



DENVER
THE MILE HIGH CITY

2021 Denver Health Operating Agreement

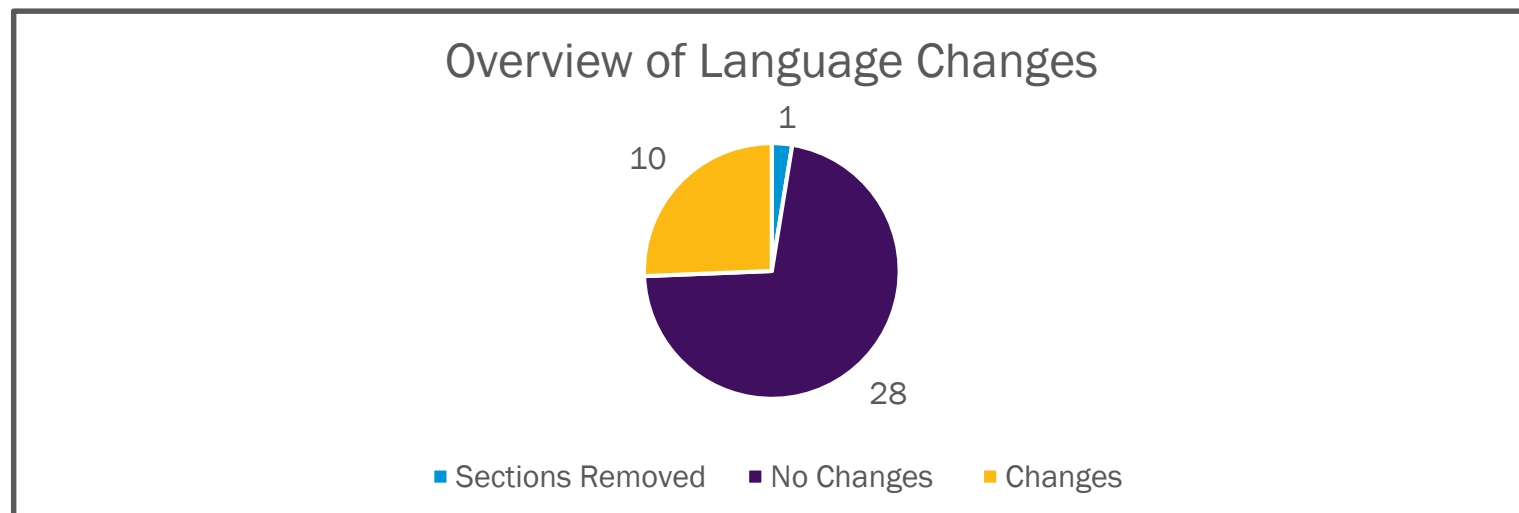
Monday November 23, 2020

City Council Meeting

FOR CITY SERVICES VISIT | CALL
DenverGov.org | **311**

- Services are divided into Core Services and Non-Core Services.
 - **Core services** include the Medically Indigent Payment, Emergency Medical Services, Public Health, Denver CARES, prisoner medical services at DHHA (CCMF), etc.
 - **Non-Core services** include Nurseline, jail medical services, treatment on demand, etc.
- City also provides services to DHHA including payroll and legal services related to Career Service employees at DHHA, radio support, fuel, 911 call taker, etc.

- 39 services in the Operating Agreement
- There were relatively few language changes for the 2021 Operating Agreement. Budgets and rates were updated in most sections.
 - Oversight/accountability provisions updated in the 2020 agreement as discussed at Committee last year will remain in the 2021 agreement as well
 - One section was removed/suspended in 2021 due to budget reductions - Marijuana Public Health Impact Monitoring and Epidemiology



Highlights of Key Changes to Core and Appendix A

- Emergency Medical Services at DEN: updated time that a second ambulance is dedicated to DEN per day
- Public Health Services
 - Adding language around mid-cycle negotiations related to Public Health efficiencies
 - Added language addressing transfer of Protected Health Information between the two entities
 - Routine updates to performance metrics and targets
 - Minor updates to emergency preparedness procedures
- Medical Service for Prisoners: updated time Sheriff's Dept. has to arrange for transport of patient
- Lab Services for Office of Medical Examiner: added details related to courier services

Highlights of Key Changes to Appendix B

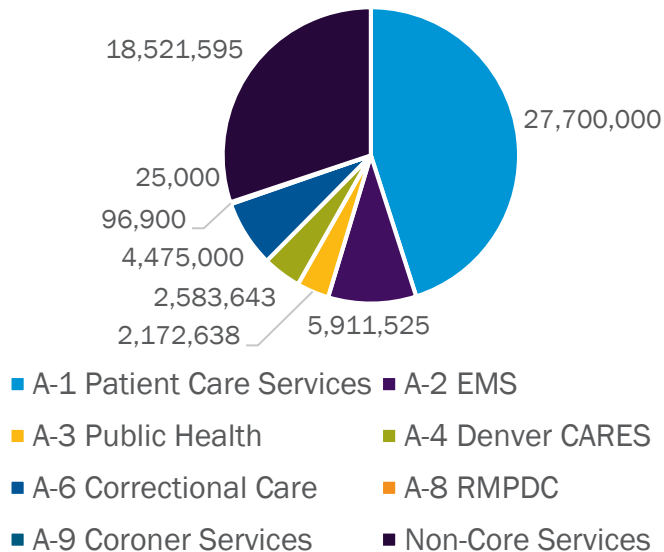
- COSH & OUCH Line
 - Clarified role of COSH Medical Director related to authorized treating physician
 - Updated oversight details related to OUCH Line medical providers
- Nurseline
 - Updated details regarding medical providers supporting second level triage via Nurseline
 - Broadened options for using external medical language interpretation services
- Healthcare at Jail
 - Added Health Services Administrator position to oversee nursing functions at DCJ and DDC
 - Removed additional limited term healthcare staff
 - Added assurance that the City will provide necessary work space for Health services to perform requirement outlined in contract
- Marijuana Public Health Impact Monitoring and Epidemiology: these services have been suspended in the contract for 2021 due to budget reductions
- At-Risk Intervention and Mentoring (AIM) Program:
 - Provides clarifying detail on number of individuals providing services to
 - Updated # of positions & associated costs for the program (no increase in overall budget)

Highlights of Key Changes to Appendix C

- Tech Services: Added internet access and maintenance for mobile routers for DHHA Paramedic vehicles

The total proposed 2021 contract amount is \$61,486,301 comprised of \$27,700,000 for Patient Care services, and \$33,786,301 for other core and non-core services. It also includes an approximate revenue amount \$3,744,445 for City services provided to DHHA.

Core Services Budget by Section



Breakdown of Total Cost for Medically Indigent Patient Population



- We acknowledge that this is an extensive agreement with many services included – therefore a very important decision
- Reminder that if contract is not executed by 12/31/20, large gap in many critical services for vulnerable residents of Denver - there are not other providers able to step in & support many of these services
- Thank you Councilmembers for your time and consideration today

Appendix

Proposal Name	City Department	Duration	Net Financial Impact
Patient Care Services Payment Reduction (A-1, MI payment)	Denver Public Health & Environment	One-time	\$ 3,077,300
EMS 1.0 FTE Reduction (A-2)	Denver Fire Department	Permanent	\$ 86,136
Public Health Payment Reduction (A-3)	Denver Public Health & Environment	One-time	\$ 212,519
Denver CARES Payment Reduction (A-4)	Denver Public Health & Environment	One-time	\$ 500,000
Jail Medication Reduction (B-3)	Denver Sheriff Department	One-time	\$ 627,456
Marijuana Research Reduction (B-6)	Denver Public Health & Environment	Permanent	\$ 144,598
		TOTAL REDUCTIONS	\$ 4,648,009

Proposal Name	City Department	Duration	Net Financial Impact
EMS Wage Inflation (A-2)	Denver Department of Safety	Permanent	\$ 13,554
Public Health RNs 1.8 FTE (A-3)	Denver Public Health & Environment	Limited	\$ 175,847
Denver CARES Wage Inflation (A-4)	Denver Public Health & Environment	Permanent	\$ 113,032
Jail Medical Wage Inflation (B-3)	Denver Sheriff Department	Permanent	\$ 744,517
Jail Medical Equipment (B-3)	Denver Sheriff Department	One-time	\$ 26,756
		TOTAL EXPANSIONS	\$ 1,073,706