

## BILL/ RESOLUTION REQUEST

**1. Title:** Approves contract with Oracle America for \$559,162.44 for Oracle Database maintenance and support through August 29, 2014.

**2. Requesting Agency:** Technology Services

**3. Contact Person *with actual knowledge of proposed ordinance***

**Name:**

**Phone:**

**Email:**

**4. Contact Person *with actual knowledge of proposed ordinance who will present the item at Mayor Council and who will be available for first and second reading, if necessary***

**Name:**Greg Tenenbaum

**Phone:**720.337.4337

**Email:**Greg.Tenenbaum@denvergov.org

**5. Describe the proposed ordinance, including what the proposed ordinance is intended to accomplish, who's involved**

**a. Scope of Work**

The proposed ordinance is intended to provide payment to Oracle America for Oracle Database maintenance and support covering the period of August 30, 2013 through August 29, 2014 for the amount of \$559,162.44. This software is utilized by numerous agencies throughout the City and County for data collection and management. The benefit of having support from Oracle America is that the City is entitled to new patches, fixes, enhancements, and releases for the products as well as the ability for City and County of Denver Technology Services employees to place phone calls and log service tickets to report problems and request resolution from Oracle America. This support will need to be renewed annually.

**b. Duration**

August 30, 2013 through August 29, 2014

**c. Location**

n/a

**d. Affected Council District**

n/a

**e. Benefits**

Provides Technology Services with the means to receive technical support for Oracle database issues, this also provides the City entitlement to new patches, fixes, enhancements, and releases for the products covered as well as the ability for City and County of Denver employees to be able to place phone calls and log tickets to report problems and request resolution from the vendor

**f. Costs**

\$559,162.44

**6. Is there any controversy surrounding this ordinance, groups or individuals who may have concerns about it? Please explain.**

no.

**Bill Request Number: BR13-0423**

**Date: 6/18/2013**