

## ORDINANCE/RESOLUTION REQUEST

Please email requests to the Mayor's Legislative Team

at [MileHighOrdinance@DenverGov.org](mailto: MileHighOrdinance@DenverGov.org) by 9 a.m. Friday. Contact the Mayor's Legislative team with questions

Date of Request: 1/22/26

Please mark one: ☐ Bill Request or ☒ Resolution Request

Please mark one: The request directly impacts developments, projects, contracts, resolutions, or bills that involve property and impact within .5 miles of the South Platte River from Denver's northern to southern boundary? (Check map [HERE](#))

☐ Yes ☒ No

### 1. Type of Request:

☒ Contract/Grant Agreement ☐ Intergovernmental Agreement (IGA) ☐ Rezoning/Text Amendment

☐ Dedication/Vacation ☐ Appropriation/Supplemental ☐ DRMC Change

☐ Other:

2. **Title:** (Start with *approves*, *amends*, *dedicates*, etc., include name of company or contractor and indicate the type of request: grant acceptance, contract execution, contract amendment, municipal code change, supplemental request, etc.)

Amends a contract with Mental Health Center of Denver, doing business as WellPower, to add \$2,127,725.00 for a new total of \$23,408,285.00 and add eight months for a new end date of 8-31-2026 to operate the Behavioral Health Solutions Center, citywide (ENVHL-202056133/ENVHL-202582465-05).

3. **Requesting Agency:** Department of Public Health & Environment

### 4. Contact Person:

Contact person with knowledge of proposed ordinance/resolution (e.g., subject matter expert)	Contact person for council members or mayor-council
Name: Marion Rorke	Name: Elise Matatall
Email: Marion.Rorke@denvergov.org	Email: Elise.Matatall@denvergov.org

### 5. General description or background of proposed request. Attach executive summary if more space needed:

The Denver Department of Public Health & Environment requests to add 8 months to this contract for a new end date of 8/31/2025 to operate the Behavioral Health Solutions Center (BHSC). A request for proposals will (RFP) be released late 2025 or early 2026 to provide services through the end of 2026, and for the next few years. The selected vendor will have a contract start date of 7/1/2026 but will not be expected to have services up-and-running until mid-August. As such, we have budgeted for 6 weeks of overlap between WellPower and the vendor awarded via the RFP to allow for a transition-period and limit reduction in service delivery. The budget allocated to WellPower in this contract provides sufficient funding to operate through 8/15/2026. The contract term goes through 8/31/2026 to allow some additional time for contract close-out.

The BHSC provides an innovative, treatment-focused, voluntary safe haven for adults experiencing a behavioral health crisis. Not open to the public, this 24/7 facility offers crisis stabilization services, temporary housing and ongoing assistance for mental health and substance misuse issues, as well as assistance in transitioning to community living. WellPower is contracted with DDPHE operate the Solutions Center, providing critical short-term care and treatment for individuals experiencing a behavioral health crisis, diverting them from unwarranted and unnecessary stays in inappropriate facilities, such as the emergency room or jail.

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6. **City Attorney assigned to this request (if applicable):** Mitch Behr
7. **City Council District:** Citywide
8. **\*\*For all contracts, fill out and submit accompanying Key Contract Terms worksheet\*\***

### Key Contract Terms

**Type of Contract: (e.g. Professional Services > \$500K; IGA/Grant Agreement, Sale or Lease of Real Property):**  
Professional Services

**Vendor/Contractor Name (including any dba's):**  
Mental Health Center of Denver dba WellPower

**Contract control number (legacy and new):**  
ENVHL- 202056133/ENVHL-202582465-05

**Location:** 2929 W. 10<sup>th</sup> Ave., Denver, CO 80204

**Is this a new contract?** ☐ Yes ☒ No **Is this an Amendment?** ☒ Yes ☐ No **If yes, how many?** 5

**Contract Term/Duration (for amended contracts, include existing term dates and amended dates):**

Existing: 12/1/2020 -12/31/2025

Amended: 12/1/2020-8/31/2026

**Contract Amount (indicate existing amount, amended amount and new contract total):**

<i>Current Contract Amount</i>	<i>Additional Funds</i>	<i>Total Contract Amount</i>
(A)	(B)	(A+B)
\$21,280,560	\$2,127,725	\$23,408,285

  

<i>Current Contract Term</i>	<i>Added Time</i>	<i>New Ending Date</i>
12/1/2020-12/31/2025	8 Months	8/31/2026

#### Scope of work:

##### I. CRISIS INTERVENTION/STABILIZATION CLINIC

###### 1. Clinical Services

###### i. Services will include:

Screening, assessment, crisis intervention, and behavioral health treatment for a target of three to six days with possible extension as long as the person continues to meet criteria for this level of care. Crisis stabilization services will assist voluntary individuals, in a safe and secure environment. These individuals are not in need of a higher level of care and are not required to go to jail (e.g., non-violent individuals with police contact). The goal of the crisis stabilization service is to provide assessment, stabilization, treatment, and re-integration into the community. The clinic will offer the following general services:

- Screening assessments
- Behavioral health assessments/Triage
- Crisis stabilization treatment supervised by a psychiatric provider and provided by appropriate mental health clinicians and medical staff (group therapy, individual therapy, peer support services, medical services, psychiatric services and medication)
- Resources, referrals, and connection to community services

###### ii. Treatment provided will focus on de-escalation and crisis management, psychiatric assessments, treatment planning, interventions and therapy, and medication management.

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2. Individuals to be served:  
The Solutions Center will accept individuals who are experiencing a behavioral health crisis and who have had significant interaction with the city of Denver's first responders. This includes any law enforcement professionals, fire department/EMT units, and designated mental health professionals. Additional service providers may be included or excluded as referral sources upon joint approval by WellPower and the Denver Department of Public Health & Environment (DDPHE).
3. Specific Services to be Offered:  
Below is a list of specific services to be offered at the Solutions Center. WellPower may propose additional services to be offered at the Solutions Center in addition to the services below, as value add services:
  - a. Trauma informed crisis response in accordance with C.R.S. 27-65
  - b. Triage/screening (Crisis assessment including safety assessment)
  - c. Service needs assessment
  - d. Psychiatric assessment
  - e. Treatment planning
  - f. 24/7 Monitoring/supervision
  - g. Peer support
  - h. De-escalation and crisis management
  - i. Brief therapy
  - j. Medication management
  - k. Physical health assessments and coordination with medical and substance use services
  - l. Service coordination and referrals to other community organizations
  - m. Benefit application and ability to access benefits and/or bill insurance (private, Medicaid, Medicare, etc.) as appropriate
  - n. Discharge planning and referrals

## II. STEP DOWN SERVICES

1. Transitional Shelter Services will be available to homeless and unstably housed individuals referred directly from the Triage service, the Crisis Stabilization Unit and WellPower's Walk in Center.
  - a. Individual sleeping accommodations will be provided.
  - b. Three meals and two snacks are provided daily
  - c. Accessory support services and connections to community resources, , trauma-informed interventions, and treatment referrals will be offered to persons served in the housing accommodations.
  - d. The primary services offered will be safe, secure, transitional sleeping accommodations, and individuals using these services may have access to traditional WellPower services including case management as appropriate.
2. The transitional shelter floor is designed to be a "step-down" opportunity that provides secure sleeping accommodations for homeless or unstably housed individuals while they transition to other options that build upon their stabilization.
3. Individuals Served:  
Persons who are homeless or unstably housed in Denver and referred directly from the Triage (onsite) or Crisis Stabilization Unit (onsite), and persons who are homeless in Denver that are referred from WellPower's Walk-In Center.
  - a. In order to be considered for a referral from WellPower's Walk-In Center, the Transitional Shelter's capacity must be less than 25 beds and the person served receives a full clinical assessment at the Walk-In Center pertaining to the person's behavioral health crisis. To qualify for a referral from the Walk-In Center to the Transitional Shelter, the behavioral health crisis must be related to their current housing situation and their presenting symptoms do not meet the acuity level for CSU placement. The referral must identify barriers that may prevent the Person We Serve from succeeding in other shelter, their goals for going to the Solutions Center, and must meet all Transitional Shelter admission criteria.
4. Primary Services Offered:  
Safe, secure, individual sleeping accommodations. Shelter staff are available to assist with the following: vital documents, benefit applications, employment applications, connection to care and community resources, and discharge planning.
5. Accessory Support Services:  
In addition to the primary services offered, the transitional housing will coordinate with the Crisis Stabilization Clinic to provide the following support services:
  - a. Access to psychiatric follow up care
  - b. Access to primary care services such as first aid and treatment provided at the Behavioral Health Solutions Center (BHSC).

Was this contractor selected by competitive process?      Yes      If not, why not?

Has this contractor provided these services to the City before? ☒ Yes    ☐ No

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**Source of funds:** General Fund

**Is this contract subject to:** ☐ W/MBE ☐ DBE ☐ SBE ☐ XO101 ☐ ACDBE ☒ N/A

**WBE/MBE/DBE commitments (construction, design, Airport concession contracts):** N/A

**Who are the subcontractors to this contract?** N/A

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