



**Transition from Jail to
Community Collaborative**

Report for Quarter Two 7/1/2018 – 9/30/2018

Contract SOCSV 2017-38562

Narrative Questions from Scope of Services (Exhibit A, page 5):

1. Jail Service Information and Community Service Information

This question is answered in the following questions (2-11).

2. Number of new clients enrolled and completed intakes by referral type:

TJCC JAIL BASED SERVICES	Quarter 2 July 1 - September 30, 2018			Year to Date April 1 - September 30, 2018		
	Number of Individual Participants	Average Class Attendance	Number of Class Participations	Number of Individual Participants	Average Class Attendance	Number of Class Participations
Vocational Classes						
All	257	1.72	441	304	1.91	581
DDC	106	2.65	281	106	2.65	281
County	151	1.06	160	198	1.52	300
Flagger Certification, County	113	1.00	113	113	1.00	113
Substance Use Class						
All	124	3.44	426	203	3.02	614
DDC	0	0.00	0	0	0.00	0
County	124	3.44	426	203	3.02	614
Case Management						
All	10	1.40	14	17	1.65	28
DDC	0	0.00	0	0	0.00	0
County	10	1.40	14	17	1.65	28
Social Security Intakes						
All	4	2.00	8	17	2.00	34
DDC	0	0.00	0	7	2.00	14
County	4	2.00	8	10	2.00	20
INMATE COMMUNICATION						
	DDC	COUNTY	TOTAL	DDC	COUNTY	TOTAL
Kites	90	87	177	178	218	396
TJCC OFFICE SERVICES						
	Number of Individual Participants	Average Services	Number of Services	Number of Individual Participants	Average Services	Number of Services
Case Management	103	1.39	143	116	1.57	182
Vocational Services	61	1.79	109	80	2.08	166
Obtained Employment	45	Average Wage: \$14.07		57	Average Wage: \$14.39	
Social Security Intakes	10	1.00	10	10	1.00	10
Flagger Certification	2	1	2	2	1	2

Number of Individual Participants = Number of individual clients that have accessed service a minimum of one time

Average Class Attendance = Number of times an individual client participated in the services

Number of Class Participations = Number of times clients have accessed the service (duplicated)



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3. Number of continuing clients by number and type of service:

TJCC (out of the jail)

- Continuing Clients
 - 32
- Types of Services
 - Case Management
 - Vocational

TJCC Jail Based Services

- *Working with data base design team to capture this data, data unavailable*

4. Average length of stay and type of discharge

TJCC (out of the jail)

- 3 clients discharged in the 2nd quarter
- 60 days is the average length of stay
- Discharge types:
 - One Time Services
 - Unable to Contact

TJCC Jail Based Services

- 97 clients discharged
- *We do not have the average length of stay in the jail, data unavailable*
- Discharge types:
 - Release

5. General profile of client served by age, ethnicity, and gender:

***Working with data base design team to capture average age, data unavailable at this time*

TJCC MALE/FEMALE	Quarter 2 July 1 - September 30, 2018			Year to Date April 1 - September 30, 2018		
	Number of Individual Participants	Male	Female	Number of Individual Participants	Male	Female
In the Jails	342	286	56	479	378	99
In the Office	108	96	12	152	128	26
Total	450	372	78	631	506	125

Year to date, TJCC has served 583 clients, 48 of those clients have accessed multiple services which totals 631 individual participants reflected in the chart.



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DEMOGRAPHICS

TJCC JAIL BASED SERVICES		Quarter 2 July 1 - September 30, 2018							TOTAL
	Asian Pacific Islander	Black African American	Latino	Native American Alaskan	Multiethnic	Refused/ Unknown	White		
Female	0	6	14	2	3	0	31	56	
Male	3	66	78	8	5	11	115	286	
Overall								342	
		Year to Date April 1 - September 30, 2018							TOTAL
	Asian Pacific Islander	Black African American	Latino	Native American Alaskan	Multiethnic	Refused/ Unknown	White		
Female	0	19	24	2	3	0	51	99	
Male	4	86	100	9	8	26	145	378	
Overall								477	
TJCC OFFICE SERVICES		Quarter 2 July 1 - September 30, 2018							TOTAL
	Asian Pacific Islander	Black African American	Latino	Native American Alaskan	Multiethnic	Refused/ Unknown	White		
Female	0	6	2	0	1	1	2	12	
Male	1	27	33	3	5	2	25	96	
Overall								108	
		Year to Date April 1 - September 30, 2018							TOTAL
	Asian Pacific Islander	Black African American	Latino	Native American Alaskan	Multiethnic	Refused/ Unknown	White		
Female	0	8	6	0	5	0	7	26	
Male	1	30	44	4	2	6	41	128	
Overall								154	
TJCC OVERALL		Quarter 2 July 1 - September 30, 2018							TOTAL
	Asian Pacific Islander	Black African American	Latino	Native American Alaskan	Multiethnic	Refused/ Unknown	White		
Female	0	12	16	2	4	1	33	68	
Male	4	93	111	11	10	13	140	382	
Overall								450	
		Year to Date April 1 - September 30, 2018							TOTAL
	Asian Pacific Islander	Black African American	Latino	Native American Alaskan	Multiethnic	Refused/ Unknown	White		
Female	0	27	30	2	8	0	58	125	
Male	5	116	144	13	10	32	186	506	
Overall								631	

6. Number of classes/groups provided, attendance and completion rates by type of class; definition of completion:

TJCC (out of the jail)

- Flagger Certification Class (started in September)
 - 2 attended
 - 2 received certification

**Additional groups and classes will start in quarter 3*

TJCC Jail Based Services

- County Jail
 - 2 Vocational classes per week
 - 5 Substance use classes per week
- Downtown Detention Facility
 - 4 Vocational classes per week



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Completion Rate:

Completion is the attendance of 4 classes, per jail programs department standards

***Completion rates will be demonstrated in Quarter 3 and Quarter 4*

7. Number of individual services by type and number of persons served; number by referral type and level of follow through with engagement:

Quarter 2

TJCC (out of the jail)

- 108 participants
 - Case Management
 - Vocational Services

TJCC Jail Based Services

- 342 participants
 - Substance Use Education Classes
 - Vocational Classes

Follow through with engagement:

TJCC (out of the jail)

- 1.5 Visits

TJCC Jail Based Services

- 2.5 Visits

***We believe this data is incorrect and are working with the data base design team to capture better data*

Referrals are made by several sources such as:

- Denver Sheriff Department Staff
- CCH/SDLR internal referrals
- Probation
- Pre-Trial
- Outreach Events (see list below)



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8. Average client caseload per case manager:

Current case manager case load

- 50 clients per case manager

Historically, our organizations have caseloads averaging from 35 – 75 per case manager. TJCC will continue to manage the normal caseload size and determine the level of intensity. Higher need cases will be assigned accordingly, and caseload sizes will be distributed per level of need.

9. Track recidivism rates (new arrests) for Denver and statewide using respective online court data systems:

***TJCC does not have access to "online court data systems."*

10. Number of persons completing employment services by type, placed in jobs and length of maintaining employment as available:

Quarter 2 Vocational Participants

- 61 Participants
- 45 Job Placements
- \$14.07 Average Wage at Placement

***Working with data base design team to capture retention rates, data unavailable*

11. Other reported items that are not captured through data entry may include: Client narratives, accomplishments, areas for improvement, missing process or data items.

-See attached narrative from TJCC client

12. To ensure monthly reporting, staff must enter data in an accurate and timely manner. Regular data integrity checks must be established and maintained:

Immediately following the executed contract, TJCC began weekly meetings with The Design Team TJCC is a part of includes the Re-Entry Tracking System Design Team (RTS), TS developers, Director of Inmate Programs, TJCC Program Evaluator and the Management Analyst from the Office of Behavioral Health Strategies. The purpose of these meetings is to



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ensure appropriate and consistent data is being tracked. to confirm TJCC is on track with data collection.

TJCC is currently working with the Reentry Tracking System (RTS) Design Team to ensure the system is able to capture TJCC program objectives, individual case details, along with city reporting requirements. The Design Team TJCC is a part of includes RTS developers, Director of Inmate Programs, and Management Analyst from the Office of Behavioral Health Strategies to confirm TJCC is on track with data collection. As we continue to work with all parties involved and build programming, we will continue to enhance and solidify our data collection.

There are still design issues that the team is working with the contractor of RTS to be able to capture the data necessary for this report. We are anticipating these to be fixed by the end of Quarter 3.

RTS and TJCC will be meeting the first Monday of every month to ensure data quality and ensure reports will be easily achieved in future quarters.

Internally, staff are required to enter all data daily/weekly depending on the service. Processes have been put in place to ensure quality and timeliness is monitored and adjusted accordingly when/if needed.

Exhibit B - Quarterly Progress Report Section 1: Narrative Report

1. Identify any additional projects/tasks accomplishments completed during this reporting period. Please identify specific outcomes and how they complement any of your goals and/or objectives.

- Hired Peer Mentor
- 583 individuals served of the 500 individuals required by end of year one contract.
- Opened Delaware office
- Open House



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- **Delaware Office**
 - 65 walk in hours per week (8am – 8pm Monday through Friday, 9am – 1pm Saturday)
 - Job Fair 1x per month
 - Flaggers certification trainings
 - Set schedule for additional classes (Job Readiness, Parents on a Mission, Substance Use Education, DUI education and Therapy, etc.)
 - Weekly office hours with social security attorney
 - Weekly office hours with Colorado Criminal Justice Reform Coalition for voter registration and voter rights
 - Monthly HIV testing
 - Trained TJCC staff to provide Chlamydia and Gonorrhea testing
- **Downtown Detention Center**
 - Job readiness presentations throughout DDC pods 2x per week
 - Case Management visits
 - TJCC in-reach, every pod
 - Substance Use Class dates set for Quarter 3
 - DUI intake dates set for Quarter 3
- **County Jail**
 - 2 new weekly substance use groups (5 total per week)
 - Flagger certification courses
 - TJCC in-reach, every pod
 - Healthy Relationship class dates set for Quarter 3
 - Substance Use education in Spanish set for Quarter 3

TJCC has successfully accomplished several tasks and projects related specifically to our program goals and objectives. Throughout this report our Q-2 numbers demonstrate that we have exceeded the year one goal of “total number of clients served” through TJCC during this contract period.

In addition, TJCC staff and collaborative partners, Servicios de la Raza and Colorado for the Homeless, have extensively participated in numerous outreach events throughout the Denver Metro Area. Although this program is Denver specific, TJCC encourages other counties to not



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only refer potential clients and their families but be aware of how Denver is working and sharing resources with local community partners who have the expertise to provide sister services. Below is a list of outreach events and partner organizations that we have given material and provided orientations about TJCC specifically.

- 7th Annual Southwest Denver Resource Fair
- Adams 12 Back to School Bash
- Adams County Human Services
- Adams County Partners Meeting
- Adams County Workforce Job Fair
- Anschutz Block Party
- Arkansas/Crowley Correctional Facility
- Arrowhead/Fremont Correctional Facility
- Arvada Cold Weather Shelter Network Event
- Auraria Campus Tivoli Station Event
- Aurora Municipal Center Event
- Aurora Pride
- Centennial Correctional Facility
- Center for Family Opportunity College View Tour
- Cheyenne Mountain Reentry Correctional Facility
- State of the City Address and Cookout with Mayor
- Mile High United Way Workshop
- College View Recreation Center
- CSP Correctional Facility
- CU Anschutz Medical Center Event
- Denver Independence House, Lakewood The Table
- Denver National Safe Night Out
- Denver Parole Office Event
- Denver Road Home Employment Committee Meeting
- Denver VA Medical Mental Health Summit and Resource Fair
- Denver Westwood Summer Fiesta
- Dreamer Resource Day
- Education and Employment Open House
- Employer Path to Payday Job Fair
- Faith Forum with Latino Pastors
- Focus Points Health Fair
- Garfield Lake Park Denver Days
- Half Way House Directors Meeting
- Health Screenings and Resource Information
- Independence House Presentation
- Jefferson County Veterans Court
- KCRT Aurora Municipal
- Labor Dayton Street Day Center
- The Table at Bethlehem Church
- Lakewood Veterans Court



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- West Metro Veterans Fair
- Limon Correctional Facility
- Mayor Michael B. Hancock's Cabinet in the Community
- Meeting with Imam Ali of Northeast Denver Islamic Center
- Mexican Consulate
- Mock Job Fair at Correctional Institute of Englewood
- Montebello Back to School Wellness Resource Event
- Montebello Human Services Center
- Montebello Workforce Center YMCA of Denver
- Moorehead Recreation Center Event
- North Event National Night Out
- Outreach Health & Wellness Expo Fair
- Panel Presentation Independence House
- Pastor Patrick Demmer Post Card Distribution
- People Helping People Resource Fair
- Presentation at Limon Correctional Facility
- Presentation to Greater Ministerial Alliance
- Presentation to Ministers at Jurisdiction of Colorado Church of God
- Presentation to Ray Washington for Positive Spin Magazine
- Presentation to Veterans at Colorado Coalition
- Recruiting at Denver Human Services Center
- South Event National Night Out
- Sterling Correctional Facility Workshop
- Swansea Recreation Center Event
- Thornton High School
- TJCC Open House
- Trinidad Correctional Facility
- Utah Park Event
- VA Hospital Ribbon Cutting Ceremony
- Volunteers of America event
- Weekly Job Fair at Colorado Coalition
- Weekly Outreach at Denver Human Services (DHS) Castro Building
- Westwood Community Meeting
- Westwood Community Park
- Westwood Summer Fiesta
- Youth Offender System Dreamer Resource Day Fair

As stated above TJCC conducted in-reach in all 44 pods at the Downtown Detention Center and County Jail to engage and inform present inmates. TJCC also provided orientations to program services and jail staff to build relationships and answer questions or address concerns.



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2. What problems/barriers did the project encounter, if any, within this reporting period that prevented the project from reaching its goals or milestones?

Even though TJCC has encountered some barriers, this has not prevented the project from reaching any of its goals or milestones. With the nimbleness of TJCC, there has been work arounds put in place, so the work continues and services are being provided.

- OBHS approval of site for behavioral health insurance to begin mental health and substance use services at Delaware office
 - Services are being provided at Servicios de la Raza's main office
- Recidivism data is currently unavailable to TJCC
 - Working with OBHS and DSD to figure out a way to track this information
- TJCC meets weekly regarding the Reentry Tracking System (RTS) to refine the database to meet the data tracking needs of the TJCC program. RTS has been fully implemented by TJCC staff during this quarter, and are needing continuous modifications in the program and data reporting.

3. Is the project on track to fiscally and programmatically be completed as outlined in the programmatic agreement?

TJCC is on track to fiscally and programmatically complete the program outcomes defined in the contact.

4. What types of support could the Office of Behavioral Health Strategies/Crime Prevention and Control Commission provide to assist the program reach its goals and milestones?

TJCC works closely with OBHS on a weekly basis and the relationship has been helpful and the support received to date has been adequate and extensive. TJCC asks for any assistance in getting required documents (i.e. fire inspection report and property insurance certificate for 1391 Delaware location). Additionally, we would like to speak partner and explore other funding opportunities to increase needed programming and staffing concerns.

5. List here what work is planned for the next 3 months in bullet point format.

- Individual mental health and substance use counseling pre and post release



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- DUI classes offered at County Jail
- DUI intake appointments offered at DDC and County Jail
- Substance Use Education classes at DDC
- Substance Use Education classes in Spanish at County Jail
- Healthy Relationship classes at County Jail
- Substance Use Education, DUI, and parenting classes at Delaware office
- Nonviolent Crisis Intervention (CPI) training for TJCC staff
- Create a relationship with probation departments and public defender's office

6. Provide any additional commentary that has not already been discussed.

- TJCC is a "host site" for the ReHire Colorado program
 - This offers on the job training for at risk populations
- TJCC works with post-secondary educational institutions to host interns
- TJCC met with pre-trial services to discuss referrals to the program
- TJCC has had difficulty maintaining 65 office hours per week with current number of staff working at the Delaware office and in both jails. TJCC has provided services for 583 clients in the first two Quarters of this project, exceeding the year end goal by 83 clients. Client flow is continuing to increase due to TJCC conducting inreach, outreach, and establishing partnerships with re-entry partners, pre-trial services, Denver Diversion programs, Denver probation, etc.. With the increasing clientele and staff providing services in three locations (DDC, County, and Delaware Office), TJCC is in need of a full time Receptionist, a third Case Manager, and a second Peer Mentor, in order to meet the demand of the clientele needing TJCC services. At this point these three FTEs would require an additional \$200,000.00 to the current approved budget for TJCC.
- TJCC is currently open Monday through Friday 8:00am – 8:00pm and Saturday 9:00am – 1:00pm. There have been multiple incidents where staff are having to de-escalate clients due to fighting, substance use, and mental health illness. Staff are attending a Non-Violent Crisis Intervention Training in Q3 to develop more skills required for these situations; and, TJCC is strongly considering adjusting office hours to close at 6:00pm to maintain the safety and security for both staff and clients. After 6:00pm, 1391 Delaware street is not well lit and TJCC is the only formal office open nearby. This should not affect clients receiving services as client flow has been most abundant during the hours of 8:00am – 2:00pm, and few clients



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are present after 5:00pm. TJCC will remain open Saturdays 9:00am – 1:00pm for clients that work normal business hours.

I hereby certify that, to the best of my knowledge and belief, this report is correct and complete, and that all activities are for the purposes set forth in the grant award documents, contract, and/or MOU as pertains to my organization.

F. Cortez *[Signature]* *10/31/2018*
Printed Name/Title of Project or Program Director Signature of Project or Program Director Date



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Client M was enrolled in the TJCC program mid-August and has had over 25 professional visits with TJCC case manager and other staff. Client M was born in Denver, raised in the Montebello neighborhood, and is currently on probation in Denver County. He is in his late twenties and living with a traumatic brain injury, bipolar disorder, a learning disability, vision problems and substance use disorder. Since enrolling in the TJCC program, Client M has been able to meet weekly with an attorney to formally submit his application to receive SSDI benefits that he received from age 9 to 18 years. Client M worked with the TJCC vocation team to achieve stable employment and is now a maintenance worker at MHCD. Client M has been working with a TJCC case manager, that has helped him stabilize all aspects of his life and together, they have submitted an application to Fort Lyons supportive residential community center. Client M submitted the following narrative regarding his experience as a client of TJCC.

TO WHO EVER THIS MAY CONCERN

I WOULD LIKE TO SAY THE TJCC STAFF
HAS BEEN NOTHING BUT GOOD TO ME
EVER TIME I GO IN THEY TREAT ME WITH
RESPECT THEY HELP ME GET A
JOB THEY FEED ME WHEN I DONT
HAVE NOTHING TO EAT THEY ALL GIVE
POSITIVE ADVICE EVEN WHEN I AM
NOT HAVING A GOOD THEY MAKE
SURE I HAVE BUS MONEY SO
I CAN GET TO WORK AND MAKE
TO ALL MY APPOINTMENTS ON TIME
I THINK EVER BODY THAT WALKS
IN THERE LOVE THE PLACE AND
I WILL LIKE TO THANK NEVA AMANDA
NIKO FRANK JASON JOEL JOSH MOCHIA
SHHOA EDY MARCUS) FOR

10-29-18

TJCC JAIL BASED SERVICES	Quarter 2 July 1 - September 30, 2018			Year to Date April 1 - September 30, 2018		
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Individual Therapy						
Individual Substance Abuse						
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TJCC MALE/FEMALE						
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DEMOGRAPHICS	Number of Individual Participants Accessing 2 or More TJCC Services			Year to Date April 1 - September 30, 2018			TOTAL	
Asian Pacific	Black	Latino	Native American	Multiethnic	Refused/	White	TOTAL	

Islander		African American	Latino	Alaskan	Unknown	White	TOTAL
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