

ORDINANCE/RESOLUTION REQUEST

Please email requests to the Mayor's Legislative Team

at MileHighOrdinance@DenverGov.org by **9:00am on Friday**. Contact the Mayor's Legislative team with questions

Date of Request: **10/3/2025**

Please mark one: ☐ Bill Request or ☒ Error! Bookmark not defined. Resolution Request

Please mark one: The request directly impacts developments, projects, contracts, resolutions, or bills that involve property and impact within .5 miles of the South Platte River from Denver's northern to southern boundary? (Check map [HERE](#))

☐ Yes ☒ No

1. Type of Request:

☒ X Contract/Grant Agreement ☐ Intergovernmental Agreement (IGA) ☐ Rezoning/Text Amendment

☐ Dedication/Vacation ☐ Appropriation/Supplemental ☐ DRMC Change

☐ Other:

2. **Title:** Approves a contract with Claims Management Resources, Inc. (CMR) for \$900,000.00 with an end date of 12-31-2030 to provide auto and property damage subrogation recovery services for the City and County of Denver, citywide (FINAN-202581266).

3. **Requesting Agency:** Department of Finance

4. Contact Person:

Contact person with knowledge of proposed ordinance/resolution	Contact person to present item at Mayor-Council and Council
Name: Devron McMillin-Morrison	Name: Laura Swartz
Email: devron.mcmillin-morrison@denvergov.org	Email: laura.swartz@denvergov.org

5. General description or background of proposed request. Attach executive summary if more space needed –

The proposed Resolution Request authorizes contracting with Claims Management Resources, Inc. (CMR) for services related to identifying, pursuing, and obtaining financial recovery from responsible third parties related to auto and property claims.

6. **City Attorney assigned to this request (if applicable):** Brad Neiman

7. **City Council District:** Citywide

8. ****For all contracts, fill out and submit accompanying Key Contract Terms worksheet***

To be completed by Mayor's Legislative Team:

Resolution/Bill Number: _____

Date Entered: _____

Key Contract Terms

Type of Contract: (e.g. Professional Services > \$500K; IGA/Grant Agreement, Sale or Lease of Real Property):
Professional Services > \$500K

Vendor/Contractor Name: Claims Management Resources

Contract control number: FINAN-202581266

Location: Citywide

Is this a new contract? ☒ Yes ☐ No **Is this an Amendment?** ☐ Yes ☒ No **If yes, how many?** _____

Contract Term/Duration (for amended contracts, include existing term dates and amended dates):
1/1/2026 - 12/31/2028, with the possibility to add three, one-year renewals.

Contract Amount (indicate existing amount, amended amount and new contract total):

<i>Current Contract Amount (A)</i>	<i>Additional Funds (B)</i>	<i>Total Contract Amount (A+B)</i>
\$900,000		\$900,000

<i>Current Contract Term</i>	<i>Added Time</i>	<i>New Ending Date</i>
1/1/2026 - 12/31/2028	n/a	n/a

Scope of work: Contracted services include identification of auto and property damage with third party liability and investigation of identified claims for subrogation potential. For claims with subrogation opportunity, CMR will obtain repair/replacement costs from City agencies and seek recovery through insurance or restitution.

Was this contractor selected by competitive process? Yes **If not, why not?**

Has this contractor provided these services to the City before? ☒ Yes ☐ No

Source of funds: 84130000 – Insurance and Retirement Services

Is this contract subject to: ☐ W/MBE ☐ DBE ☐ SBE ☐ XO101 ☐ ACDBE ☒ N/A

Executive Summary:

To be completed by Mayor's Legislative Team:

Resolution/Bill Number: _____

Date Entered: _____

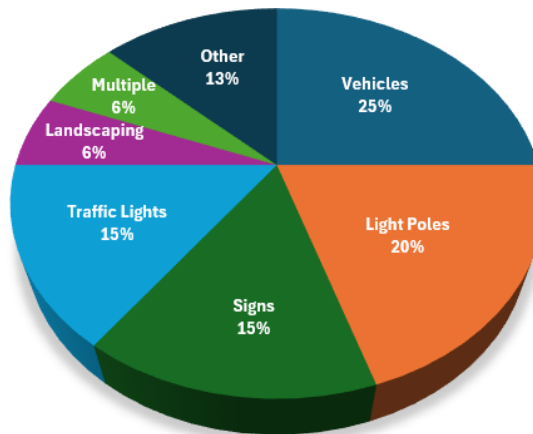
Claims Management Resources Subrogation Recovery Services Contract Resolution Request Executive Summary

The City and County of Denver’s Risk Management and Workers’ Compensation Division completed an RFP for subrogation recovery services, subsequently selecting Claims Management Resources, Inc. (CMR) as our new subrogation provider. Contracted services include identification of auto and property damage with third party liability and investigation of identified claims for subrogation potential. For claims with subrogation opportunity, CMR will obtain repair/replacement costs from City agencies and seek recovery through insurance, direct payment, or restitution. CMR is paid a percentage of actual recovery, based on recovery type: Insurance or direct payment = 19% of total per claim recovery received; Restitution = 6% of total per claim recovery received.

5-Year Subrogation Recovery History:

Year of Loss	Total Auto/Property Damage Reported to Risk Management	Responsible Third Party Identified (Subrogation Potential)	Total # Subrogation Claims Paid	% of Total Subrogation Claims	Repair Costs for Subrogation Claims	Total Subrogation Amount Paid	% of Total Subrogation Claims
2024	1,226	584	312	53.40%	\$2,494,743	\$1,152,489	46.20%
2023	1,627	480	343	71.50%	\$1,662,552	\$1,127,702	67.80%
2022	1,637	591	401	67.90%	\$1,897,541	\$1,099,725	57.90%
2021	1,613	406	290	71.40%	\$890,078	\$550,687	61.80%
2020	1,403	145	105	72.40%	\$331,884	\$254,506	79.70%
5-Year Total	7,506	2,206	1,451	65.70%	\$7,276,798	\$4,185,109	57.50%

Types of Losses Involved in Subrogation Recovery:



The majority of claims with subrogation recovery potential involve damage to city vehicles, followed by damage to light poles, traffic lights, and signs. Other types of damage that often involves subrogation is damage to park property, city buildings including landscaping, and damage to public art.

Subrogation related to Workers’ Compensation claims is done in-house within Risk Management.

To be completed by Mayor’s Legislative Team:

Resolution/Bill Number: _____

Date Entered: _____