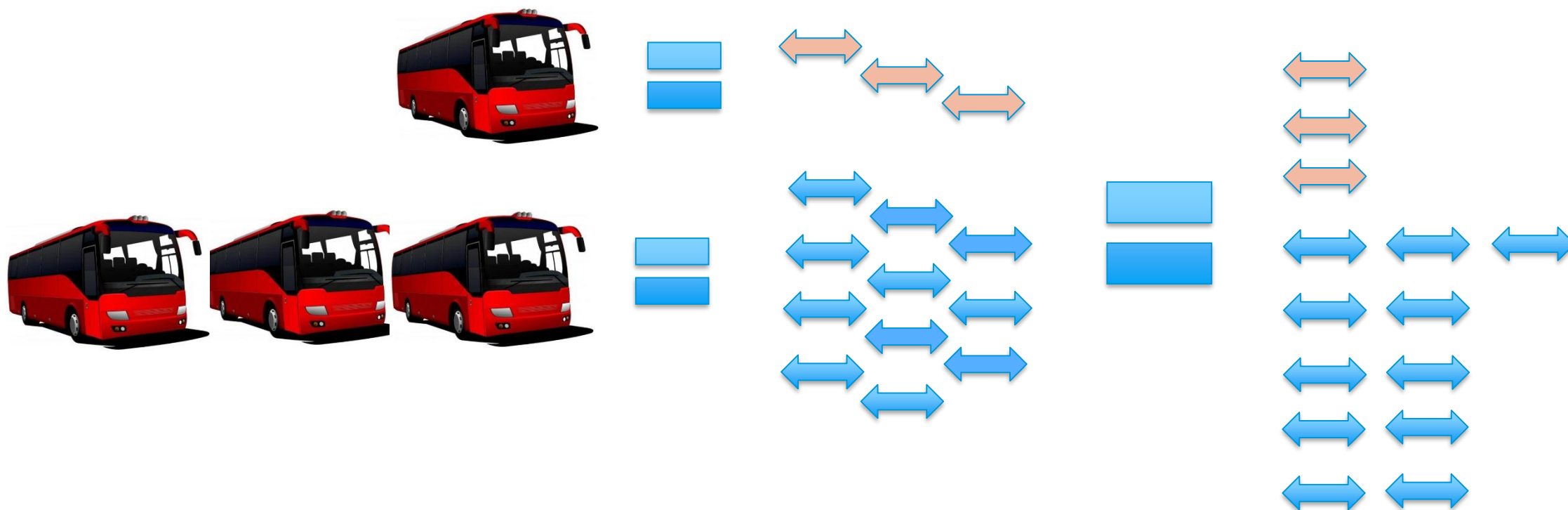


Salvation Army Overnight Search and Rescue



Transportation to Shelter

Denver's Road Home currently contracts with BusCo for four busses; each completes three transports, with one extra transport from two buses. Total # of A to B transports is 14.



Questions