

ORDINANCE/RESOLUTION REQUEST

Please email requests to the Mayor's Legislative Team at MileHighOrdinance@DenverGov.org by **3:00pm on Monday**.

All fields must be completed.
Incomplete request forms will be returned to sender which may cause a delay in processing.

Date of Request: 11/01/13

Please mark one: **Bill Request** or **Resolution Request**

1. Has your agency submitted this request in the last 12 months?

Yes No

If yes, please explain:

2. Title: **DLT Solutions, LLC TECHS-CE95019-01 requesting that this be Amended.**

3. Requesting Agency: **Technology Services**

4. Contact Person: **Cindy Zec**

- Name: **Cindy Zec**
- Phone: **720-913-4958**
- Email: **Cindy.Zec@denvergov.org**

5. Contact Person: *(With actual knowledge of proposed ordinance/resolution who will present the item at Mayor-Council and who will be available for first and second reading, if necessary.)*

- Name: **Cindy Zec**
- Phone: **720-913-4958**
- Email: **Cindy.Zec@denvergov.org**

6. General description of proposed ordinance including contract scope of work if applicable:

DLT Solutions provides maintenance on Oracle Global Customer Support (GCS). This provides the ability to obtain technical support for Oracle's Business Intelligence, Service Oriented Architecture, and Identity Mgmt suite. Support svcs include access to Oracle Metalink (an online access point to all Oracle support resources), the ability to request assistance to issues through Technical Asstnce Requests, report bugs & rcv tech support & patches to resolve issues, as well as rights to future product enhancements, releases, and updates during the time period covered by the support agreement.

****Please complete the following fields:** *(Incomplete fields may result in a delay in processing. If a field is not applicable, please enter N/A for that field.)*

- a. Contract Control Number: **TECHS-CE95019-01**
- b. Duration: **05/15/2009 – 05/31/2014**
- c. Location: **City Wide**
- d. Affected Council District: **N/A**
- e. Benefits: **This provides the ability to obtain technical support for Oracle's Business Intelligence, Service Oriented Architecture, and Identity Mgmt suite.**
- f. Costs: **\$ 1,310,896.00**

7. Is there any controversy surrounding this ordinance? **No. Please explain.**

To be completed by Mayor's Legislative Team:

SIRE Tracking Number: _____

Date Entered: _____