



City Council District 10 & DOTI

Alternative Service of Citations



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Current Language: Sec. 54-788: Notices on illegally parked vehicles

“Whenever any vehicle is found stopped or parked in violation of the restrictions imposed by this chapter... any police officer, or any employee of the city, or other person designated by the manager of safety to give such notices or summonses as a part of their official duties, shall take its registration number and may take any other information displayed on the vehicle which may identify its driver or owner, and shall conspicuously affix to such vehicle a notice or summons, in writing, for the driver thereof to respond to and answer the charges against the driver within twenty (20) days ... The officer, employee or person issuing such notice or summons shall send one (1) electronic or paper copy of the notice so issued to the chief of police, one (1) electronic or paper copy to parking management and one (1) electronic or paper copy to the county court.”



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The Current Process:

Examples where enforcement takes place:

- Parking Meters
- Accessibility (ADA) parking compliance
- Time and permit restricted parking
- Street Sweeping

Current Ticketing System:

- Citation generated and printed on handheld device
- Citation is then printed and affixed to vehicle door or windshield



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The challenges with the current citation process:

- Enforcement volume, complexity and geographic scale
- Field Staff Safety & Morale
- Fleet – Right Hand Drive Vehicles
- Inefficient & Time consuming
- Traffic disruptions



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The Numbers:

- Each Right of Way Enforcement agent issues an average of 50 citations per day.
- As of August 19th, ROWE has issued 224,610 for 2025.

Bad Numbers:

- Since 2023, there have been 87 negative field interactions, 14 of which have required police response.



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The Solution:

- First class mail delivery of citations to the registered vehicle owner.
- Conforming updates to deadlines to resolve a citation delivered via mail.
- There is no change to the fines levied or the adjudication process.



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The Result:

- Efficient & cost-effective operations
- Improved staff safety & morale
- Enhanced capacity to address ADA parking violations
- Alignment with city-wide citation delivery practices
- Mitigation of fleet procurement & staffing challenges



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Any Questions?



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