

Department of Housing Stability Supportive Housing Contracts

Community Planning and Housing Committee
November 18, 2025

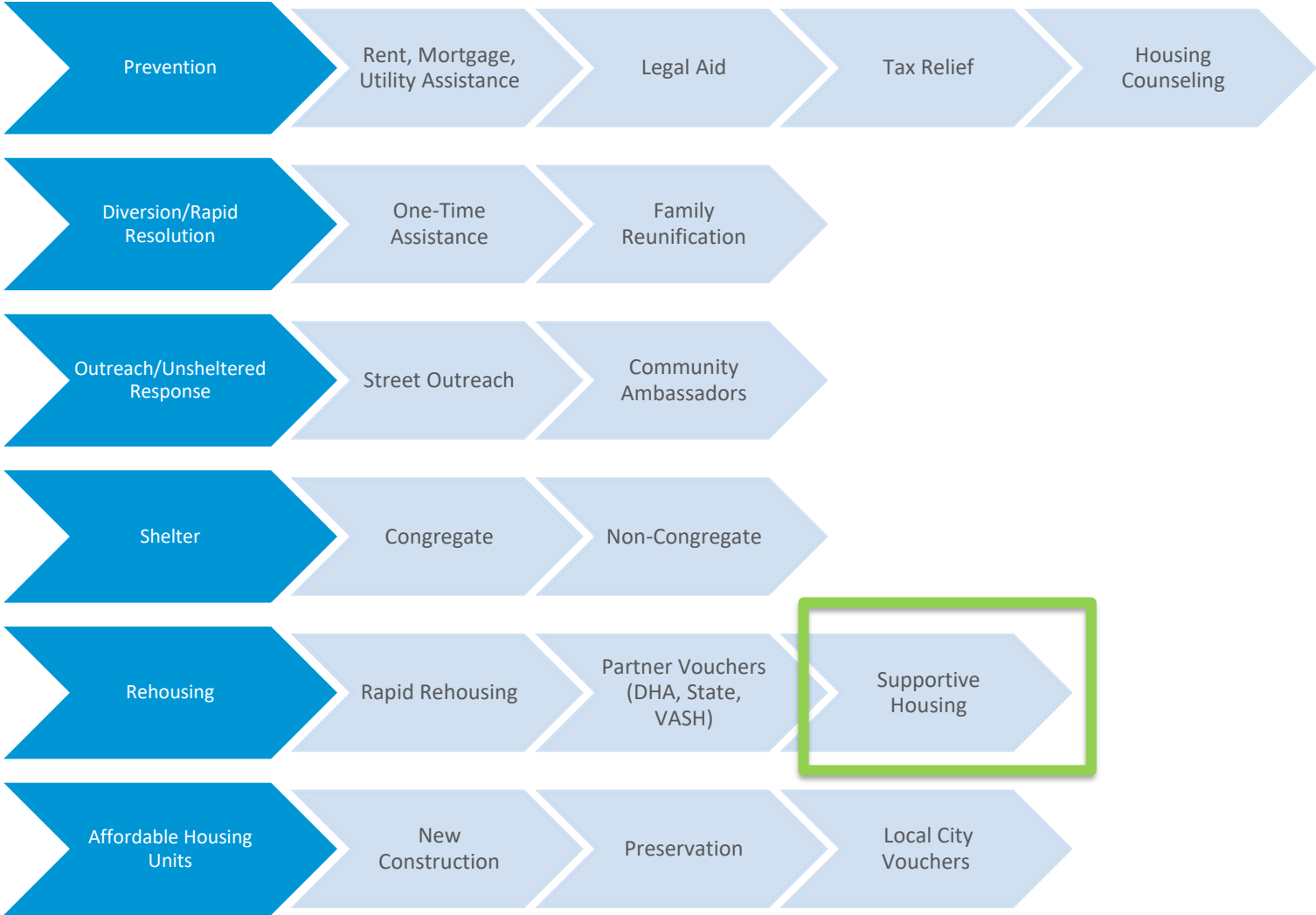
Action Requested Today

Approval of the following contract amendments for Supportive Housing.

- Bluff Mercy contract to offer Supportive Housing services for individuals and families in 2026 (\$400,000)
- Colorado Coalition for the Homeless contract to offer Supportive Housing services for individuals in 2026 (\$3,010,000)
- St. Francis Center contract to offer Supportive Housing services for individuals in 2026 (\$200,000)
- The Delores Project contract to offer Supportive Housing services for individuals in 2026 (\$230,000)
- Urban Peak contract to offer Supportive Housing services for youth individuals and families in 2026 (\$500,000)

These will be two-year contracts. 2027 Amounts will be added in with COLA's and funding dedicated to sending one staff person to Corporation for Supportive Housing Summit

HOST's Spectrum of Work



Exits from Homelessness

- **Self-Resolution:** The household leaves the system (e.g., stops accessing shelter) and reports they found stable housing without any financial assistance.
- **Institutional Exits:** The household moves to a treatment program or long-term care facility.
- **Rapid Resolution:** The household quickly exits homelessness—or avoids entering the homeless system altogether—with short term, one-time assistance
- **Time-Limited Rent Subsidies:** Programs such as Rapid Rehousing, that place a household in housing with a temporary subsidy and support services to help them stabilize in-place.
- **Supportive Housing:** Programs such as permanent supportive housing, affordable housing, and housing vouchers with supportive services; can also include moves to market-rate housing with supportive services.

What is Supportive Housing?

- Flexible and voluntary case management as well as other supportive services, focused on ensuring households have the support necessary to remain permanently housed
- Affordable and accessible housing, often permanent
- Referrals for all programs will come through OneHome Coordinated Entry System
- Assists households with complex needs and barriers to housing
- Integration of households into larger community
- Often reduces burdens on adjacent systems such as emergency health care, criminal justice, and emergency shelters

Who is Supportive Housing a Good Fit for?

Supportive housing is typically for households who face complex barriers to housing including:

- Long-term homelessness
- Disabling conditions such as physical disabilities, mental health challenges, substance use
- Complex histories such as justice system involvement and challenging rental histories

Supportive housing is appropriate for all populations, including youth, families and individuals

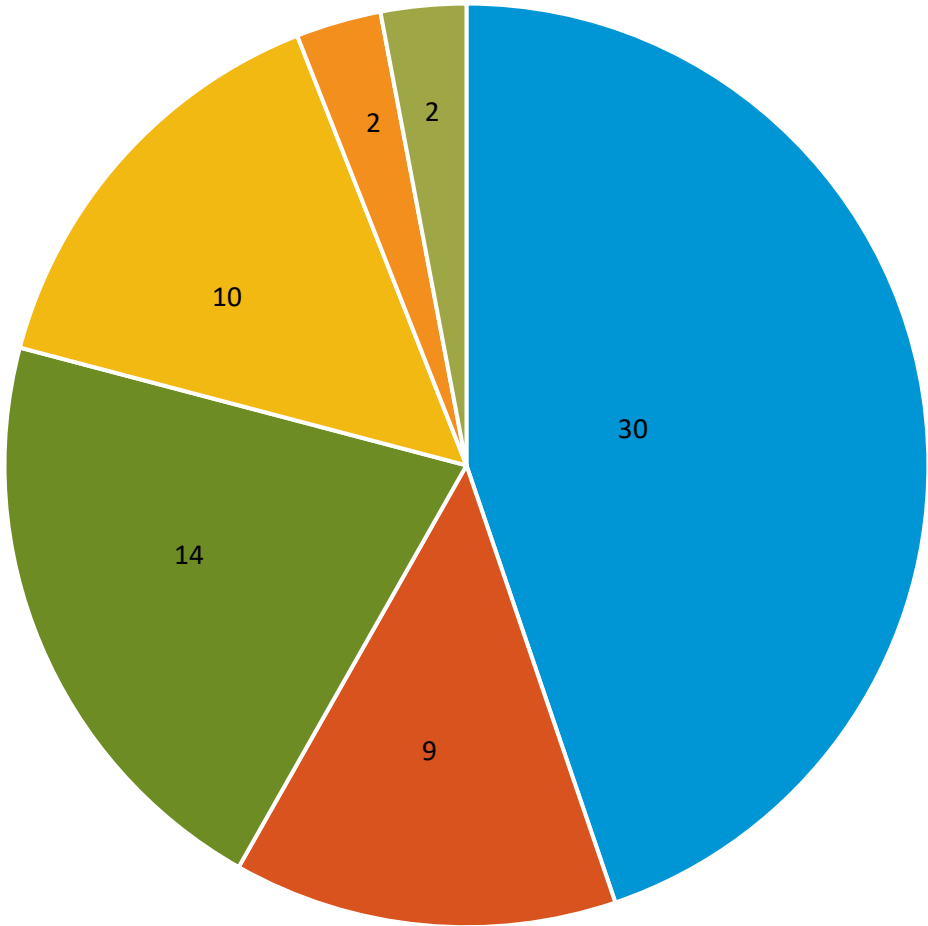
Program Impact

(1/1/24 to 12/31/24)

364 Households Served

Average Length of Stay is 1,103 days

Destination of Exited Households



■ Permanent Housing ■ Institution ■ Deceased ■ Unhoused ■ Unknown ■ Stable Housing

Program Outcomes and Expectations

- Programs will serve different numbers of households based on program size and funding amount
- Households will be served in a mix of project-based units and tenant-based units in the community
- Households are expected to be leased up in less than 30 days from program enrollment
- 80% are expected to exit into permanent housing
- 80% are expected to maintain or increase their income
- 85% of households are expected to be engaged in Case Management
- 85% of households are expecting to remain housed after one year

Contracts

Bluff Mercy Contract

- Households served per year: 31
- Cost per Household: \$12,903
- Serves individuals and families



2026 Line Item	2026 Amount
Staffing	\$69,400
Direct Costs	\$320,190
Indirect Cost	\$10,410
Total	\$400,000

Colorado Coalition for the Homeless Contract

- Households served per year: 165
- Cost per Household: \$18,242
- Serves Individuals and Families



2026 Line Item	2026 Amount
Staffing	\$1,542,723
Direct Costs	\$1,231,444
Indirect Cost	\$235,833
Total	\$ 3,010,000

St. Francis Center Contract

- Households served per year: 35
- Cost per Household: \$5,714
- Serves individuals



2026 Line Item	2026 Amount
Staffing	\$145,600
Direct Costs	\$32,410
Indirect Cost	\$21,990
Total	\$200,000



The Delores Project Contract

- Households served per year: 35
- Cost per Household: \$6,571
- Primarily serves members of the LGBTQ community

2026 Line Item	2026 Amount
Staffing	\$200,000
Direct Costs	\$0
Indirect Cost	\$30,000
Total	\$230,000

Urban Peak Contract

- Households served per year: 16
- Cost per Household: \$31,250
- Serves youth households



2026 Line Item	2026 Amount
Staffing	\$161,755
Direct Costs	\$313,982
Indirect Cost	\$24,263
Total	\$500,000

Questions?

Appendix



DENVER
HOUSING STABILITY

Outcomes/Expectations of contractors

Resources	Activities	Outputs	Metric	Outcomes	Metric	Impacts
Housing Specialists	• Housing Identification	Households Served Annually	Based on Program	Length of time between enrollment and lease up is less than or equals to 30 days	80%	Expand pathways to successful rehousing
Case Managers	• Move-In Rental Assistance					
Rental subsidies	• Supportive services	Maintain/Increase income at annual assessment/exit	80%	Households exiting to permanent housing	80%	
Landlord partners	• Case Management Services					
Homeless Management Information System (HMIS) use	• Housing First Intervention	Percentage of clients engaged in Case Management	85%	Households remaining housed after one year (housing stability rate)	85%	Improve homelessness resolution system for families
Staff training	• Participant feedback					
Program Policies						
HOST funding		Households offered the opportunity to provide feedback on services received	100%	Households that complete survey report being satisfied with the services received	80%	

Assumptions: Unless otherwise indicated, data will be pulled from the Homeless Management Information System (HMIS). Contractor will upload a HMIS Data Quality report in Salesforce with each quarterly report. Data quality must be in alignment with expectations and standards outlined by COHMIS (<https://cohmis.zendesk.com/hc/en-us>). All Metrics will be reviewed quarterly and annually.

