

ORDINANCE/RESOLUTION REQUEST

Please email requests to the Mayor's Legislative Team

at MileHighOrdinance@DenverGov.org by **9 a.m. Friday**. Contact the Mayor's Legislative team with questions

Date of Request: 11/18/2025

Please mark one: ☐ Bill Request or ☒ Resolution Request

Please mark one: The request directly impacts developments, projects, contracts, resolutions, or bills that involve property and impact within .5 miles of the South Platte River from Denver's northern to southern boundary? (Check map [HERE](#))

☐ Yes ☒ No

1. Type of Request:

☒ Contract/Grant Agreement ☐ Intergovernmental Agreement (IGA) ☐ Rezoning/Text Amendment

☐ Dedication/Vacation ☐ Appropriation/Supplemental ☐ DRMC Change

☐ Other:

2. **Title:** (Start with *approves*, *amends*, *dedicates*, etc., include name of company or contractor and indicate the type of request: grant acceptance, contract execution, contract amendment, municipal code change, supplemental request, etc.)

Approves a contract with Motorola Solutions, Inc. for \$24,346,206.00 and for a term of thirteen years to provide a Computer-Aided Dispatch and Mobile Data Software solution, citywide (TECHS-202581943).

3. **Requesting Agency:** Technology Services / Safety / Denver International Airport

4. Contact Person:

Contact person with knowledge of proposed ordinance/resolution (e.g., subject matter expert)	Contact person for council members or mayor-council
Name: Andrew.Dameron@denvergov.org	Name: Andrew.Dameron@denvergov.org
Email: Andrew.Dameron@denvergov.org	Email: Andrew.Dameron@denvergov.org

5. **General description or background of proposed request. Attach executive summary if more space needed:**
(who, what, why)

Request for 13-year contract with Motorola Solutions for their Computer Aided Dispatch platform. This will be a significant upgrade to a foundational piece of public safety technology. Computer Aided Dispatch (CAD) is the platform in which all public safety actions are documented, tracked, and reviewed. From the 911 call to the dispatch of police, fire, EMS, and STAR, to the documentation of incident resolution, every action taken is tracked in CAD. This is a replacement of a 23-year old system that, while it has been updated in that time, no longer meets the needs of the City and County of Denver. Motorola's CAD will add much needed technology including online reporting options for residents, streamlined documentation for 911, and automated processes meant to improve call handling times and reduce the average speed of answer for 911 calls. Motorola's CAD will also give us the opportunity to further entrench STAR into our dispatch processes by establishing it as the fourth response option for all 911 calls.

6. **City Attorney assigned to this request (if applicable):** Andrew Riester

7. **City Council District:** Citywide

8. ****For all contracts, fill out and submit accompanying Key Contract Terms worksheet****

To be completed by Mayor's Legislative Team:

Resolution/Bill Number: _____

Date Entered: _____

Key Contract Terms

Type of Contract: (e.g. Professional Services > \$500K; IGA/Grant Agreement, Sale or Lease of Real Property):

Standard Expenditure contract exceeding \$500,000

Vendor/Contractor Name (including any dba's): Motorola Solutions, Inc.

Contract control number (legacy and new): TECHS-202581943

Location: N/A

Is this a new contract? ☒ Yes ☐ No **Is this an Amendment?** ☐ Yes ☒ No **If yes, how many?** _____

Contract Term/Duration (for amended contracts, include existing term dates and amended dates):

12/15/2025 – 12/15/2038 Duration: 13 years

Contract Amount (indicate existing amount, amended amount and new contract total):

<i>Current Contract Amount</i> (A)	<i>Additional Funds</i> (B)	<i>Total Contract Amount</i> (A+B)
\$24,346,206.00		

<i>Current Contract Term</i>	<i>Added Time</i>	<i>New Ending Date</i>
12/15/2025 – 12/15/2038		

Scope of work:

Vendor will implement and support the Computer Aided Dispatch and Mobile Data Systems Software solution according to our Service Level Agreement. This includes vendor monitoring of the application as well as issue resolution assistance to ensure the application is functioning at its maximum performance.

Was this contractor selected by competitive process? Yes **If not, why not?**

Has this contractor provided these services to the City before? ☐ Yes ☒ No

Source of funds: Safety - 911

Is this contract subject to: ☐ W/MBE ☐ DBE ☐ SBE ☐ XO101 ☐ ACDBE ☒ N/A

WBE/MBE/DBE commitments (construction, design, Airport concession contracts): N/A

Who are the subcontractors to this contract? N/A

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