

ORDINANCE/RESOLUTION REQUEST

Please email requests to the Mayor's Legislative Team
at MileHighOrdinance@DenverGov.org by **3:00pm on Monday**.

All fields must be completed.
Incomplete request forms will be returned to sender which may cause a delay in processing.

Date of Request: **January 28, 2013**

Please mark one: Bill Request or Resolution Request

1. Has your agency submitted this request in the last 12 months?

Yes No

If yes, please explain:

2. Title: (Include a concise, one sentence description – please include name of company or contractor and contract control number - that clearly indicates the type of request: grant acceptance, contract execution, amendment, municipal code change, supplemental request, etc.)

xMatters – CE- 201100682- This is an amendment that adds \$835,000 to increase performance in providing incident and emergency notifications to different departments within DIA and create a fully hosted environment.

3. Requesting Agency: Department of Aviation

4. Contact Person: (With actual knowledge of proposed ordinance/resolution.)

- **Name:** Amy Raaz
- **Phone:** 303-342-2201
- **Email:** amy.raaz@flydenver.com

5. Contact Person: (With actual knowledge of proposed ordinance/resolution who will present the item at Mayor Council and who will be available for first and second reading, if necessary.)

- **Name:** Robert W. Kastelitz
- **Phone:** 303-342-2020
- **Email:** Robert.Kastelitz@flydenver.com

6. General description of proposed ordinance including contract scope of work if applicable:

The vendor for the xMatters product (xMatters Inc.) is the owner of the software and inventor of this product and the software itself is proprietary. The Technology Division is requesting an amendment to move to the xMatters product to a managed service model and to use the product into a fully hosted environment. There are many benefits to migrating to the managed services version of the xMatters product. For instance, DIA will experience reduced infrastructure costs, the xMatters product has an enhanced solution that provides built in redundancy and full disaster recovery capability, and DIA will have 24/7 technical support. Furthermore, this software is critical since it is the official "Emergency Notification System" for the airport and is used ubiquitously throughout the premise.

****Please complete the following fields:** (Incomplete fields may result in a delay in processing. If a field is not applicable, please enter N/A for that field.)

- a. **Contract Control Number:** 201100682
- b. **Duration:** 3 years
- c. **Location:** DIA
- d. **Affected Council District:** 11
- e. **Benefits:** Provides numerous divisions within the Airport data access along with 24/7 support.
- f. **Costs:** \$1,000,000.00

Current Contract Amount (A)	Additional Funds (B)	Total Contract Amount (A+B)
\$165,000.00	\$835,000	\$1,000,000

Current Contract Term	Added Time	New Ending Date
12/10/2012	0	12/10/2015

g. Date Goals Assigned: n/a

Goals: Contract Scope of Services does not fall under the Definition of Division of Small Business Opportunity CEI (Construction Empowerment Initiative) Ordinance. Professional Services for design, construction or reconstruction are subject to the goals ordinance. Anything outside of these services, including professional services not related to construction are reviewed on a case-by-case basis. Professional Services not related to construction usually do not have assigned goals.

h. Goals: n/a

To be completed by Mayor's Legislative Team:

SIRE Tracking Number: _____

Date: _____

7. **Is there any controversy surrounding this ordinance?** (*Groups or individuals who may have concerns about it?*) **Please explain.** None

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Date: _____

Key Contract Terms

Vendor/Contractor Name: xMatters, Inc.

Contract control number: 201100682

City's contract manager: **Lynn Rubner**

Was this contractor selected by competitive process? Yes by RFP; this ordinance is for an amendment.

Term/Duration of contract/project: 12/10/2012 to 12/10/2015

Renewal terms: The Term of this Agreement may only be increased by amendment to this Agreement.

Purpose: The vendor for the xMatters product (xMatters Inc.) is the owner of the software and inventor of this product and the software itself is proprietary. The Technology Division is requesting an amendment to move to the xMatters product to a managed service model and to use the product into a fully hosted environment. There are many benefits to migrating to the managed services version of the xMatters product. For instance, DIA will experience reduced infrastructure costs, the xMatters product has an enhanced solution that provides built in redundancy and full disaster recovery capability, and DIA will have 24/7 technical support. Furthermore, this software is critical since it is the official "Emergency Notification System" for the airport and is used ubiquitously throughout the premise.

Scope of services to be provided with performance bench marks: n/a

Cost/value: \$1,000,000.00

Source of funds: O&M and CIP

Benefit: Highly specialized critical technology services.

Termination provision for City and for contractor: City has the right to terminate without cause on 30 days written notice, and with cause on 10 days written notice.

WBE/MBE/DBE commitments (construction, design, Airport concession contracts):

Who are the subcontractors to this contract? n/a

Location: DIA

Affected Council District: 11

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