

AL GARDNER

INFORMATION TECHNOLOGY EXECUTIVE

Strategist | Catalyst | Influencer

PROFESSIONAL PROFILE

Innovative and driven IT Executive, with more than 20 years of leading industry expertise in constructing and executing enterprise-level business strategies and initiatives. Facilitator and builder of top-quality technology management in diverse industries. I have a proven track record of organizational development, consensus building, and strengthening fruitful partnerships. Successfully lead the technology organization through a successful merger that will result in Q1 2022 IPO.

- Provide decisive and astute executive leadership to guide policy implementation and daily operations.
- Build high-performing teams to manage, implement, and streamline complex IT designs and processes.
- Develop partnerships and collaborate with internal and external stakeholders.

TECHNOLOGY LEADERSHIP

INSPIRATO -VICE PRESIDENT, HEAD OF CORPORATE IT & SECURITY

DENVER, CO • 01/2016 - Current

Joined the Inspirato team to facilitate company continuity and growth.

- Provide visionary leadership for technology and security within the organization.
- Developed and led Digital Transformation efforts that improved productivity, cost effectiveness and customer experience.
- Determine strategic direction and spearhead technological operations in domestic and international markets.
- Lead long-range planning of infrastructure, security, and operations processes.
- Develop and established IT policies, procedures and systems, as well as full disaster recovery planning and testing.
- Achieved company-wide cost-savings by developing functional solutions for technology spend within the first 6 months.
- Developed security program and posture that enabled Inspirato to follow the NIST 500-83 framework and multiple industry compliances including PCI, SOC 2, and SOX.
- Created IOT roadmap and implementation that produced 30 percent cost savings in global residences.
- Developed migration to cloud and VOIP technology

CONTACT

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Phone: [REDACTED]

Address:
[REDACTED]

WEBSITES & FEATURES

***Recipient of the 2021 Denver Business Journal C-Suite Award**

- [Toggle Magazine: Leadership Feature Article](#)
- [Leadership Podcast Feature](#)

CORE COMPETENCIES

- IT & Business Strategy and Planning
- KPI and SLA Management
- Change Management
- ITIL and ITSM Processes
- Leadership & Team Building
- Market Insight
- Disaster Recovery
- Budget Development and Management
- Thought Leadership
- Process, Performance & Quality Improvement
- Security and Infrastructure
- Digital Transformation
- Departmental Leadership and goal setting
- Vendor Oversight and procurement

MAXIMUS - DIRECTOR GLOBAL NETWORK OPERATIONS

DENVER, CO • 01/2015 - 01/2016

Drove company advancement by translating C-level directives into actionable initiatives to strategically impact technical operations.

- Oversaw cross-functional multi-national teams of IT professionals supporting 8 US government agencies and all 50 States.
- Operational management of \$15 million in capital expenditure for global network security and architectural changes.
- Developed and operational improvement directives and enhanced performance improvement plans for vendors and internal resources.
- Implemented high quality operational performance improvement from vendors and internal datacenter sites.
- Revamped support operations to provide acceptable internal and external SLA's in a 24/7 environment.

LEVEL 3 COMMUNICATIONS - SENIOR MANAGER

BROOMFIELD, CO • 01/2014 - 01/2015

Pioneered engineering solutions that focused on relevant technology implementation comprehension, with supporting tools from diverse applications and network vendors.

- Led an outstanding team of technical design managers and engineers in a 24/7 design support environment, including SLA and key point indicator (KPI) reporting.
- Developed engineering standards with internal and external stakeholders for customer network designs for North American, European, South American, and Asia.
- Oversaw management and load resourcing of more than 100 network vendors, acting as the North American touch point; defining requirements and recommendations.

COLORADO CREDIT UNION - DIRECTOR OF INFORMATION TECHNOLOGY

LITTLETON, CO • 01/2013 - 01/2014

Hired to bring industry expertise in security solutions to mitigate network vulnerability.

- Planned, directed, managed, and oversaw the IT activities and operations, IT budget, staff and facilities.

DENVER RESCUE MISSION - DIRECTOR INFORMATION TECHNOLOGY

DENVER, CO • 01/2007 - 01/2013

- Accounted for entire information technology enterprise, including multiple site management of IT functions, coordination of technology services delivery, and development of strategies, vendor management, and HIPPA audit.

JACK HENRY & ASSOCIATES - DIRECTOR NETWORK ENGINEERING (A&M)

HOUSTON, TX • 01/2000 - 01/2007

- Managed network design, implementation, vendor management, project management and software installation of mid-size banks and credit unions.

EDUCATION

Executive Leadership Certificate

Cornell University

In progress

MBA

American Intercontinental University

Atlanta, GA

Bachelor of Business Administration

American Intercontinental University

Atlanta, GA

AFFILIATIONS

- Colorado Technology Association, Board of Directors (2019 - present)
- Colorado Technology Professionals, Board President (2018-2019)